Atlassian Consolidation

Service Definition Document

Merge two or more instances of the same Atlassian application into one with Valiantys – Platinum Solution Partner

valiantys

Service Overview

Many organisations undertake the challenge of managing and maintaining multiple environments of the same application. This is often the case following mergers and acquisitions but can also result from shadow IT or fast organic growth. Consolidating your Atlassian instances can allow you to **save costs**, **improve the governance of your applications**, **enhance visibility, efficiency** and **better collaboration** across projects and teams, etc.

Why merge your instances?

- **Cost optimisation** - Having a single instance of JIRA/Confluence to maintain will reduce infrastructure, software licensing and maintenance costs.

- **Economies of Scale** - by managing fewer but larger applications (support, infrastructure, synergies between teams, etc.)

- **Better collaboration**- Previously disparate teams are brought together on a single platform, cross-team and cross-function collaboration will be significantly facilitated.

- **Efficiency** - Our experts have carried out dozens of JIRA and Confluence upgrades and migrations. They are familiar with best practices and potential obstacles, thus ensuring the project is carried out as efficiently and reliably as possible.

- **Business continuity** - With our standardised upgrade & migration procedure, which includes a detailed preparation and a staging step during which acceptance tests will be carried out, Valiantys will ensure that disruption to the business and potential downtime is minimised.

- **Compliance** - Upgrading to the latest version of JIRA and Confluence means you will keep access to Atlassian support and benefit from the latest features, security fixes and performance improvements.

Why Valiantys?

Valiantys have a proven track record of accelerated time to value in public sector organisations; we understand the challenges of statutory obligations, regulatory duties, service to UK citizens and the security & defence of the United Kingdom; Valiantys has delivered over 5,500 Atlassian projects, developed over 200 Atlassian apps. We have been an Atlassian partner since 2006, and are 100% focused on Atlassian products and solutions, has developed a broad portfolio of services to best support our customers.

GENERALI

"We asked Valiantys for assistance with every one of our apps and for integrating them together, and they've been more than willing to step up to the plate for some of our more challenging requests" – **Former Senior Business Support Analyst – Generali.**

15M+
Jira records migrated

200+
Atlassian Certifications

65+
Enterprises from Fortune 100 trust us

The Valiantys Difference

- Our approach is based on the proven experience of managing a broad range of consolidations.
- We understand well the pitfalls and risks of these types of projects
- We can provide you with a staging platform if you don't have one to allow you to test and validate the consolidation before going live

Methodology

Merging instances of JIRA/Confluence/Bitbucket has its challenges:

- Technical challenges: a merger often requires many considerations, such as the architecture of the platform (potentially a new platform), upgrades, clean-ups, integrations which will have to be rebuilt, etc.
- Organisational challenges: a merger poses challenges to governance and administration of the platform, ownership, freedom to make changes and impact of the changes on the users, etc.

Consolidations are complex projects, and so we apply a tried and tested **methodology** in multiple customer environments to ensure your consolidation will run smoothly. We work in two phases:

Application portfolio analysis

- Technical and functional analysis of each instance to be consolidated
- Mapping of risks and potential problems
- Benefit/risk analysis report across three dimensions: technical, financial, governance
- Target architecture recommendation
- Detailed project plan (charges / deadlines / costs)

Migration strategy development and Execution

- Data clean-up in source applications
- **Version upgrade of** the different instances to the target version
- **Migration** of configurations, data and projects on a test server
- Checking the consistency between source and target instances
- Switch to the production environment

🔰 Jira ⚡ Confluence

📦 Jira Align 🔧 Opsgenie

⚡ Jira Service Desk

📁 Bitbucket 🔄 Bamboo

⛰ ATLASSIAN Marketplace

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