



Red Helix



MANAGED DETECTION & RESPONSE PRICING



Cyber Security as a Service

Managed Detection & Response (MDR) from Red Helix gives you comprehensive cyber security, which we provide as a service. We establish visibility across your IT infrastructure that allows us to detect anomalous activity, contain threats and respond appropriately.

You benefit from our innovative use of technology and decades of expertise so that you are protected from the financial, operational and brand harm that follow a successful attack.

Red Helix delivers this protection by combining Endpoint Detection & Response (EDR), Network Detection & Response (NDR) and Security Information & Event Management (SIEM):

1. We feed your IT infrastructure data through our EDR and NDR tools.
2. We then parse the data through our SIEM.
3. Our UK based 24x7x365 Security Operations Centre (SOC) monitors events and responds appropriately.

This means your data is handled more effectively:

1. Minimising cost
2. Providing actionable insights
3. Freeing up your team



Scope of Service

Our **Managed Detection & Response Service** delivers exactly what you would expect.

We **Manage** the best of breed technology across EDR, NDR and SIEM to detect threats from: applications, network, cloud, user behaviour, endpoints, security logs, and any custom data you need us to integrate.

We **Detect** and contain threats using active threat hunting, 24x7x365 monitoring, machine learning and artificial intelligence.

Our SOC team works around the clock, providing incident **Response** to alerts, reporting to, and supporting your team to manage vulnerabilities.

The benefits of NDR from Red Helix include:

- 24x7x365, Real-Time Threat Detection
- Building trust with dedicated analysts on hand with expert advice
- Service that scales with you as you grow
- Flexible technology to keep pace with evolving threats
- Rapid deployment
- Regular check-ins from your customer success manager

Pricing

Product Code	Product Description	Total / Year
MDR	£1.80 per user per month x 12	£21.60
EDR	£3.85 per endpoint per month x 12	£46.20
NDR	£1.80 per user per month x 12	£21.60
SIEM	£4.02 per 1GB per day ingest x 365	£1,467.30
Security Operations Centre	SOC £3.60 per endpoint per month x 12	£43.20
Red Helix Enhanced Support	Red Helix Enhanced Support £33.25 per hour x 12	£399.00
Setup	Setup £850	£850.00
		£2,848.90

Notes:

- This quote is subject to confirmation of user/endpoint devices.
- All quotes and subsequent orders are subject to the Red Helix Standard Terms and Conditions and where applicable the Red Helix Master Services Agreement and associated service descriptions which can be found here <LINK>.
- All prices exclude VAT.
- Vendors can be changed to an alternative vendor during the term of this agreement, if agreed by both parties.
- Contract will commence and be invoiced from the date of the Kick-off meeting or 14 days after the signed proposal is received, whichever is earliest.
- All new customers will be subject to a credit check before credit terms are agreed.