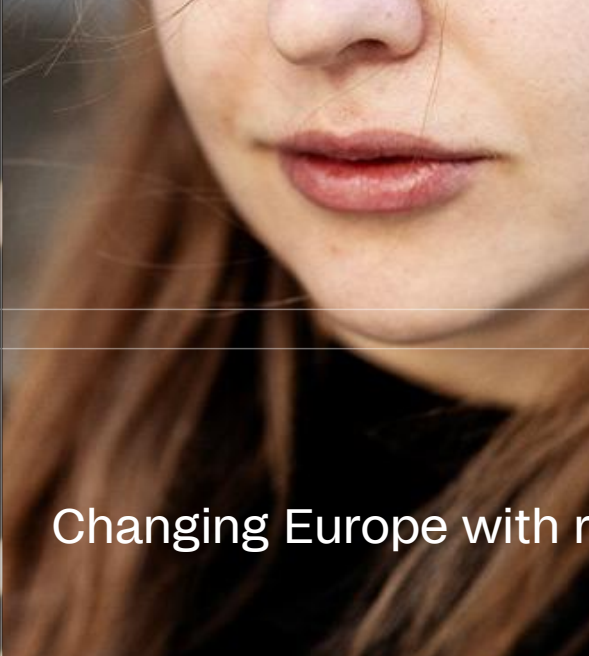


Netcompany



PULSE Real-time Enterprise Platform



Changing Europe with responsible digitalisation

Empowering digital societies through responsible digitalisation

- Founded in 2000 in Copenhagen, Denmark, Netcompany delivers critical IT and Digital solutions across public and private sectors
- Supporting digital transformation for efficient, sustainable futures, we are a trusted partner in Supply Chain, Transportation, Utilities, and Government
- With our ‘Reuse, not Reinvent’ approach, we offer cross-sector and international best practices to support legacy modernization
- We accelerate and enable digital foundations with cloud, automating operations, and running mission-critical services with confidence

