



# G Cloud 14 (Lot 3)

## Service Definitions Security Architecture and Cyber Security Services

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# 1) General Information

## 1.1. Introduction to IdentityE2E

IdentityE2E is a specialist SME, with a high calibre, delivery focussed team providing an end-to-end consultancy support service to public sector clients that are planning to deliver new Cloud IT solutions or migrate existing solutions to the Cloud.

*"IdentityE2E is proud to be working in partnership with the public sector, to identify and deliver real efficiencies and operational savings and benefits for frontline services transitioning to cloud solutions ....."*

- **High Quality** – We pride ourselves on delivering the highest quality services we possibly can using the latest technological innovations available to the market. We have a proven track record for delivering on our commitments to a high standard, in a timely manner within budget. We work with clients and cloud providers to ensure we are constantly reviewing emerging solutions, services and best practice.
- **Delivering Value** – We always seek to deliver exceptional value and believe our service offerings are highly competitive for the level of experience and expertise we provide. We will seek to reduce costs by using technology to automate and innovate wherever possible and use lean processes to reduce waste.
- **Continuously Improve** – We believe firmly in the agile manifesto principles of continued attention to technical excellence, measuring performance and adjusting to improve. We will commit to using these principles in how we manage our services to enable increased efficiency and reduced costs.
- **Collaboration** – We understand the criticality of working in a highly collaborative way to ensure maximum outcome efficiency.

For further details on our company and clients please see our website: [www.identityE2E.com](http://www.identityE2E.com)

## 1.2. Services Overview

Our Security Architecture and Cyber Security Services build on IdentityE2E's experience in delivery enterprise scale Critical National Infrastructure for the United Kingdom. With ever expanding threat landscape and increase in volume and sophistication of attacks ensuring systems are secure and can be delivered at pace with the required level of confidence and assurance required is a growing challenge.

Our services, based on Security Architecture standards and secure DevSecOps principles, address the end-to-end security requirements to securely develop or migrate workloads and

services to cloud while automating compliance and assurance functions (compliance as code) of cloud workloads.

We have a proven track record of delivering and operating large scale enterprise cloud platforms including the award-winning Home Office EBSA platform, which securely operates over 30K containers a day across three departments serving over 50 development teams.

Our teams consist of Security Architects and IT professionals with many years' experience in successful implementation of cloud solutions. IdentityE2E is already engaged in providing consultancy support services via G-Cloud, including working on transition of existing systems to new hosting and software cloud-based solutions.

We provide detailed, domain specific and delivery focussed support capabilities through our G-Cloud consultancy support services, delivered by a team with an enviable reputation and many years delivery experience.

### **1.3. Scope of this Service Definition document**

The Service Definitions on the following pages provide details of a specific Security Architecture and Cyber Security Services related consultancy service that IdentityE2E is providing for G-Cloud 14.

## 2) Services

This Service Definition Document covers all of our Security Architecture and Cyber Security Services in a single document. This makes it easier to review the scope of services offered in this area on G-Cloud 14 by IdentityE2E. To see the specific service that you have opened this document to review, please navigate to it in the relevant section below.

### 2.1. Governance, Risk and Compliance (GRC)

<b>Service name</b>	<b>Governance, Risk and Compliance (GRC)</b>
<b>Service description</b>	<p>Our highly skilled and experienced Governance, Risk and Compliance (GRC) consultants will develop and integrate a collection of capabilities that will enable your organisation to reliably achieve objectives, address uncertainty and act with integrity.</p> <p>Our commitment extends beyond compliance; we are dedicated to fostering a culture of excellence and integrity within your organization. By implementing robust risk management strategies and cultivating a proactive approach to governance.</p> <p>Our GRC consultancy services go beyond achieving short-term requirements; they are about laying the groundwork for enduring success, enabling your organization to thrive in an ever-evolving landscape while upholding the highest standards of governance, risk management, and compliance.</p>
<b>Top features</b>	<ul style="list-style-type: none"><li>• Security Strategy and Planning</li><li>• Cloud Security Strategy</li><li>• Security Architecture and Programme Design</li><li>• Supply Chain Risk Management</li><li>• Automated IT Cloud Security Compliance Management</li><li>• Information Security Assessment and Assurance</li><li>• Security Framework and Risk Assessments</li><li>• Security policy, compliance &amp; audit management</li><li>• Information Governance</li><li>• GDPR compliance</li></ul>
<b>Business benefits</b>	<ul style="list-style-type: none"><li>• A defined and documented security strategy</li><li>• Improved visibility into security posture of organisation</li><li>• Improved security culture and awareness</li><li>• Tailored to meet the needs and priorities of your organisation</li></ul>

