

Cloud Support Services: Developer, Program Manager, QA, Technical Architect, Technical Architect (offshore), Technical Project Manager

Developer - Dedicated resource who works directly with the Technical Architect and is responsible for to the implementation of components of the site.

Program Manager - Manages day-to-day project communications and planning. Oversees the development process required to meet the project goals by being experts in Acquia's delivery methodology. Leads all sprint ceremonies, including planning, backlog grooming, requirements gathering, demos and retrospectives. Coordinates with (Technical) Project Manager on the removing of development blockers.

QA - Dedicated resource who works directly with the development team doing manual and automated quality assurance testing to ensure all features reviewed by the client have passed acceptance criteria as provided.

Technical Architect - Responsible for analyzing client business requirements as they relate to feature development and quality assurance of all components of the site. In addition they plan and perform security audits, performance testing and launch validation analysis for customer applications.

Technical Architect (offshore) - Oversees development team on a daily basis provides technical guidance for all developers

Technical Project Manager - Oversees development team. Participates in all sprint activities, including planning, demos and retrospectives. Acts as scrum-master and is responsible for managing JIRA. Coordinates with Program Manager on the removing of development blockers.