Atlassian Migration

Service Definition Document

Securely migrate from your source application to Atlassian using Valiantys' proven methodology to minimise the impact on users, risk and business disruption.

valiantys

Atlassian Migration – Service Overview

Securely migrate from your source application to Atlassian using Valiantys' proven methodology to minimise the impact on users, risk and business disruption.
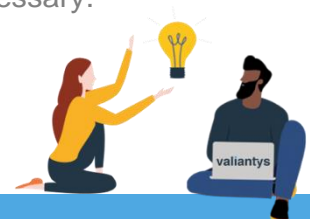
Why Migrate with Valiantys?

As a longstanding Atlassian's Partner, we have been involved in many Migrations to Atlassian (Cloud and On-Premise). Through our experience with these projects, we have developed a tried and tested methodology that allows us to migrate customers data into Atlassian with minimal **data loss**, **marginal risk** and **minimal business disruption**.

The Valiantys Difference

- We have migrated hundreds of customers tools to **Jira, Confluence** and **Bitbucket**
- Restore your historical records, including comments and attachments, into your target Atlassian application.
- We have our own **migration tools** and develop specific ones where necessary.
- We can provide you with a **staging platform.**

Why Valiantys?

Valiantys have a proven track record of accelerated time to value in public sector organizations; we understand the challenges of statutory obligations, regulatory duties, service to UK citizens and the security & defence of the United Kingdom; Valiantys have delivered over 5,500 Atlassian projects, developed over 200 Atlassian apps. We have been an Atlassian partner since 2006, are 100% focused on Atlassian products and solutions having developed a broad portfolio of services to best support our customers.

"Remedy was a heavy tool with an outdated user interface. We needed something more modern. Valiantys consultant accompanied the bank's team from start to finish with their Jira Service Desk implementation." - **Head of information management unit Major Swiss Bank**

Methodology

150+
In-house Valiantys Consultants

200+
Atlassian Certifications

500+
Migrations performed

All customer migrations are different and with our fourteen years of experience working on Atlassian projects, we have developed a tried and tested approach which includes the following steps:

- Preliminary analysis (an audit of the existing instance to assess and anticipate risks of the migration) and provide Red Flag Report explaining what can be migrated & what cannot be migrated.

- Creation of a step-by-step migration plan.

- Installation of the application on the target environment.

- Migration in the staging/sandbox environments.

- User Acceptance Testing (UAT).

- Production migration and go-live support.

- Roll-back plan.

- Documentation & handover

A smooth transfer, regardless of your source applications

Migrate to Atlassian Cloud from: Jira Software, Jira Service Management, Confluence & Bitbucket (Server & Data Centre)

Migrate to Jira Service Management from: ServiceNow, BMC, Zendesk, Cherwell, Hornbill, Ivanti, ManageEngine, Freshservice, Axiosassyst

Migrate to Jira Software from: Excel, Asana, Redmine, CA Agile Central (Rally), Micro Focus ALM/QC, Rational Team Concert, Mantis, Bugzilla, ClearQuest

Migrate to Confluence from: SharePoint, MediaWiki, TWiki

Migrate to Bitbucket from: SVN, GitHub, GitLab, Microsoft TFS,

Valiantys migration skills are not limited to the technologies listed above.

- Jira
- Confluence
- Jira Align
- Opsgenie
- Jira Service Desk
- Bitbucket
- Bamboo
- ATLASSIAN Marketplace

GET
STARTED

sales.uk@valiantys.com

+44 (0) 203 176 7980

valiantys.com/contact

valiantys