



Technology Programme Design, Mobilisation and Management

A KPMG Service for G-Cloud 14



KPMG overview

KPMG is a global leader in the professional services industry, ranking among the "Big Four" accounting firms. With over 236,000 employees spread across 144 countries, KPMG has significant scale that allows us to provide diverse technology services, robustly and at scale.

From individuals and small businesses to multinational corporations, KPMG helps government organisations private sector business at all levels tackle their most complex business challenges.

KPMG's global network provides clients with access to both leading UK and global expertise and insights, ensuring that you receive tailored solutions, advice and support that are relevant to your specific needs.

KPMG is a frontrunner implementing cutting-edge technologies. We leverage artificial intelligence, data analytics, and blockchain to enhance services and to deliver innovative solutions. This commitment to technology ensures that KPMG remains at the forefront of the professional services industry, constantly evolving and adapting to meet the ever-changing needs of their clients.

KPMG's combination of technology transformation experience coupled with the support of a broad UK and global network makes us the trusted partner of choice for some of the UK's most challenging technology transformations.

Additional points:

- **Services:** KPMG offers a wide range of services including transformation advisory, technology, audit and tax services.
- **Industries:** KPMG serves clients across a variety of industries including government, healthcare, transport and financial services.
- **Culture:** KPMG is committed to fostering a diverse and inclusive workplace culture. We have been recognised for our efforts in promoting social mobility, gender equality and LGBTQ+ inclusion.
- **Sustainability:** KPMG is dedicated to environmental sustainability and has set ambitious goals for reducing our carbon footprint.



Technology Programme Design, Mobilisation and Management



Service description

Comprehensive technology programme management services covering three core areas:

- Programme Design and Mobilisation
- Programme Review and Recovery
- Programme Management

This integrated approach provides clients with a seamless and effective way to manage and successfully deliver their most complex technology transformation programmes from start to finish.



Key benefits

- Improved delivery confidence through consistent techniques and tools
- Early risk detection and corrective action
- Robust delivery monitoring and vision alignment review
- Agile programme design which can take advantage of new opportunities.
- Identifying and resolving underlying programme issues/root causes
- Standardised project documentation and reporting
- Assurance and compliance with delivery standards
- Alignment with leading practice project, change, and programme methodologies
- Transparency and insight into programme performance
- Timely and effective decision making
- Refocusing the programme to meet strategic requirements and needed benefits
- Getting programmes back on track as required and key stakeholders re-engaged



Key service features

- **Tailored programme structures set-up for success** - Developing and implementing a strategic vision to support the set-up, delivery and effective transformation, including robust planning and proactive risk mitigation
- **Programme Management Office (PMO) and Transformation Management Office (TMO) capability set-up** - Creating a programme management function to effectively drive programme delivery
- **Transformation readiness assessment** - Using leading practice including a comprehensive digital transformation readiness framework
- **Strategic business case development** - Building robust narrative for business cases and identifying potential benefits of investments, whilst establishing clear accountability and performance measurements
- **Embedding flexible leading practice methods, frameworks and tools** - to swiftly and robustly change ways of working across large teams
- **Delivery management** - Tailoring/blending delivery structures and methods of project, programme and portfolio management such as agile and waterfall
- **Governance and oversight** - Integration of disciplined governance, cost and risk controls across complex technology-enabled transformations
- **Benefits realisation** - Providing the means for tracking and explaining the financial and non-financial advantages of complex programmes
- **Virtual project management office (PMO)** - A one-stop intervention to augment a remote PMO that provides a consistent approach and delivery insights that are repeatable, measurable and cost-effective.
- **Augmented resource services** - Utilising skilled resources, from a single project manager to a multi-role PMO team, to help deliver the right outcomes for internal and external engagements.
- **Issue resolution** - Realigning, reshaping and resetting the elements of the programme that are struggling.
- **Stabilisation** - Separating elements of the programme that need to continue and placing them in temporary management structures.
- **Hyper care** - Course correcting programmes and placing it under significant management control until stabilised.

Our Approach

KPMG's comprehensive programme management solution provides clients with a unique and effective way to manage their most complex transformation programmes. By combining the strengths of three key services, KPMG helps clients achieve their desired outcomes, mitigate risks and maximise benefits realisation

Technology Programme Design and Mobilisation

This KPMG service helps ensure that the transformation strategy is fully integrated into all initiatives and remains consistent throughout the process for programmes that require support in the design and mobilisation. When programmes are clearly defined, early momentum is generated which significantly increases the opportunities for sustainable benefits realisation.

Technology Programme Review and Recovery

This KPMG service is for clients who require support in reviewing their current programme structure and processes, as well as contingency planning to help programmes recover from underlying issues that impact progress. It involves a four-step methodology that enables programmes / projects to keep running while resolving the underlying issues that may be hindering their success

Technology Programme Management

To support the whole delivery lifecycle, KPMG teams provide a wide range of transformation programme management delivery services, implementing a model providing the business and technology with the methods and tools to work effectively together. The programme management delivery approach covers the disciplines of scope management, business analysis, planning, quality, risk and issue management, reporting and budget management whilst supporting both agile and waterfall methodologies.





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