By the numbers

■ **8,260**

Employees
year-end 2024

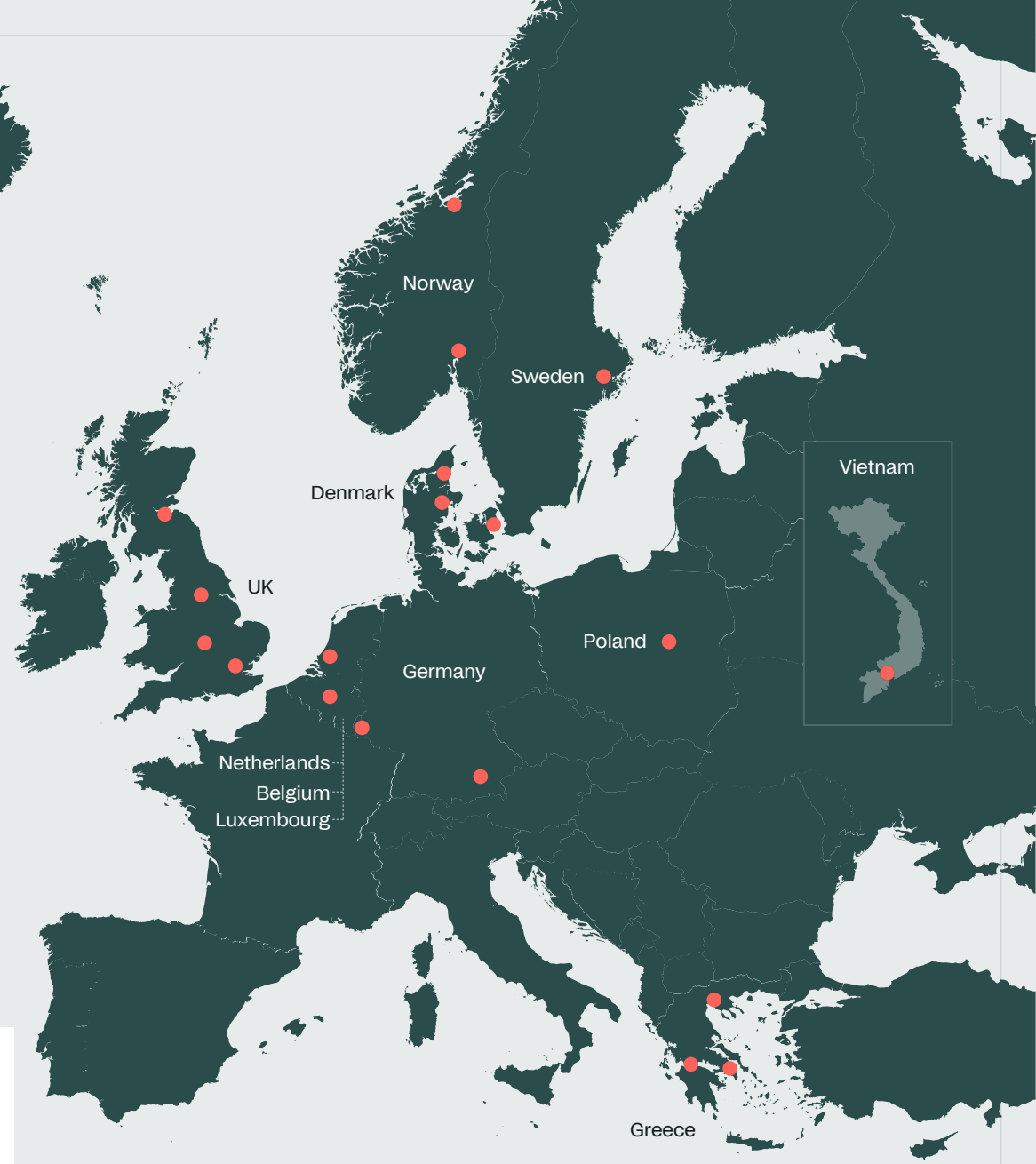
■ **£738m**

Group Revenue in
2024

■ **50+**

Nationalities represented
in workforce

Customers



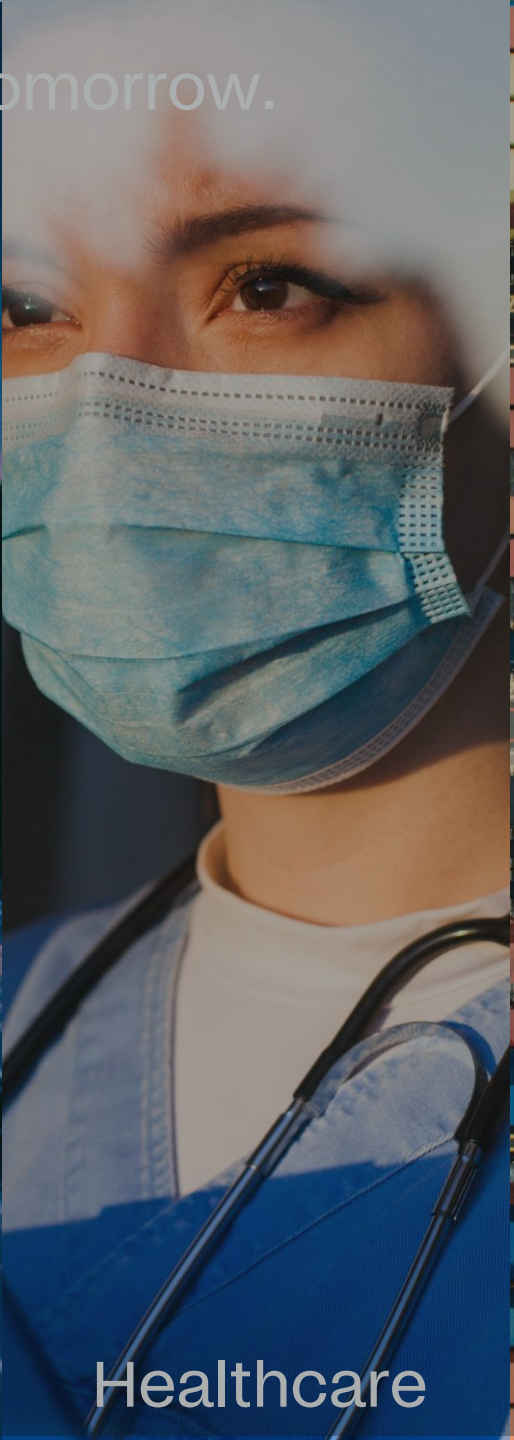
Running Today. Transforming Tomorrow.



Defence



Transport



Healthcare



Trade



Public Safety

Assuring the Resilience of the UK's National Infrastructure

Supporting the Strategic Road Network



The National Highways digital estate is a highly complex ecosystem, comprising 130 suppliers and 40 services.

Working as a trusted partner with National Highways since 2019, we have supported its Digital Services team to manage suppliers, reduce downtime, and deliver significant improvements to processes.



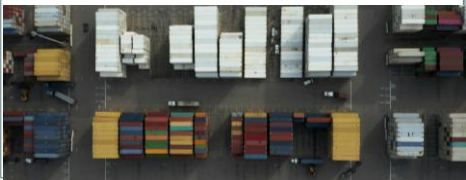
Streamlining UK-EU Trade with NCTS5



HM Revenue
& Customs

Netcompany's ERMIS solution replaced HMRC's 20-year-old legacy system with the **New Computerised Transit System Phase (NCTS)**.

The modernised, automated customs procedures for UK and EU traders improve efficiency and reduce waste.



Saving 600K+ hours in GP Surgery Administrative Work



Over 95% of **UK GP surgeries** are now processing 2.4+ million patient registrations through the NHS App.

Our work with NHS England has enabled the full digitalisation of the patient registration process, reducing what used to take weeks down to minutes.



Assuring National Security through Safe Modernisation



Home Office

We work with the **Home Office** to modernise critical national infrastructure, enhancing public safety.

Our expertise supports initiatives that bolster national security and Policing efforts, such as the NIAM (National Identity and Authentication Management) technology platform.



Migrating 47 Mission-Critical Applications to the Cloud



Ministry
of Defence

We worked with the **UK Ministry of Defence** to migrate 47 mission-critical applications to MODCloud, supporting over 330,000 military and civilian users.

This transformation strengthens security, reduces downtime, and enables future innovation.





PULSE

Drive a rapid, technology-led evolution with PULSE. This enterprise system significantly accelerates transformation by connecting complex environments. PULSE integrates bidirectionally with existing systems and data to orchestrate a unified domain model, creating a single source of truth that bridges legacy gaps and empowers stakeholders to take decisive, data-driven action instantly.

Service Features

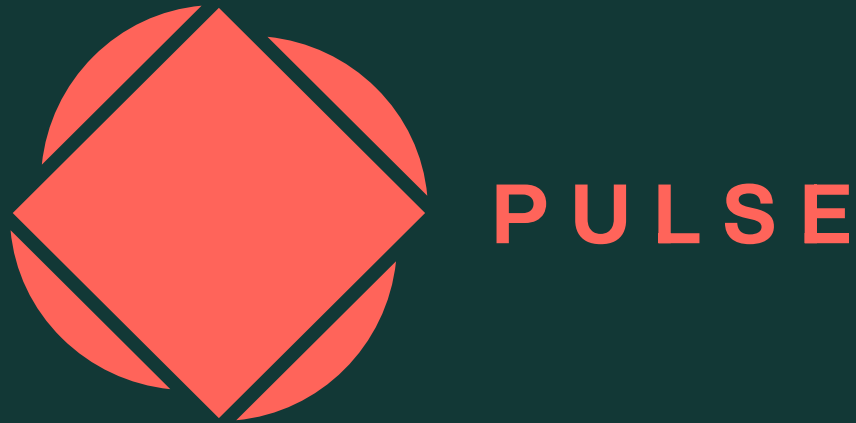
1. Accelerate digital transformation with a flexible, real-time enterprise platform
2. Orchestrate complex ecosystems into a seamless, unified operational workflow
3. Integrate bi-directionally to connect legacy systems and modern applications
4. Create a single source of truth with unified data models
5. Empower stakeholders to take decisive action through one interface
6. Automate responses using intelligent, real-time business rules and logic
7. Modernise infrastructure by progressively absorbing legacy functions via microservices
8. Visualise real-time operations through a customisable, role-based unified UI
9. Scale effortlessly with robust, secure, and event-driven cloud architecture
10. Enable operational AI to predict events and optimise performance

Service Benefits

1. Break down silos to create a unified enterprise reality
2. Act instantly on insights within critical, real-time decision windows
3. Deploy confidently on a secure, battle-tested, and scalable foundation
4. Scale AI usage by embedding models directly into operational workflows
5. Empower workforce productivity by removing fragmented, siloed workflows
6. Adapt effortlessly to change with a flexible, dynamic data model
7. Innovate rapidly using a highly configurable, modular component framework
8. Simplify management by organising complex capabilities into independent modules
9. Reduce total cost of ownership by retiring expensive legacy
10. Transition legacy environments gradually – minimising both risk and cost

PULSE -The Enterprise Orchestration Platform

A platform is something to build on. It's a solid foundation. It's safe. It's re-usable. In short, it's a responsible way of doing IT. Netcompany's PULSE™ embodies this philosophy, offering a flexible and multi-purpose architecture that empowers true business agility.



PULSE orchestrates your complex enterprise ecosystem into a seamless workflow, bridging isolated business functions with real-time connectivity.

