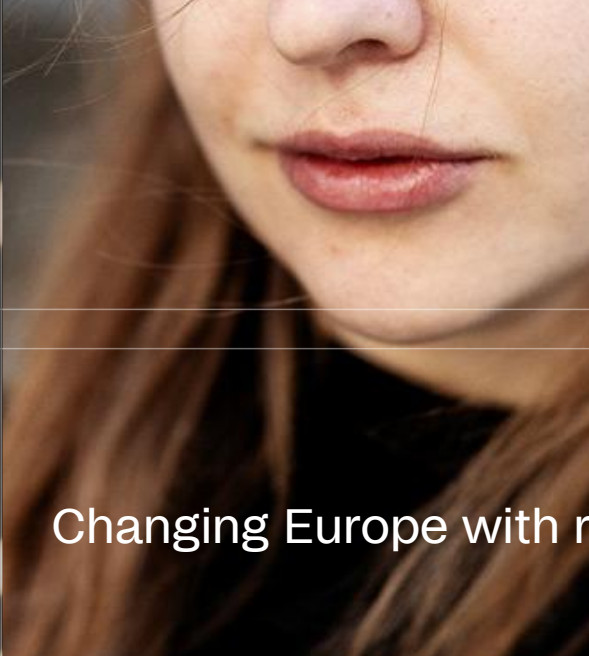


Netcompany



Data Governance Services



Changing Europe with responsible digitalisation

Empowering digital societies through responsible digitalisation

- Founded in 2000 in Copenhagen, Denmark, Netcompany delivers critical IT and Digital solutions across public and private sectors
- Supporting digital transformation for efficient, sustainable futures, we are a trusted partner in Supply Chain, Transportation, Utilities, and Government
- With our ‘Reuse, not Reinvent’ approach, we offer cross-sector and international best practices to support legacy modernization
- We accelerate and enable digital foundations with cloud, automating operations, and running mission-critical services with confidence

By the numbers

8,260

Employees
year-end 2024

£738m

Group Revenue in
2024

50+

Nationalities represented
in workforce

Customers



Running Today. Transforming Tomorrow.



Defence



Transport



Healthcare



Trade



Public Safety

Assuring the Resilience of the UK's National Infrastructure

Supporting the Strategic Road Network



The National Highways digital estate is a highly complex ecosystem, comprising 130 suppliers and 40 services.

Working as a trusted partner with National Highways since 2019, we have supported its Digital Services team to manage suppliers, reduce downtime, and deliver significant improvements to processes.



Streamlining UK-EU Trade with NCTS5



HM Revenue
& Customs

Netcompany's ERMIS solution replaced HMRC's 20-year-old legacy system with the **New Computerised Transit System Phase (NCTS)**.

The modernised, automated customs procedures for UK and EU traders improve efficiency and reduce waste.



Saving 600K+ hours in GP Surgery Administrative Work



Over 95% of **UK GP surgeries** are now processing 2.4+ million patient registrations through the NHS App.

Our work with NHS England has enabled the full digitalisation of the patient registration process, reducing what used to take weeks down to minutes.



Assuring National Security through Safe Modernisation



Home Office

We work with the **Home Office** to modernise critical national infrastructure, enhancing public safety.

Our expertise supports initiatives that bolster national security and Policing efforts, such as the NIAM (National Identity and Authentication Management) technology platform.



Migrating 47 Mission-Critical Applications to the Cloud



Ministry
of Defence

We worked with the **UK Ministry of Defence** to migrate 47 mission-critical applications to MODCloud, supporting over 330,000 military and civilian users.

This transformation strengthens security, reduces downtime, and enables future innovation.



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Data Governance Service

Netcompany specialises in Data Governance, ensuring data quality, integrity, and compliance. We can establish frameworks to manage your data assets effectively, enabling organisations to leverage their data as a strategic asset while ensuring regulatory compliance and that risks are mitigated and managed.

Service Features

1. Establishment and management of data governance frameworks.
2. Data quality management.
3. Data lineage and metadata management.
4. Data classification and taxonomy development.
5. Data access controls and permissions.
6. Data privacy and compliance management.
7. Data lifecycle management.
8. Integration with existing data systems.
9. Collaboration and workflow automation.
10. Auditing and reporting capabilities.