## 2.2. Data Security

Service name	<b>Data Security</b>
Service description	<p>Our Data Security service and approach provide an end-to-end view of managing the security and privacy of data in your organisation. Assessing and delivering a robust data security assessment and programme involves several key steps. It begins with a thorough evaluation of the organisation's existing data security infrastructure, identifying vulnerabilities and compliance gaps. This assessment considers data flows, access controls, encryption methods, and regulatory requirements. Next, a tailored data security programme is developed, integrating technological solutions, policies, and procedures to mitigate risks and align with organisational objectives. Ongoing monitoring, testing, and training are essential to ensure the programme's effectiveness and adaptability to evolving threats. Collaboration across departments and a commitment to continuous improvement are crucial for successful implementation and maintenance of the programme.</p>
Data Discovery and Classification	<ul style="list-style-type: none"><li>• Data Discovery and Classification</li><li>• Critical Data Protection</li><li>• Data Security Strategy and Architecture</li><li>• Data Loss Prevention and Encryption</li><li>• Data Security Assessment</li><li>• Data Privacy Services</li><li>• Information Governance</li><li>• GDPR compliance</li><li>• Key Management and Classification</li></ul>
Business benefits	<ul style="list-style-type: none"><li>• Improves data governance</li><li>• Protects sensitive information</li><li>• Ensures compliance</li><li>• Reduces risk of data breaches</li><li>• Enhances business continuity</li></ul>

### 2.3. Cloud ITHC Management

<b>Service name</b>	<b>ITHC Management</b>
<b>Service description</b>	<p>Our highly skilled and experienced consultants will define your ITHC scope, search for an appropriate ITHC provider and manage a remedial action plan.</p> <p>We can optionally provide remediation assurance using industry standard tools for vulnerability assessment and penetration testing, prior to formal retesting.</p>
<b>Top features</b>	<ul style="list-style-type: none"><li>• Highly experienced consultants delivering service.</li><li>• We will create an ITHC scope based principal security concerns Use pre-defined list of security concerns and threats</li><li>• Source ITHC provider to meet your budget, timescales</li><li>• Create and manage a remedial action plan</li><li>• Support technical implementation of recommendations from the ITHC.</li></ul>
<b>Business benefits</b>	<ul style="list-style-type: none"><li>• Awareness and management of vulnerabilities.</li><li>• Compliance with industry or sector specific standards.</li><li>• Flexible service tailored to the needs and priorities of organisation.</li><li>• Experience managing remediation work across suppliers and service providers.</li></ul>

## 2.4. Cloud Compliance Assessment

Service name	<b>Cloud Compliance Assessment</b>
Service description	<p>Our highly skilled and experienced consultants will carry out compliance assessments for your solution or services against industry or sector specific standards, policy or guidance. Our consultants can optionally work with you to use the compliance assessment output to define a plan for certification (where relevant and applicable).</p> <p>You will be provided with comprehensive advice, guidance and a report identifying where compliance can be asserted based on documentary evidence or observations provided by your organisation and any compliance gaps we have identified.</p>
Top features	<ul style="list-style-type: none"><li>• ISO 27001/27002</li><li>• NIST Special Publication 800-144</li><li>• Cyber Essentials Scheme (CES)</li><li>• IASME Information Security Standard</li><li>• Cloud Security Principles (CSP)</li><li>• Centre for Internet Security (CIS) Controls</li><li>• HMG Security Policy Framework</li><li>• Centre for Internet Security (CIS) Benchmarks</li><li>• Building Security In Maturity Model (BSIMM)</li><li>• AWS Well Architected Framework</li></ul>
Business benefits	<ul style="list-style-type: none"><li>• Our service provides a cost-effective compliance assessment process.</li><li>• Compliance with industry or sector specific standards.</li><li>• Flexible service tailored to the needs and priorities of organisation.</li><li>• Identifies Compliance Gaps</li><li>• Reduces Legal and Regulatory Risks</li><li>• Enhances Data Protection</li><li>• Improves Security Posture</li><li>• Accelerates Cloud Adoption/Migration Programme</li></ul>



## 2.5. SOC Services

Service name	SOC Services
Service description	<p>Our highly skilled and experienced consultants specialise in designing a dynamic cyber security monitoring capability tailored to meet the evolving needs of organisations transitioning to hybrid cloud architectures. This includes:</p> <ul style="list-style-type: none"><li>• Defining a flexible logging architecture for cyber security event logs that accommodates the unique requirements of hybrid cloud infrastructures while adhering to organisational and technical security standards.</li><li>• Documenting a baseline security monitoring policy detailing the events and attributes crucial for effective cyber security monitoring, forensics, and threat intelligence in hybrid cloud environments.</li><li>• Providing professional advice and guidance on adapting and integrating the documented baseline cyber security monitoring policy and logging architecture to seamlessly align with the complexities of hybrid cloud environments, ensuring cohesion with existing organizational structures, processes, and technologies.</li></ul>
Top features	<ul style="list-style-type: none"><li>• Security Operations Consulting</li><li>• SIEM Design and Deploy</li><li>• Detection &amp; Response consulting</li><li>• Documented policy and processes to support security monitoring</li><li>• Traceability of risks to event recording and alerting requirements</li><li>• Risk scenario workshops to test end-to-end capability</li><li>• User education and training</li></ul>
Business benefits	<ul style="list-style-type: none"><li>• Traceability of monitoring requirements to risks</li><li>• Increased visibility and situational awareness</li><li>• Technology vendor agnostic capability</li><li>• Highly experienced security monitoring consultants delivering service</li></ul>

