

G-Cloud15

Access Legal

Searches Pricing

Document

1 Access Legal Bricks

A one stop solution to simplify the house buying or selling process, our aim is to ensure you have all the tools you need, when you need them.

Providing conveyancing quotes, property related documents and a range of personal documents such as AML ID checks and Biometric ID checks.

Regulated Local Searches

Providing options for both Regulated and Council local searches, you have the ability to choose at the point of order. Both products offer comprehensive information on all elements of the search including Land Charges, Highways, Planning, Building Control, Competent Persons Schemes, CIL's, Radon and more.

Regulated Drainage & Water Searches

Offering both Regulated and CON29 Drainage searches, you can decide which best suits your client's needs.

Environmental Searches

Working with all 3 of the major Environmental companies, you can decide the best solution for your clients. Choosing from Landmark, Groundsure and FCI, all 3 provide similar products, but with differing formats and utilising different datasets.

AML ID Checks

Supplying both Domestic and International ID Checks in over 15 countries, we have a comprehensive solution. Analysing a whole host of information to provide the most accurate results, our searches check Names, DOB's Address history, Passport and Driving Licence Information, along with PEP's, Sanctions, CIFAs, Gone Away Records and more.

Biometric Face Scanning ID Checks

Our Biometric service is there to complement the AML ID Checks. They include a liveness face check of your client, alongside a fraud check on the document (Passport or Driving Licence).

LB Connect

"The final piece in the property puzzle". Our solution offers an intuitive white labelled platform, which specifically deals with client on-boarding and aims to reduce transaction times, increase efficiencies and reduce errors.

LB-Connect places the power in your hands and allows you to decide which templates are utilised for which estate agency partners and this is all fully managed through your online settings area. Once created, LB-Connect uses the pre-configured templates to decide which tasks should be completed by each party.

2 G-Cloud Specific Pricing

The following represents G-Cloud specific pricing for the core products provided by Legal Bricks:

Residential products:

Products	Price Inc Vat	Coverage
Regulated Local Search	£90.00	England and Wales
Regulated Drainage Search	£48.00	England and Wales
CON29 Drainage Search	£84.00	England and Wales
CON29M Coal Mining Search	£54.00	England and Wales
Environmental Search Premium	£96.00	England and Wales
Environmental Search Standard	£80.00	England and Wales
Flood Search	£48.00	England and Wales
AML ID Check	£9.60	UK
Biometric ID Check	£12.00	UK
Energy Performance Certificate	£78.00	England, Wales and Northern Ireland
Home Report	£1080.00	Scotland

Legal Bricks Evo

Upgrade your current solution to our Evo platform

9% of the annual subscription fee

3 Implementation Methodology

Products are priced on a transactional basis and typically ordered on a pay as you go basis. This can be done directly through Legal Bricks.

4 Service & Support Management Details

Providing you and your users with a high level of incident support is of prime importance to us. As well as being able to answer your queries, our support staff will also be able to inform you about the latest software releases, and provide hints and tips to ensure you are getting the most out of your product. To emphasise the importance of support to Access we have over 500 employees in the UK in our Support and Customer Success functions.

Support Commitment

We recognise that the systems, software and services we supply may be critical to the well-being of your business. Our aim is to ensure that you have continuous operational capability from our products. We will help you to achieve this by providing efficient support, resolving the majority of tickets at first-line contact.

We will help you maximise your return on investment by providing the best in technical assistance, advice and customer care. We own your support queries and will ensure that they are resolved as promptly and efficiently as possible.

We provide 3 main support plans as detailed below.

The Essential Plan

The online service The Essential Plan is available to all Access customers as part of your license fee and provides you with easy-to-access online support for all your queries, facilitated via our Customer Success portal.

The Standard Plan

Get answers faster

As a Standard Plan customer you benefit from faster response times and can access our support teams via telephone and live chat, as well as through our Customer Success portal. To help your team be more productive, you are provided with continued access to our e-learning content as well as a programme of Success webinars, designed to keep you up to date with new features and share best-practice advice and guidance.

The Premier Plan

Boost productivity with direct access to the experts and achieve a higher return on investment

Our Premier Plan enables your team to achieve more and improve productivity through an ongoing relationship with your own designated Customer Success Manager. Your CSM will get to understand how you're using the technology and will advise you on how to get more from it.

Full details of our Customer Success Plans can be found here [Customer Success Plans](#)