

# Scrumconnect

## G-Cloud 14 Service

### description

Assurance & Design Authority Services



# Digital. Made easy.



# Overview: About Scrumconnect

**We are a UK-based SME providing digital services to the private and public sectors.**

**We help define your product, engineer the solution and transfer skills.**

- 1 Delivering more than 20% of top 75 public services
- 2 We are a **trusted partner** to major govt departments including DWP, HMPO, MoJ and DfE
- 3 Delivered successful digital programmes to SITA, Cora, Bank of England and ASOS.
- 4 The services we build achieve an average **95%+** user satisfaction rate
- 5 Creating **750 new jobs** over the next 3 years

Digital. Made easy

**Our mission is to make digital services easy to use for our clients and their customers. To create great user experiences for everyone.**

# Track Record: Digital. Made easy

Delivering over **20%** of top 75 UK citizen-facing Public Services and a number of Private sector customer facing programmes.



**68** user-centred digital services delivered across **14** major clients



**350** people currently deployed on client projects



Department for Education



Ministry of Justice



Education & Skills Funding Service



Central Digital & Data Office



Department for International Trade



Department for Work & Pensions



Government Digital Service



UK Health Security Agency

cora

SITA

asos  
discover fashion online



Bank of England



**50m** UK citizens use our solutions

## >User Insights

We put the user at the heart of everything we do. Through diligent user research, we get our solutions right first time.

## Rapid Concept Development

We follow the concept of 'think big, build small'. By continuous iteration, our mentality is to develop a sustainable product.

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**Collaboration**



**One Team Objective**



**Continuous Learning**

## Early Product Launch

Our job is to find the quickest route from idea to digital product for our customers. Early value to users results in a virtuous delivery cycle.

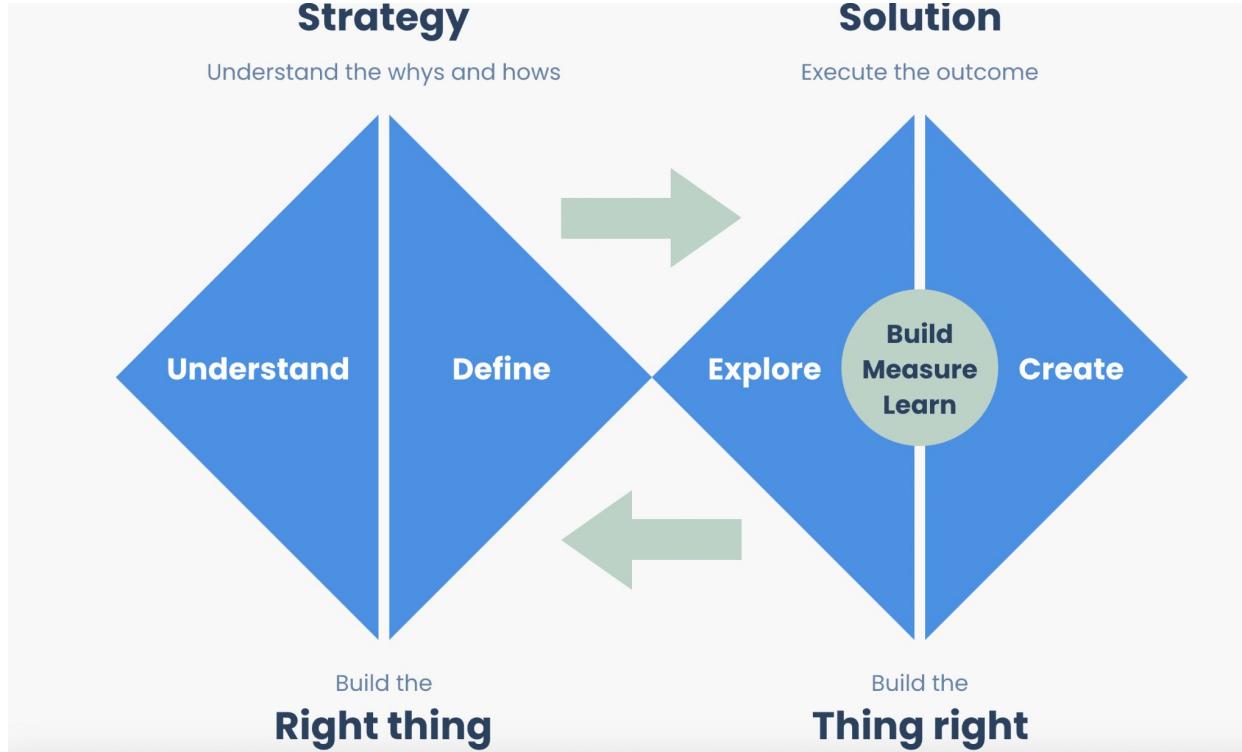
## Agile Working

Our delivery, and indeed our organisation, is based on agile principles. Adopting GDS ways of working enables us to help our customers deliver fast and right.