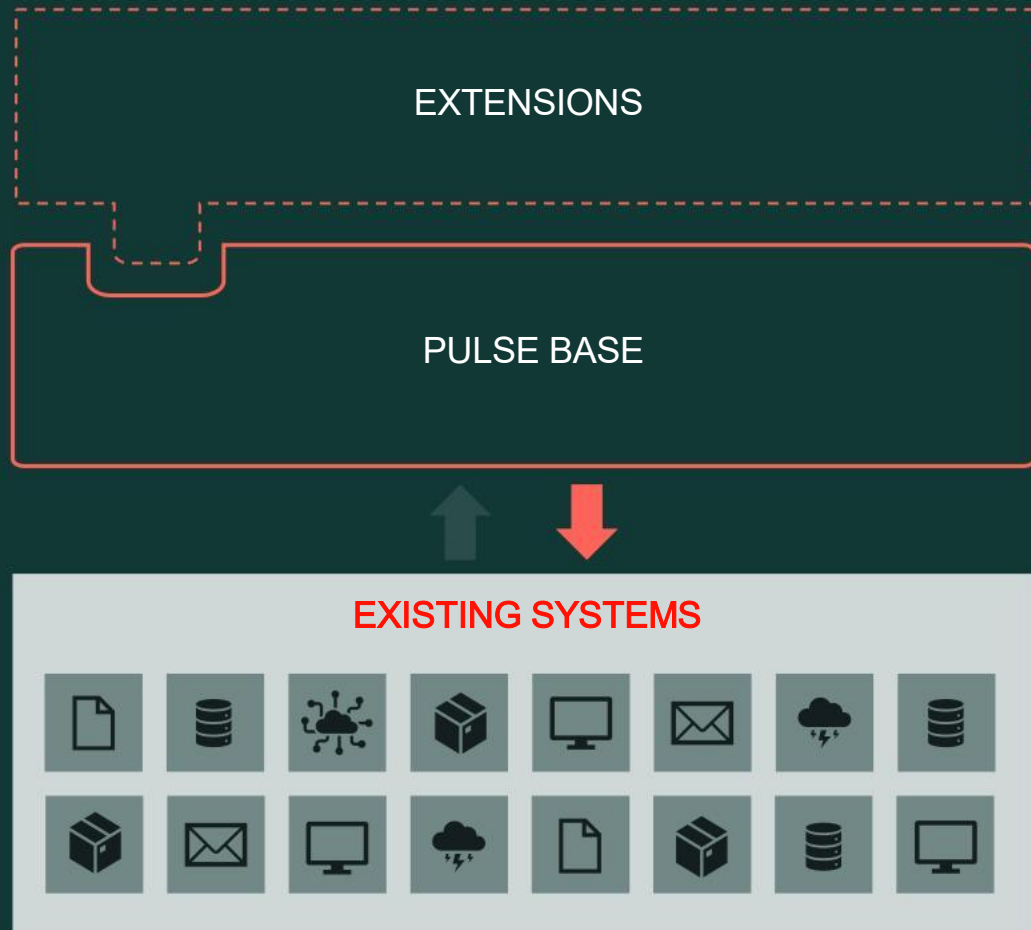
Pulse is a real-time enterprise orchestration platform that acts as a central "control tower" for complex enterprise environments. It connects the moving parts of a business by ingesting and reconciling data from disparate systems to create a single, authoritative source of truth. Unlike traditional static reporting tools, Pulse operationalises this data, bridging the gap between isolated business functions and enabling direct action through a unified interface. Its microservices-based architecture allows organisations to progressively modernise legacy infrastructure and embed scalable AI directly into workflows, ensuring that stakeholders can synchronise their planning, execution, and response to disruptions in real-time.

PULSE™ Platform Overview

The Platform core is a centralized management hub enabling a 'best-of-need' strategy, allowing innovation through independent, composable modules for Integrations, Processing, Data and Orchestration.



Reducing Risk Maximising Business Value



Extensions

Compose, configure and innovate with ready-made standard features and add your own custom features.

PULSE Base

Provides a solid foundation for unified and data-driven eco-system orchestration.

Existing Systems

Pulse integrates to your existing systems. Business logic can remain untouched.

Key Platform Capabilities

PULSE empowers businesses with highly customisable and flexible 'best-of-need' applications prepared for future needs.

Data Driven Decisions



Get decision support with intelligent suggestions based on historic and real-time events.

Transition to automation in your own pace.

Best-of-need Flexibility



Assemble your system to **support bespoke business needs** and recombine modules in new ways to deliver new services.

Rapid Innovation



Flexibility and a high degree of configuration allows the business to do hypothesis driven development with **fast time-to-market**.

Simple and efficient collaboration



Break down silos by providing your business eco-system with a unified domain model, standardized processes and a single source of truth

