

# Scrumconnect G-Cloud 14 Service description

Automation and Devops



**Digital. Made  
easy.**



# Overview: About Scrumconnect

**We are a UK-based SME providing digital services to the private and public sectors.**

**We help define your product, engineer the solution and transfer skills.**

- 1 Delivering more than 20% of top 75 public services
- 2 We are a **trusted partner** to major govt departments including DWP, HMPO, MoJ and DfE
- 3 Delivered successful digital programmes to SITA, Cora, Bank of England and ASOS.
- 4 The services we build achieve an average **95%+** user satisfaction rate
- 5 Creating **750 new jobs** over the next 3 years

Digital. Made easy

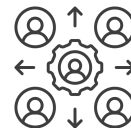
**Our mission is to make digital services easy to use for our clients and their customers. To create great user experiences for everyone.**

# Track Record: Digital. Made easy

Delivering over **20%** of top 75 UK citizen-facing Public Services and a number of Private sector customer facing programmes.



**68** user-centred digital services delivered across **14** major clients



**350** people currently deployed on client projects



**cora**

**ASOS**  
discover fashion online

**SITA**



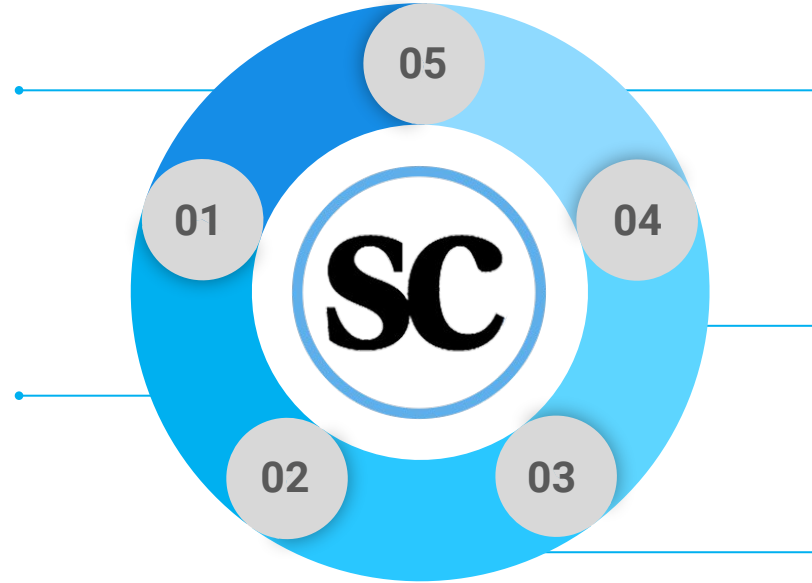
**50m** UK citizens use our solutions

## > User Insights

We put the user at the heart of everything we do. Through diligent user research, we get our solutions right first time.

## > Rapid Concept Development

We follow the concept of 'think big, build small'. By continuous iteration, our mentality is to develop a sustainable product.



## > Early Product Launch

Our job is to find the quickest route from idea to digital product for our customers. Early value to users results in a virtuous delivery cycle.

## > Agile Working

Our delivery, and indeed our organisation, is based on agile principles. Adopting GDS ways of working enables us to help our customers deliver fast and right.

## > Lean Experiments

We accept that we build systems in an uncertain world. We take calculated risks through lean experiments to get ahead of the curve.



