

Scrumconnect G-Cloud 14 Service description

Enterprise Architecture



**Digital. Made
easy.**



Overview: About Scrumconnect

We are a UK-based SME providing digital services to the private and public sectors.

We help define your product, engineer the solution and transfer skills.

- 1 Delivering more than 20% of top 75 public services
- 2 We are a **trusted partner** to major govt departments including DWP, HMPO, MoJ and DfE
- 3 Delivered successful digital programmes to SITA, Cora, Bank of England and ASOS.
- 4 The services we build achieve an average **95%+** user satisfaction rate
- 5 Creating **750 new jobs** over the next 3 years

Digital. Made easy

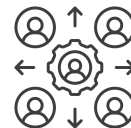
Our mission is to make digital services easy to use for our clients and their customers. To create great user experiences for everyone.

Track Record: Digital. Made easy

Delivering over **20%** of top 75 UK citizen-facing Public Services and a number of Private sector customer facing programmes.



68 user-centred digital services delivered across **14** major clients



350 people currently deployed on client projects



50m UK citizens use our solutions

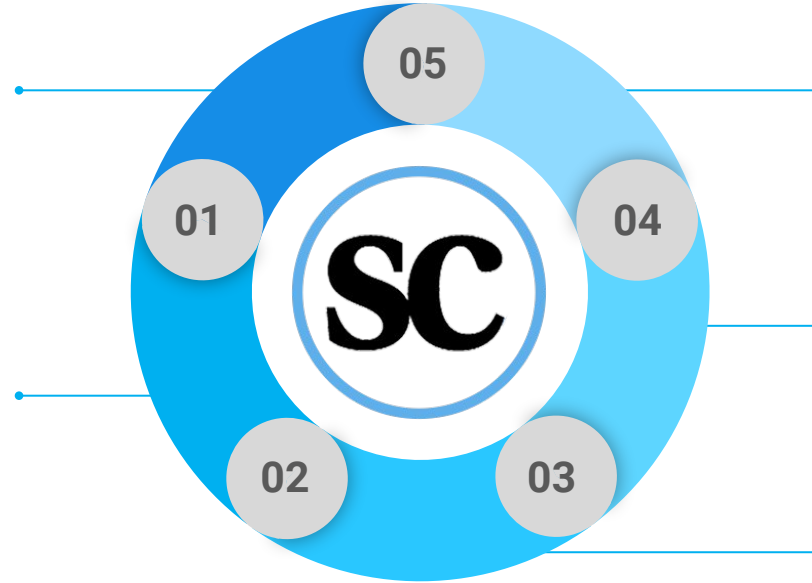


> User Insights

We put the user at the heart of everything we do. Through diligent user research, we get our solutions right first time.

> Rapid Concept Development

We follow the concept of 'think big, build small'. By continuous iteration, our mentality is to develop a sustainable product.



> Early Product Launch

Our job is to find the quickest route from idea to digital product for our customers. Early value to users results in a virtuous delivery cycle.

> Agile Working

Our delivery, and indeed our organisation, is based on agile principles. Adopting GDS ways of working enables us to help our customers deliver fast and right.

> Lean Experiments

We accept that we build systems in an uncertain world. We take calculated risks through lean experiments to get ahead of the curve.



