

Netcompany



Cloud Delivery Health Check Service

Changing Europe with responsible digitalisation

Empowering digital societies through responsible digitalisation

- Founded in 2000 in Copenhagen, Denmark, Netcompany delivers critical IT and Digital solutions across public and private sectors
- Supporting digital transformation for efficient, sustainable futures, we are a trusted partner in Supply Chain, Transportation, Utilities, and Government
- With our ‘Reuse, not Reinvent’ approach, we offer cross-sector and international best practices to support legacy modernization
- We accelerate and enable digital foundations with cloud, automating operations, and running mission-critical services with confidence

By the numbers

■ **8,260**

Employees
year-end 2024

■ **£738m**

Group Revenue in
2024

■ **50+**

Nationalities represented
in workforce

Customers



Running Today. Transforming Tomorrow.



Defence



Transport



Healthcare



Trade



Public Safety

Assuring the Resilience of the UK's National Infrastructure

Supporting the Strategic Road Network



The National Highways digital estate is a highly complex ecosystem, comprising 130 suppliers and 40 services.

Working as a trusted partner with National Highways since 2019, we have supported its Digital Services team to manage suppliers, reduce downtime, and deliver significant improvements to processes.



Streamlining UK-EU Trade with NCTS5



HM Revenue
& Customs

Netcompany's ERMIS solution replaced HMRC's 20-year-old legacy system with the **New Computerised Transit System Phase (NCTS)**.

The modernised, automated customs procedures for UK and EU traders improve efficiency and reduce waste.



Saving 600K+ hours in GP Surgery Administrative Work



Over 95% of **UK GP surgeries** are now processing 2.4+ million patient registrations through the NHS App.

Our work with NHS England has enabled the full digitalisation of the patient registration process, reducing what used to take weeks down to minutes.



Assuring National Security through Safe Modernisation



Home Office

We work with the **Home Office** to modernise critical national infrastructure, enhancing public safety.

Our expertise supports initiatives that bolster national security and Policing efforts, such as the NIAM (National Identity and Authentication Management) technology platform.



Migrating 47 Mission-Critical Applications to the Cloud



Ministry
of Defence

We worked with the **UK Ministry of Defence** to migrate 47 mission-critical applications to MODCloud, supporting over 330,000 military and civilian users.

This transformation strengthens security, reduces downtime, and enables future innovation.





Cloud Delivery Health Check Service

Netcompany's Cloud Delivery Health Check Service offers a comprehensive evaluation of your cloud solutions in line with their objectives.

Whether you require a one-off health check or ongoing assurance, we can help. We offer an independent, business-centric perspective from a team of certified and highly experienced professionals.

Service Features

1. Comprehensive health checks for portfolios, projects, delivering robust solutions.
2. Outcome-focused, prioritising business needs for optimal benefits realisation.
3. Embracing Agile, GDS, SAFe, Waterfall, Hybrid methodologies for flexibility.
4. Assurance for portfolios, programmes, ensuring delivery organisation's peak performance.
5. Single or whole lifecycle assurance services, tailored to need.
6. Performance reviews assessing risks, dependencies, and potential blockers.
7. Methodology maturity assessments with a clear completion timeline.
8. Offering third-party step-in, rapid programme intervention and recovery.
9. Proven success in delivering complex national programmes efficiently.
10. Upholding transparency, honesty, collaboration for client-centric service delivery.

Service Benefits

1. Benefit from an independent, trusted viewpoint on your success potential.
2. Discover opportunities to reduce friction, boost harmony, and improve cadence.
3. Maximise on-time delivery chances by mitigating risks and dependencies.
4. Enhance your delivery structure and foster effective collaboration.
5. Assured alignment of governance controls across portfolios, programmes, and projects.
6. Regular review and testing of deliverable quality and plan.
7. Cut delivery costs and identify value-for-money metrics.
8. Comprehensive review of solution alignment with needs and requirements.
9. Get assured that the programme will yield expected outcomes.
10. Benefit from SC/DV cleared resources, with flexible pricing options.



Cloud Delivery Health Check Service

Who is the service for?

Cloud, digital, and technology programmes and portfolios represent a significant portion of government spending today, estimated to exceed £100 billion. This expenditure is managed both internally and externally by Delivery organisations.

