

Netcompany



Cloud Adoption Services – Google Cloud Platform

Changing Europe with responsible digitalisation

Empowering digital societies through responsible digitalisation

- Founded in 2000 in Copenhagen, Denmark, Netcompany delivers critical IT and Digital solutions across public and private sectors
- Supporting digital transformation for efficient, sustainable futures, we are a trusted partner in Supply Chain, Transportation, Utilities, and Government
- With our ‘Reuse, not Reinvent’ approach, we offer cross-sector and international best practices to support legacy modernization
- We accelerate and enable digital foundations with cloud, automating operations, and running mission-critical services with confidence

By the numbers

■ **8,260**

Employees
year-end 2024

■ **£738m**

Group Revenue in
2024

■ **50+**

Nationalities represented
in workforce

Customers



Running Today. Transforming Tomorrow.



Defence



Transport



Healthcare



Trade



Public Safety

Assuring the Resilience of the UK's National Infrastructure

Supporting the Strategic Road Network



The National Highways digital estate is a highly complex ecosystem, comprising 130 suppliers and 40 services.

Working as a trusted partner with National Highways since 2019, we have supported its Digital Services team to manage suppliers, reduce downtime, and deliver significant improvements to processes.



Streamlining UK-EU Trade with NCTS5



HM Revenue
& Customs

Netcompany's ERMIS solution replaced HMRC's 20-year-old legacy system with the **New Computerised Transit System Phase (NCTS)**.

The modernised, automated customs procedures for UK and EU traders improve efficiency and reduce waste.



Saving 600K+ hours in GP Surgery Administrative Work



Over 95% of **UK GP surgeries** are now processing 2.4+ million patient registrations through the NHS App.

Our work with NHS England has enabled the full digitalisation of the patient registration process, reducing what used to take weeks down to minutes.



Assuring National Security through Safe Modernisation



Home Office

We work with the **Home Office** to modernise critical national infrastructure, enhancing public safety.

Our expertise supports initiatives that bolster national security and Policing efforts, such as the NIAM (National Identity and Authentication Management) technology platform.



Migrating 47 Mission-Critical Applications to the Cloud



Ministry
of Defence

We worked with the **UK Ministry of Defence** to migrate 47 mission-critical applications to MODCloud, supporting over 330,000 military and civilian users.

This transformation strengthens security, reduces downtime, and enables future innovation.





Cloud Adoption Services - GCP

Netcompany's cloud adoption services can support all organisations in their adoption of cloud services and will drive business transformation.

Whether just starting, or having an established approach to cloud adoption, our highly modular service can deliver end to end outcomes and supercharge individual, focused elements.

Service Features

1. Designed to accelerate your cloud adoption and business transformation
2. GCP expertise delivered by an experienced Google partner
3. Strategy development, business case creation and delivery planning
4. Deployment of public, private, hybrid and multicloud environments including Secret
5. Migration of applications into cloud platforms aligned to the 7R's
6. Creation of cloud centre of excellence embedding FinOps, DevSecOps principles
7. Modular approach; no need to take all the services
8. Easily works with new or existing cloud adoption programmes
9. Based on best practice: secure by design, OACA and ITIL
10. Complementary capabilities (including data, AI/ML, app development)

Service Benefits

1. Ensure your strategy aligns to your business values and strategies
2. Modularised approach, tailored to your needs, timescale and capabilities
3. Delivery as standalone or rainbow team aligned to your governance/reporting
4. Specialists in all GCP technologies, ensuring quality delivery.
5. Holistic approach considering business, operations, compliance, service and technical requirements
6. Technology agnostic – your requirements are central to any recommendations
7. Can deliver end to end outcomes or support specific activities
8. An understanding delivery partner, well experienced with Government Cloud Adoption
9. Access to experienced app development, data, AI/ML and UCD teams
10. Efficient, proven process based on experience of migrating 1000 applications



Cloud Adoption Services - Google Cloud Platform

The Methodology

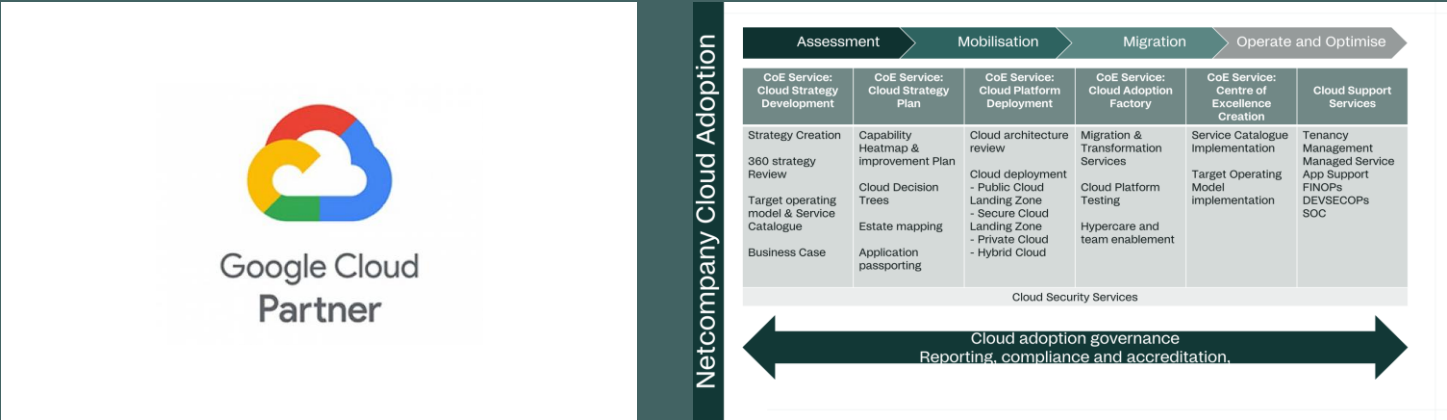
Netcompany's fully modular end to end cloud adoption methodology can support you at all phases of your cloud adoption. Whether you are at the beginning of your journey or looking to improve the current utilisation of cloud services, we can help.

