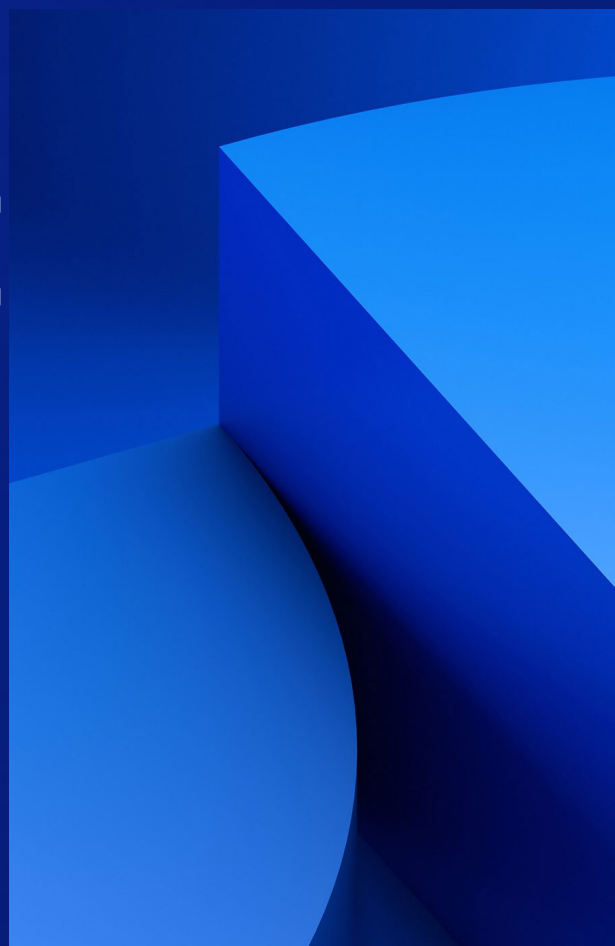




# QA and Test Management Services

A KPMG Service for G-Cloud 14



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[kpmg.co.uk](https://kpmg.co.uk)

# Service Definition



## Service Description:

KPMG can help you manage the test delivery of complex projects or programmes, where large, distributed test teams demand extensive test coordination under stringent project/programme delivery timelines. We also assist in managing multiple vendors and senior stakeholders especially if you have low confidence in your current testing vendors.



## What are the benefits KPMG QA and Test Management Services?

- Robust, independent management of your entire test lifecycle
- Decreased delivery risk
- Increased stakeholder buy-in
- Robust supplier assurance
- Reduced cost of defect identification and resolution
- Enhanced alignment of business and IT teams
- Increased business confidence in project outcomes
- Reduced delivery risk associated with offshored or outsourced suppliers



## Our service features

- Experienced, sector aligned test consultants with technical and management skills
- Produce Test Strategy and ensure stakeholder buy-in
- Establish early relationships with key business stakeholders/vendors
- Manage end-to-end test life cycle, including budgeting, resourcing, data, environments
- Align test effort to maximise early identification and defect resolution
- Define and agree acceptance criteria
- Ensure acceptance criteria are tracked/ managed through to final implementation

# KPMG Approach



## Rethinking Quality and Testing

Changes in technology and competitive advantage have placed increased demands on how build, test and deliver systems to our clients. We believe successful business outcomes are either **constrained** or **accelerated** by your approach to testing and quality management. Better insights on quality and integration requires identification of coverage gaps and investment opportunities through testing **SMART**, testing **OFTEN**, and testing **LESS** to:

### Accelerate Value Realisation

- Alignment in business/product strategy and test approach
- Collaboration across technical practices and increased automation across the entire pipeline
- Quick feedback on product reliability and business risk

### Manage Technology Risk

- Focus on systemic risk and is in tune with market challenges and changes
- Insights on coverage to protect against fragility built by over-testing a system
- Multi-dimensional approach beyond functional validation (Passed tests != quality)

### Enable Technology Transformation

- Operational intelligence on governance gaps and redundancies
- Identify opportunities for investment and alignment to market
- Expectation management on delivery capabilities and efficiency gains



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