

Cloud Infrastructure Services



Service Information

Your Microsoft 365 Journey



Whether you've been using Microsoft 365 for years, or are just starting your journey, we all want to make sure that we're making the most of our investment. This is where Academia have got you covered!



Here's how we can support you...



Cloud Readiness Assessments + Migrations

Currently stuck on-premise? If so, we can help you unlock your cloud journey with structured readiness assessments and migrations, so you can truly benefit from the power of M365.



Licence Reviews + Cost Optimisations

Keeping an eye on your cloud expenditure can be challenging at the best of times. Our Licence reviews and optimisations help you understand what you're using, what you're not and how to make the most out of your licences.



Microsoft 365 Health Checks (Security, Governance, Intune MDM, General Review)

Simply put, this is an MOT for your Microsoft 365 environment - making sure it's in tip-top condition and recommending any best-practices and improvements to keep your users, data and organisation productive, secure and "road-worthy"!



Modern Device Management Implementation

We still hear horror-stories of poor IT admins manually building and configuring new start laptops, and other such mundane tasks. Let us help your teams benefit from zero-touch device enrolment, cloud management, enhanced security and happier IT Admins!



Copilot Readiness, Planning and Execution Workshops

If you've heard of "AI" and you're wondering how to introduce it to your organisation, we can help you with that too - covering use cases, planning workshops, data governance and more.



Co-Managed and Fully Managed Platform Support

Whether you've already got an IT Team in-house (who could do with a little extra support), or a single individual (who is "lumbered" with the "IT Person" tag, but has another day job), we have support offerings, the people, and the experience to fit every organisation's needs - big or small - as much or as little as you need.



Service Information

Infrastructure Management



Day to day management and maintenance of IT infrastructure is time consuming, repetitive and often takes resources away from IT teams at the expense of continual service improvement.

Smartdesc provides a full infrastructure management service as a turn-key, fixed cost solution to remove this overhead and allow your team to focus on proactive tasks.

Our team will take responsibility for your infrastructure health and maintenance – cloud, on-prem and hybrid – and provide KPI reporting on overall health, risks and backups.

- Relieve IT staff from repetitive, less interesting maintenance tasks
- Visibility and accountability of your infrastructure health, backups and security
- Align to best practice, and uncover cost savings through proactive optimisation

Smartdesc are Microsoft Gold Partners and fully qualified in Microsoft Azure, Hybrid & 365.

Following best practice frameworks, we will ensure your infrastructure is constantly reviewed and tuned to ensure it is in an optimal state and make sure it stays that way.



Benefits of Infrastructure Management

- ✓ Free up IT team members for proactive work that improves motivation
- ✓ Backup monitoring and intervention included
- ✓ Patch Management included
- ✓ Enterprise grade monitoring and alerting included, ensuring problems are addressed before they create incidents
- ✓ Service Requests – new VMs, decommos etc.
- ✓ Infrastructure resource planning & forecasting to avoid unexpected bottlenecks
- ✓ Right-size cloud resources – which can drastically reduce monthly spend
- ✓ Azure best practice review included, to optimise your Microsoft estate
- ✓ Security review and recommendations included
- ✓ Cloud (Azure, Citrix, 365) and On-Prem / DC fully supported

To discuss how we can free up your IT resources to work on more valuable initiatives, save you money on your cloud spend and streamline IT Ops.

Contact us today.



Get in touch!

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