Our methodology is based on the known cloud adoption frameworks of Google Cloud Platform, industry standard bodies such as the open alliance for cloud adoption (OACA framework) and a combination of our own experiences in supporting public and private organisations with their cloud adoption.

Our preference is to work on an outcome-based engagement – ensuring that we have a shared goal to complete an activity or task.

The services can be delivered in combination with your teams in a rainbow team delivery model (in person, remote or hybrid), or as a discrete deliverable driven entirely by the Netcompany team. Our flexible and proven delivery methodology allows us to align to your governance processes, ensuring we deliver in a way your business can understand, monitor and engage with.

Finally, Netcompany appreciate that cloud adoption is often just a part of a broader business initiative, Netcompany are well equipped to support more complex engagements and have a breadth and depth of capability in other areas including data, AI/ML, user centered design, application development and ongoing managed services.



Successful Delivery of Cloud and Managed Services



Strategy Development

Ensures strategic alignment and stakeholder consensus

Builds confidence to invest and move forward

- Strategy creation
- 360° strategy review
- Target operating model & service catalogue
- Business case



Design & Deployment

Ensures best-practice, proportionate, and cost-effective design

Builds confidence to migrate securely and efficiently

- Architecture review
- Cloud deployment
- Landing zone (public, private, hybrid)



Transformation Factory

Ensures assured migration and business-aligned transformation

Embeds change and enables success criteria

- Migration & transformation services
- Cloud platform testing
- Hypercare & team enablement



Creation of Centre of Excellence

Uplifts internal capability and accelerates value from cloud investments

Embeds service-oriented practices for long-term success

- Service catalogue implementation
- Target operating model implementation



Capability & Remediation Plan

Establishes a baseline for successful change

Enables evidence-based prioritisation and planning

- Capability heatmap & improvement plan
- Decision trees
- Estate mapping
- Application passporting



Cloud Support Service

Guarantees assured delivery with ongoing optimisation

Balances cost efficiency with security and future capability

- Tenancy management & managed service
- Application support
- FinOps, DevSecOps, SOC





Cloud Adoption Services - Google Cloud Platform

Cloud Adoption Strategy and Plan

What benefits do you receive?

Clarity on why you are adopting cloud services, the expected benefit and the measures that will demonstrate the value.

Understanding of what will need to be done to make the adoption a success – both technical and non-technical initiatives.

Identification of the right technologies to make you cloud adoption a success.

The assets that will enable you to execute the strategy.

What is the service?

The Netcompany Cloud Adoption strategy creation/validation service is a complete toolbox of activities that can be used in isolation or combination and tailored to your needs to accelerate your cloud adoption service. These include:

- Strategy Creation / 360 strategy Review: Identification, development and creation of a cloud adoption strategy or review and validation of existing strategies.
- Target operating model: Identification and design of a future target operating model including identification of RACI, business process alignment (e.g. commercial), skills requirements and outline service catalogue.
- Target Deployment identification: How the cloud will deliver the business value whilst encapsulating business logic such as security and compliance and financial information. And identify the right cloud delivery model (private/public/hybrid & edge), and the right cloud services (IaaS/PaaS/SaaS).

- Business Case: Creation of the business case, including support at internal boards and panels. The business case can be aligned to internal governance processes or to the GOVUK's green book process. Identification of commercial support available from Google for proofs of concept/value and migration activities.

Our cloud strategy and plan service includes:

- Capability heatmap & improvement plan: Using the open alliance for cloud adoption (OACA) framework, we identify the key capabilities needed for your future state (technical, operational, service) and understand the current maturity of your capability and the target for delivering you and any investment plan
- Estate mapping: Automated or manual discovery to understand what you currently have and how it links together. Allowing for accurate cloud cost forecasting, targeted decision making around migration approaches
- Delivery Plan: Plan for the delivery of your cloud adoption strategy, including, value realisation milestones, investment phases, timescales, RAID log – including external dependencies, governance wrap and

How do we do it?

