

G-Cloud15

Access LMS Evo

Pricing Document

1 Access Learning

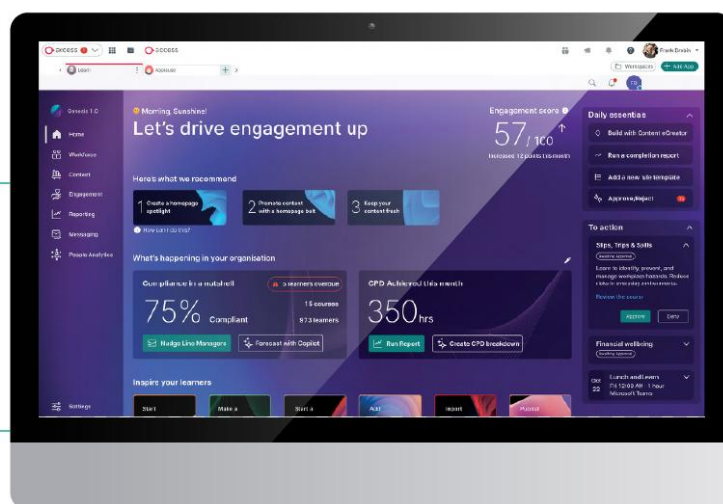
Access LMS Evo brings together the best of learning management technology into one powerful solution designed to transform the way organisations deliver learning. By combining intuitive design with advanced functionality, LMS Evo helps businesses create engaging learning experiences that drive performance, compliance, and growth.

With LMS Evo, you can create, assign, track, and manage learning across your organisation with ease. The platform offers everything from compliance dashboards and CPD tracking to gamification features that keep learners motivated. Integrated eLearning content creation tools and curated course libraries ensure your teams have access to the resources they need, while advanced analytics and reporting provide actionable insights to improve learning outcomes.

Whether you need a streamlined platform for managing content and engagement or a fully customisable solution with enhanced automation and analytics, LMS Evo adapts to your needs. It supports hybrid and remote learning, integrates seamlessly with your existing systems, and empowers employees to learn in ways that fit their roles and ambitions. By investing in LMS Evo, you create a culture of continuous learning that strengthens compliance, boosts engagement, and prepares your workforce for the future.

Unrestricted Learning Access
Mobile, tablet, or desktop, anytime, anywhere.

Comprehensive Compliance Oversight
Automated tracking, dashboards, reporting and learner reminders.



Safe, Secure AI
Using Access Evo three-tier AI security, no data is shared externally or used in OpenAI systems.

With compliance tracking dashboards, learning gamification and eLearning content creation tools, CPD tracking, learning needs analysis tools, integrations to support remote learning, as well as full reporting,

Access LMS Evo offers two levels of functionality depending on customer preference:

- LMS Hub – A streamlined platform for managing learning content and driving user engagement, ideal for organisations seeking simplicity and efficiency
- LMS² - An advanced solution offering enhanced functionality, customisation, and scalability for businesses that need deeper insights and flexible learning experiences

Below is a summary of the key features which are shown in full within our online [Feature Comparison Document](#)

Facilitate social, collaborative learning	Allow your learners to start discussions and share questions, tips and views. 'Ask the Expert' also gives the option to assign a nominated person (expert/course director) to deliver extra support.
Evidence a culture of continuous learning	Administrators can create any number of CPD schemes and each learner has a personalised CPD dashboard showing their progress against their chosen schemes. See a breakdown of CPD by activity type and activity. Completed learning activities appear in the learner's CPD dashboard, the time spent on the activity is counted towards the learner's CPD target and progress is shown in a graphic.
Learning, where you need it when you need it	Our mobile native LMS companion app enables learners to continue their learning from a mobile device with full access to content within the My Activities feature when they are online. Learners can also manage their status on events and view their certificates. Managers can see the learning status of their team via the app.
Clear and comprehensive management information	Generate reports across your entire organisation or registered learners at the touch of a button. Access clear, real-time tabular or graphical reports. Create custom reports with the ability to add clear graphical charts and pivot tables and distribute automatically via email.
Training needs analysis	Diagnostics enable you to identify knowledge gaps and demonstrate competency. Pathway assessments complement the diagnostic

