

# Scrumconnect G-Cloud 14 Service description

Cloud Digital Transformation Services



**Digital. Made  
easy.**



# Overview: About Scrumconnect

**We are a UK-based SME providing digital services to the private and public sectors.**

**We help define your product, engineer the solution and transfer skills.**

- 1 Delivering more than 20% of top 75 public services
- 2 We are a **trusted partner** to major govt departments including DWP, HMPO, MoJ and DfE
- 3 Delivered successful digital programmes to SITA, Cora, Bank of England and ASOS.
- 4 The services we build achieve an average **95%+** user satisfaction rate
- 5 Creating **750 new jobs** over the next 3 years

Digital. Made easy

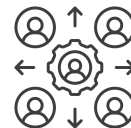
**Our mission is to make digital services easy to use for our clients and their customers. To create great user experiences for everyone.**

# Track Record: Digital. Made easy

Delivering over **20%** of top 75 UK citizen-facing Public Services and a number of Private sector customer facing programmes.



**68** user-centred digital services delivered across **14** major clients



**350** people currently deployed on client projects



**cora**

**ASOS**  
discover fashion online

**SITA**



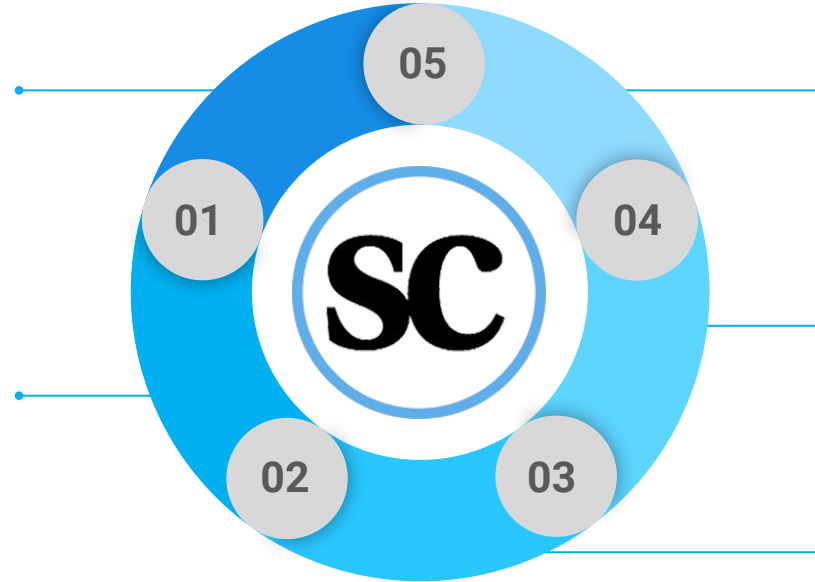
**50m** UK citizens use our solutions

## > User Insights

We put the user at the heart of everything we do. Through diligent user research, we get our solutions right first time.

## > Rapid Concept Development

We follow the concept of 'think big, build small'. By continuous iteration, our mentality is to develop a sustainable product.



## > Early Product Launch

Our job is to find the quickest route from idea to digital product for our customers. Early value to users results in a virtuous delivery cycle.

## > Agile Working

Our delivery, and indeed our organisation, is based on agile principles. Adopting GDS ways of working enables us to help our customers deliver fast and right.

## > Lean Experiments

We accept that we build systems in an uncertain world. We take calculated risks through lean experiments to get ahead of the curve.