The demand for independent assurance has grown as government departments and agencies have successfully disaggregated delivery, shifted towards value-driven approaches, and, when necessary, diversified their supply chains. These changes have led to an increase in the complexity of projects and the need for robust governance, often hindered by a lack of maturity within delivery

Netcompany has proven experience and a global track record of independently assuring and, where appropriate, transforming delivery organisations transparently, openly and collaboratively with our clients.

What is the service?

Depending on your need for a Delivery Health Check and your business outcome, Netcompany will work with your organisation's users to:

Identify your business objective and the value that you seek to determine what Assurance Capabilities you require

- Define the points of assurance, either as one off or as part of consistent governance
- Agree the methodology for assurance activities and how we'll conduct it

- Review the organisation's delivery methodology against best practices and your need for governance
- Review the organisation's configuration or process against the aims
- Review the end-to-end delivery plan and engage with each supplier to understand their status
- Review your organisation's dependencies and risk in relation to the plan and identify potential mitigations
- Evaluate the processes and controls in place for delivery and their efficiency and maturity, suggesting potential improvements
- Review deliverables from suppliers, vendors and the organisation to identify their compliance with the strategic vision, quality and current capability
- Review the E2E Design and Testing Processes to verify compliance and coverage
- Independently report upon the cost, risk, dependency, quality, and time to complete, including any other verification your organisation requires.

How do we do it?

Netcompany's Delivery Health Check Service offers independent assurance, ongoing governance, and health checks. We provide transparent evaluations of organisations, delivery and service partners, and any dependent suppliers according to an agreed-upon maturity and deliverable assessment framework. When necessary, we offer enhanced scrutiny or intervention, ensuring openness and transparency throughout the process.



Cloud Delivery Health Check Service

Within our deployment, we will collaborate with you, our client, to determine the specific aims of our engagement. This includes understanding any existing concerns and defining the desired outcomes of the programme and our involvement. We will then provide you with an agreed implementation plan outlining the timing, manner, and services we will offer to achieve the necessary Programme Assurance.

Our Health Check team will comprise highly skilled delivery managers, architects, and subject matter experts, all with a proven track record of delivering large, innovative, critical, and sensitive systems. The size and composition of the team will be tailored to your needs, agreed upon as part of the objective-setting process.

Key governance and control points will be established for the review or throughout the delivery process. The team will engage with all relevant parts of your organisation and supply chain involved in the delivery to validate the plan, risks, current status, and delivery processes. We will verify the quality of deliverables relative to your outcomes and results at key agreed points.

Throughout the engagement, the Delivery Health Check team will identify potential opportunities for improvement and innovation, which will be discussed with the party with the issue as soon as identified and raised back to you for further discussion. We will mutually agree a priority order of those issues and where separately agreed, will provide detailed implementation plans for each step – and oversight on their implementation as required.

Associated Services

Our offering includes all necessary resources for conducting ongoing reviews and presenting appropriate deliverables, along with all necessary cloud tooling. Additional services are available from Netcompany if required.

Case Study

Since 2015, Netcompany has provided a recurrent independent Delivery Health Check assurance for an organisation entrusted with delivering numerous national programmes

The organisation operates within a multi-supplier ecosystem for each programme composed of many independent suppliers each with an area of responsibility and a number of internal functions that are responsible for ongoing vendor management and governance. Each programme is responsible for delivering regulatory change to systems judged to be Critical National Infrastructure and relies upon dependent change across over 120 end customers, impacting every household in the United Kingdom.

Netcompany has deployed our proven assurance methodology at key points on each of these programmes to assess the current delivery processes and plan, to identify potential avenues for improvement, key risks and to aid in the definition of technology strategy. Each time engaging with relevant service providers, and every level of the organisation up to CxO level, before presenting status and an improvement plan back to CxO level.

How we work

A photograph of a group of people in a meeting or conference. In the foreground, a man with a beard and short blonde hair, wearing a white shirt, is smiling and looking towards the right. Behind him, another man in a blue shirt is partially visible. To the right, a woman with long brown hair, wearing a grey jacket, is also looking towards the right. The background is blurred, showing other people in the room. The overall lighting is warm and professional.

We empower societies, companies and institutions to take control of their processes and data.