Service Benefits

1. Ensures data quality and integrity.
2. Facilitates regulatory compliance (e.g., GDPR, CCPA, JSP, NIST).
3. Reduces risks associated with data misuse or breaches.
4. Enhances decision-making with trusted data assets.
5. Improves operational efficiency through streamlined processes.
6. Fosters a culture of data-driven decision-making.
7. Increases confidence in data accuracy and reliability.
8. Enables effective data governance across the organisation.
9. Enhances data security and privacy measures.
10. Supports scalability and adaptability to evolving data needs.

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Data Governance Service

Who is this for?

Every company has a wealth of data, but not every company has the necessary controls and audit paths to ensure the data is controlled, understood and used as effectively as possible. The evolving landscape demands continual adaptation and response to new challenges, resulting in a wealth of data often fragmented across various silos of people, processes, and tools.

Data plays a pivotal role in driving organisational success, embracing a data-centric approach and formulating an overarching data strategy, underscoring the importance of enhancing data acquisition, management, and exploitation capabilities to propel your organisation forward.

You want to:

- Utilise data effectively for informed decision-making
- Leverage data for policy formulation and enforcement
- Reduce reliance on legacy assets and providers, thereby cutting costs
- Embrace best-of-breed cloud services to drive digital transformation
- Foster agility, flexibility, and public trust in data hosting
- Bolster your data organisation with additional capabilities

Netcompany offers a comprehensive Data Governance service tailored to address these needs, encompassing:

- Data and cloud engineering and architecture
- Cloud migration, whether full or hybrid
- Enhancement of data and analytics management
- Rationalisation of costs through scalable solutions
- Support for additional data and analytics capabilities

Our service facilitates:

- Integration with previously isolated or unstructured data, catering to emerging business requirements
- Identification of customer-centric needs and enhancement of organisational responsiveness
- Mitigation of Personally Identifiable Information (PII) risks, ensuring GDPR and regulatory compliance
- Detection of cross-service fraud with measures for prevention, recovery, or reduction
- Provision of comprehensive cross-departmental data views to address customer or organisational needs
- Improved reporting for audit and oversight purposes

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Data Governance Framework

Data Governance Council/Committee - A governing body responsible for establishing data governance policies, procedures, and priorities.

Data Stewardship - Designation of data stewards responsible for overseeing specific data domains, ensuring data quality, integrity, and compliance.

Data Policies and Standards - Development and enforcement of data policies, standards, and guidelines to govern data usage, privacy, security, and quality.

Data Architecture - Establishment of a data architecture framework to define data models, structures, and relationships, ensuring consistency and interoperability across systems.

Data Management Processes - Implementation of data management processes for data acquisition, integration, storage, retrieval, and archival, aligned with organisational objectives and requirements.

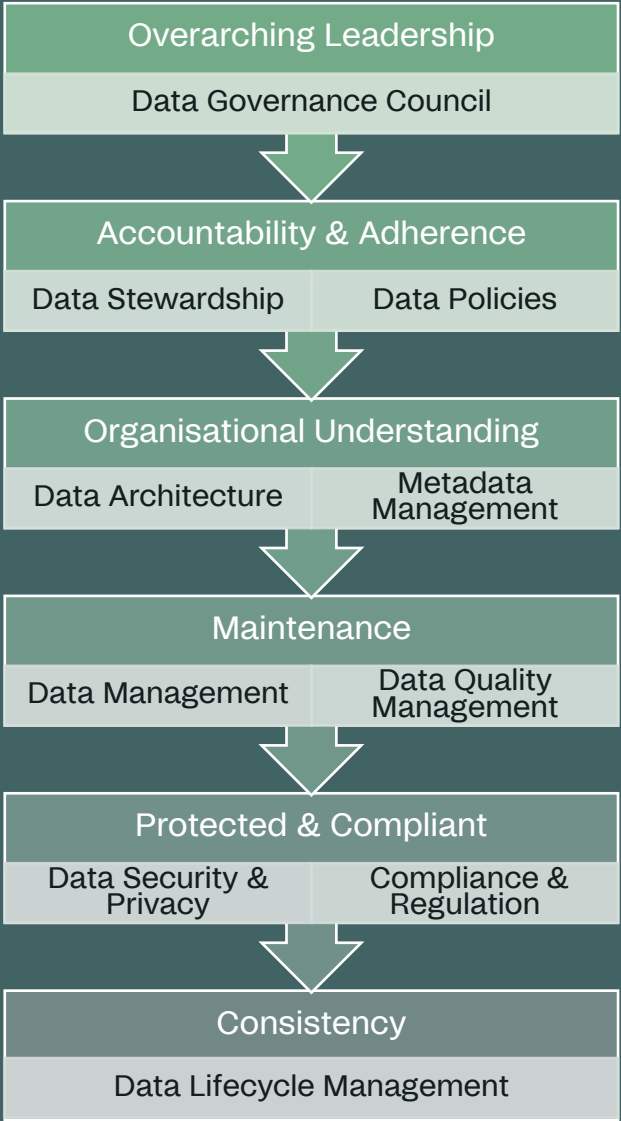
Metadata Management - Management of metadata to provide context and insights into data assets, including definitions, lineage, usage, and ownership.