	assessments by testing learners on the activities they were required to complete to address their knowledge gaps.
Automatic learner enrolment	Registration Rules will automatically register learners to activities if the learner meets the criteria set.
Implement an automated performance and development process	Forms and Workflows will assist you to automate your performance and development processes including performance/competency reviews, career discussions, and appraisal processes. The online system uses form-based workflows to manage the information and gives managers and administrators more efficient control.
Manage your responsibilities under SM&CR	For our Financial Services users, the Access SMCR tool enables you to plan, build and maintain your Responsibilities Map and Individual Statements of Responsibilities via a secure, intuitive interface. LMS ² supports the Certification Regime. using our flexible Forms and Workflows, you can create Fit and Proper assessments with fully customisable workflows that best fit your organisation.
Delivered on innovative software technology	The Access LMS Evo solution is delivered with Access Evo and helps make your working day more engaging and productive through single sign on, user management, collaboration. one place for all of your Access software.
Intuitive approach to administering your learning content	Content Manager provides a central hub for administrators to create, upload, allocate and manage all activities. Content can be tagged and assigned to a series of catalogues so that relevant activities can be located quickly within Find Learning. 'Drag and Drop' to upload SCORM, AICC and xAPI content, Word, Excel, PDF, MP3, MP4 and MOV formats.
Content Authoring	Enable subject matter experts to build their own learning content using the integrated authoring tool, eCreator. With flexible templates, authors need no technical knowledge to create high-quality content quickly and easily.
Learning Pathway Design	Learning activities can be easily grouped within learning pathways to deliver focused learning over a relevant period.
Simply manage instructor-led sessions	Users can quickly access the Events Calendar to see upcoming training events, view the key information & register onto an event. Events can be configured so they are only visible to certain

	user groups and can take advantage of integrations with WebEx, Zoom and Microsoft Teams.
Off-the-shelf eLearning	From risk and compliance, health & safety to personal and professional development, our eLearning courses are designed to help you deliver the learning your employees need. With a large and diverse selection of courses from Access, employees can learn the way they want to learn with a range including microlearning and videos that are designed to deliver a fast impact on employee knowledge, productivity and engagement.

2 G-Cloud Specific Pricing

The following represents G-Cloud specific pricing for Access LMS Evo. Please see the appended service definition on details for functionality included within the two LMS Packages: LMS Hub and LMS ²

Pricing reflected below is reflective of annual fees for the platform and optional E-Learning Content. (Pick a Platform and Content option from below)

Platform			Content		
Users	LMS Hub	LMS ²	Users	Compliance	Upskilling
100	£1,650	£8,800	100	£2,200	£1,333
150	£2,200	£8,800	150	£4,400	£2,667
200	£3,300	£8,800	200	£4,400	£2,667
250	£3,300	£8,800	250	£6,600	£4,000
300	£3,300	£8,800	300	£8,800	£5,333
400	£4,400	£11,550	400	£8,800	£5,333
500	£4,400	£11,550	500	£9,900	£6,000
750	£6,600	£13,750	750	£9,900	£6,000
1,000	£8,250	£16,500	1,000	£11,000	£6,667
1,500	£12,375	£24,750	1,500	£11,000	£6,667
2,000	£16,500	£33,000	2,000	£11,000	£6,667
3,000	£19,800	£39,600	3,000	£16,500	£10,000
4,000	£24,200	£48,400	4,000	£17,600	£10,667
5,000	£27,500	£55,000	5,000	£17,600	£10,667
7,500	£37,125	£74,250	7,500	£17,600	£10,667
10,000	£44,000	£88,000	10,000	£17,600	£10,667
25,000	£55,000	£110,000	25,000	£17,600	£10,667

Compliance E-Learning Content comprises of full libraries covering: Health & Safety, Governance Risk & Compliance, Cyber Awareness.

Upskilling E-Learning comprises of full libraries covering: Mental Health & Wellbeing, Workplace Skills.

Access ContentServe is available for standalone E-Learning at a £5,000 annual fee in addition to the chosen E-Learning Content bundle above.

Other eLearning content libraries available on request.

Evo Everywhere

Evo Everywhere is the AI platform provided with all Access solutions, delivering enterprise-grade AI capability within the customer's own security perimeter. Included within the platform base fee, all users have access to Evo Navigator and Evo Workflows. Power user licences additionally unlock Evo Researcher (knowledge synthesis and information retrieval), Workflows AI and the ability to Run Agents.

Tier	Platform Base Fee	Power User Licence
Evo Everywhere	20% of annual cost	£50 per user per month

Notes on Pricing / additional services

- Annual fee invoiced annually in advance
- Standard or Premium customer success plans available
- Minimum 100 employees
- Excludes VAT

3 Implementation Methodology

Our FlightPath services have been designed to be remote first, providing you with an improved low-risk implementation journey, no matter how your organisation is structured or wherever your employees are working.