Dedicated to a Greener, Fairer Future

- Netcompany is more than a business; we're a community of employees, customers and partners committed to a sustainable and fair society.
- When working towards the Social Value Quality Mark, we developed a set of seven pledges. These support our alignment with the United Nations' Sustainable Development Goals and the UK Government's Social Value Model. Furthermore, they underpin the development of our social and environmental impact initiatives.
- We are proud to be the winner of awards and accolades from our work and contribution to social value creation and community well-being.



Social Value in 2024

■ Communities

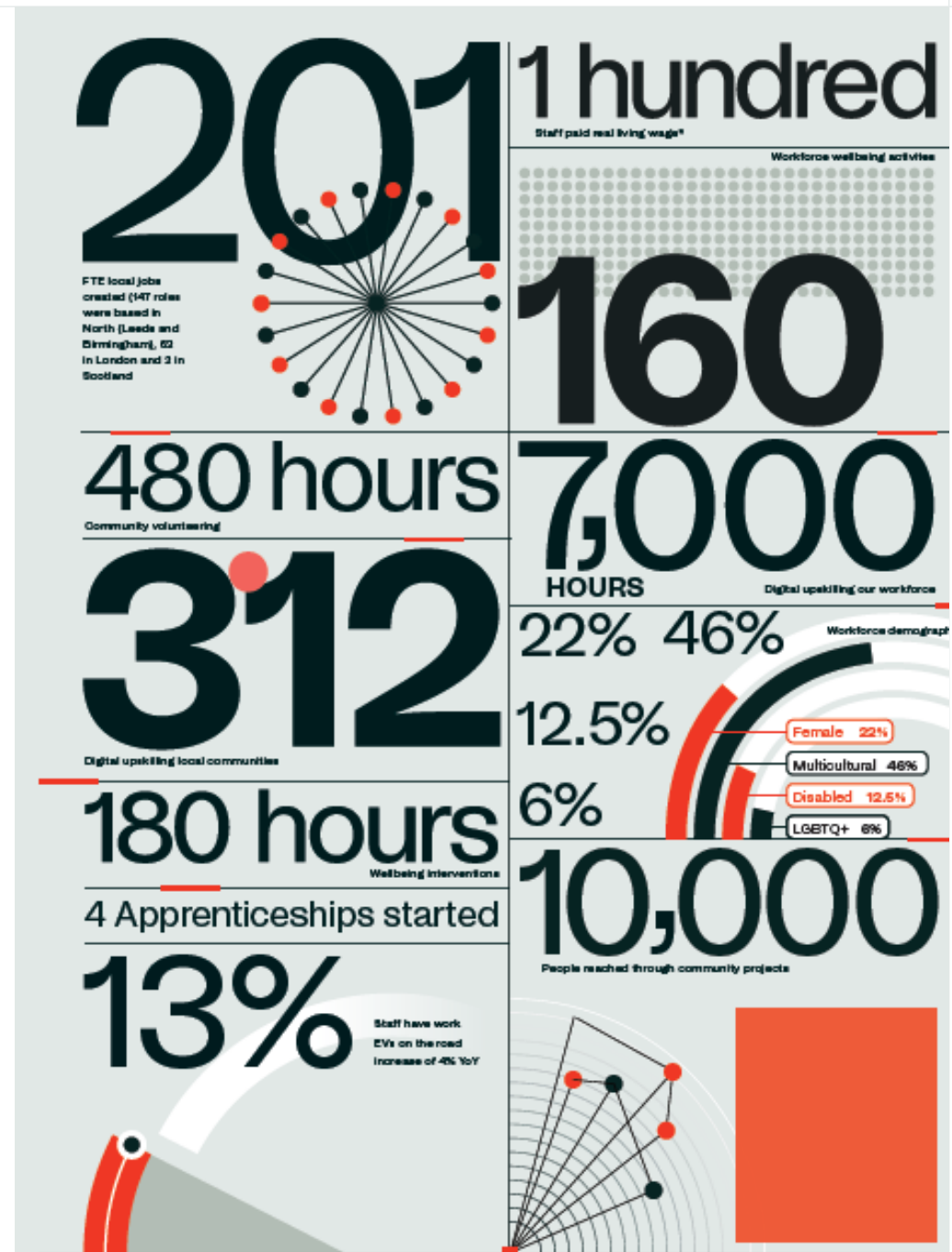
Netcompany partners with schools, charities and SMEs to build digital skills, improve access to technology and create inclusive opportunities. Through volunteering, mentoring and targeted programmes, Netcompany reached **10,000 people** across **480 hours of volunteering** in 2024, running and contributing to events with Ahead partnership, Rebel Business School and more. Netcompany helped local areas strengthen in resilience, employability and long-term economic growth with the creation of **201 FTE jobs** across London, Birmingham, Leeds and Edinburgh of which 100% are **paid real living wage**.

■ People

Netcompany invests in our people through inclusive recruitment, apprenticeships and continuous learning. We delivered **7,000 hours of digital upskilling** through our dedicated Academy in areas of digital, management and personal development. We support underrepresented groups into meaningful careers, with **4 new apprentices** who are supported by our ERGs (Women, Multicultural, Veterans, LGBTQ, Neurodiversity). Netcompany has achieved demographic representation above the industry average in areas such as ethnic minority, who make up **46% of our workforce**. We promote fair pay, wellbeing and progression, delivering **180 hours of wellbeing intervention** in 2024 through access to specialists and webinars targeting mental and physical health, and financial management.

■ Environment

Netcompany is reducing carbon emissions through an **EV scheme adopted by 13% of our staff**, promoting green IT through project Green Team Charters and tackling tech waste through our partnership with Good Things Foundation. We embed sustainable practices in delivery and supply chains, ensuring our ecosystems meet minimum requirements and support biodiversity volunteering with the NHS.



Domain expertise across many industries

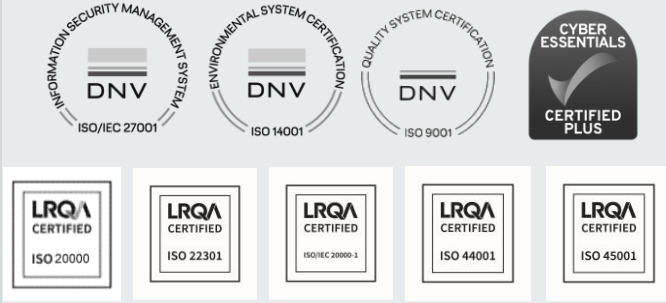
- With vast technology experience and deep public sector specific knowledge, we quickly create innovative solutions tailored to your goals, delivering outcomes to address the intricate challenges currently facing governments.
- Through our innovative delivery approach, true client partnerships and exceptional people, we design and deliver solutions that have dramatically increased user engagement and provide better citizen and customer experiences for us all.



We are the customer's partner first, the software vendor's second

Netcompany is a tech-agnostic IT solutions provider, and we are entirely independent – always opting for the precise mix of technologies that is optimal to your business.

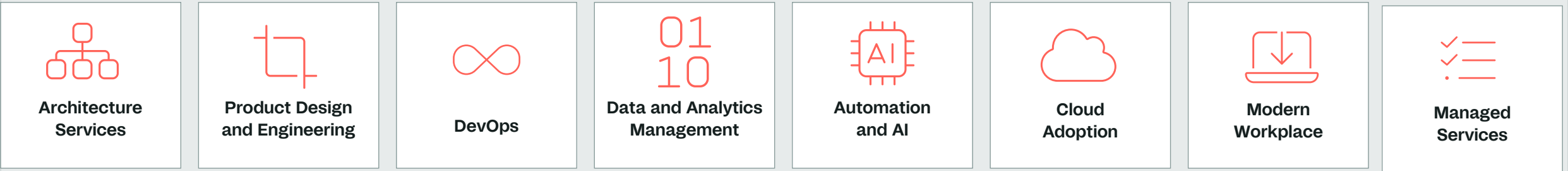
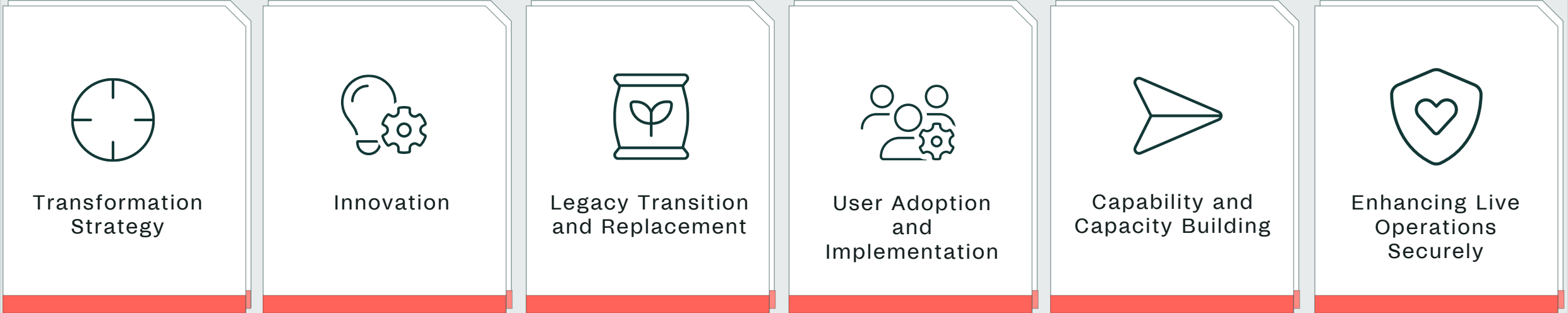
With expertise in all modern technologies and industry-targeted digital tools, we guide you through your options, combining components and software with the goal of finding the right balance between needs, agility and operating costs.



