

GoCardless commercials are made up of 2 parts; ***The Transaction Fee*** and ***The Annual Platform Fee***.

Transaction Fee:

Determined by forecasted transaction volumes **or** revenue to be collected per year.

Once these volumes / values are understood from the customer, we will provide pricing based on either:

- **A fixed £ Fee of £0.85** – This is subject to a 0.3% High Value Transaction surcharge on any value over £2,000 so is better suited to mid value transactions (£20 – £2,000)
- **A fixed % Fee of 0.15% + £0.05** against revenue to be collected – This option is better suited to very low (sub £20) or very high value transactions (>£2,000)

Annual Platform Fee:

- This is a **mandatory annual fee** across all GoCardless customers which covers 24/7 support, implementation, maintenance, scheme coverage, Intelligent Retries, Fraud Prevention, Service User Number, strategic guidance, and all other platform functionality
- This is charged at **£12,000 per year**

Outbound Payments:

- Charged at **£0.20 per transaction**

Ancillary Fees:

- Separate fees apply for chargebacks and refunds, charged at **£0.50 each** and are not included in the commitment.

VAT:

- All fees are exclusive of VAT

GoCardless has supplied this information as part of our GCloud 14 submission in September 2025.

At the time of writing, the information contained here is accurate, and we will endeavour to keep it accurate where possible.

If you require additional information please contact us via any of the following options:

- gocardless.com/contact-sales
- +44 20 4579 7398