talent
consulting

We build **better, bolder, inclusive** digital services

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Digital Health Strategy and Digital Maturity
service overview

Digital Health Transformation Projects and Programme Management
service overview

Infrastructure modernisation and core network solutions
service overview

Talent supports the NHS designing, reviewing, assuring and implementing digital strategy. We work within primary and secondary care strategy, aligned to national policy and local initiatives to improve patient care. Enhancing digital maturity, business case development, frontline digitisation, electronic patient record, roadmaps, National Digital Channels and Platform and Integration Strategy.

Experts in Electronic Patient Record (EPR), clinical systems and clinical applications programme, project and change management. Full-lifecycle end-to-end management: Discovery; Programme Initiation; EPR Design; EPR Development; EPR Deployment; Go-live; and Post go-live. MSP, Prince2 and Agile methodology. Programme governance and audit services. We deliver aligned to NHSE national standards.

Experts in the digital health and technology architecture, infrastructure, cyber security and networks; delivering data, infrastructure, platforms and APIs for health and care systems. Delivering aligned to national and local standards providing infrastructure modernisation, core network solutions, and health architecture and integration interoperability services HL7 and FIRH. ITIL best practice.

Healthcare procurement of clinical applications and digital system solutions
service overview

Data, Business Intelligence and Reporting solutions
service overview

Business Analysis, Change Management and Transformation
service overview

Best practice advisory services for healthcare procurement. Experts with Green Book and the Five Case model. Supporting procurement and business case development, working with vendors and third parties, and partnering with NHSE to achieve value for money and fit for purpose solutions. Providing SME in contract negotiation and SLA management.

Providing Information, Data and Business Intelligence (BI) solution into the NHS. Solutions in data warehouse, migrations, azure, on-prem, cloud, ETL, MDX and Data models for complex data integration, transformation and KPIs, dashboards and visualisation. Reporting services for national targets including A&E and RTT. Our team are MSCA and Azure certified.

Providing NHS digital health change management and digital transformation. Best practice ISEB and Agile methodology. Developing and providing benefits realisation and business analysis to support EPR, technology, digital and data programmes, leading on client engagement, workshops, interviews, reporting and discovery. Expertise in translating complex technical information into simple business terms.
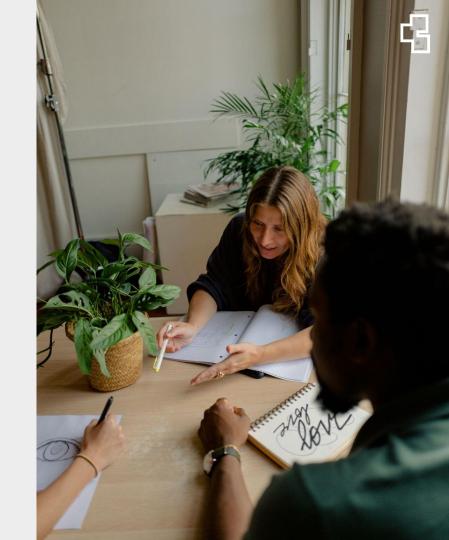
talent consulting

We build **better, bolder, inclusive** digital services

Talent pioneers digital transformation for the public sector, offering fully managed solutions. We drive efficiency, innovation, and user-centricity through expert guidance and cutting-edge technology.

With a focus on collaboration, security, and compliance, we empower organisations to navigate the digital landscape confidently, delivering enhanced services and value to citizens.

Our team of tech and digital experts will help you design, build and implement solutions that are made to last even beyond our contract. They'll give your team the skills to keep it running smoothly and help you create plans for future scaling.

Together, we'll not only meet your current challenges but also anticipate and adapt to the evolving landscape of technology and digital innovation.

We are **Agile**

But what does that mean for you?

The Agile methodology isn't new anymore – it's tried and tested and is resulting in faster project delivery, better ROI and more collaborative ways of working.

Whilst we're well versed in different methodologies and ways of working, we employ Agile practitioners because it helps us quickly accomplish high quality, meaningful deliverables, while problem solving at speed and making informed decisions quicker.

Faster route to outcomes

We'll deliver the most amount of value quickly through iterative development and frequent releases, prioritising the features that will bring you the most value, whether that be financial, operational or user needs focused.

Better ROI

Doing things the Agile way typically results in a faster route to market for products and services. We'll look for ways to add value immediately, prioritising valuable functionalities and creating robust releases that can be iterated throughout the project lifecycle.

Adaptable to change

Having a project team that can respond quickly to change is vital. Our service is designed to accommodate changes to requirements and priorities, ensuring you can respond quickly to market changes, user/customer feedback, emerging opportunities and anything else that will ensure you get the best from your investment.

Collaborative

Through regular show & tells, peer reviews, training and strategic consulting, our team will work closely with yours to ensure alignment with your vision and priorities. Taking a collaborative approach enables us to adapt and refine the solution in real-time to meet evolving needs, resulting in shared understanding of project goals, stronger working relationships, better outcomes, and increased satisfaction.

We set **Standards**

Making design standards meaningful

Design standards aren't just documents tucked away somewhere gathering dust - they're the backbone of our service, shaping how we work with our customers to achieve their goals.

With a 25 year history of delivering digital services to the public sector we've adopted a lot of GDS standards into our philosophy, blending them with our own practices to ensure all of our clients across all sectors benefit from the highest quality service.

Here's just a few of our core standards...

User centric

We prioritise user-centric design principles. Through user testing & continuous feedback loops our aim is to ensure maximum benefit and efficiency, helping us to create meaningful, intuitive, seamless experiences across a diverse user-base.

High quality

Quality is integral from the start of our software development process. We test early, regularly, automating tasks and manually testing for critical thinking and edge cases. Client showcases ensure alignment with expectations, fostering team accountability and shared ownership.

Stable & sustainable

Our philosophy is to create solutions that last. Once our work is done, we'll be here when you need us, but our aim is to leave you with the resources and capability to sustain and scale the solution in the most cost effective way possible.

Business alignment

Our aim is to help you develop a solution that optimises resources, minimises cost, meets short and long term business objectives and gets your solution to market quicker, striving for a strong balance between innovation and practicality.

Secure

We'll create robust design plans that outline identified risks and incorporate security measures throughout and beyond our service delivery. We'll protect your assets and data like they were our own and will work collaboratively with your stakeholders to ensure our solutions and services meet your security requirements.

Monitoring

We create dynamic dashboards that monitor KPIs across user traffic, engagement, costs and application performance. These dashboards serve as real-time windows into both technical and business performance, can be easily shared with stakeholders and tailored to your needs

We are trusted **Experts**

The success of any project is rooted in a powerful team.

All our projects are delivered by multi-disciplinary teams who bring with them the knowledge, tools and experience to help our clients realise their tech and digital potential.

At the core of our ethos is a 'one team' approach, and we believe in blending our expertise with yours to bring your ideas to life.

To ensure you get the absolute most out of us, we'll even provide training, peer reviews and upskilling to your team members where appropriate. This helps you get the most out of your project investment and feeds into the long-term sustainability and management of the solutions we implement.

Community of experts

Our leads work like a community, coming together regularly to share knowledge, ideate, learn from each other and problem solve together.

They will take care of everything, from project planning, resource management and reporting through to strategic consulting, technical guidance and risk management.

Accountability

When we select the right delivery team for a project, we ensure the right balance of skills, expertise, capability and capacity.

The people we hire for projects are experts in their field, think outside the box, don't rest on their laurels, take ownership and act fast. They check in with the leads frequently through shared comms platforms, fostering a community of collaboration, sharing ideas and problem solving together.