A combination of in person workshops, interviews, technical discovery tooling (native & third party), collaborative reviews and explainer sessions.

All delivered by our cloud experts who have both deep experience of cloud adoption and vendor certification from Google.



Cloud Adoption Services - Google Cloud Platform

Cloud Platform Deployment

What benefits do you receive?

Cloud platforms and environments deployed to enable your organisation to work from known good starting points around technology, accreditation, security, resilience, commercials and operations.

Complete understanding of what you have with all the assets you need to further development of your platform and internal teams enabled to operate it.

Enabling efficiency and innovation within your teams though consistent and available working environments.

What is the service?

Cloud Platform Deployment:

The Cloud platform deployment service will build a new capability and is available as the following deployment models.

- Public cloud (Landing Zones)
- Private cloud
- Hybrid cloud

Based on GCP technologies. Private and Hybrid clouds can be in your own data centre or third-party datacentre such as ARK/Crown hosting).

Our solutions can be designed to be capable of hosting applications and data classified at Official, Official-Sensitive and Secret.

Designs will cover all aspects of a cloud environment including networking, identity, security and integration with CI/CD pipelines.

We work with you to identify and obtain any relevant accreditation from industry partners (e.g. MOD, HO, NCSC), and create an appropriate test plan that can include: system integration testing, user acceptance

testing, operational acceptance testing, performance testing, data migration testing, IT health checks and penetration testing)

All designs, infrastructure as code, test plans and documentation, along with identification of any process changes (e.g. commercial allocation, maintenance) are handed over during the project and at project close.

Cloud architecture review:

Our team of GCP experts will work to review your existing cloud architectures and infrastructures against current best practices, providing uplifted technical architectures, a plan for remediating environments and resource to execute the remediation.

How do we do it?

A combination of in person workshops, interviews, technical discovery tooling (native & third party), collaborative reviews and explainer sessions.

This service can be delivered as a self-contained delivery, or in combination with internal teams as part of a rainbow team.

Deployment of platforms will depend on the specific technical architecture; however, all deployments utilise our accelerator templates from our cloud centre of excellence. Where possible we will use automated tooling to perform tasks – this will be agreed as part of the engagement.

Additionally, we utilise our deep partnership with Google to complete well architected reviews (that can be tri-party) to provide further assurance.

All delivered by our cloud experts who have both deep experience of cloud adoption and vendor certification from Google.



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Cloud Adoption Factory

What benefits do you receive?

Our tailored adoption and migration services support your teams to migrate applications to the cloud.

Deliver against plans to exit existing hosting environments to avoid datacentre costs or hardware renewals; or moving to the cloud to support innovation and efficiency initiatives.

Our cloud adoption factory is tailored to meet your specific needs around technology, commercial, security, compliance and existing contractual commitments.

Post migrations, all documentation, code and assets are left with the customer.

What is the service?

Migration and Transformation

The cloud migration and transformation – essentially moves applications from one platform to another. This can be to a cloud platform from on premise infrastructure, between cloud platforms or repatriation of applications to private clouds and can work up to Secret classifications.

Cloud migrations can be delivered in three models:

- Single/group of application
- Ad hoc price; book-based approach
- Cloud migration factory team working through a backlog of migrations

The service captures the current state and intended future state of an application including application strategy/future relevance, technical architecture, run costs, service, security and compliance requirements along with dependencies and any known risks.

We work with your organisation to define a 7R (refactor, replatform, rehost, relocate, repurchase, retire, retain) treatment.

All migrations will have agreed reporting mechanisms and milestones/KPIs. The Netcompany team will ensure that visibility of migrations and any issues arising are reported.

Testing

We work with you to identify and obtain any relevant accreditation from industry partners (e.g. MOD, HO, NCSC), and create an appropriate test plan that can include: system integration testing, user acceptance testing, operational acceptance testing, performance testing, data migration testing, IT health checks and penetration testing.

Hypercare and Team Enablement

Post migration we provide extra support post migration to ensure rapid response to any post migration issues.

The process identifies any operational change required and we support the enabling of any operations team to incorporate new tasks via documentation, training and runbooks.

How do we do it?

A combination of in person workshops, interviews, technical discovery tooling (native and third party), collaborative reviews and explainer sessions.

This service can be delivered as a self-contained delivery, or in combination with internal teams as part of a rainbow team.

We engage with all relevant and internal governance boards (e.g., technical architecture review boards, change boards) and if required external accreditation bodies.

Migrations will depend on the specific technical architecture; however, all deployments utilise our accelerator templates from our cloud centre of excellence. Where possible, we will use automated tooling to perform tasks – this will be agreed as part of the engagement.

Additionally, we utilise our deep partnership with Google to complete well architected reviews (that can be tri-party) to provide further assurance.

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Cloud Centre of Excellence (CCoE) Creation

What benefits do you receive?

A team that will look after the approach to cloud, tailored to the specific needs of your organisation. Enabling teams around the business to move faster and focus on innovation.

