G-Cloud15 Access Weighsoft Waste Management Pricing Document

1 Access Weighsoft

Access Weighsoft Waste & Resource Management is a cloud-based web and mobile solution for the waste & resources management industry. The package is modular, covering Skips, Materials, Trade Waste, Weighbridge, Hazardous, and Ready Mixed Concrete. Two-way integration with most accounts packages allows export of financials after invoicing, plus customer setup and credit limit sync in the opposite direction. Module-specific mobile apps update every 30 seconds—capturing signatures, photos, and job data—and work offline, syncing automatically when connectivity returns. Comprehensive reporting covers governmental requirements in full. Optional portals let customers access tickets and invoices, while public-facing portals enable online ordering.

2 G-Cloud Specific Pricing

The following represents specific pricing for Access Weighsoft. Pricing is based on number of users and modules.

Product	Annual Cost
Weighsoft Foundations	£12,740
Implementation & Onboarding	£11,603

Additional options:

Module	Annual Prices	Implementation (Services)
Skips & RoRo Hire	£1733	£4405
Trade Waste	£1733	£5801
Materials	£1733	£4405
Weighbridge	£1733	£3071
Ready Mix Concrete	£1733	£5801
Hazardous Waste	£3467	£8530

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Evo Everywhere

Evo Everywhere is the AI platform provided with all Access solutions, delivering enterprise-grade AI capability within the customer's own security perimeter. Included within the platform base fee, all users have access to Evo Navigator and Evo Workflows. Power user licences additionally unlock Evo Researcher (knowledge synthesis and information retrieval), Workflows AI and the ability to Run Agents.

Tier	Platform Base Fee	Power User Licence
Evo Everywhere	20% of annual cost	£50 per user per month

Customer Success

Customer Success Plan	Standard	Premium
Percentage of ARR (per year)	15%	25%

Notes on Pricing / additional services

- Additional charges will apply for hosting, users, vehicles, app licences etc
- Annual support invoiced annually in advance at or around Go Live
- Set up costs depending on size of operation could be several £000
- Minimum licence requirements: 20 users per year or 20 claims per month
- Excludes VAT

3 Implementation Methodology

Most customers start with a “Kick off meeting” when clear understanding of existing data and set up is obtained. Normally training starts with Look ups training, data input, placing orders, pricing and any data migration. Next it is ticket and invoice design. Mobile installation and training together with weighbridge linking. Prior to Go live, sign off upon user testing will be provided by the customer. An agreed “Go live” data is set which both sides work towards. We emphasise the importance of “Go live” by being on site and assisting the customer. There may be a period of parallel running agreed with the customer.

4 Service & Support Management Details

Providing you and your users with a high level of incident support is of prime importance to us. As well as being able to answer your queries, our support staff will also be able to inform you about the latest software releases, and provide hints and tips

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to ensure you are getting the most out of your product. To emphasise the importance of support to Access we have over 500 employees in our Support and Customer Success functions.

Support Commitment

We recognise that the systems, software and services we supply may be critical to the well-being of your business. Our aim is to ensure that you have continuous operational capability from our products. We will help you to achieve this by providing efficient support, resolving the majority of tickets at first-line contact.

We will help you maximise your return on investment by providing the best in technical assistance, advice and customer care. We own your support queries and will ensure that they are resolved as promptly and efficiently as possible.

We provide 2 main support plans as detailed below.

The Standard Plan

Get answers faster

As a Standard Plan customer you benefit from faster response times and can access our support teams via telephone and live chat, as well as through our Customer Success portal. To help your team be more productive, you are provided with continued access to our e-learning content as well as a programme of Success webinars, designed to keep you up to date with new features and share best-practice advice and guidance.

The Premier Plan

Boost productivity with direct access to the experts and achieve a higher return on investment

Our Premier Plan enables your team to achieve more and improve productivity through an ongoing relationship with your own designated Customer Success Manager. Your CSM will get to understand how you're using the technology and will advise you on how to get more from it.

Full details of our Customer Success Plans can be found here Customer Success Plans

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