



# Digital. Made easy.





## Overview: About Scrumconnect

We are a UK-based SME providing digital services to the private and public sectors.

We help define your product, engineer the solution and transfer skills.

- Delivering more than 20% of top 75 public services
- We are a **trusted partner** to major govt departments including DWP, HMPO, MoJ and DfE
- Delivered successful digital programmes to SITA, Cora, Bank of England and ASOS.
- The services we build achieve an average **95%+** user satisfaction rate
- 5 Creating **750 new jobs** over the next 3 years

Digital. Made easy

Our mission is to make digital services easy to use for our clients and their customers. To create great user experiences for everyone.



## Track Record: Digital. Made easy

Delivering over **20%** of top 75 UK citizen-facing Public Services and a number of Private sector customer facing programmes.



**68** user-centred digital services delivered across 14 major clients









Central Digital & Data Office





350 people currently deployed on client projects













**50m** UK citizens use our solutions









## Delivering Right First Time

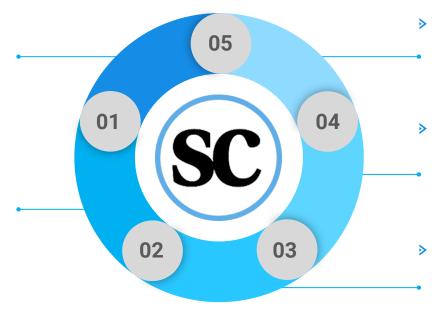


## User Insights

We put the user at the heart of everything we do. Through diligent user research, we get our solutions right first time.

## Rapid ConceptDevelopment

We follow the concept of 'think big, build small'. By continuous iteration, our mentality is to develop a sustainable product.



## **Early Product Launch**

Our job is to find the quickest route from idea to digital product for our customers. Early value to users results in a virtuous delivery cycle.

## **Agile Working**

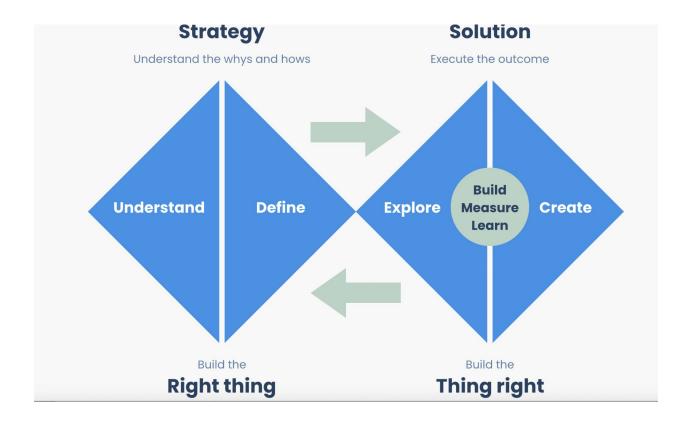
Our delivery, and indeed our organisation, is based on agile principles. Adopting GDS ways of working enables us to help our customers deliver fast and right.

#### **Lean Experiments**

We accept that we build systems in an uncertain world. We take calculated risks through lean experiments to get ahead of the curve.







#### What we do



Scrumconnect provides Agile Cloud Software Development Services that help clients design, develop, and maintain cloud-based software applications. Our services are delivered using Agile methodologies and focus on creating software that is scalable, secure, and reliable. We specialise in working with AWS and Azure cloud platforms

#### **Service Features**

Our Agile Cloud Software Development Services include the following features:

- Agile software development: We use Agile methodologies such as Scrum to deliver software in an iterative and incremental manner, ensuring that clients receive working software at regular intervals.
- Cloud architecture design: We help clients design scalable and resilient cloud architectures that meet their specific business needs.
- Software development: Our experienced developers work with clients to develop cloud-based software applications that are secure, reliable, and scalable.
- Quality assurance: We have a rigorous quality assurance process that includes automated testing, code reviews, and continuous integration/continuous delivery (CI/CD) pipelines.
- Cloud infrastructure management: We provide ongoing support for cloud infrastructure, including monitoring, maintenance, and optimization.
- Security and compliance: We follow industry best practices to ensure that software and infrastructure are secure and compliant with relevant regulations.

.

#### What we do



Service Benefits: Our Agile Cloud Software Development Services offer the following benefits:

- Faster time-to-market: Agile methodologies enable us to deliver working software at regular intervals, ensuring that clients can bring their products to market faster.
- Scalability: Our cloud architectures are designed to be scalable, allowing clients to easily scale their infrastructure as their business grows.
- Cost-effectiveness: By using cloud platforms such as AWS and Azure, we can help clients reduce their infrastructure costs by leveraging the benefits of cloud computing.
- Security: We follow industry best practices to ensure that software and infrastructure are secure and compliant with relevant regulations
- Continuous improvement: We use CI/CD pipelines to continuously deliver software updates, ensuring that clients can benefit from the latest features and improvements.

**Service Delivery:** Our Agile Cloud Software Development Services are delivered using Agile methodologies, which involve the following steps:

- Discovery: We work with clients to understand their business needs and requirements.
- Design: We design a cloud architecture that meets clients' specific business needs.
- Development: We develop software using Agile methodologies such as Scrum.
- Testing: We perform rigorous automated testing to ensure that software is reliable and secure.
- Deployment: We deploy software using CI/CD pipelines, ensuring that clients can benefit from the latest features and improvements.
- Support: We provide ongoing support for cloud infrastructure, including monitoring, maintenance, and optimization

## Why Choose Scrumconnect?





## **Track Record:**

Experienced delivery partner for private and public sector clients



## UK govt's trusted partner



# Cross-Sector Delivery experience

DWP, MOJ, HMPO, DFE, GDS, SITA, Cora, Bank of England and ASOS



## **Value for Money**

clear vision for improvement, TCO benefits, competitive rates, experienced team, knowledge transfer



## Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands



## **Delivery Mindset**

Delivered 40+ projects over Discovery/Alpha/Beta/Live



## Quality

meeting user needs as default



## **Standards**

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001

## Award Winning Agile Software Engineering





Department for Education



Ministry of Justice



Education & Skills Funding Service



Central Digital & Data Office



Cabinet Office



Department for Work & Pensions



Home Office



**UK Health** Security Agency



Government Digital Service



Department for International Trade



BANK OF ENGLAND





DWP Digital @ @DWPDigital · Nov 16, 2022

Pandemic category at the #UKITAwards.

ukitindustryawards.co.uk/ukitindustryaw...

See all winners

We're delighted to have won P in the Organisational Exit From the

We were joint winners alongside @Scrumconnect for the collaborative work carried out on the online Pensions Credit digital service.