## 2.6. DevSecOps

Service name	<b>DevSecOps</b>
Service description	<p>Our highly skilled and experienced consultants will review and assess your organisation's DevSecOps maturity against principals found within industry maturity models and assist you in achieving the benefits of a mature DevSecOps adoption.</p> <p>Adopting and transitioning to a true DevSecOps model is as much about culture and education as it is about the tools and the processes. In our experience many organisations focus on the later at the expense of the former. In addition, while adopting good DevSec practices have been the focus of many development teams, providing the SecOps to seamlessly integrate end to end service management with security is a more difficult journey.</p>
Top features	<ul style="list-style-type: none"><li>• Culture (relationship and collaboration between teams)</li><li>• Secure Development Training Services</li><li>• Cloud Platform Engineering</li><li>• Technology vendor agnostic assessment</li><li>• DevSecOps strategy and implementation</li><li>• DevSecOps toolchain</li><li>• Patch and vulnerability management</li><li>• Depth of static and dynamic code analysis</li><li>• Secrets management</li><li>• Integration with wider service management</li><li>• Application Security Testing Services (AppSec)</li><li>• Secure Development Support Services</li></ul>
Business benefits	<ul style="list-style-type: none"><li>• Documented maturity assessment and improvements roadmap</li><li>• Independent assessment against industry maturity models</li><li>• Provides useful input into risk assessments and technology roadmaps</li><li>• Identification of skills and technology gaps</li><li>• Flexible service tailored to meet the needs and priorities of your organisation</li></ul>

## 2.7. Identity and Access Management

Service name	Identity and Access Management
Service description	<p>Our consultants have the experience to help assess, design and rationalise the tools and process required to secure your enterprise.</p> <p>Identity and Access Management is a key principle of a Zero Trust architecture: “Continuous verification, all the time, for all resources”.</p> <p>The migration to cloud underscores the critical importance of Identity and Access Management in ensuring secure, efficient, and compliant access to resources and data wherever they may reside.</p> <p>Organisations must prioritize IAM initiatives to effectively address the unique challenges posed by cloud computing and leverage its benefits while maintaining robust security controls.</p>
Top features	<ul style="list-style-type: none"> <li>• Identity Governance and Administration</li> <li>• Identity and Access Strategy and Assessment</li> <li>• Hybrid Cloud Identity Strategy</li> <li>• Access Management Design and Deploy</li> <li>• Multi-factor Authentication Design and Deploy</li> <li>• Privilege Access Management policy and implementation</li> <li>• Insider Threat Protection</li> <li>• Consulting &amp; Systems Integration</li> </ul>
Business benefits	<ul style="list-style-type: none"> <li>• Centralised Management</li> <li>• Improved Security</li> <li>• Enhanced User Experience</li> <li>• Scalability and Agility</li> <li>• Compliance and Governance</li> <li>• Cost Optimisation</li> </ul>

### 3) Other information

#### On-boarding arrangements

Ahead of finalising a call off order through G-Cloud for our services, we will engage with the Customer to discuss on-boarding arrangements, including:

- Measurable deliverables and milestones
- Defined outcomes
- Ownership, risks and consequences related to delivery
- Quality criteria
- Security clearance
- IdentityE2E governance, and management of our delivery team including escalation

#### Pricing

The pricing for this consultancy service is set out in our Pricing Document and SFIA rate card, as an attachment to our G-Cloud 14 service listing. Please note that the day rate will vary according to the SFIA level of the service provided. As such the agreed rate may vary from the example SFIA level rate shown as the price on the Digital MarketPlace website page for our service listing.

#### Subcontractor details

IdentityE2E has a number of strategic partnerships with trusted associates that we work with on a regular basis in order to provide us with increased flexibility and further strengthen the service we can offer to customers. In some cases, we may subcontract some aspects of our delivery to one of these partners, who will be working as part of an IdentityE2E service delivery team. However, for the avoidance of doubt, IdentityE2E will at all times remain the prime contractor, manage the work and relationship with the customer, and remain responsible for the delivery of the service.

## 4) Contact details

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## 5) Current and Previous Customers

A summary of current and historic clients:

