

G-Cloud15 Access Legal Hosting Pricing Document

1 Access Legal Hosting

Access offers a range of hosting solutions to suit our customers' requirements and their Legal Software. Access Legal hosts thousands of customers and depending on the customers' requirements we can offer a range of hosting options.

At a time of digital modernisation more and more employees need to access critical data and applications, wherever and whenever they're working and on every type of device.

With our hosted solution users can access their systems via secure cloud servers that are dedicated to deliver your specific Access Legal Software and any other systems you wish to move to the Cloud.

Moving to a hosted environment gives you the ability to be a more secure and resilient law firm, the opportunity to empower staff to work anywhere anytime and the chance to free your firm from the costs and stress of IT.

We have extensive knowledge and expertise of working with law firms delivering, managing and operating Cloud solutions for 20,000+ mid-market businesses in the UK and worldwide.

2 G-Cloud Specific Pricing

The following represents G-Cloud specific pricing for Access Legal Hosting. Pricing is based on the number of named users that will be expected to use Access Legal Software.

Users	Cloud PC Lite	Software Migration Setup
5	£103.00	£33.33
6	£91.00	£27.78
7	£83.00	£23.81
8	£76.00	£20.83
9	£72.00	£18.52
10	£71.00	£16.67
11	£67.00	£15.15
12	£64.00	£13.89
13	£62.00	£12.82
14	£60.00	£11.90
15	£58.00	£11.11
16	£56.00	£10.42
17	£55.00	£9.80
18	£54.00	£9.26

19	£53.00	£8.77
20	£52.00	£8.33
21	£51.00	£7.94
22	£50.00	£7.58
23	£49.00	£7.25
24	£49.00	£6.94
25	£48.00	£6.67
26	£47.00	£6.41
27	£47.00	£6.17
28	£46.00	£5.95
29	£46.00	£5.75
30	£46.00	£5.56
31	£45.00	£5.38
32	£45.00	£5.21
33	£44.00	£5.05
34	£44.00	£4.90
35	£44.00	£4.76
36	£43.00	£4.63
37	£43.00	£4.50
38	£43.00	£4.39
39	£43.00	£4.27
40	£42.00	£4.17
41	£42.00	£4.07
42	£42.00	£3.97
43	£42.00	£3.88
44	£41.00	£3.79
45	£41.00	£3.70
46	£41.00	£3.62
47	£41.00	£3.55
48	£41.00	£3.47
49	£41.00	£3.40
50	£41.00	£3.33

Notes on Hosting Pricing / additional services

- Pricing is per named user per month
- Monthly fee invoiced monthly in advance
- Software migration setup is per user per month
- Set up costs included in monthly fee
- Pricing is for hosting only, and excludes software licenses
- Excludes VAT

Assumptions & Conditions

- 50 GB personal storage per user pooled across the business
- Endpoint management excluded
- Valid, supported endpoint is already available to access this service, if not see Access Managed Device Solutions offering
- Mobile device available to enable MFA. Single factor authentication not permitted
- Additional tenant required – Access will provide most cost-efficient MS365 licenses, but this is excluded from the pricing
- Software Migration Setup is applicable to existing customers. This is not required for new customers.

Example

Organisation has a requirement for 50 named users to connect to Hosted Access Legal Software, and is a new deployment.

Cost would be £2050 per month exclusive of VAT

Hosting Onboarding fees are included in the monthly fee

3 Implementation Methodology

Cloud PC Lite is delivered from Access Group's secure, UK-based datacentres, providing each user with a dedicated virtual desktop environment. The implementation process is designed to be efficient and straightforward, enabling rapid deployment with minimal disruption to your business.

Once the service is ordered, Cloud PCs are provisioned centrally by Access Group's technical team. Each user is assigned a secure Cloud PC, pre-configured for access to Microsoft 365, Access Legal applications and other approved business applications. Device enrolment is supported for a wide range of endpoints, including Windows, Mac, iOS, Android, and web browsers, ensuring flexibility for your workforce.

Security is built in from the outset, with features such as Azure Entra authentication and Multi-Factor Authentication. Standardized configuration templates and policies ensure consistency, compliance, and ease of management across all Cloud PCs.

Comprehensive support resources and user guidance are provided to facilitate a smooth onboarding experience. The focus is on delivering a reliable, ready-to-use desktop environment that allows users to securely access their work from anywhere, backed by the resilience and security of Access Group's datacentre infrastructure.

Clear roles and responsibilities

At the 'Getting Started' milestone phase, you will receive a Welcome Pack. In here you'll find clarity on roles and responsibilities. What you'll need to do, and what we will do. Crucially our tried and tested approach clarifies our joint expectations, helping us both understand the process that we will jointly commit to, in order to successfully launch your chosen solution in a timely and efficient manner.

Your onward journey

Even when your implementation has successfully landed, and you are in a position to go live with our solution, we will ensure that you are successfully transitioned to the care of our Success Team.

The Success Teams include our support colleagues and Customer Success Managers who will be available to support you and help you to realise the benefits of your investment in your Access Solution.

4 Service & Support Management Details

Providing you and your users with a high level of incident support is of prime importance to us. As well as being able to answer your queries, our support staff will also be able to provide hints and tips to ensure you are getting the most out of your product. To emphasise the importance of support to Access we have over 500 employees in the UK in our Support and Customer Success functions.

Support Commitment

We recognise that the systems, software and services we supply may be critical to the well-being of your business. Our aim is to ensure that you have continuous operational capability from our products. We will help you to achieve this by providing efficient support, resolving the majority of tickets at first-line contact.

We will help you maximise your return on investment by providing the best in technical assistance, advice and customer care. We own your support queries and will ensure that they are resolved as promptly and efficiently as possible.