A team that ensures responsiveness to evolving business requirements and a capability that moves quickly as services available from cloud providers develop.

What is the service?

At the heart of the service is identification of what the CCoE will be delivering – its scope – which could be a central guidance function, right the way up to being a full implementation and operations unit.

Target Operating Model Implementation.

Making sure that the business is best set up to take advantage of cloud services, and the CCoE is set up to deliver the capabilities within its scope.

Ensuring that elements such as RACI matrices are defined and understood, and tie into the right business processes and governance boards is identified and actioned.

Identification of the skills required to run the CCoE, identifying and providing training, and as required additional capacity and capability.

Roll out to the business of the CCoE, including evangelism to key business units to drive adoption and enable the CCoE customers.

Service Catalogue Implementation

Identification and creation of the services that the CCoE will offer – potentially covering architectural patterns, foundation code, security related artefacts up to implementation services.

If relevant, creation of service descriptions capturing service level agreements and costs for internal allocation.

Implementation of tooling that will allow the business to interact with the CCoE – this could include service desk type integration and DevOps pipeline tooling.

How do we do it?

A combination of in person workshops, interviews, collaborative reviews and explainer sessions.

This service can be delivered as a self-contained delivery, or in combination with internal teams as part of a rainbow team.

We engage with all relevant and internal governance boards (e.g., technical architecture review boards, change boards) and if required external accreditation bodies.

Templates/guard rails will depend on the specific technical architecture and target platform; however, all deployments utilise our accelerator templates from our cloud centre of excellence.

Additionally, we utilise our deep partnership with Google to complete well architected reviews (that can be tri-party) to provide further assurance.

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Central Government Service

Central Government Service - Analytics on Google Cloud Platform

Overview

A central public-sector organisation operates a cross-organisation identity platform enabling citizens to access digital services securely. To improve value for money and user experience, the organisation needed clearer insight into platform behaviour, costs and relying-party usage drawn from high-volume events and logs.

Netcompany worked with the organisation to establish analytics on GCP, enabling rapid ingestion, enrichment and analysis of operational data. The engagement focused on delivering actionable insights for cost optimisation, user journey performance and client (relying party) behaviour, with dashboards consumable by central and service teams.

Customer Challenge

- Massive event volumes across multiple services with limited ability to correlate, enrich and analyse in near-real time
- Fragmented data across clouds (e.g., AWS stores like S3/DynamoDB) complicating egress, governance and consistency
- Insufficient visibility of cost drivers, unit economics and resource utilisation to inform optimisation
- Limited end-to-end view of user journeys (latency, drop-offs, error patterns) to target experience improvements
- Relying-party insights (adoption, performance, integration quality) not readily available or standardised
- Need for trustworthy, self-serve dashboards and metrics for both central teams and clients, with robust data quality

• Customer Benefits

- Unified analytics: Consolidated platform events and logs into a single analytical plane, enabling cross-service insights
- Cost transparency: clear visibility of cost drivers and unit metrics to guide optimisation and budgeting
- Better user experience: Journey analytics highlighting bottlenecks and error hotspots to prioritise fixes
- Relying-party performance: dashboards for adoption, throughput and reliability to support client teams
- Faster time to insight: rapid data ingestion and querying at scale using GCP services (e.g., BigQuery) with Looker dashboards for stakeholders
- Interoperability: secure egress from AWS data stores into GCP, maintaining governance and data quality controls
- Scalable and maintainable: analytics that handle high volumes today with headroom for growth and new use cases

How we work

A photograph of a group of people in a meeting or conference. In the foreground, a man with a beard and short blonde hair, wearing a white shirt, is smiling and looking towards the right. Behind him, another man in a blue shirt is partially visible. To the right, a woman with long brown hair, wearing a grey jacket, is also looking towards the right. The background is blurred, showing other people in the room. The overall lighting is warm and professional.

We empower societies, companies and institutions to take control of their processes and data.

Dedicated to a Greener, Fairer Future

- Netcompany is more than a business; we're a community of employees, customers and partners committed to a sustainable and fair society.
- When working towards the Social Value Quality Mark, we developed a set of seven pledges. These support our alignment with the United Nations' Sustainable Development Goals and the UK Government's Social Value Model. Furthermore, they underpin the development of our social and environmental impact initiatives.
- We are proud to be the winner of awards and accolades from our work and contribution to social value creation and community well-being.



Social Value in 2024

■ Communities

Netcompany partners with schools, charities and SMEs to build digital skills, improve access to technology and create inclusive opportunities. Through volunteering, mentoring and targeted programmes, Netcompany reached **10,000 people** across **480 hours of volunteering** in 2024, running and contributing to events with Ahead partnership, Rebel Business School and more. Netcompany helped local areas strengthen in resilience, employability and long-term economic growth with the creation of **201 FTE jobs** across London, Birmingham, Leeds and Edinburgh of which 100% are **paid real living wage**.