Data Quality Management - Implementation of processes and controls to monitor, measure, and improve data quality throughout its lifecycle.

Data Security and Privacy - Implementation of security measures and privacy controls to protect sensitive data from unauthorised access, disclosure, or misuse.

Data Compliance and Regulation - Ensuring compliance with relevant data regulations, such as GDPR or industry-specific standards, through policies, procedures, and audits.

Data Lifecycle Management - Management of data throughout its lifecycle, from creation to disposal, including data retention, archiving, and disposal policies.



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Data Governance Service

The Right Team of Skilled Professionals

Success hinges on having a proficient and knowledgeable data team capable of identifying, gathering, and providing tailored solutions aligned with your organisational objectives. Our team comprises highly skilled individuals, adept at navigating the intricacies of data projects, offering invaluable expertise every step of the way. We've meticulously structured interdisciplinary and cross-organisational teams to strike the perfect balance between seasoned leaders and emerging talent, ensuring comprehensive accountability and technical prowess. Collaboration with stakeholders is at the forefront of our approach, facilitating seamless Data Architecture and Engineering processes.

Public Sector Experience

Leveraging our extensive public sector experience, we offer unparalleled insights and understanding of the unique challenges and requirements within government settings. We have a deep-rooted commitment to delivering solutions that resonate with the public sector's distinct needs and objectives.

Private Sector Experience

We have worked closely with many private organisations to create Data Governance frameworks, creating accountability for datasets, ensuring Data Protection Impact Assessments (DPIA) and Data Sharing Agreements are in place; creating a robust Data Governance framework.

Competence Building and On-site Development

We prioritise competence building and on-site development to empower your team with the necessary skills and capabilities to navigate data governance challenges effectively. Through tailored training programs and on-site support, we facilitate knowledge transfer and skill enhancement, ensuring sustained success and organisational growth.

In deploying our team, we deploy a diverse array of roles and expertise, including;

Data Scientists - Proficient in data exploration, feature engineering, machine learning, and testing models, with a keen understanding of business dynamics.

Data Engineers - Experts in data ingestion, collection, and storage, laying the foundation for robust data infrastructure.

BI/Data Analysts - Domain experts bridging the gap between business and IT, providing stakeholders with actionable insights through business intelligence and data analysis.

Data Architects - Seasoned professionals specializing in big data solutions and technologies, including NoSQL, Graph, and relational data stores.

AI and ML Specialists - Proficient in delivering advanced solutions leveraging machine learning and artificial intelligence techniques such as deep learning, natural language processing, and visual perception, driving automated actions aligned with business objectives.

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Data Governance Service

Delivering Governance

At Netcompany, we recognise the importance of granting our clients full control over their data governance requirements. Our approach ensures that clients retain ownership throughout the entire process, from conception to implementation and beyond. Leveraging our experience, we deliver tailor-made data governance frameworks empowering clients with complete control.

Competency Building and Knowledge Transfer

We are committed to equipping our clients with the necessary skills and expertise to effectively manage and maintain their data governance framework. Through tailored competency-building programs and on-site development initiatives, we empower our clients to cultivate a strong understanding of data governance principles and practices within their organisations. Our collaborative approach fosters self-sufficiency and ensures that clients are well-prepared to navigate the complexities of data governance.