We use video technology to facilitate face-to-face contact, so you still get the hands-on benefit of working with an Access expert and our years of software deployment expertise. We have also invested in product eLearning, so your users can learn our products at their own pace.

Our remote first approach means that you have regular, accessible communication with us to keep you on track at every step of your journey and that your software can be delivered flexibly to suit the needs of your organisation and employees.

All our FlightPath consultants and on-boarders are not only certified in our products, they are also trained and certified in our remote-first FlightPath implementation methodology, including training in effectively delivering remote customer projects.

Each FlightPath implementation program from Access follows a well-defined journey with key milestones. These milestones represent – at a high level – the individual phases of your implementation journey. We use these milestones to help us both track and communicate progress towards successfully launching to your users. Our aim is to give you value from your investment as quickly and as fully as possible. Using our years of software deployment expertise, we have defined the FlightPath methodology. This is a journey based on best practice and designed to deliver timely value to you and your colleagues. And while it is ultimately your journey, we are here to support you all along the way.

At the 'Getting Started' milestone phase, you will receive a Welcome Pack. In here you'll find clarity on roles and responsibilities. What you'll need to do, and what we will do. Crucially our FlightPath approach also clarifies our joint expectations, helping us both understand the process that we will jointly commit to, in order to successfully launch your chosen software to your end-users in a timely and efficient manner.

Even when your implementation has successfully landed, and you are in a position to go live with our software, we will ensure that you are successfully transitioned to the care of our Success Team. The Success Teams include our support colleagues and Customer Success Managers and will be available to support you as you use your software and realise the benefits of your investment in your Access Solution. To ensure The Access Group can continue to support all our products, we have made sure 100% of our support teams can work securely and seamlessly from home. We have increased the capacity of our telephone system so support teams can be contacted wherever they are working using our usual support phone numbers.

4 Service & Support Management Details

Providing you and your users with a high level of incident support is of prime importance to us. As well as being able to answer your queries, our support staff will also be able to inform you about the latest software releases, and provide hints and tips to ensure you are getting the most out of your product. To emphasise the importance of support to Access we have over 500 employees in the UK in our Support and Customer Success functions.

Support Commitment

We recognise that the systems, software and services we supply may be critical to the well-being of your business. Our aim is to ensure that you have continuous operational capability from our products. We will help you to achieve this by providing efficient support, resolving the majority of tickets at first-line contact.

We will help you maximise your return on investment by providing the best in technical assistance, advice and customer care. We own your support queries and will ensure that they are resolved as promptly and efficiently as possible.

We provide 3 main support plans as detailed below.

The Essential Plan

The online service The Essential Plan is available to all Access customers as part of your license fee and provides you with easy-to-access online support for all your queries, facilitated via our Customer Success portal.

The Standard Plan

Get answers faster - as a Standard Plan customer you benefit from faster response times and can access our support teams via telephone and live chat, as well as through our Customer Success portal. To help your team be more productive, you are provided with continued access to our e-learning content as well as a programme of Success webinars, designed to keep you up to date with new features and share best-practice advice and guidance.

The Premier Plan

Boost productivity with direct access to the experts and achieve a higher return on investment: our Premier Plan enables your team to achieve more and improve productivity through an ongoing relationship with your own designated Customer Success Manager and named Technical Support Engineer. Your Access experts understand how you're using the technology and will advise you on how to get more from it. Working with the same people also makes faster resolution times likely when you're looking for advice and guidance.

Full details of our Customer Success Plans can be found here [Access Customer Success Plans](#)

Get to know our knowledge base

Knowledge Base is our huge database of commonly asked questions, articles and videos. All you need to do is Register and Login and you can find the answers you need any time of the day.

The advanced search function not only searches articles from Knowledge Base, but links up with our Community hub to display the topics that you need. So you've got everything you need all in one place.

Can't find the article to answer your question? Not a problem. Each article links to our Community so you can ask a question, or to raise a case with the Access team.

Got a question? Ask our Community

Community connects our customers together to help them solve problems and share how to get the very best out of their Access products.

Our customers know more about using our products in their jobs than anyone else. Community gives you the chance to receive – and share – friendly expert advice that goes beyond normal customer support. Discover best practice hints and tips from peers in your industry to help you make the most of your experience with your Access product.

Each of our products has its own dedicated Community, so you can get straight to the discussions that matter to you. No unnecessary searching needed.

If a question can't be answered by Community a member of the Access team will reply. We'll make sure that no query goes unanswered.