What We Do – and How

Championing Digital Sovereignty and Responsible Digitalisation, we deliver end-to-end IT services – even where others couldn't.

End-to-end transformation delivery capability



A singular delivery model that sets us apart



Open platform approach

- Legacy-free solutions with full customer ownership
- Technology agnostic – customer needs is the only thing that dictates technology choices
- Reusable components and portfolio of future-proof platforms and products



Access to unique talent

- IT people leading IT people
- No knowledge gaps
- Interdisciplinary and cross-organisational teams
- Scalable project cell structure



Building digital maturity

- Highly collaborative, on-site development approach
- We share our expertise and educate your organisation
- We nurture your digital maturity and independence



Controlled agile delivery

- A perfect mix of waterfall and agile virtues
- Control and predictability in harmony with lean, continuous improvements and adaptation

Next-generation digital transformation

Platforms for the future

A platform is something to build on. It's a solid foundation. It's safe. It's re-usable. In short, it's a responsible way of doing IT.

Why Netcompany platforms?



■ Reliability from re-use

Our platform approach prioritises successful re-use, ensuring consistency and reliability for clients, and reducing development redundancy with cutting-edge technical platforms.



■ Reduced risk

Our meticulous documentation and use of proven platforms provide a high level of transparency and agility, ensuring timely delivery with reduced risks.



Netcompany Platforms

Easily customisable, rapidly deployable,
and AI-ready - for the futureproof business.

CONTROL TOWER



PULSE™ is a control tower for a real-time data ecosystem that allows businesses to share and act on a single source of truth.

It facilitates adaptable planning and forecasting in changing circumstances, breaking down silos and providing a single view of plan, execution and results.



PROCESS AND ADMINISTRATION



AMPLIO™ is our platform for regulated case management and process automation in highly compliant environments. It's a powerful tool for digitising and controlling complex processes, providing a single source of truth for all business executions.



DIGITAL POST & ARCHIVE



AMI™ is a secure platform that connects businesses and people. As a Digital Wallet, it offers a range of compliant 'my site' features like archive, profile, sign, and pay-as-a-service.

Additionally, AMI allows fast data and document exchange with other businesses.