Controlled Agile Delivery

In response to the evolving needs of clients, we offer a controlled agile delivery model, tailored specifically for data governance projects. Our methodology, known as "Agile with Control" combines the flexibility of agile practices with the rigor of traditional project management. This approach ensures that data governance initiatives are executed efficiently, with clear accountability, predictable outcomes, and continuous stakeholder engagement. Through controlled agile delivery, we provide clients with the agility they need to adapt to changing requirements while maintaining control and oversight over project deliverables.

In Summary

Netcompany's data governance services leverage our extensive experience to deliver bespoke frameworks that empower organisations to take control of their data. Through competency building, on-site development, and controlled agile delivery, we ensure that clients are equipped with the knowledge and capabilities needed to effectively manage their data governance initiatives and drive organisational success.

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Case Study

Home Office – Data Governance

The Data Catalogue enables the Home Office (HO) to manage its vast amount of data and information assets. It enables individuals to understand what data they are responsible for, how the data is processed and where it is stored. It also helps to collaborate across departments and exploit the value of data and information assets whilst managing risk.

Problem

Home Office do not fully understand what data the department holds, which may lead to incorrect business decisions and operational failure. Senior leaders do not have visibility of their data to ensure compliance with the law or policy and to then ethically exploit value. This can lead to ICO (Information Commissioner's Office) reprimands; reputational damage; a loss of public confidence and trust; and missed opportunities.

As per Recommendation 22, Windrush Lessons Learned Review, March 2020 - "The Home Office should invest in improving data quality, management information and performance measures which focus on results as well as throughput. Leaders in the department should promote the best use of this data and improve the capability to anticipate, monitor and identify trends..."

The HO Enterprise Data Strategy (Nov 2018) identified high level issues centred around a lack of data standards, multiple collection and dissemination methods, lack of links between business and technical definitions, duplication and bespoke/manual processing and integrations.

Solution

The implementation of a fully resourced and managed Data Governance solution was approved to address these above problems, as well as addressing Windrush recommendation 22.

Netcompany was engaged in 2021, to conduct a proof of concept (PoC) using two Informatica products: Enterprise Data Catalogue (EDC) and Axon Data Governance. On successful completion of the PoC, Netcompany were awarded a pilot phase to address the issues on real data using Migration & Borders Technology Portfolio (MBTP) datasets.

- Netcompany implemented a comprehensive Enterprise Data Catalogue and Data Governance framework for the HO supported by a detailed blueprint, to ensure that data assets are managed effectively and efficiently across the Home Office departments.
- We designed and scanned several datasets using EDC including data lineage to provide visual representation of assets.
- We integrated Enterprise Data Catalogue with the Axon Data Governance to enable a collaborative data governance program across HO data landscape. This allowed business users to define all their key elements, discover all relevant data throughout the organisation, and see the quality of that data in real time.

Benefits

- Knowledge of datasets and mapping leads to better evidence-based policies by using data not directly connected to the area of expertise.
- Better understanding of who owns and can make decisions on data on a time-saving platform.
- Gives visibility and understanding of data making it easier to improve UK GDPR, KIMU and data protection risk compliance.
- Other government departments have data catalogues which can be linked, giving better visibility of cross government data.
- Home Office can apply standards, taxonomy and policies to each data asset driving-up quality and reuse.

How we work

A photograph of a group of people in a meeting or conference. In the foreground, a man with a beard and short blonde hair, wearing a white shirt, is smiling and looking towards the right. Behind him, another man in a blue shirt is partially visible. To the right, a woman with long brown hair, wearing a grey jacket, is also looking towards the right. The background is blurred, showing other people in the room. The overall lighting is warm and professional.

We empower societies, companies and institutions to take control of their processes and data.

Dedicated to a Greener, Fairer Future

- Netcompany is more than a business; we're a community of employees, customers and partners committed to a sustainable and fair society.
- When working towards the Social Value Quality Mark, we developed a set of seven pledges. These support our alignment with the United Nations' Sustainable Development Goals and the UK Government's Social Value Model. Furthermore, they underpin the development of our social and environmental impact initiatives.
- We are proud to be the winner of awards and accolades from our work and contribution to social value creation and community well-being.