**Collaboration**

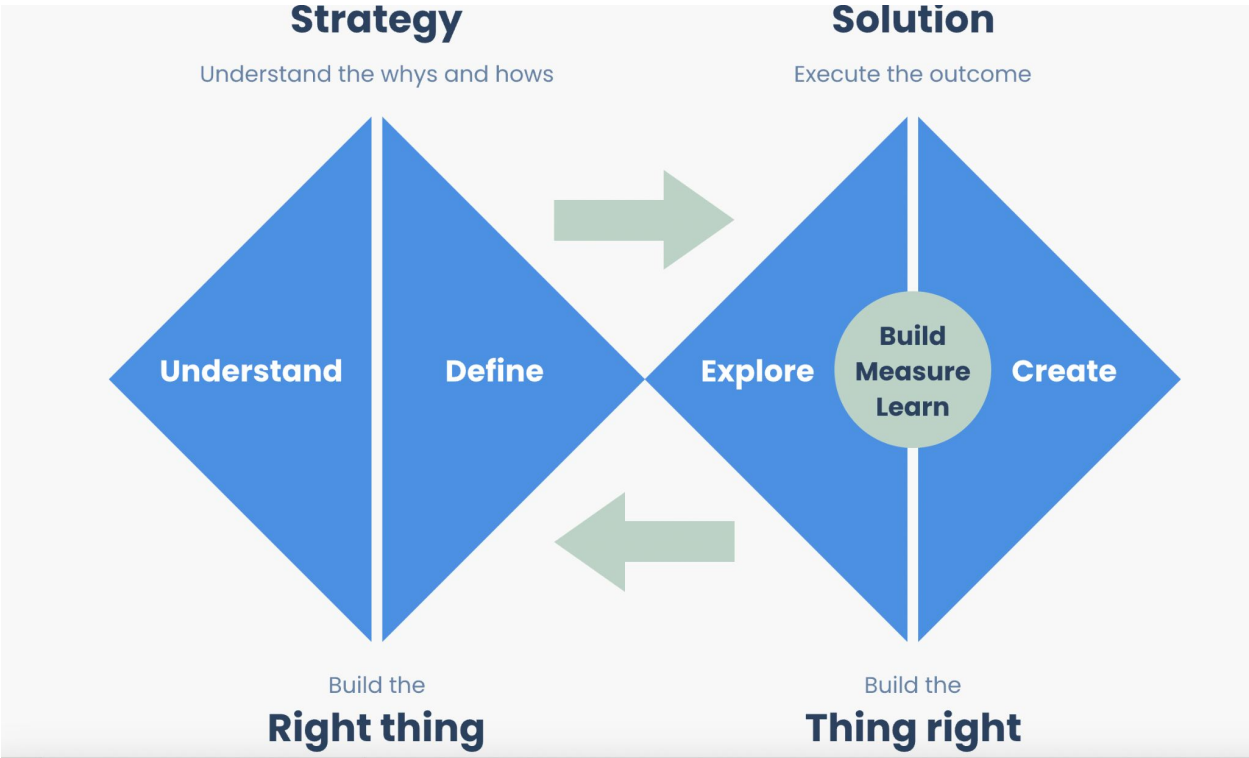


**One Team Objective**



**Continuous Learning**

# Building for both quality and outcome without compromise



Scrumconnect provides Cloud digital transformation services that help clients in their cloud transformation journey. Our team of experts provides end-to-end solutions that cater to the needs of our clients, including strategy development, migration planning, execution, and ongoing support.

**Service Features:**

Our Cloud digital transformation services include the following features:

- Cloud strategy development: We help our clients develop a comprehensive cloud strategy that aligns with their business objectives, requirements, and budget.
- Cloud architecture design: We design cloud architectures that are tailored to the needs of our clients and optimized for the G Cloud framework.
- Cloud migration planning and execution: We develop migration plans and execute them to ensure a smooth transition to the cloud while minimizing disruption to our clients' business operations.
- Cloud security and compliance: We ensure that our clients' cloud solutions are secure and compliant with relevant regulations and standards.
- Cloud operations and support: We provide ongoing cloud operations and support to ensure that our clients' cloud solutions are running smoothly and meeting their business requirements.



**Service Benefits:** Our Cloud digital transformation services offer the following benefits:

- Improved agility: By adopting cloud-based solutions, our clients can respond more quickly to changing business requirements and market conditions.
- Cost savings: Cloud-based solutions can help our clients reduce their infrastructure and maintenance costs.
- Scalability: Cloud-based solutions can be easily scaled up or down to meet changing business demands.
- Enhanced security: Cloud solutions offer advanced security features that can help our clients protect their data and systems from cyber threats.
- Access to new technologies: Cloud solutions provide access to cutting

**Service Delivery:** Our Cloud digital transformation services are delivered using the following process:

- Discovery: We work with clients to understand their business needs and requirements.
- Design: We design an automation and DevOps solution that meets clients' specific business needs.
- Implementation: We implement the automation and DevOps solution using best practices and industry standards.
- Testing: We perform rigorous automated testing to ensure that the solution is reliable and secure.
- Deployment: We deploy the solution using CI/CD pipelines, ensuring that clients can benefit from the latest features and improvements.
- Support: We provide ongoing support for the solution, including monitoring, maintenance, and optimisation

# Why Choose Scrumconnect?



## Track Record:

Experienced delivery partner for private and public sector clients



## UK govt's trusted partner



## Cross-Sector Delivery experience

DWP, MOJ, HMPO, DFE, GDS, SITA, Cora, Bank of England and ASOS



## Value for Money

clear vision for improvement, TCO benefits, competitive rates, experienced team, knowledge transfer



## Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands



## Delivery Mindset

Delivered 40+ projects over Discovery/Alpha/Beta/Live



## Quality

meeting user needs as default



## Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001

# Award Winning Agile Software Engineering



Department  
for Education



Ministry  
of Justice



Education & Skills  
Funding Service



Central Digital  
& Data Office



Cabinet Office



Department  
for Work &  
Pensions



Home Office



UK Health  
Security  
Agency



Government  
Digital Service



Department for  
International Trade



BANK OF ENGLAND

asos



DWP Digital @DWPDigital · Nov 16, 2022

We're delighted to have won 🏆 in the Organisational Exit From the Pandemic category at the #UKITAwards.

We were joint winners alongside @Scrumconnect for the collaborative work carried out on the online Pensions Credit digital service.

See all winners  
[ukitindustryawards.co.uk/ukitindustryawards...](https://ukitindustryawards.co.uk/ukitindustryawards)



UK Civil Service @UKCivilService · Feb 25, 2021

Next up, the Department for Work and Pensions wins the Digital, Data & Technology Award for their work on **Get Your State Pension**. Fantastic work! #CSAwards



A hand is shown interacting with a digital interface. The background is a light blue gradient with white circuit-like lines and various icons. The icons include a thumbs-up, a laptop, a network diagram, a magnifying glass, and a circular arrow. The text "Thank you" is centered in the middle of the image.

Thank you