**Collaboration**

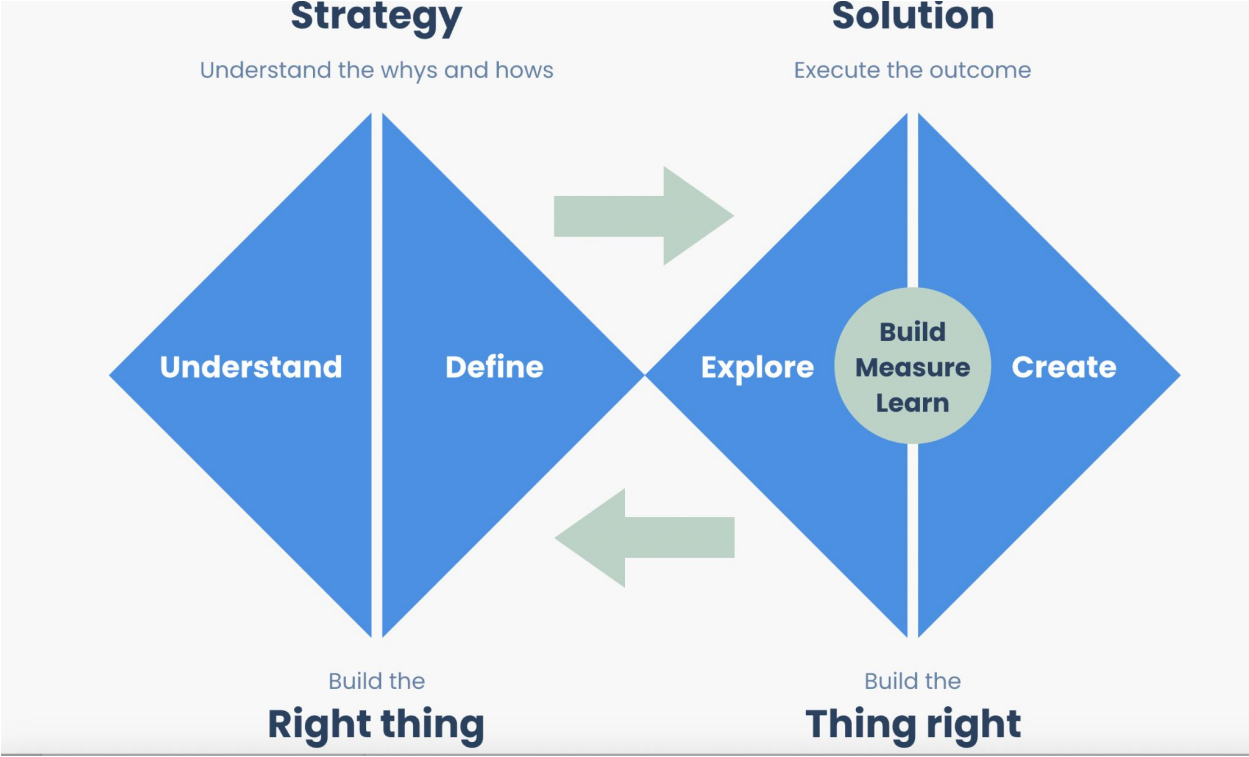


**One Team Objective**



**Continuous Learning**

# Building for both quality and outcome without compromise



# What we do

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Scrumconnect provides Automation and DevOps services that help clients automate their software development processes and improve their software delivery capabilities. Our services are designed to streamline software delivery, reduce time-to-market, and improve software quality. We specialise in using DevOps tools and methodologies to help clients achieve their software development goals

## **Service Features:**

Our Automation and DevOps services include the following features:

- DevOps strategy: We help clients develop a DevOps strategy that aligns with their business goals and objectives.
- Continuous integration and continuous delivery (CI/CD) pipelines: We help clients set up and manage CI/CD pipelines to automate their software delivery processes.
- Infrastructure automation: We help clients automate their infrastructure using tools such as Terraform, Ansible, and Puppet.
- Configuration management: We help clients manage their configuration using tools such as Chef and SaltStack.
- Containerization: We help clients containerize their applications using tools such as Docker and Kubernetes.
- Monitoring and logging: We help clients set up and manage monitoring and logging tools such as Nagios, Prometheus, and ELK stack.
- Security and compliance: We help clients ensure that their software and infrastructure are secure and compliant with relevant regulations.

# What we do

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**Service Benefits:** Our Automation and DevOps services offer the following benefits:

- **Faster time-to-market:** Automation and DevOps enable us to deliver software updates faster, reducing time-to-market for clients.
- **Improved software quality:** Automation and DevOps help to improve software quality by enabling us to catch defects and issues earlier in the software development lifecycle.
- **Scalability:** Automation and DevOps help to make software and infrastructure more scalable, allowing clients to easily handle increased traffic and demand.
- **Cost-effectiveness:** By using automation and DevOps tools and methodologies, we can help clients reduce their software development and infrastructure costs.
- **Security and compliance:** We follow industry best practices to ensure that software and infrastructure are secure and compliant with relevant regulations.

**Service Delivery:** Our Automation and DevOps services are delivered using the following process:

- **Discovery:** We work with clients to understand their business needs and requirements.
- **Design:** We design an automation and DevOps solution that meets clients' specific business needs.
- **Implementation:** We implement the automation and DevOps solution using best practices and industry standards.
- **Testing:** We perform rigorous automated testing to ensure that the solution is reliable and secure.
- **Deployment:** We deploy the solution using CI/CD pipelines, ensuring that clients can benefit from the latest features and improvements.
- **Support:** We provide ongoing support for the solution, including monitoring, maintenance, and optimisation

# Why Choose Scrumconnect?



## Track Record:

Experienced delivery partner for private and public sector clients



## UK govt's trusted partner



## Cross-Sector Delivery experience

DWP, MOJ, HMPO, DFE, GDS, SITA, Cora, Bank of England and ASOS



## Value for Money

clear vision for improvement, TCO benefits, competitive rates, experienced team, knowledge transfer



## Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands



## Delivery Mindset

Delivered 40+ projects over Discovery/Alpha/Beta/Live



## Quality

meeting user needs as default



## Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001

# Award Winning Agile Software Engineering



A hand is shown interacting with a digital interface. The background is a light blue gradient with white circuit-like lines and various icons. The icons include a thumbs up, a laptop, a magnifying glass, a network diagram, and a circular arrow. The text "Thank you" is centered in the middle of the image.

Thank you