■ People

Netcompany invests in our people through inclusive recruitment, apprenticeships and continuous learning. We delivered **7,000 hours of digital upskilling** through our dedicated Academy in areas of digital, management and personal development. We support underrepresented groups into meaningful careers, with **4 new apprentices** who are supported by our ERGs (Women, Multicultural, Veterans, LGBTQ, Neurodiversity). Netcompany has achieved demographic representation above the industry average in areas such as ethnic minority, who make up **46% of our workforce**. We promote fair pay, wellbeing and progression, delivering **180 hours of wellbeing intervention** in 2024 through access to specialists and webinars targeting mental and physical health, and financial management.

■ Environment

Netcompany is reducing carbon emissions through an **EV scheme adopted by 13% of our staff**, promoting green IT through project Green Team Charters and tackling tech waste through our partnership with Good Things Foundation. We embed sustainable practices in delivery and supply chains, ensuring our ecosystems meet minimum requirements and support biodiversity volunteering with the NHS.

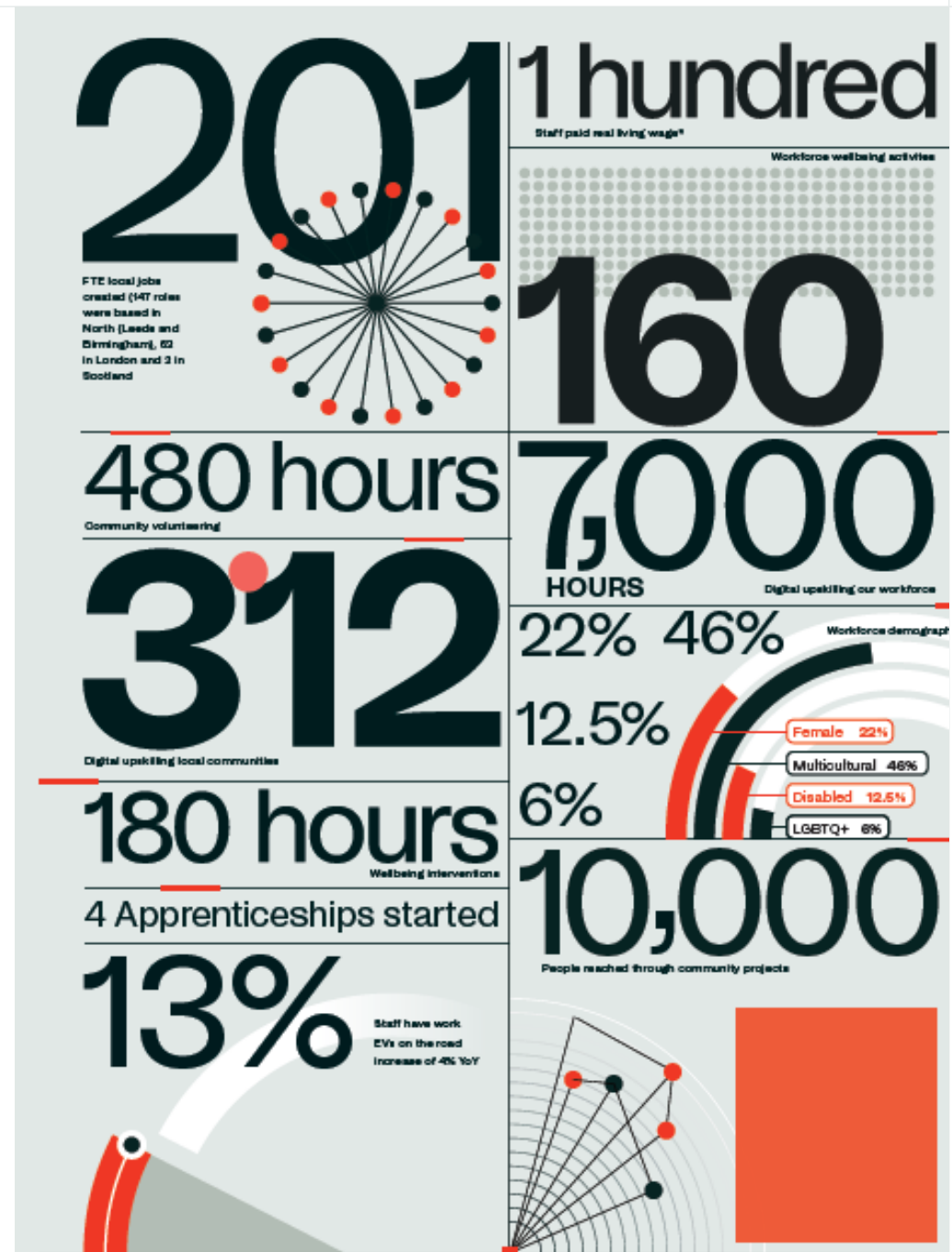


EMPLOYER
RECOGNITION SCHEME

GOLD AWARD
Proudly supporting those
who serve



disability
confident



Domain expertise across many industries

- With vast technology experience and deep public sector specific knowledge, we quickly create innovative solutions tailored to your goals, delivering outcomes to address the intricate challenges currently facing governments.
- Through our innovative delivery approach, true client partnerships and exceptional people, we design and deliver solutions that have dramatically increased user engagement and provide better citizen and customer experiences for us all.



