

# Portfolio, Programme and Project Management (P3M)

Our qualified and experienced P3M professionals provide leadership throughout a programme or projects lifecycle, effectively managing stakeholders, mitigating risks and delivering successful business outcomes.



# Service Definition

Frazer-Nash's P3M service tackles the complex management challenges linked with business delivery using the cloud. We help you manage and mitigate the risks through the development of coherent and integrated P3M methodologies, combined with technology and operational leadership to deliver appropriately managed business outcomes for vendor or hybrid cloud environments.



# Service Features

- Portfolio, Programme, Project Management for cloud services including support functions
- APM and Agile pragmatically applied by qualified and experienced staff
- Investment Decision Support: independent advice on cloud choices
- Technology Decision Support: independent advice on appropriate applications and platforms
- Risk Management: quantitative assessment to mitigate risks
- Innovation: commercialise new technology, develop ideas to provide commercial return
- Strategic Supply Chain management to support procurement activities
- Effective and accurate project performance reporting, bespoke KPI dashboards
- Advisory services to ensure your projects deliver required outcomes
- Delivery of Benefits: definition, quantification and assured delivery of benefits





# Service Benefits

- Robust delivery of Cloud Service programmes
- Our team helps you embed project delivery excellence
- Effective leadership and robust planning supports you throughout the project
- Reliable progress from strategic question to endorsed decision
- Effective management supported through integrated financial, commercial and technical information
- Increased confidence in output delivery
- Effective risk mitigation ensures control and visibility of risk
- Streamlined projects minimise cost and ensure effective allocation of resource.
- Ability to rehabilitate failing programmes and projects
- Leadership and change management teams have access to wider expertise



# Detailed Service Definition

Across your enterprise systems, Frazer-Nash will work with you to deliver Project, Programme and Portfolio Management (P3M) relevant to cloud projects, including initial scoping, design, delivery and assurance of change requirements whether these are using applications, hosting or both. Our service will help at all stages of the P3M lifecycle, whether at strategic and organisational decision making, programme and project implementation, detailed project controls or engineering understanding.

The level of service provided will be in line with the scale and scope of the challenge you face. In addition to P3M, we provide Project Support, Project Support Functions and Project Support Office (PSO) functions across a wide range of project domains for all cloud-based projects. Within the boundaries of Enterprise Engineering, we use Systems Engineering approaches and Systems Thinking to provide advice within an engineering context.



# Detailed Service Definition

Our P3M service will be shaped to include appropriate elements to meet your need and can include:





# Why Frazer-Nash Consultancy?

We are an independent consultancy offering a broad range of cloud consultancy services. We have been at the leading edge of digital engineering and software development for over 35 years. We are 'solution agnostic' and provide truly independent advice. We are not tied to any hardware or software products; we design cloud-based solutions which are built on knowledge acquired from a broad range of applications developed across multiple platforms. We utilise this knowledge to add value to our clients through the technological advantages offered by cloud integration.



# Our Commitment to Quality

From every aspect of engagement and communication we are committed to providing services and deliverables of the highest quality, to ensure we continually meet and exceed the expectations of our customers. Our processes include suitable controls to ensure progress is closely monitored and decisions are appropriately scrutinised.

In addition to a project manager, every project has a dedicated project supervisor (who impartially monitors and approves monthly progress reports) and dedicated project auditor (who ensures quality is followed). At a deliverable level, all customer outputs are verified for technical accuracy, and approved as appropriate for their purpose by two independent reviewers. Our Quality Management Systems is certified to ISO 9001 and the TickITplus scheme (for software development).





# Our Security

Our processes and certification are fit to handle sensitive and classified information up to Top Secret. The majority of our staff are security cleared to at least SC and over 200 of our staff hold DV clearance. We are also experienced in handling highly sensitive commercial information, with the ability to separate teams as necessary for security and conflict of interest requirements. Our IT systems are certified to ISO 27001 and Cyber Essentials Plus.

# Our Approach to Subcontracting

Our large base of full-time staff can be supplemented where required through partner companies and trusted associates providing us with flexibility and scale whilst retaining control. We are adept at quickly subcontracting a range of organisations when needed, from sole traders to large multinational companies, through the lifecycle of a project. Our processes focus on identifying, assessing and contracting an appropriate supplier; defining a scope of supply; flowing down terms and conditions where appropriate, and managing risk to ensure the purchase is delivered on-time, within budget and to the required quality. This includes undertaking a due-diligence process to commercially and technically 'approve' the suppliers we work with.





# Resourcing

We employ over 1200 technical staff across all grades, from Follow to Set Strategy, with a vast range of specialities, backgrounds and experiences. To enable agile and flexible resourcing, we are grouped into a range of technical delivery areas (e.g. Information Systems, Cyber, Modelling, Software etc.), which can be applied to a range of sectors (e.g. Central and Local Government, Police, Health, Energy). This resource focus combines with our strong portfolio, programme and project management to allow us to monitor demand on a dynamic basis and respond to the changing demands of the project through its lifecycle.

Our staff work across a range of industry sectors allowing us to ‘cross-pollinate’ ideas and techniques between different domains. We build teams, led by a single responsible project manager, that are tailored to the specific challenge. We are fortunate to have a diverse range of capabilities within the same company, including information security, and human factors specialists. This allows us to efficiently and promptly deliver multi-disciplinary projects that meet your specific requirement.





## Our Commercial Approach

Our commercial approach is flexible to provide best service and value to our clients.

We will discuss with you the specifics of the support and services you require and build an appropriate commercial model to deliver this scope. This could be a defined scope fixed priced service, or provision of time and materials agreed day rates suitable for a developing scope.

Where you have service requirements for an extended period, and where we have control of the resource flexibility, we are also able to offer an agreed single blended day rate for support at a range of grades.



## Next Steps

To discuss your requirements in  
more detail or  
place an order for services  
please contact us at  
[ccs@fnc.co.uk](mailto:ccs@fnc.co.uk)