

G-Cloud15

Access Managed Device Solutions Pricing Document

1 Access Managed Device Solutions

An end-to-end device management solution that reduces the burden when sourcing, managing and maintaining new IT equipment. From laptops and mobile phones to headsets, keyboards and other peripherals, we provide a complete Device as a Service, secure IT solution.

2 G-Cloud Specific Pricing

The following represents G-Cloud specific pricing for Access Managed Device Solutions. Pricing is per device per month:

Device	Price per Device Per Month
Bronze	£30
Silver	£35
Gold	£40
Executive	£60

Notes on Pricing / additional services

- Invoiced monthly
- Set up costs excluded
- Excludes VAT

Example

Organisation has a requirement for 150x Silver devices

Cost would be £5250 per month exclusive of VAT

Onboarding fees are subject to scoping @ £950.00 per day

3 Implementation Methodology

We begin with a structured onboarding process to confirm requirements, device tiers, and security standards. Devices are provisioned, configured, and shipped directly to end-users, ensuring compliance with agreed specifications. Our approach includes lifecycle management, proactive stock control, and streamlined logistics to enable rapid deployment and next-business-day replacements when needed. All devices are enrolled with security policies and monitored through automated workflows for updates and support. Continuous improvement

is achieved through regular reviews of performance, lead times, and customer feedback to maintain service quality and scalability.

Your onward journey

Even when your implementation has successfully landed, and you are in a position to go live, we will ensure that you are successfully transitioned to the care of our Success Team.

The Success Teams include our support colleagues and Customer Success Managers and will be available to support you as you use your device and realise the benefits of your investment in your Access Solution.

4 Service & Support Management Details

Providing you and your users with a high level of incident support is of prime importance to us. As well as being able to answer your queries, our support staff will also be able to provide hints and tips to ensure you are getting the most out of your product. To emphasise the importance of support to Access we have over 500 employees in the UK in our Support and Customer Success functions.

Support Commitment

We recognise that the systems, software and services we supply may be critical to the well-being of your business. Our aim is to ensure that you have continuous operational capability from our products. We will help you to achieve this by providing efficient support, resolving the majority of tickets at first-line contact.

We will help you maximise your return on investment by providing the best in technical assistance, advice and customer care. We own your support queries and will ensure that they are resolved as promptly and efficiently as possible.