We are the customer's partner first, the software vendor's second

Netcompany is a tech-agnostic IT solutions provider, and we are entirely independent – always opting for the precise mix of technologies that is optimal to your business.

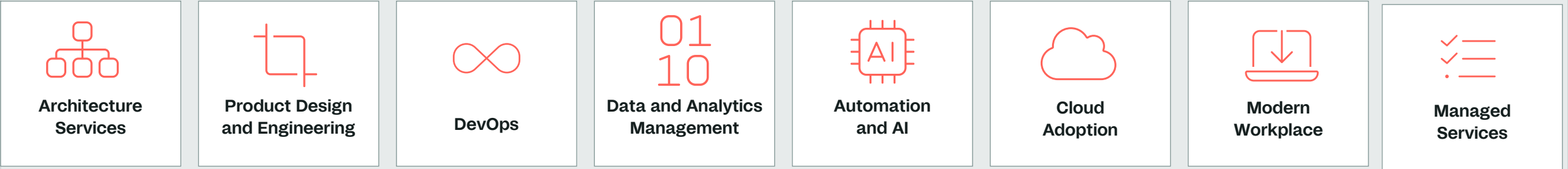
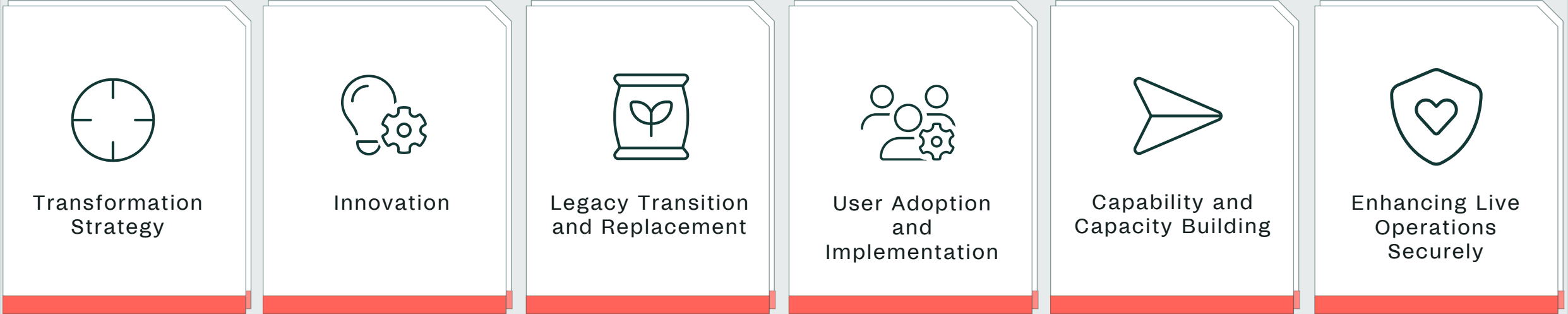
With expertise in all modern technologies and industry-targeted digital tools, we guide you through your options, combining components and software with the goal of finding the right balance between needs, agility and operating costs.



What We Do – and How

Championing Digital Sovereignty and Responsible Digitalisation, we deliver end-to-end IT services – even where others couldn't.

End-to-end transformation delivery capability



A singular delivery model that sets us apart



Open platform approach

- Legacy-free solutions with full customer ownership
- Technology agnostic – customer needs is the only thing that dictates technology choices
- Reusable components and portfolio of future-proof platforms and products



Access to unique talent

- IT people leading IT people
- No knowledge gaps
- Interdisciplinary and cross-organisational teams
- Scalable project cell structure



Building digital maturity

- Highly collaborative, on-site development approach
- We share our expertise and educate your organisation
- We nurture your digital maturity and independence



Controlled agile delivery

- A perfect mix of waterfall and agile virtues
- Control and predictability in harmony with lean, continuous improvements and adaptation

Next-generation digital transformation

Platforms for the future

A platform is something to build on. It's a solid foundation. It's safe. It's re-usable. In short, it's a responsible way of doing IT.

Why Netcompany platforms?



■ Reliability from re-use

Our platform approach prioritises successful re-use, ensuring consistency and reliability for clients, and reducing development redundancy with cutting-edge technical platforms.



■ Reduced risk

Our meticulous documentation and use of proven platforms provide a high level of transparency and agility, ensuring timely delivery with reduced risks.



Netcompany Platforms

Easily customisable, rapidly deployable,
and AI-ready - for the futureproof business.

CONTROL TOWER



PULSE™ is a control tower for a real-time data ecosystem that allows businesses to share and act on a single source of truth.

It facilitates adaptable planning and forecasting in changing circumstances, breaking down silos and providing a single view of plan, execution and results.



PROCESS AND ADMINISTRATION



AMPLIO™ is our platform for regulated case management and process automation in highly compliant environments. It's a powerful tool for digitising and controlling complex processes, providing a single source of truth for all business executions.