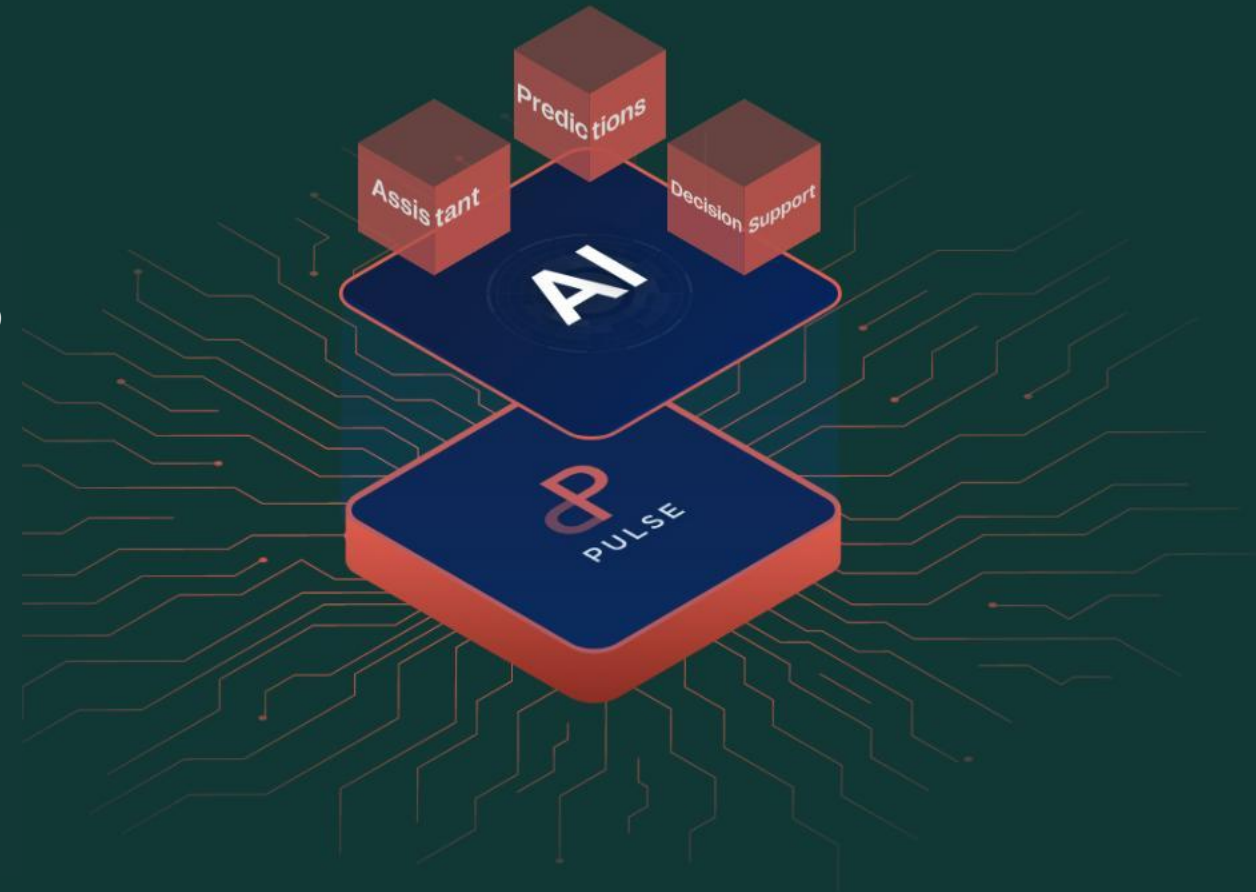
Close the gap between business and IT



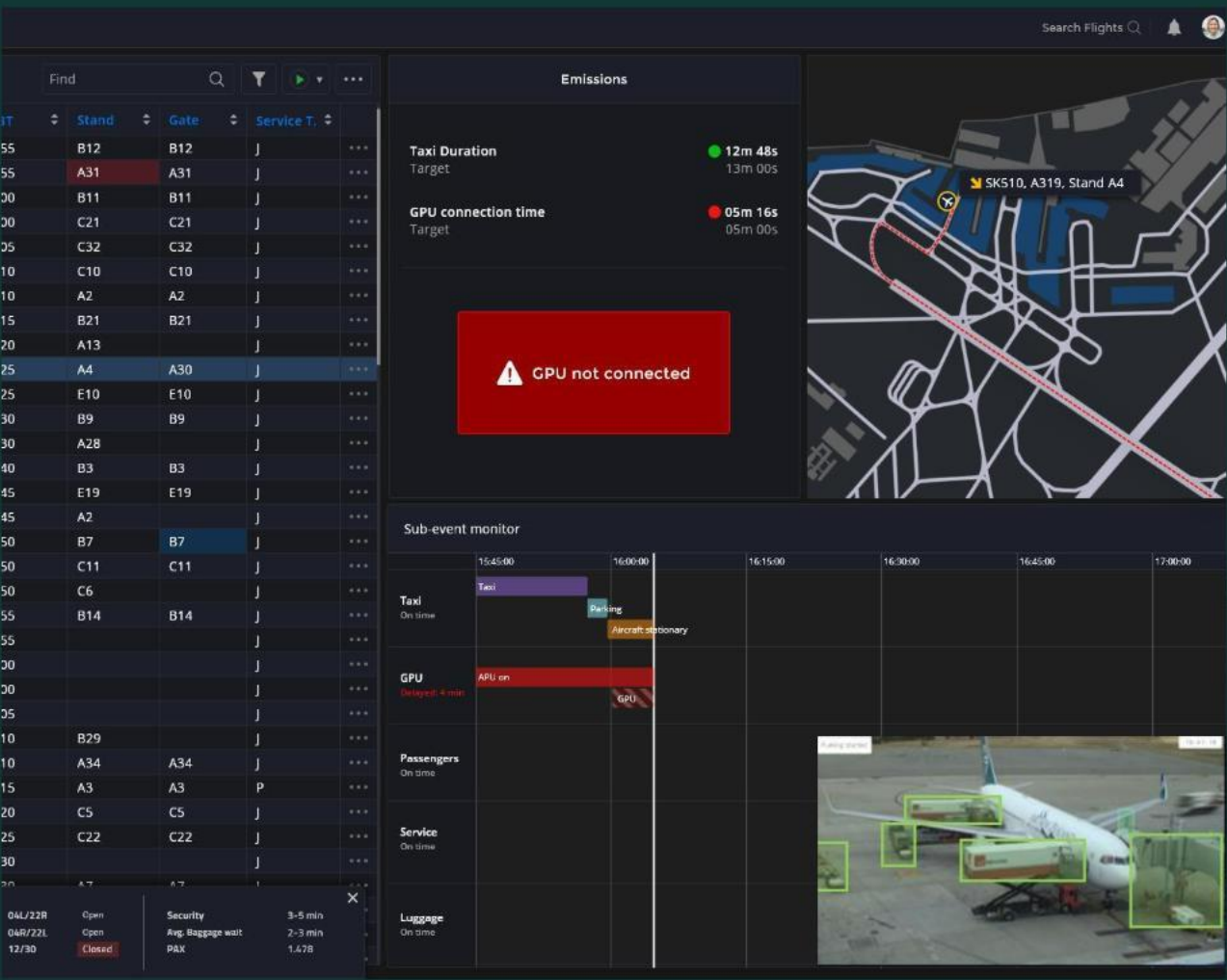
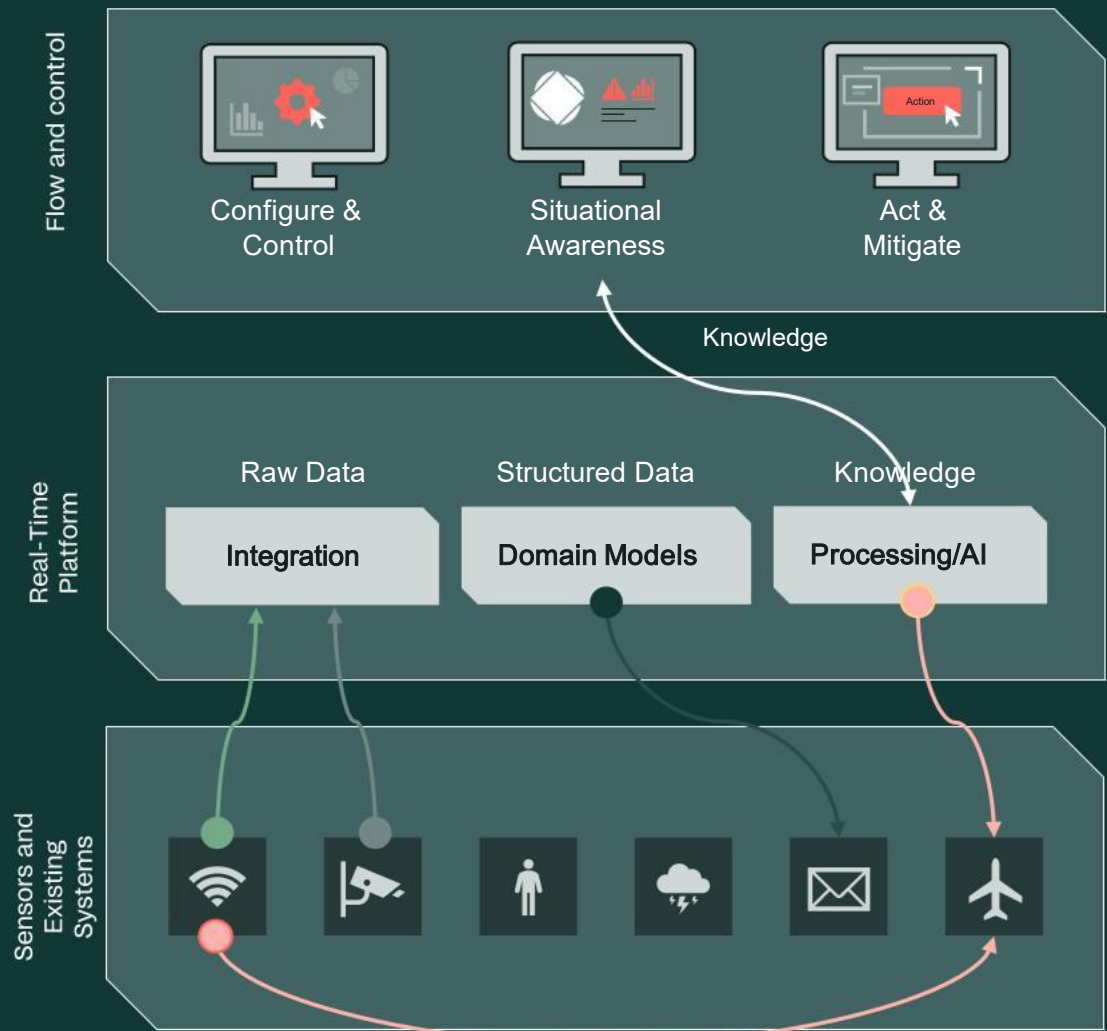
Business oriented and low-code features result in more cohesive applications aligned to **business needs**.

Operational AI with PULSE™

Pulse turns AI into a practical tool for your daily operations by embedding intelligence directly into your workflow. Instead of keeping insights locked away, Pulse delivers predictions and optimisation suggestions straight to the user interface. This puts advanced technology into the hands of operational staff, allowing them to spot potential disruptions early such as transport delays or capacity issues and take immediate, data-driven action, while the system continuously learns and adapts to your changing environment.



Enterprise Integration Airport Example



Why PULSE™?

Massive investments have been made in the PULSE platform to ensure accelerated digitisation with full control, delivering a robust foundation for your future growth.



Less risk as the platform performs and is security mature
Fewer costs as it is much faster to get started and develop on the platform



Comes with a wide **range of modules** - minimize in-house development of commodity and lets you focus on developing for differentiation



Open & agnostic – cherry pick and build up brick for brick
You are not in an expensive software prison - **You own the platform.**



Copenhagen Airport



AIRHART propels Copenhagen Airport to digital stardom

Airports worldwide have long been managed by a host of incompatible IT systems, resulting in inefficient operation and excessive energy consumption. Now, a unified digital platform, AIRHART (Using PULSE), developed in collaboration with Copenhagen Airports, aims to increase operational efficiency and reduce carbon emissions in Europe's airports.

In 2020, Netcompany and Copenhagen Airport, one of the world's most innovative airports, created a joint venture, Smarter Airports, to develop a solution in Total Airport Management (TAM).

The result was AIRHART, a real-time TAM platform. The solution is currently implemented in Copenhagen Airport and has already merged over 100 different IT systems into a single platform managing core operations. The first version will focus on airside operations (Traffic Management), security, passenger and baggage handling, crowd control, and information systems, and future versions will evolve to cover all airport operations across the board.

Some of the outcomes:

-  **46 different organizations (4000+ people) across Copenhagen Airport are now able to work together on a common real-time data base and through streamlined processes**
-  **Using AI-driven decision support, Smarter Airports has developed a range of technologies, including predicting passenger flows and baggage waiting times**
-  **AIRHART is expected to reduce the amount of manual labor and the airport's CO2 emissions at Kastrup Airport**

How we work

A photograph of a group of people in a meeting or conference. In the foreground, a man with a beard and short blonde hair, wearing a white shirt, is smiling and looking towards the right. Behind him, another man in a blue shirt is partially visible. To the right, a woman with long brown hair, wearing a grey jacket, is also looking towards the right. The background is blurred, showing other people in the room. The overall lighting is warm and professional.

We empower societies, companies and institutions to take control of their processes and data.

Dedicated to a Greener, Fairer Future

- Netcompany is more than a business; we're a community of employees, customers and partners committed to a sustainable and fair society.
- When working towards the Social Value Quality Mark, we developed a set of seven pledges. These support our alignment with the United Nations' Sustainable Development Goals and the UK Government's Social Value Model. Furthermore, they underpin the development of our social and environmental impact initiatives.
- We are proud to be the winner of awards and accolades from our work and contribution to social value creation and community well-being.



Social Value in 2024

■ Communities

Netcompany partners with schools, charities and SMEs to build digital skills, improve access to technology and create inclusive opportunities. Through volunteering, mentoring and targeted programmes, Netcompany reached **10,000 people** across **480 hours of volunteering** in 2024, running and contributing to events with Ahead partnership, Rebel Business School and more. Netcompany helped local areas strengthen in resilience, employability and long-term economic growth with the creation of **201 FTE jobs** across London, Birmingham, Leeds and Edinburgh of which 100% are **paid real living wage**.

■ People

Netcompany invests in our people through inclusive recruitment, apprenticeships and continuous learning. We delivered **7,000 hours of digital upskilling** through our dedicated Academy in areas of digital, management and personal development. We support underrepresented groups into meaningful careers, with **4 new apprentices** who are supported by our ERGs (Women, Multicultural, Veterans, LGBTQ, Neurodiversity). Netcompany has achieved demographic representation above the industry average in areas such as ethnic minority, who make up **46% of our workforce**. We promote fair pay, wellbeing and progression, delivering **180 hours of wellbeing intervention** in 2024 through access to specialists and webinars targeting mental and physical health, and financial management.

■ Environment

Netcompany is reducing carbon emissions through an **EV scheme adopted by 13% of our staff**, promoting green IT through project Green Team Charters and tackling tech waste through our partnership with Good Things Foundation. We embed sustainable practices in delivery and supply chains, ensuring our ecosystems meet minimum requirements and support biodiversity volunteering with the NHS.