Collaboration

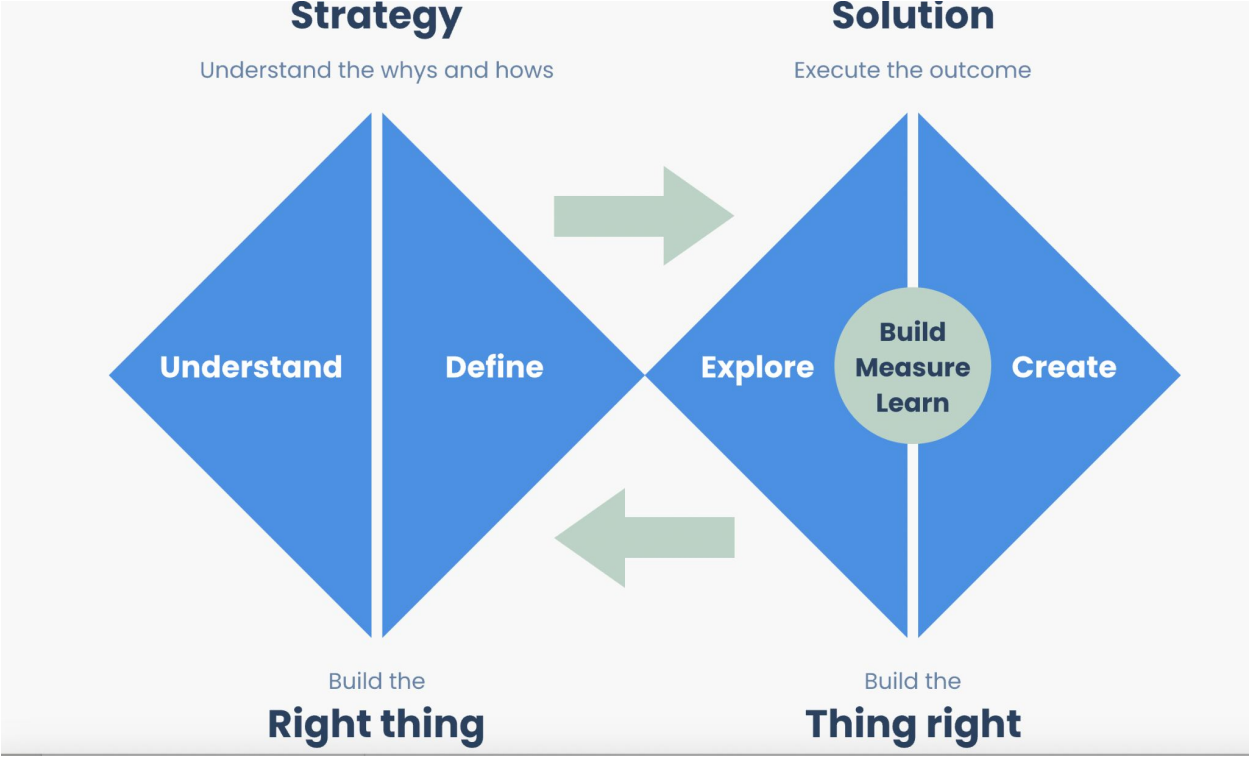


One Team Objective



Continuous Learning

Building for both quality and outcome without compromise



Our Continuous Delivery for Enterprise Architecture service is designed to streamline the deployment processes within large organisations, enabling rapid, consistent, and secure software updates. Leveraging advanced automation tools and methodologies, we ensure that integration, testing, delivery, and deployment are executed flawlessly, reducing human error and operational delays. This service includes configuration management, automated testing, continuous integration, and real-time performance monitoring, all tailored to support complex enterprise systems. By integrating continuous delivery practices into your enterprise architecture, we help minimize downtime, optimize operational costs, and accelerate the innovation cycle, ensuring that your business remains agile and competitive in a fast-evolving marketplace.

Service Features:

- **Automated Testing and Integration:** Implements automated systems for continuous integration and testing, reducing manual errors and speeding up the release process. This includes integration of source code repositories with automated build and test systems to ensure every change is validated in real-time.
- **Configuration Management:** Uses tools like Ansible, Chef, or Puppet for efficient configuration management, ensuring that all environment settings are consistent across development, testing, and production platforms, and align with compliance standards.
- **Real-Time Performance Monitoring:** Utilizes monitoring tools to continuously assess system performance and stability. This proactive monitoring helps in quickly identifying and addressing performance bottlenecks or system anomalies before they impact the user experience.
- **Seamless Deployment Automation:** Streamlines the deployment process with automation tools that ensure seamless transitions from development to production, minimizing downtime and maintaining business continuity.
- **Rollback Capabilities:** Incorporates mechanisms to quickly revert any deployment that does not meet the desired criteria, thereby maintaining system integrity and reducing downtime.

Service Benefits:

- **Reduced Deployment Risks:** Minimizes the risks associated with manual deployment processes by automating and validating each step, ensuring higher reliability and stability
- **Increased Deployment Frequency:** Automates the deployment cycle, allowing for more frequent and consistent releases without compromising quality, which helps in quicker adaptation to market changes
- **Enhanced Operational Efficiency:** Streamlines the entire delivery process, reducing the resource expenditure and time required for traditional deployment methods, thus optimizing cost-efficiency.
- **Improved System Reliability:** Implements continuous testing and monitoring to detect issues early, enhancing the overall reliability of the system and reducing downtime
- **Better Compliance and Security:** Maintains strict compliance with regulatory standards and implements advanced security protocols to protect data throughout the deployment process.

Service Delivery:

- **Customized Automation Setup:** Tailors automation tools and processes to fit the specific needs of the enterprise, ensuring smooth integration with existing systems.
- **Ongoing System Optimization:** Continuously adjusts and optimizes the deployment pipeline based on real-time feedback and performance data to maximize efficiency and effectiveness.
- **Comprehensive Training and Support:** Provides extensive training for enterprise teams on managing and utilizing the continuous delivery system, coupled with ongoing support to address any issues.
- **Security and Compliance Integration:** Rigorously applies security measures and compliance checks throughout the delivery process to protect data and meet legal requirements.
- **Performance Monitoring and Management:** Implements robust monitoring solutions to oversee all aspects of system performance, facilitating immediate remediation of identified issues to maintain service excellence.

Why Choose Scrumconnect?



Track Record:

Experienced delivery partner for private and public sector clients



UK govt's trusted partner



Cross-Sector Delivery experience

DWP, MOJ, HMPO, DFE, GDS, SITA, Cora, Bank of England and ASOS



Value for Money

clear vision for improvement, TCO benefits, competitive rates, experienced team, knowledge transfer



Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands



Delivery Mindset

Delivered 40+ projects over Discovery/Alpha/Beta/Live



Quality

meeting user needs as default



Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001

Award Winning Agile Software Engineering



Department
for Education



Ministry
of Justice



Education & Skills
Funding Service



Central Digital
& Data Office



Cabinet Office



Department
for Work &
Pensions



Home Office



UK Health
Security
Agency



Government
Digital Service



Department for
International Trade



BANK OF ENGLAND

asos



A hand is shown interacting with a digital interface. The background is a light blue gradient with white circuit-like lines and various icons. The icons include a thumbs up, a laptop, a magnifying glass, a network diagram, and a circular arrow. The text "Thank you" is centered in the middle of the image.

Thank you