DIGITAL POST & ARCHIVE



AMI™ is a secure platform that connects businesses and people. As a Digital Wallet, it offers a range of compliant 'my site' features like archive, profile, sign, and pay-as-a-service.

Additionally, AMI allows fast data and document exchange with other businesses.



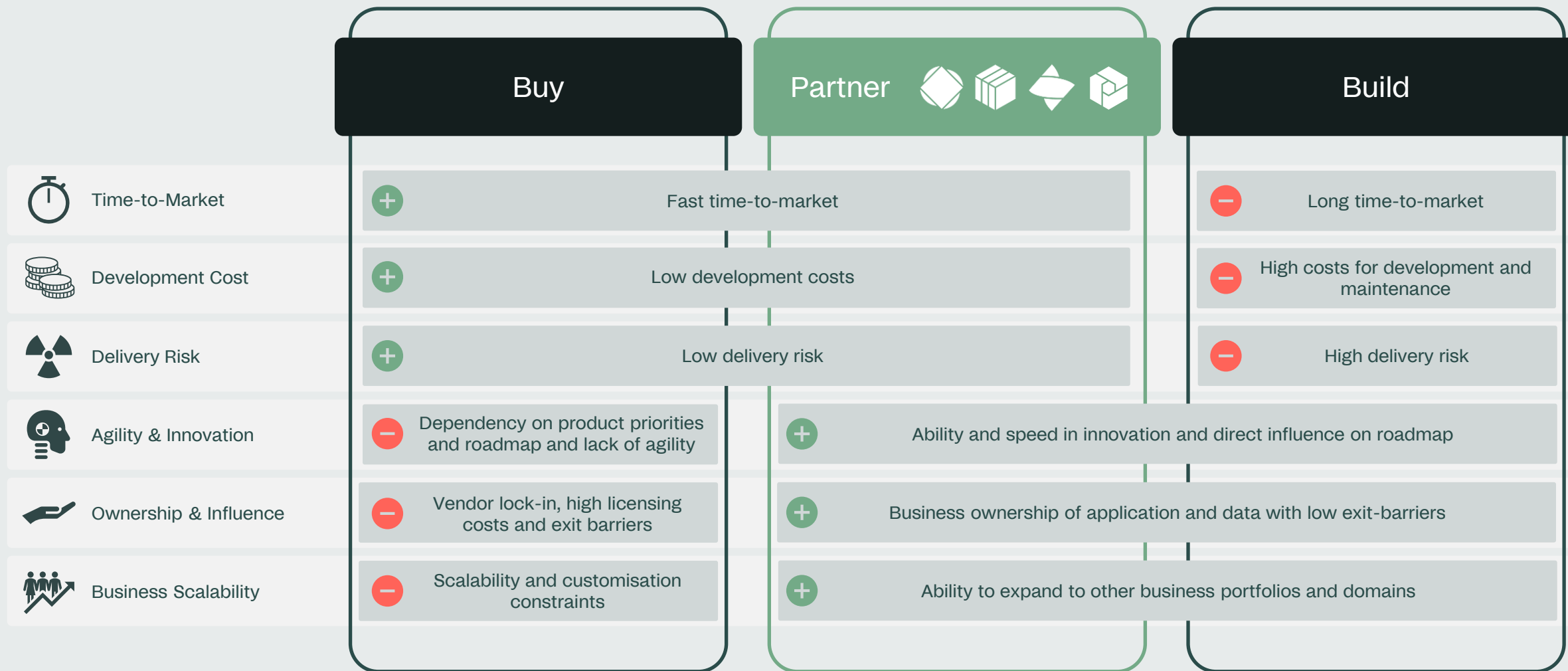
GENERATIVE AI PLATFORM

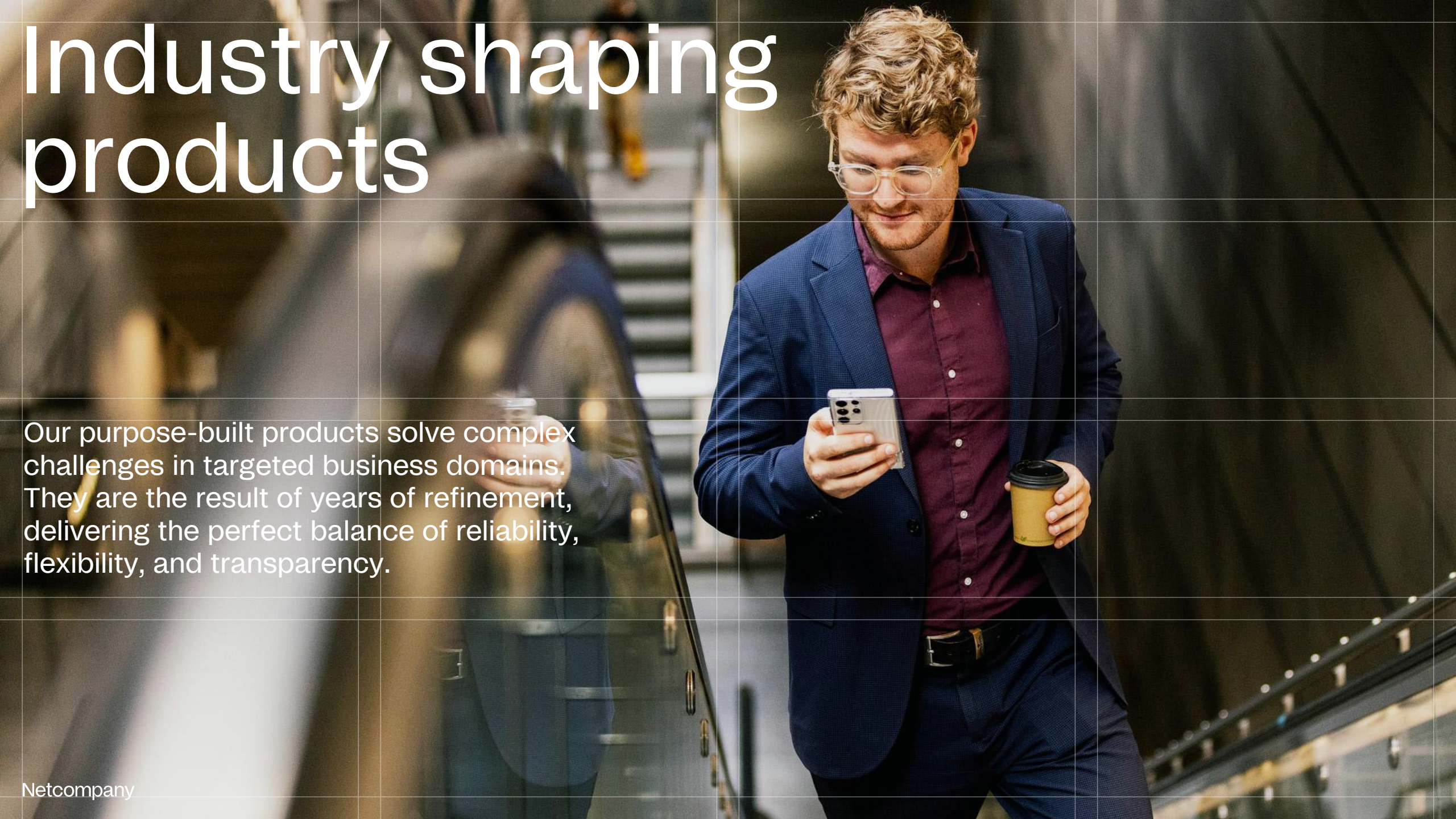


EASLEY AI™ orchestrates and leverages existing AI models, quickly connecting them to your unique business data, tools, and processes, centralising and storing data securely within EASLEY – not with the model provider – to ensure full transparency and governance of AI.



The strategic benefits of our platforms





Industry shaping products

Our purpose-built products solve complex challenges in targeted business domains. They are the result of years of refinement, delivering the perfect balance of reliability, flexibility, and transparency.

Why Netcompany products?

■ You could settle for a standard product

Off-the-shelf IT products promise speed and low cost with minimal custom work. Yet they often fall short of meeting your unique needs – leading to integration issues and hidden expenses.

■ Or choose the better way

Our range of products is designed to match your specific requirements. They offer modular integration, one transparent price to eliminate surprises, and an open-source foundation.

■ In short –

A generic IT product might seem appealing at first, but its long-term drawbacks – limited flexibility, rising costs, and integration headaches—can add up. Our products deliver the reliability, adaptability, and transparency your business needs – the result of years of refinement.