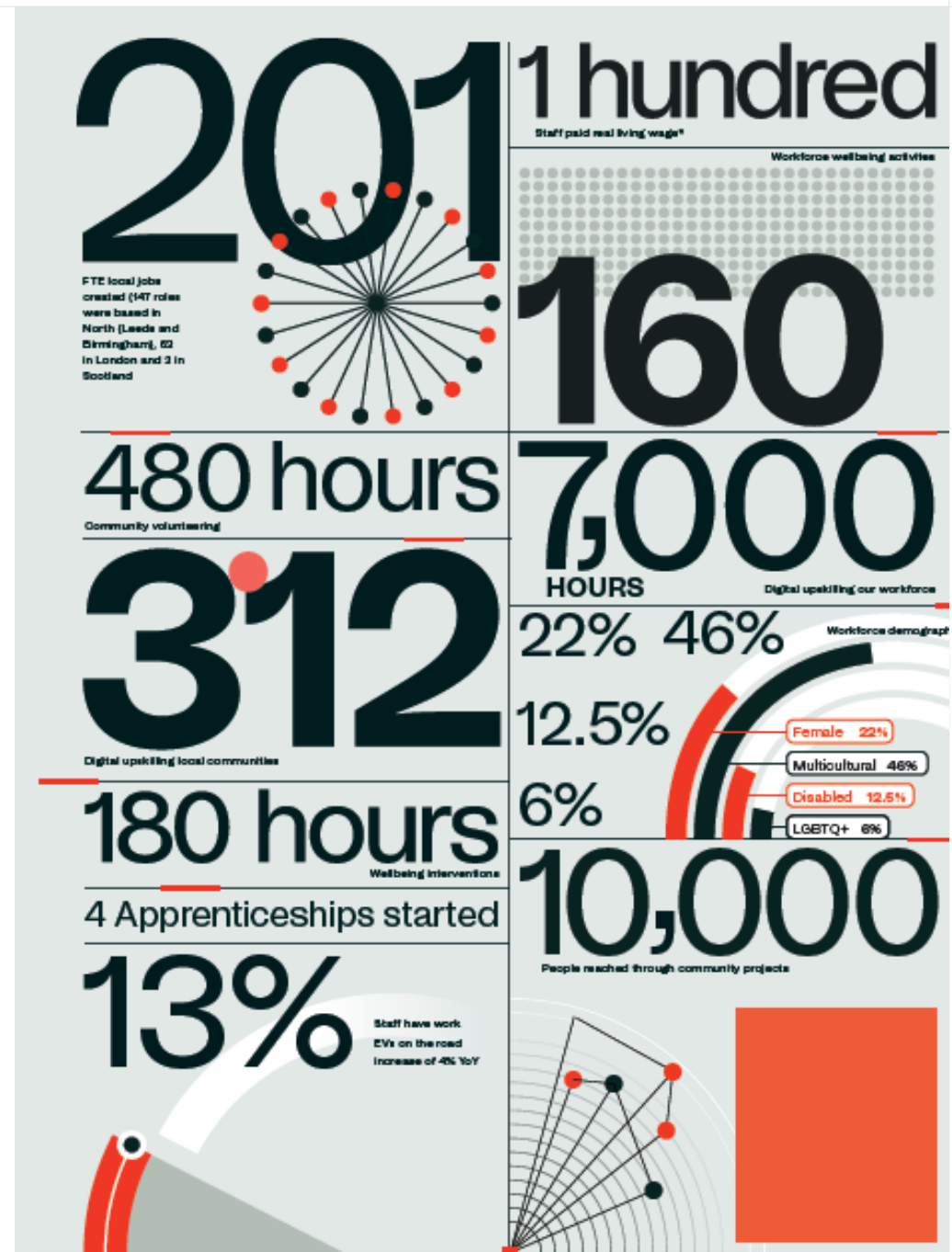


EMPLOYER
RECOGNITION SCHEME

GOLD AWARD
Proudly supporting those
who serve



disability
confident



Domain expertise across many industries

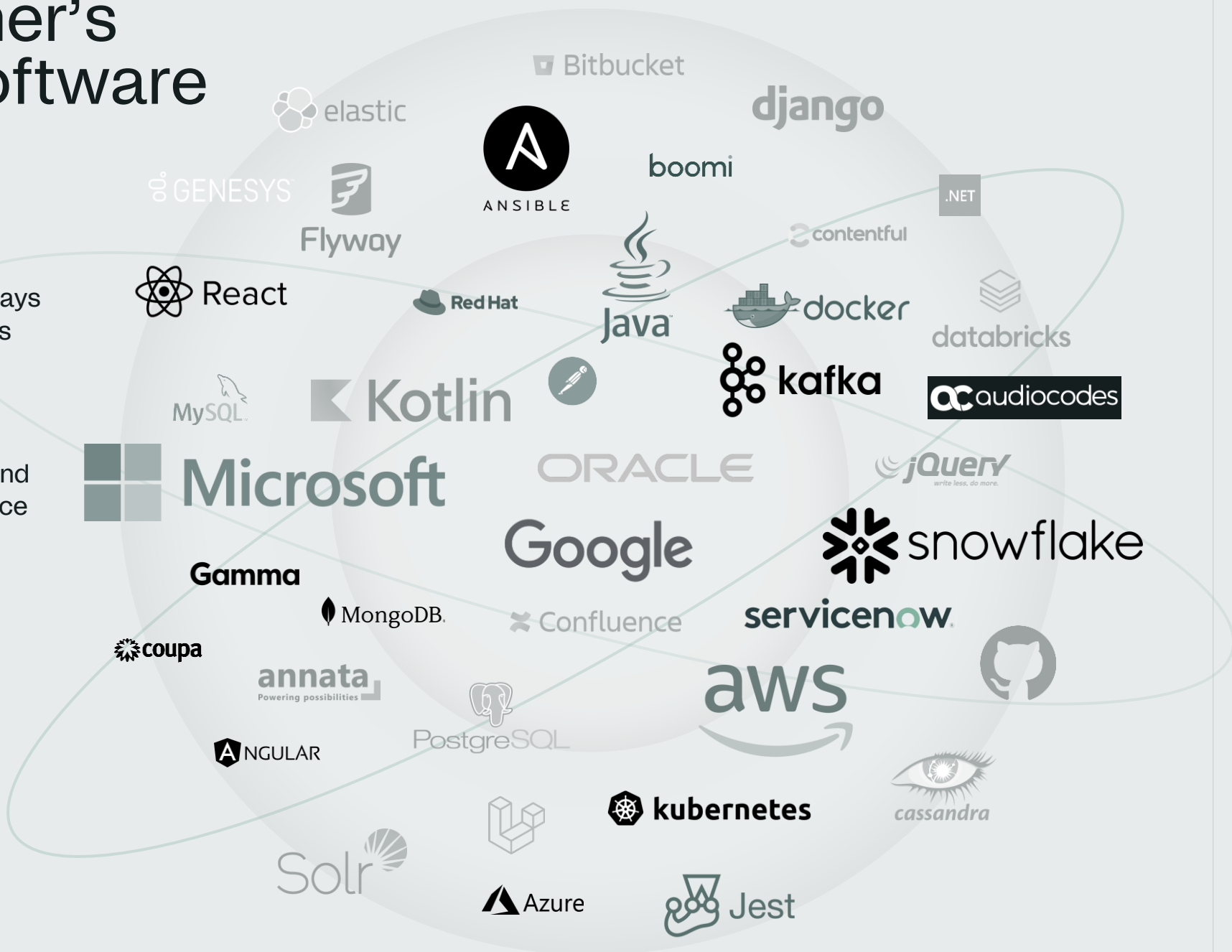
- With vast technology experience and deep public sector specific knowledge, we quickly create innovative solutions tailored to your goals, delivering outcomes to address the intricate challenges currently facing governments.
- Through our innovative delivery approach, true client partnerships and exceptional people, we design and deliver solutions that have dramatically increased user engagement and provide better citizen and customer experiences for us all.



We are the customer's partner first, the software vendor's second

Netcompany is a tech-agnostic IT solutions provider, and we are entirely independent – always opting for the precise mix of technologies that is optimal to your business.