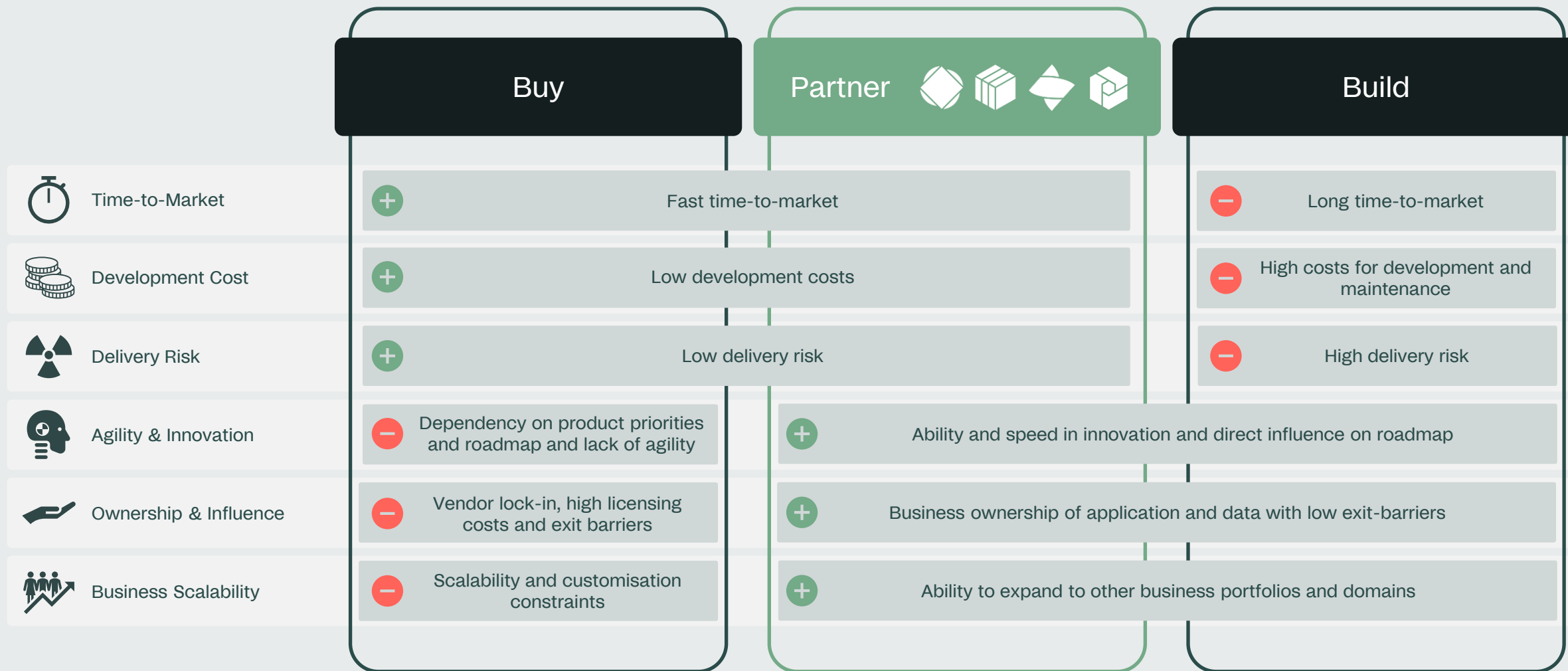
GENERATIVE AI PLATFORM

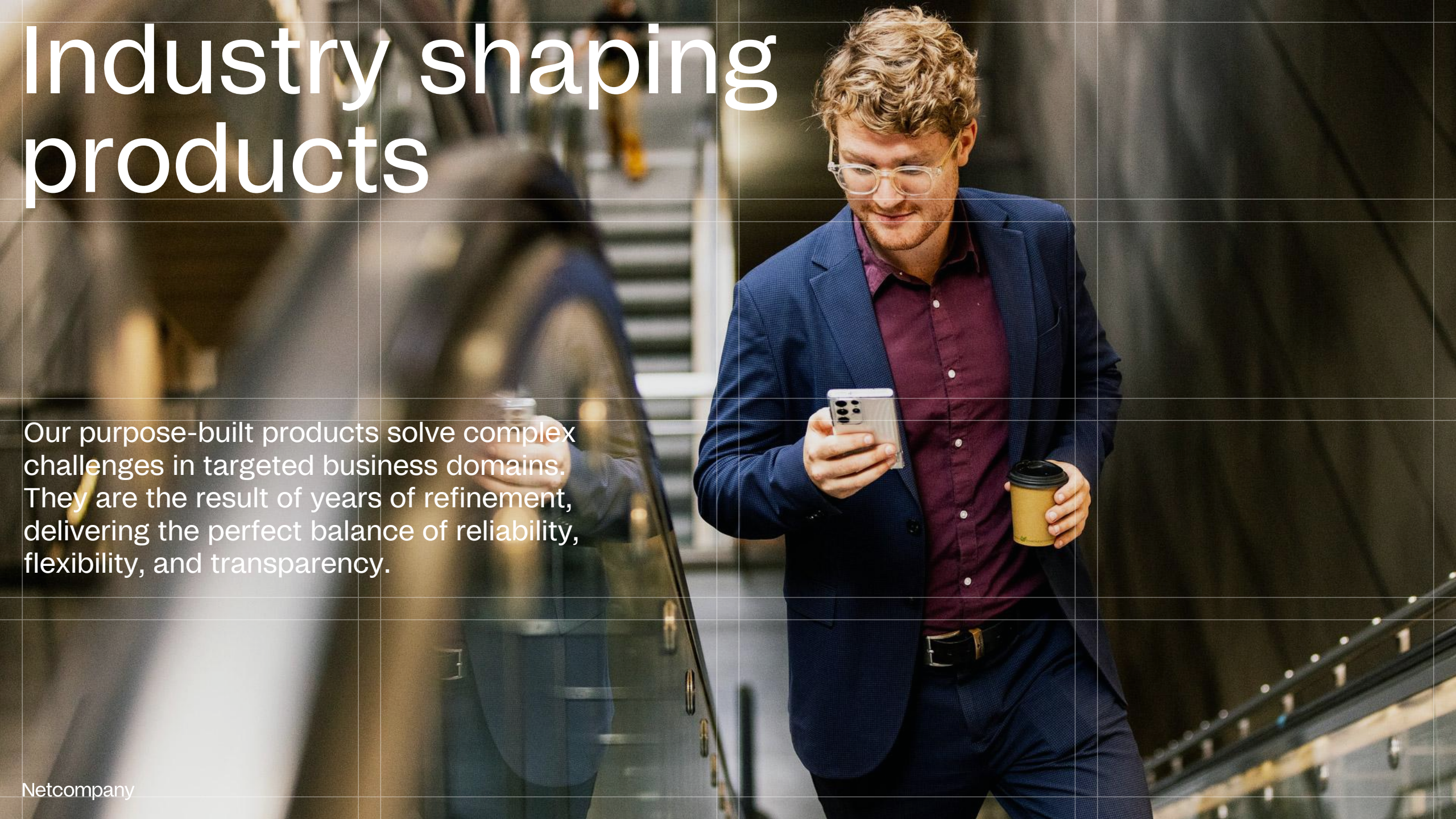


EASLEY AI™ orchestrates and leverages existing AI models, quickly connecting them to your unique business data, tools, and processes, centralising and storing data securely within EASLEY – not with the model provider – to ensure full transparency and governance of AI.



The strategic benefits of our platforms





Industry shaping products

Our purpose-built products solve complex challenges in targeted business domains. They are the result of years of refinement, delivering the perfect balance of reliability, flexibility, and transparency.

Why Netcompany products?

■ You could settle for a standard product

Off-the-shelf IT products promise speed and low cost with minimal custom work. Yet they often fall short of meeting your unique needs – leading to integration issues and hidden expenses.

■ Or choose the better way

Our range of products is designed to match your specific requirements. They offer modular integration, one transparent price to eliminate surprises, and an open-source foundation.

■ In short –

A generic IT product might seem appealing at first, but its long-term drawbacks – limited flexibility, rising costs, and integration headaches—can add up. Our products deliver the reliability, adaptability, and transparency your business needs – the result of years of refinement.



Netcompany Products

TAXATION

SOLON TAX™ is our built for purpose commercial-off-the-shelf (COTS) product for taxpayer and revenue management operations and process automation in complex revenue authority environments.



CUSTOMS

ERMIS™ is a dedicated, self-contained, reusable, and integrated family of customs solutions, with continuously evolving capabilities designed to be the customs operations management system of choice for customs administrations.



SOCIAL SECURITY

PERSEUS™ is our purpose-built commercial off-the-shelf (COTS) product for employers, insured persons, social security revenues, pensions, and benefits management operations. It facilitates process automation in complex social security environments.



DIGITAL BANKING

DX4B™ is our leading-edge digital banking solution, offering mobile banking, web banking, open banking, and digital wallets with a focus on interoperability and scalability.



RISK ANALYSIS

LUMENUS™ is a next-gen risk analysis solution designed for the public sector, offering increased usability, seamless interoperability, and a modern technology stack.



■ Our products are to our platforms what specialised tools are to a general-purpose toolkit.

While the latter reuse components across industries, our products target specific industries or business processes.

Together, they maximise our ability to reuse software at scale.

Our customers are the ones to reap the benefits.



Greater reliability



Lower costs



Fast deployment



**Simple, transparent
pricing scheme**

Netcompany

Want to know more?

Richard Davies
Country Managing Partner, UK
info.uk@netcompany.com

[Netcompany.com](https://netcompany.com)