Netcompany Products

TAXATION

SOLON TAX™ is our built for purpose commercial-off-the-shelf (COTS) product for taxpayer and revenue management operations and process automation in complex revenue authority environments.



CUSTOMS

ERMIS™ is a dedicated, self-contained, reusable, and integrated family of customs solutions, with continuously evolving capabilities designed to be the customs operations management system of choice for customs administrations.



SOCIAL SECURITY

PERSEUS™ is our purpose-built commercial off-the-shelf (COTS) product for employers, insured persons, social security revenues, pensions, and benefits management operations. It facilitates process automation in complex social security environments.



DIGITAL BANKING

DX4B™ is our leading-edge digital banking solution, offering mobile banking, web banking, open banking, and digital wallets with a focus on interoperability and scalability.



RISK ANALYSIS

LUMENUS™ is a next-gen risk analysis solution designed for the public sector, offering increased usability, seamless interoperability, and a modern technology stack.



■ Our products are to our platforms what specialised tools are to a general-purpose toolkit.

While the latter reuse components across industries, our products target specific industries or business processes.

Together, they maximise our ability to reuse software at scale.

Our customers are the ones to reap the benefits.



Greater reliability



Lower costs



Fast deployment



Simple, transparent pricing scheme

Netcompany

Want to know more?

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[Netcompany.com](https://netcompany.com)