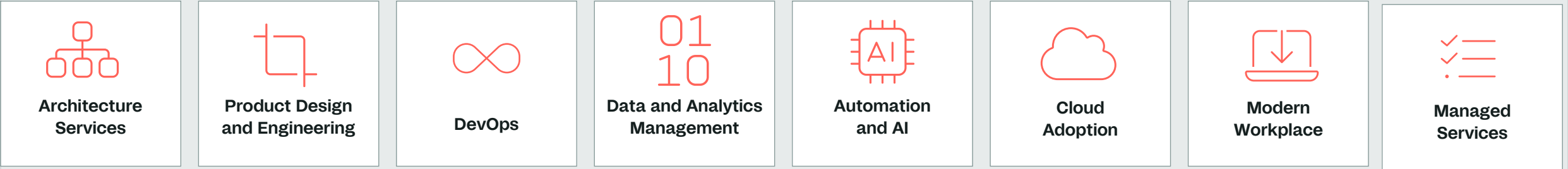
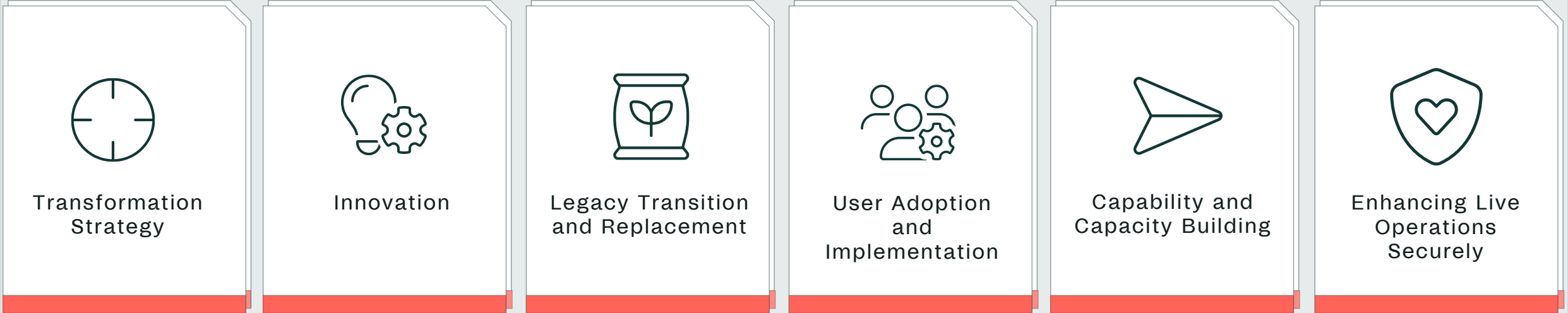
With expertise in all modern technologies and industry-targeted digital tools, we guide you through your options, combining components and software with the goal of finding the right balance between needs, agility and operating costs.



What We Do – and How

Championing Digital Sovereignty and Responsible Digitalisation, we deliver end-to-end IT services – even where others couldn't.

End-to-end transformation delivery capability



A singular delivery model that sets us apart



Open platform approach

- Legacy-free solutions with full customer ownership
- Technology agnostic – customer needs is the only thing that dictates technology choices
- Reusable components and portfolio of future-proof platforms and products



Access to unique talent

- IT people leading IT people
- No knowledge gaps
- Interdisciplinary and cross-organisational teams
- Scalable project cell structure



Building digital maturity

- Highly collaborative, on-site development approach
- We share our expertise and educate your organisation
- We nurture your digital maturity and independence



Controlled agile delivery

- A perfect mix of waterfall and agile virtues
- Control and predictability in harmony with lean, continuous improvements and adaptation

Next-generation digital transformation

Platforms for the future

A platform is something to build on. It's a solid foundation. It's safe. It's re-usable. In short, it's a responsible way of doing IT.

Why Netcompany platforms?



■ Reliability from re-use

Our platform approach prioritises successful re-use, ensuring consistency and reliability for clients, and reducing development redundancy with cutting-edge technical platforms.



■ Reduced risk

Our meticulous documentation and use of proven platforms provide a high level of transparency and agility, ensuring timely delivery with reduced risks.



Netcompany Platforms

Easily customisable, rapidly deployable,
and AI-ready - for the futureproof business.

CONTROL TOWER



PULSE™ is a control tower for a real-time data ecosystem that allows businesses to share and act on a single source of truth.

It facilitates adaptable planning and forecasting in changing circumstances, breaking down silos and providing a single view of plan, execution and results.



PROCESS AND ADMINISTRATION



AMPLIO™ is our platform for regulated case management and process automation in highly compliant environments. It's a powerful tool for digitising and controlling complex processes, providing a single source of truth for all business executions.



DIGITAL POST & ARCHIVE



AMI™ is a secure platform that connects businesses and people. As a Digital Wallet, it offers a range of compliant 'my site' features like archive, profile, sign, and pay-as-a-service.

Additionally, AMI allows fast data and document exchange with other businesses.



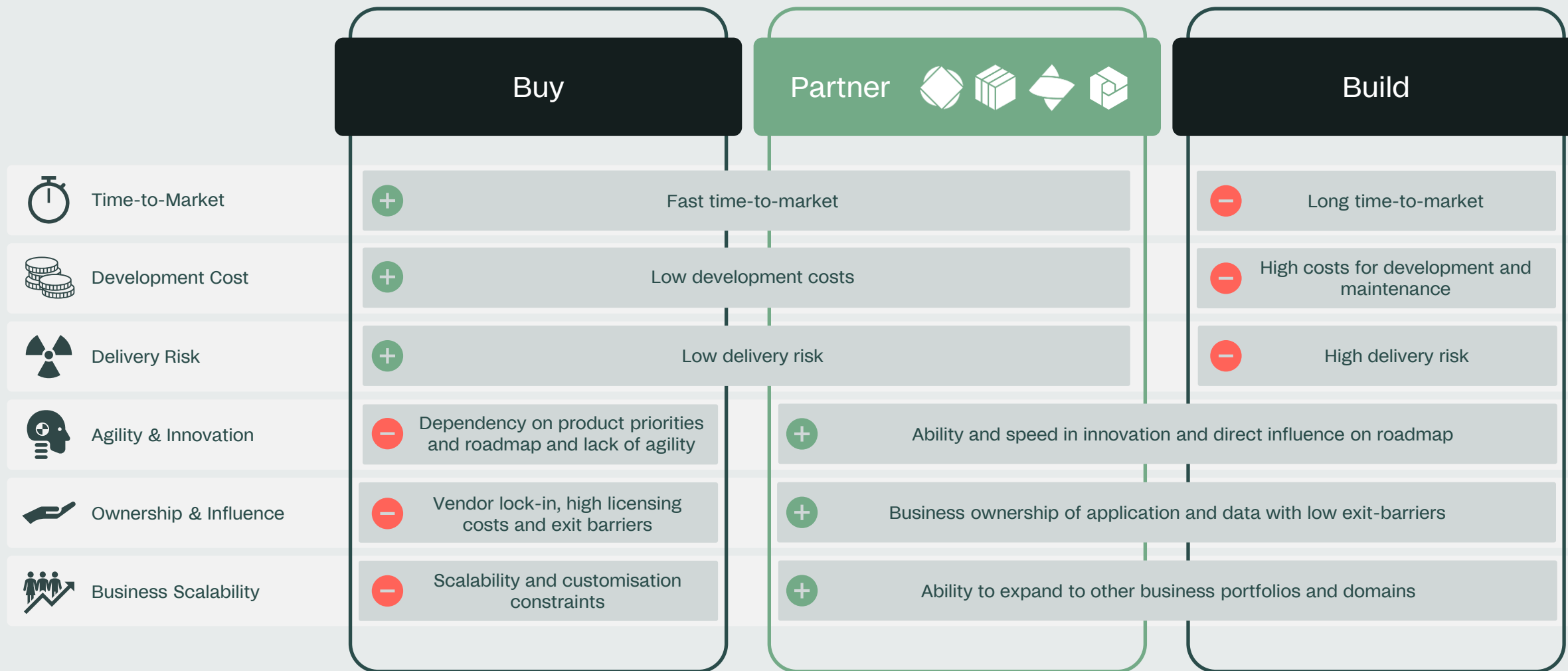
GENERATIVE AI PLATFORM

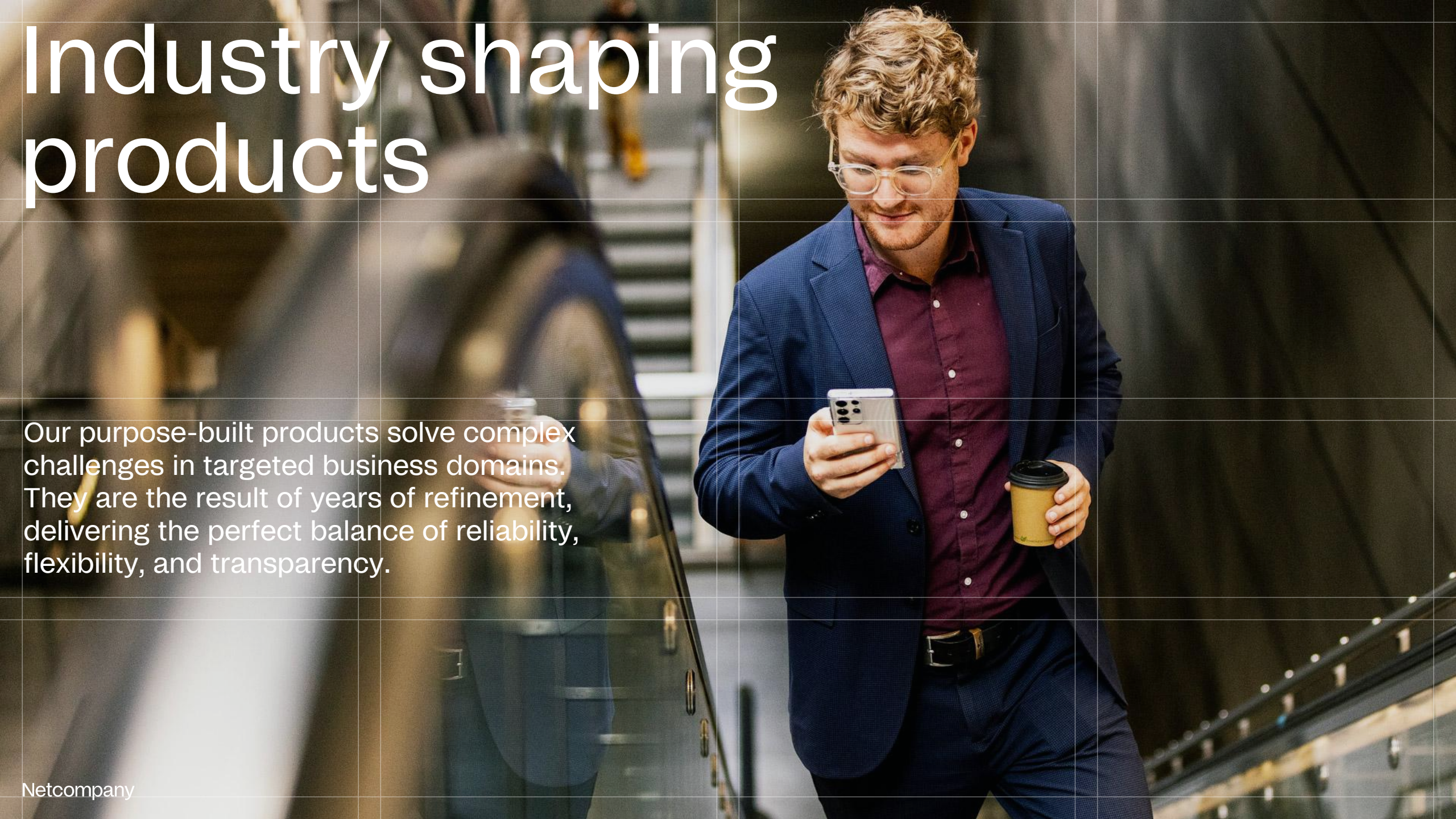


EASLEY AI™ orchestrates and leverages existing AI models, quickly connecting them to your unique business data, tools, and processes, centralising and storing data securely within EASLEY – not with the model provider – to ensure full transparency and governance of AI.



The strategic benefits of our platforms





Industry shaping products

Our purpose-built products solve complex challenges in targeted business domains. They are the result of years of refinement, delivering the perfect balance of reliability, flexibility, and transparency.

Why Netcompany products?

■ You could settle for a standard product

Off-the-shelf IT products promise speed and low cost with minimal custom work. Yet they often fall short of meeting your unique needs – leading to integration issues and hidden expenses.

■ Or choose the better way

Our range of products is designed to match your specific requirements. They offer modular integration, one transparent price to eliminate surprises, and an open-source foundation.

■ In short –

A generic IT product might seem appealing at first, but its long-term drawbacks – limited flexibility, rising costs, and integration headaches—can add up. Our products deliver the reliability, adaptability, and transparency your business needs – the result of years of refinement.



Netcompany Products

TAXATION

SOLON TAX™ is our built for purpose commercial-off-the-shelf (COTS) product for taxpayer and revenue management operations and process automation in complex revenue authority environments.



CUSTOMS

ERMIS™ is a dedicated, self-contained, reusable, and integrated family of customs solutions, with continuously evolving capabilities designed to be the customs operations management system of choice for customs administrations.



SOCIAL SECURITY

PERSEUS™ is our purpose-built commercial off-the-shelf (COTS) product for employers, insured persons, social security revenues, pensions, and benefits management operations. It facilitates process automation in complex social security environments.



DIGITAL BANKING

DX4B™ is our leading-edge digital banking solution, offering mobile banking, web banking, open banking, and digital wallets with a focus on interoperability and scalability.



RISK ANALYSIS

LUMENUS™ is a next-gen risk analysis solution designed for the public sector, offering increased usability, seamless interoperability, and a modern technology stack.



■ Our products are to our platforms what specialised tools are to a general-purpose toolkit.

While the latter reuse components across industries, our products target specific industries or business processes.

Together, they maximise our ability to reuse software at scale.

Our customers are the ones to reap the benefits.



Greater reliability



Lower costs



Fast deployment



Simple, transparent pricing scheme

Netcompany

Want to know more?

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[Netcompany.com](https://netcompany.com)

