Programme Governance

Frazer-Nash supports organisations in the development and implementation of cloud-based systems and services, by conducting a review of their programme and project governance system and providing an assessment of their current maturity to identify opportunities for improvement.

Service Definition

Frazer-Nash's Programme Governance service offers design (agile/waterfall/hybrid), optimisation and implementation of enhanced programme governance, building efficiency and effectiveness into management and decision-making for cloud-based systems and services programmes. This service will ensure all key programme stakeholders have a full understanding of how the governance framework operates and their specific responsibilities.

Service Features

- Robust assessment of existing organisational governance arrangements and controls
- Integration of programme and organisational governance
- Implementation of governance processes and procedures
- Alignment with industry standard methodologies including PRINCE2, MSP, MoR, SAFe
- Development/management of stage gate, design assurance and approvals processes
- Established Terms of Reference for programme governance arrangements
- Management of change control governance
- Development of focussed reporting and feedback structure
- Establishing tailored reporting using the same data

Service Benefits

- Embedded, efficient, streamlined programme and project governance
- Management action and decisions taken at the correct level
- Informed, timely and evidence-led governance and decision-making
- Effective escalation routes to accelerate decision making processes
- Roles and responsibilities clear, fully understood and accepted
- Effective change control and audit trails to support decisions
- Increased stakeholder confidence in achieving desired outcomes
- Improved stakeholder management and communications
- Effective management information, reduced duplication of effort

Detailed Service Definition

Frazer-Nash supports organisations in the development and implementation of cloud-based systems and services, by conducting a review of their programme and project governance system and providing an assessment of their current maturity to identify opportunities for improvement.

Based on a customer's specific requirements and maturity, there may be a need to fundamentally re-design the programme governance system or optimise arrangements via iterative improvements.

Detailed Service Definition

Working together with the organisation, Frazer-Nash will undertake the implementation in a robust and timely manner, to minimise any adverse business impact. During this time, communication with the organisation's key stakeholders will be continuous.
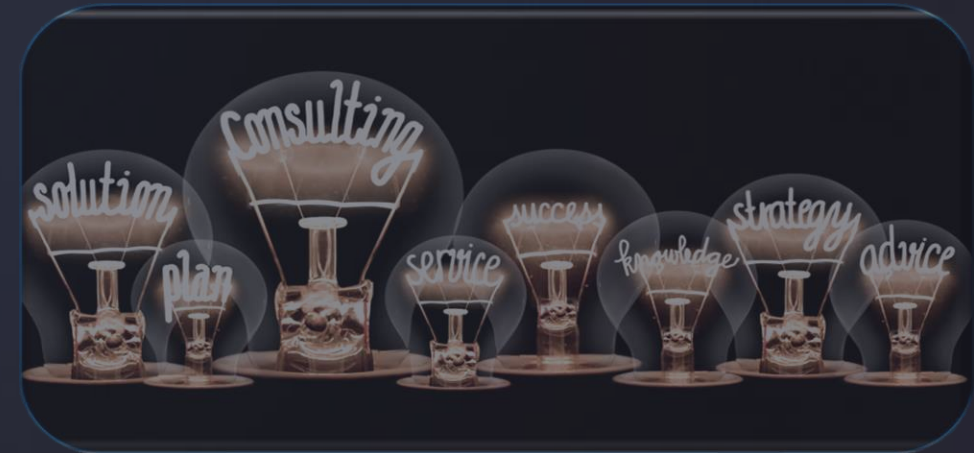
All risks and issues will be captured and managed, with mitigations agreed and implemented in collaboration with the customer.

Frazer-Nash has a large dedicated team of Project / Programme / Portfolio Management Office professionals who are able to quickly mobilise a right-sized governance model for your delivery needs.

Why Frazer-Nash Consultancy?

We are an independent consultancy offering a broad range of cloud consultancy services. We have been at the leading edge of digital engineering and software development for over 35 years. We are 'solution agnostic' and provide truly independent advice. We are not tied to any hardware or software products; we design cloud-based solutions which are built on knowledge acquired from a broad range of applications developed across multiple platforms. We utilise this knowledge to add value to our clients through the technological advantages offered by cloud integration.

Our Commitment to Quality

From every aspect of engagement and communication we are committed to providing services and deliverables of the highest quality, to ensure we continually meet and exceed the expectations of our customers. Our processes include suitable controls to ensure progress is closely monitored and decisions are appropriately scrutinised.

In addition to a project manager, every project has a dedicated project supervisor (who impartially monitors and approves monthly progress reports) and dedicated project auditor (who ensures quality is followed). At a deliverable level, all customer outputs are verified for technical accuracy, and approved as appropriate for their purpose by two independent reviewers. Our Quality Management Systems is certified to ISO 9001 and the TickITplus scheme (for software development).

Our Security

Our processes and certification are fit to handle sensitive and classified information up to Top Secret. The majority of our staff are security cleared to at least SC and over 200 of our staff hold DV clearance. We are also experienced in handling highly sensitive commercial information, with the ability to separate teams as necessary for security and conflict of interest requirements. Our IT systems are certified to ISO 27001 and Cyber Essentials Plus.

Our Approach to Subcontracting

Our large base of full-time staff can be supplemented where required through partner companies and trusted associates providing us with flexibility and scale whilst retaining control. We are adept at quickly subcontracting a range of organisations when needed, from sole traders to large multinational companies, through the lifecycle of a project. Our processes focus on identifying, assessing and contracting an appropriate supplier; defining a scope of supply; flowing down terms and conditions where appropriate, and managing risk to ensure the purchase is delivered on-time, within budget and to the required quality. This includes undertaking a due-diligence process to commercially and technically 'approve' the suppliers we work with.

Resourcing

We employ over 1200 technical staff across all grades, from Follow to Set Strategy, with a vast range of specialities, backgrounds and experiences. To enable agile and flexible resourcing, we are grouped into a range of technical delivery areas (e.g. Information Systems, Cyber, Modelling, Software etc.), which can be applied to a range of sectors (e.g. Central and Local Government, Police, Health, Energy). This resource focus combines with our strong portfolio, programme and project management to allow us to monitor demand on a dynamic basis and respond to the changing demands of the project through its lifecycle.

Our staff work across a range of industry sectors allowing us to 'cross-pollinate' ideas and techniques between different domains. We build teams, led by a single responsible project manager, that are tailored to the specific challenge. We are fortunate to have a diverse range of capabilities within the same company, including information security, and human factors specialists. This allows us to efficiently and promptly deliver multi-disciplinary projects that meet your specific requirement.

Our Commercial Approach

Our commercial approach is flexible to provide best service and value to our clients.

We will discuss with you the specifics of the support and services you require and build an appropriate commercial model to deliver this scope. This could be a defined scope fixed priced service, or provision of time and materials agreed day rates suitable for a developing scope.

Where you have service requirements for an extended period, and where we have control of the resource flexibility, we are also able to offer an agreed single blended day rate for support at a range of grades.

Next Steps

To discuss your requirements in more detail or
place an order for services please contact us at
ccs@fnc.co.uk