## Lean Experiments

We accept that we build systems in an uncertain world. We take calculated risks through lean experiments to get ahead of the curve.

Building for both quality and outcome without compromise



Our Assurance & Design Authority Services offer rigorous oversight and strategic guidance to ensure that your IT projects and infrastructure align with business objectives and industry standards. This service provides a framework for governance, risk management, and compliance (GRC) that integrates seamlessly with your organization's operations. We conduct detailed audits, architecture reviews, and performance assessments to identify risks, ensure coherence in technology deployments, and validate system designs against best practices. Our team of experts acts as a pivotal authority in project design decisions, offering continuous support and actionable insights that drive project efficiency, mitigate risks, and optimize resource allocation. By establishing robust design principles and thorough assurance practices, we help organizations enhance system integrity, improve service delivery, and achieve strategic goals.

## Service Features

- Governance Framework Implementation: Establishes structured governance models that enforce compliance, manage risks, and ensure that all IT initiatives align with corporate strategies and regulatory requirements.
- System Design Validation: Employs a rigorous validation process to review and approve system architectures, ensuring they meet predefined criteria for scalability, security, and performance.
- Risk Management Protocols: Integrates comprehensive risk assessment tools to identify, analyze, and mitigate potential risks throughout the project lifecycle, protecting investments and project outcomes.
- Compliance Auditing: Conducts in-depth compliance audits against international standards and industry regulations to ensure all systems and processes adhere to necessary legal and quality benchmarks.
- Continuous Improvement and Optimization: Offers ongoing review and optimization strategies to refine systems and processes, leveraging the latest technological innovations and process improvements for continual service enhancement.

## Service Benefits:

- Enhanced Strategic Alignment: Ensures that all technology initiatives are perfectly aligned with business strategies, enhancing overall organizational efficiency and effectiveness.
- Reduced Risk Profile: Significantly lowers the likelihood of project failures and security breaches through proactive risk management and compliance checks.
- Improved Project Outcomes: Delivers higher quality results by maintaining rigorous design and implementation standards throughout the project lifecycle.
- Increased Operational Efficiency: Streamlines processes and optimizes resource use, reducing costs and improving service delivery timelines.
- Regulatory Compliance: Keeps your projects compliant with all relevant laws and standards, preventing legal issues and promoting industry best practices.

## Service Delivery:

- Expert-Led Project Governance: Implements a governance framework led by experienced professionals who ensure all projects meet business and compliance requirements.
- Rigorous Design and Compliance Reviews: Performs thorough reviews and audits to certify that designs and processes meet all necessary standards and functional specifications.
- Adaptive Risk Management: Integrates dynamic risk management strategies that adapt to project changes and emerging risks, ensuring robust project execution.
- Detailed Documentation and Reporting: Provides extensive documentation and clear reporting on governance, risk, and compliance (GRC) activities to support transparency and strategic planning.
- Continuous Engagement and Support: Maintains ongoing engagement with project teams to provide continuous support, guidance, and expertise throughout the project lifecycle.
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# Why Choose Scrumconnect?



## Track Record:

Experienced delivery partner for private and public sector clients



## UK govt's trusted partner



## Cross-Sector Delivery experience

DWP, MOJ, HMPO, DFE, GDS, SITA, Cora, Bank of England and ASOS



## Value for Money

clear vision for improvement, TCO benefits, competitive rates, experienced team, knowledge transfer



## Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands



## Delivery Mindset

Delivered 40+ projects over Discovery/Alpha/Beta/Live



## Quality

meeting user needs as default



## Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001

# Award Winning Agile Software Engineering



asos



DWP Digital @DWPDigital · Nov 16, 2022  
We're delighted to have won 🎉 in the Organisational Exit From the Pandemic category at the #UKITAwards.

We were joint winners alongside @Scrumconnect for the collaborative work carried out on the online Pensions Credit digital service.

See all winners [ukitindustryawards.co.uk/ukitindustryawards](https://ukitindustryawards.co.uk/ukitindustryawards)...



UK Civil Service @UKCivilService · Feb 25, 2021  
Next up, the Department for Work and Pensions wins the Digital, Data & Technology Award for their work on [Get Your State Pension](#). Fantastic work! #CSAwards



Thank you