

G-Cloud15

Access My School Portal

Pricing Document

1 Access My School Portal

Access Education offers a complete Parental Engagement solution – transform your school's parent and guardian communication and save staff time. We work with leading schools across the UK and internationally to simplify how they connect with families.

If your school is using multiple systems for parent communication, online bookings and payments, and parents evening booking, Access My School Portal brings them all together into one place – with a single login. You keep the systems you already trust, but deliver them through one seamless, branded experience.

Parents and guardians can access everything through a mobile app, receiving real-time push notifications and secure access to key information, and academic insights including reports and attendance updates – keeping them informed, engaged, and connected to their child's learning journey.

Our solution saves time, reduces admin, and gives families a clearer, more connected view of school life.

Guardian Mobile app

Parents and guardians can access everything through a mobile app, receiving real-time push notifications and secure access to key information - keeping them informed and engaged on the go.

SMS, E-mail and Messaging

An intelligent, decluttered and focussed inbox exclusively featuring all school communications. There's no spam and parents don't have to decipher crumpled paper letters. Secure notifications within our portal keeps communications smooth and parents know they have access to all the information they need whenever they need it.

Integrated SMS capacity to support text communication to parents and staff ensuring any immediate comms are received promptly and efficiently.

Online Bookings and Payments

Any school activity, from performances to clubs, additional tutoring to trips, can be booked and paid for using the portal. Recreate the efficient end-to-end experience that users now expect from online shopping. A basket feature allows parents to book multiple items at once, while integration with trusted and secure payment providers offers peace of mind.

Interactive Forms for Absence and More

Create interactive, customisable mobile compatible forms to streamline any area of your school admin. Use this feature to build absence and leave request forms that can be submitted

from anywhere, making the process quick and simple, With the option to add supporting documentation or comments around the reasons for absence if required.

MIS Data Integration

My School Portal integrates with all the leading Management Information Systems (MIS) either as a direct integration or through Wonde. This ensures parents, guardians or students can access all the information they need, and it offers superior back-end efficiency for schools. Student and academic data currently stored on your MIS is dynamically synchronised and included within our single sign-on portal. Your MIS information can be viewed alongside all other school and student data and it's customisable too - a permissions- based process means that parents or guardians are only seeing what's relevant to them.

Microsoft Teams and Google Assignment Integration

To support our one portal vision, My School Portal dynamically integrates with Teams and Google Assignments, offering an overview with a single dashboard.

As the digital transformation moves schools towards a full Microsoft 365 or Google Classroom setting, this integration future-proofs your digital strategy.

Parent's Evenings

Key educational calendar dates like parents' evenings have been remodelled in recent years. Parents and schools add more value and save time with a blended approach.

Run virtual appointments using Microsoft Teams, Google Meet and Zoom, while parents can quickly and easily book appointments in real-time for in-person sessions.

Third Party Integrations

My School Portal integrates with numerous leading applications and third-party software, including SchoolCloud, SOCS, Furlong and Maestro, making it available within our single sign-on dashboard for parents, students and schools to use.

2 G-Cloud Specific Pricing

The following represents G-Cloud specific pricing for Access My School Portal.

State Schools

Costing below:

MSP Functionality	Cost Per Year	
	Primary	Secondary
MSP – Flightpath B	£1,699	£2,450

Optional Additional Costs

MSP Functionality	Cost per year
Full Portal Update every 4 hours	£1,000
Upgrade to Premier Success Plan	Additional 10% of total fees

In addition to the above functionality options Multi Academy Trusts discounts are available depending on the number of schools in the trust

Number of Sites	Discount
2-5 schools	5%
6-10 school	10%
11+ schools	15%

Independent Schools

Costing below are pupil influenced costs with standard Success Plans and Flightpath A. Costings must include the base cost plus the Pupil Influenced Costs and any additional upgrades as required.

Base Cost	Base Cost
Annual Cost	£700

Pupil Influenced Costs

	Cost per pupil per year
MSP	£4.78
Student Access	£1.59

Optional Additional Costs

MSP Functionality	Cost per year
Upgrade to Flightpath B (Squid)	£200
Full Portal Update every 4 hours	£1,000
Full Portal Update every 6 hours	£850
Full Portal Update every 12 hours	£500
Upgrade to Premier Success Plan	Additional 10% of total fees

Number of Sites Influenced Costs

MSP Functionality	Cost per year per site
Hourly Task Packages	£200
Custom Domain SSL	£100
Public Calendar	£100

Evo Everywhere

Evo Everywhere is the AI platform provided with all Access solutions, delivering enterprise-grade AI capability within the customer's own security perimeter. Included within the platform base fee, all users have access to Evo Navigator and Evo Workflows. Power user licences additionally unlock Evo Researcher (knowledge synthesis and information retrieval), Workflows AI and the ability to Run Agents.

