



G-Cloud 14

Customer Journey : Bookings and Queues

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Customer Journey: Bookings and Queues

Licence Fee - Year 1

Annual Fee	- £12,800 - £36,000 depending on number of instances required
	- £12,800 for 1 instance
	- £24,000 for 2 instances
	- £36,000 for 3 instances or more

Licence Fee - Year 2

Annual Fee	- £12,800 - £36,000 depending on number of instances required
	- £12,800 for 1 instance
	- £24,000 for 2 instances
	- £36,000 for 3 instances or more

Implementation - Integrations

SMS Gov notify	- £2,500 one off
SMS esendex	- £2,500 one off
SMS other providers	- £3,500 one off
CRM	- £8,000 one off
Payments Gov Pay/Stripe/ Sage Pay	- £1,000 one off
Payments Worldpay	- £2,500 one off
Payments Capita/Civica/Haycentric/other providers	- £4,500 one off
Finance	- £5,000 one off
Finance with Invoicing	- £8,000 one off
Exchange (Outlook) Graph API, Outlook diary integration	- £5,000 one off
Exchange (Outlook) as above with email storage against bookings	- £8,000 one off
Azure AD	- included

***Implementation**

Implementation Training **- £850.00**

Configuration Day Rate **- £850.00**

Project Manager Rate **- £850.00**

*Prices based on SFIA L5 staff, which is the expected and typical level required for standard project implementations. Larger or more complex projects and/or implementations may require some or all staffing from L6 and/or L7. For full staffing prices, please refer to Zipporah's SFIA rates card on G-Cloud.