



# Service Integration and Management (SIAM) Strategy and Delivery

A KPMG Service for G-Cloud 14

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# KPMG overview

**KPMG is a global leader in the professional services industry**, ranking among the "Big Four" accounting firms. With over 236,000 employees spread across 144 countries, KPMG has significant scale that allows us to provide diverse technology services, robustly and at scale.

From individuals and small businesses to multinational corporations, KPMG helps government organisations private sector business at all levels tackle their most complex business challenges.

**KPMG's global network provides clients with access to both leading UK and global expertise and insights**, ensuring that you receive tailored solutions, advice and support that are relevant to your specific needs.

**KPMG is a frontrunner implementing cutting-edge technologies.** We leverage artificial intelligence, data analytics, and blockchain to enhance services and to deliver innovative solutions. This commitment to technology ensures that KPMG remains at the forefront of the professional services industry, constantly evolving and adapting to meet the ever-changing needs of their clients.

**KPMG's combination of technology transformation experience coupled with the support of a broad UK and global network makes us the trusted partner of choice for some of the UK's most challenging technology transformations.**

## Additional points:

- **Services:** KPMG offers a wide range of services including transformation advisory, technology, audit and tax services.
- **Industries:** KPMG serves clients across a variety of industries including government, healthcare, transport and financial services.
- **Culture:** KPMG is committed to fostering a diverse and inclusive workplace culture. We have been recognised for our efforts in promoting social mobility, gender equality and LGBTQ+ inclusion.
- **Sustainability:** KPMG is dedicated to environmental sustainability and has set ambitious goals for reducing our carbon footprint.



# SIAM Strategy and Delivery



## Service Description:

KPMG can help you to set strategy, establish or transform a SIAM capability to best manage Cloud services alongside your traditional estate. Our methodology is modular, so you can choose specific elements that fit your requirements. We will apply our extensive knowledge to entire IT environments or single ITIL disciplines.



## Key service features

- Setting an appropriate strategic SIAM Target Operating Model
- Stakeholder and change management to help achieve the SIAM TOM
- ITIL process maturity assessment and improvement
- Establish a Business Service Catalogue and Service Portfolio Management
- Embedding a library of standard SIAM components/ deliverables to accelerate your transition
- Access to experienced ITIL certified SIAM professionals
- Implementation services including ITSM tooling, sourcing, selection, design and delivery



## Key service benefits

- Realisation of a future multi-supplier, cloud ready SIAM function
- Successful transition from supplier management to business service management
- Improved service with co-ordinated delivery across multiple functions/service providers
- Blend of multiple service provision methods into single end-to-end services
- Improved perception of IT from closer alignment to business needs
- Greater satisfaction by ensuring services are available when needed
- Cloud solution delivery to business needs, whilst maintaining security/ assurance
- Reduced risk through assured control and regulatory compliance
- Control and governance over suppliers through standards, policies and procedures
- Transparency of IT cost and value through defined end- to-end services



## Contact us:



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