Tier	Platform Base Fee	Power User Licence
Evo Everywhere	20% of annual cost	£50 per user per month

Customer Success

Customer Success Plans need to be included.

Customer Success Plan	Essential	Standard	Premium
Percentage of ARR (per year)	0%	15%	25%

*Minimum cost of Premier Success Plan of £10,000 per year across all products purchased from the access group.

Examples

Independent School – 800 Pupils with both parent and pupil access. 2 hourly task packages, Custom domain with SSL and Public calendar. Standard Success Plan

Annual Cost £7,353 of Software

Standard Success Plan £1,103

Total Annual Cost £8,446

Multi Academy Trust 8 schools, 6 Primary & 2 secondary schools. Full package including payments and Premier Success Plan

6 Primary schools @ £2,567 = £15,402

2 Secondary schools @ £4,052

Total = £19,454

MAT Discount 10% = £1,945

Price after MAT discount = £17,509

Premier Success Plan 25% = £4,377

Total Annual Cost = £21,887

3 Implementation Methodology

We aim to provide you with an excellent experience in getting up and running. Our Implementations packages range from small site implementations using our rapid FlightPath Implementation packages right up to larger solution projects where we would use our Access Implementation methodology. For the set-up process to be as successful as possible, we need to work together to achieve this.

Access FlightPath

Our FlightPath services have been designed to be remote-first, providing you with an improved low-risk implementation journey, no matter how your organisation is structured or wherever your employees are working.

We use video technology to facilitate face to face contact, so you still get the hands-on benefit of working with an Access expert and our years of software deployment expertise. We have also invested in product e- learning, so your users can learn our products at their own pace.

Our remote-first approach means that you have regular, accessible communication with us to keep you on track at every step of your journey and that your software can be delivered flexibly to suit the needs of your organisation and employees.

All our FlightPath consultants and on-boarders are not only certified in our products, they are also trained and certified in our remote-first FlightPath implementation methodology, including training in effectively delivering remote customer projects.

Each FlightPath implementation programme from Access follows a well- defined journey with key milestones. These milestones represent – at a high level – the individual phases of your implementation journey. We'll be using these milestones to help us both track and communicate progress towards successfully launching to your users. Our aim is to give you value from your investment as quickly and as fully as possible. Using our years of software deployment expertise, we have defined the FlightPath methodology. This is a journey based on best practice and designed to deliver timely value to you and your colleagues. And while it is ultimately your journey, we are here to support you all along the way.

Clear roles and responsibilities

At the 'Getting Started' milestone phase, you will receive a Welcome Pack. In here you'll find clarity on roles and responsibilities. What you'll need to do, and what we will do. Crucially our FlightPath approach also clarifies our joint expectations, helping us both understand the process that we will jointly commit to, in order to successfully launch your chosen software to your end-users in a timely and efficient manner.

Your onward journey

Even when your implementation has successfully landed, and you are in a position to go live with our software, we will ensure that you are successfully transitioned to the care of our Success Team.

The Success Teams include our support colleagues and Customer Success Managers and will be available to support you as you use your software and realise the benefits of your investment in your Access Solution.

Full details of our Flightpath implementations for Access My School Portal can be found [here](#).

4 Service & Support Management Details

Providing you and your users with a high level of incident support is of prime importance to us. As well as being able to answer your queries, our support staff will also be able to inform you about the latest software releases, and provide hints and tips to ensure you are getting the most out of your product. To emphasise the importance of support to Access we have over 500 employees in the UK in our Support and Customer Success functions.

Support Commitment

We recognise that the systems, software and services we supply may be critical to the well-being of your business. Our aim is to ensure that you have continuous operational capability from our products. We will help you to achieve this by providing efficient support, resolving the majority of tickets at first-line contact.

We will help you maximise your return on investment by providing the best in technical assistance, advice and customer care. We own your support queries and will ensure that they are resolved as promptly and efficiently as possible.

We provide 3 main support plans as detailed below.

The Essential Plan

The online service The Essential Plan is available to all Access customers as part of your license fee and provides you with easy-to-access online support for all your queries, facilitated via our Customer Success portal.

The Standard Plan

Get answers faster

As a Standard Plan customer you benefit from faster response times and can access our support teams via telephone and live chat, as well as through our Customer Success portal. To help your team be more productive, you are provided with continued access to our e-learning content as

well as a programme of Success webinars, designed to keep you up to date with new features and share best-practice advice and guidance.

The Premier Plan

Boost productivity with direct access to the experts and achieve a higher return on investment

Our Premier Plan enables your team to achieve more and improve productivity through an ongoing relationship with your own designated Customer Success Manager. Your CSM will get to understand how you're using the technology and will advise you on how to get more from it.

Full details of our Customer Success Plans can be found here [Customer Success Plans](#)