Social Value in 2024

■ Communities

Netcompany partners with schools, charities and SMEs to build digital skills, improve access to technology and create inclusive opportunities. Through volunteering, mentoring and targeted programmes, Netcompany reached **10,000 people** across **480 hours of volunteering** in 2024, running and contributing to events with Ahead partnership, Rebel Business School and more. Netcompany helped local areas strengthen in resilience, employability and long-term economic growth with the creation of **201 FTE jobs** across London, Birmingham, Leeds and Edinburgh of which 100% are **paid real living wage**.

■ People

Netcompany invests in our people through inclusive recruitment, apprenticeships and continuous learning. We delivered **7,000 hours of digital upskilling** through our dedicated Academy in areas of digital, management and personal development. We support underrepresented groups into meaningful careers, with **4 new apprentices** who are supported by our ERGs (Women, Multicultural, Veterans, LGBTQ, Neurodiversity). Netcompany has achieved demographic representation above the industry average in areas such as ethnic minority, who make up **46% of our workforce**. We promote fair pay, wellbeing and progression, delivering **180 hours of wellbeing intervention** in 2024 through access to specialists and webinars targeting mental and physical health, and financial management.

■ Environment

Netcompany is reducing carbon emissions through an **EV scheme adopted by 13% of our staff**, promoting green IT through project Green Team Charters and tackling tech waste through our partnership with Good Things Foundation. We embed sustainable practices in delivery and supply chains, ensuring our ecosystems meet minimum requirements and support biodiversity volunteering with the NHS.

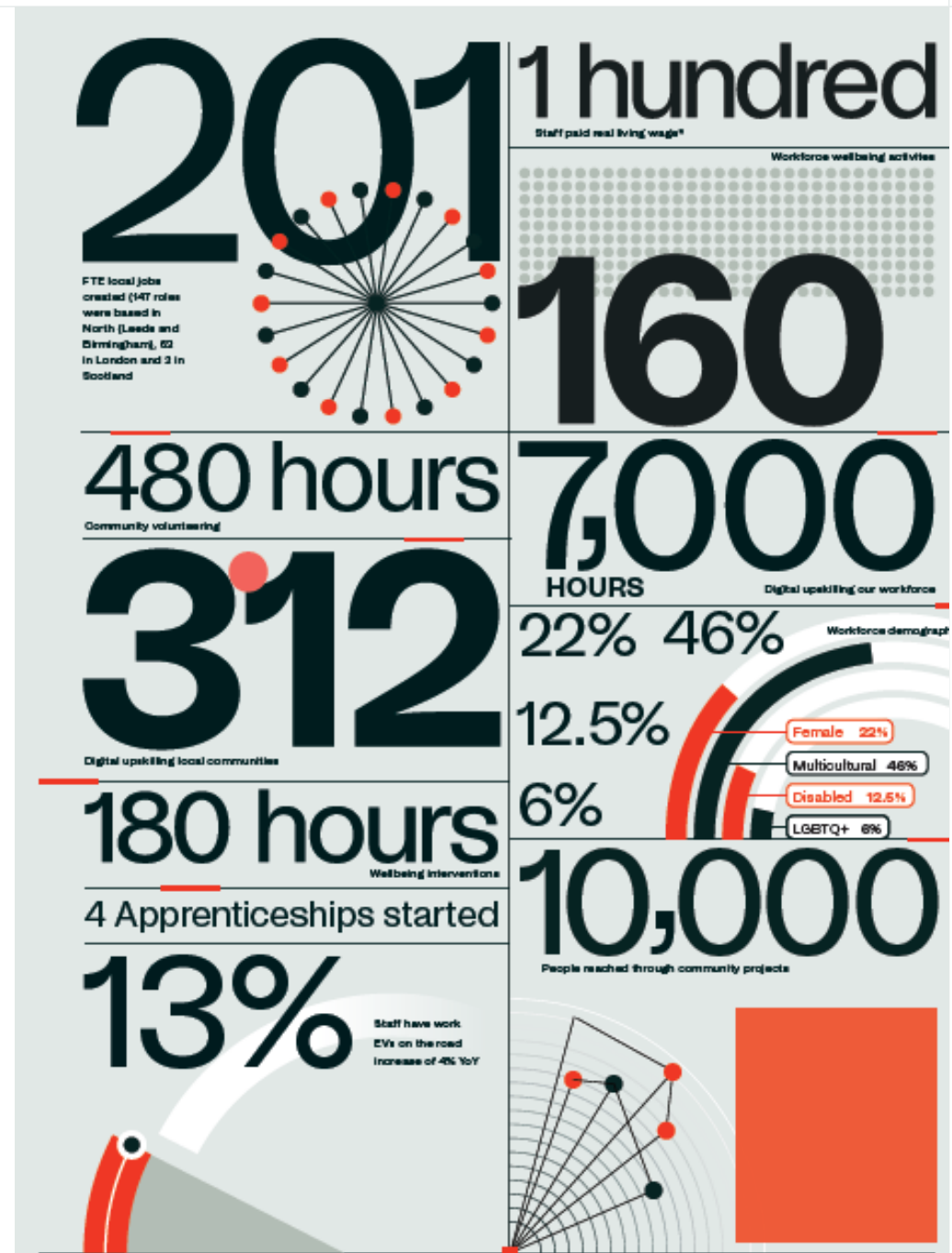


EMPLOYER
RECOGNITION SCHEME

GOLD AWARD
Proudly supporting those
who serve



disability
confident



Domain expertise across many industries

- With vast technology experience and deep public sector specific knowledge, we quickly create innovative solutions tailored to your goals, delivering outcomes to address the intricate challenges currently facing governments.
- Through our innovative delivery approach, true client partnerships and exceptional people, we design and deliver solutions that have dramatically increased user engagement and provide better citizen and customer experiences for us all.



We are the customer's partner first, the software vendor's second

Netcompany is a tech-agnostic IT solutions provider, and we are entirely independent – always opting for the precise mix of technologies that is optimal to your business.

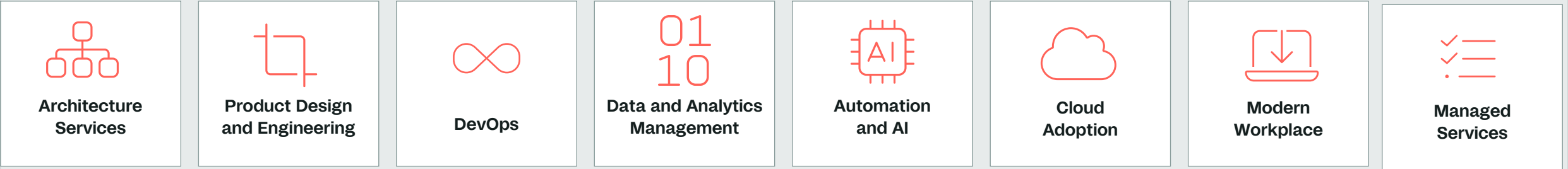
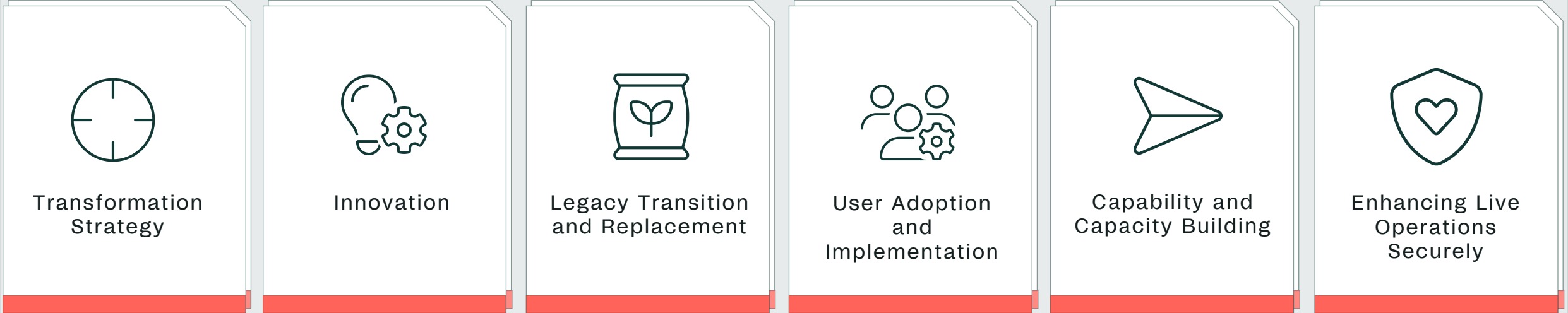
With expertise in all modern technologies and industry-targeted digital tools, we guide you through your options, combining components and software with the goal of finding the right balance between needs, agility and operating costs.



What We Do – and How

Championing Digital Sovereignty and Responsible Digitalisation, we deliver end-to-end IT services – even where others couldn't.

End-to-end transformation delivery capability



Underpinned by our delivery expertise

Methodology

Business Analysis

Change Management

Project Management

Dev & Test

A singular delivery model that sets us apart



Open platform approach

- Legacy-free solutions with full customer ownership
- Technology agnostic – customer needs is the only thing that dictates technology choices
- Reusable components and portfolio of future-proof platforms and products



Access to unique talent

- IT people leading IT people
- No knowledge gaps
- Interdisciplinary and cross-organisational teams
- Scalable project cell structure



Building digital maturity

- Highly collaborative, on-site development approach
- We share our expertise and educate your organisation
- We nurture your digital maturity and independence



Controlled agile delivery

- A perfect mix of waterfall and agile virtues
- Control and predictability in harmony with lean, continuous improvements and adaptation

Next-generation digital transformation

Platforms for the future

A platform is something to build on. It's a solid foundation. It's safe. It's re-usable. In short, it's a responsible way of doing IT.

Why Netcompany platforms?



■ Reliability from re-use

Our platform approach prioritises successful re-use, ensuring consistency and reliability for clients, and reducing development redundancy with cutting-edge technical platforms.



■ Reduced risk

Our meticulous documentation and use of proven platforms provide a high level of transparency and agility, ensuring timely delivery with reduced risks.



Netcompany Platforms

Easily customisable, rapidly deployable,
and AI-ready - for the futureproof business.

CONTROL TOWER



PULSE™ is a control tower for a real-time data ecosystem that allows businesses to share and act on a single source of truth.

It facilitates adaptable planning and forecasting in changing circumstances, breaking down silos and providing a single view of plan, execution and results.



PROCESS AND ADMINISTRATION



AMPLIO™ is our platform for regulated case management and process automation in highly compliant environments. It's a powerful tool for digitising and controlling complex processes, providing a single source of truth for all business executions.



DIGITAL POST & ARCHIVE



AMI™ is a secure platform that connects businesses and people. As a Digital Wallet, it offers a range of compliant 'my site' features like archive, profile, sign, and pay-as-a-service.

Additionally, AMI allows fast data and document exchange with other businesses.



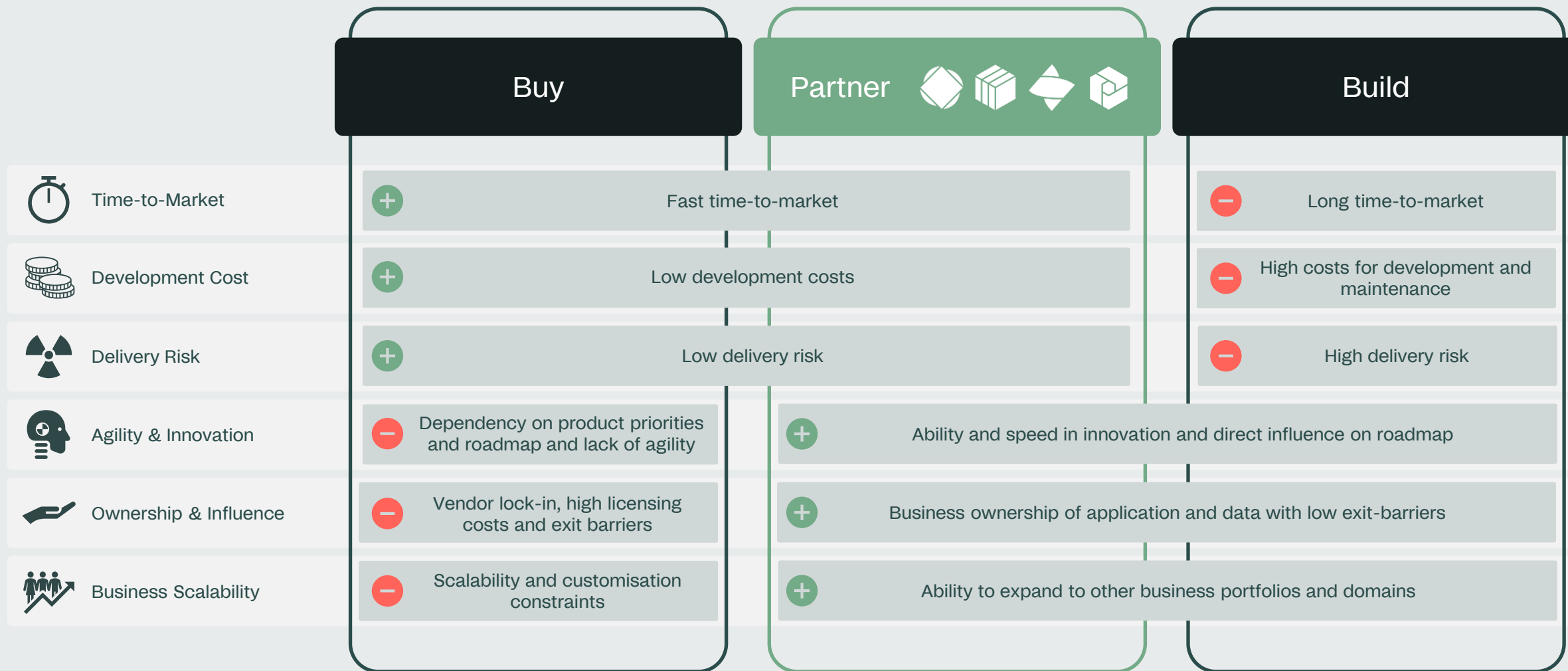
GENERATIVE AI PLATFORM



EASLEY AI™ orchestrates and leverages existing AI models, quickly connecting them to your unique business data, tools, and processes, centralising and storing data securely within EASLEY – not with the model provider – to ensure full transparency and governance of AI.



The strategic benefits of our platforms



Industry shaping products

Our purpose-built products solve complex challenges in targeted business domains. They are the result of years of refinement, delivering the perfect balance of reliability, flexibility, and transparency.

Why Netcompany products?

■ You could settle for a standard product

Off-the-shelf IT products promise speed and low cost with minimal custom work. Yet they often fall short of meeting your unique needs – leading to integration issues and hidden expenses.

■ Or choose the better way

Our range of products is designed to match your specific requirements. They offer modular integration, one transparent price to eliminate surprises, and an open-source foundation.

■ In short –

A generic IT product might seem appealing at first, but its long-term drawbacks – limited flexibility, rising costs, and integration headaches—can add up. Our products deliver the reliability, adaptability, and transparency your business needs – the result of years of refinement.



Netcompany Products

TAXATION

OLON TAX™ is our built for purpose commercial-off-the-shelf (COTS) product for taxpayer and revenue management operations and process automation in complex revenue authority environments.



CUSTOMS

ERMIS™ is a dedicated, self-contained, reusable, and integrated family of customs solutions, with continuously evolving capabilities designed to be the customs operations management system of choice for customs administrations.



SOCIAL SECURITY

PERSEUS™ is our purpose-built commercial off-the-shelf (COTS) product for employers, insured persons, social security revenues, pensions, and benefits management operations. It facilitates process automation in complex social security environments.



DIGITAL BANKING

DX4B™ is our leading-edge digital banking solution, offering mobile banking, web banking, open banking, and digital wallets with a focus on interoperability and scalability.



RISK ANALYSIS

LUMENUS™ is a next-gen risk analysis solution designed for the public sector, offering increased usability, seamless interoperability, and a modern technology stack.



■ Our products are to our platforms what specialised tools are to a general-purpose toolkit.

While the latter reuse components across industries, our products target specific industries or business processes.

Together, they maximise our ability to reuse software at scale.

Our customers are the ones to reap the benefits.



Greater reliability



Lower costs



Fast deployment



Simple, transparent pricing scheme

Netcompany

Want to know more?

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[Netcompany.com](https://netcompany.com)

