



G-Cloud 14 Service Definition

Legacy Modernisation for the Cloud



Legacy Modernisation for the Cloud



This service encompasses cloud modernisation, re-platforming, migration and refactoring services – a set of services that Jumar has successfully delivered to government clients across the UK for more than a decade.

Where possible, automation tooling is deployed, to increase speed, reduce risk and to avoid error-prone manual processes when modernising to the cloud.

The offering is underpinned by planning and strategy definition services to determine a road map to the 'to be' situation, along with its technical feasibility .

At all times, sensitivity to cloud economics (e.g. quantifying the reduction of – for example – MIPS to the cloud equivalent) forms a major element of this mature offering.

A high level of governance and assurance provides confidence that the creation of cloud native apps will deliver performant, hand maintainable code while increasing applications' agility and lowering cost of ownership.

Broad technology reach includes

- Mainframe
- Mid-range
- Legacy .NET
- CA Gen (CASE tool)

Legacy Modernisation for the Cloud – Features and Benefits



Features

- Extensive experience of legacy modernisation for the cloud within government.
- Broad technology reach
- Specialising in Mainframe, mid-range, legacy .NET, CA Gen
- Use of automated tooling where possible
- Planning and strategy to determine technical feasibility
- Legacy modernisation roadmap creation from 'as is' to 'to be'
- Support during transition with focus on critical exit management stage
- Cloud economics sensitivity (e.g. MIPS reduction versus cloud equivalent)
- Governance and assurance from design phase to contract exit
- Modularisation of legacy applications
- Support of resultant cloud system

Benefits

- Automation produces a predictable, quality and accelerated outcome
- Facilitates creation of cloud native apps
- Flexibility is improved while cost of ownership is reduced
- Legacy systems become more agile
- Operational and project risk is reduced
- Single supplier encompassing multiple technologies
- Resultant code is performant, hand maintainable
- Functional equivalence to legacy system

Additional Service Information



Backup, Restore and Disaster Recovery

- Jumar has a robust DR plan, tested six-monthly (further details on request). Though we would look to use shared repositories when executing work with the client, any repositories which are within our domain will be subject to these disaster recovery and backup plans. The majority of repositories and tooling are typically cloud based and so benefit from the associated assurance of continuity of service.

Onboarding/Offboarding

- As part of the service design phase, the onboarding requirements would be carefully scoped and planned. Typically, this would be sensitive to the impact of business change and underlying technology and services.

Implementation Plan

- Jumar has a general four phase implementation plan that looks to pragmatically onboard, measure and continually improve services. Further information is available on request, but the phases are summarised as:

	Overview	Milestone
Phase 1	Scoping and Planning	Agree Plan
Phase 2	Initial Setup	Agree SLAs, KPIs
Phase 3	Transition	Service Sign Off
Phase 4	Continual Improvement	Monthly service reviews

Pricing overview

- Due to the nature of the services being provided, the pricing is reflected in the SFIA model, referenced in the Pricing Document within the G-Cloud Service Description on Digital Marketplace.

Additional Service Information



Service constraints

There are no specific service constraints.

Service levels for support hours

Support is available by email/ticketing, phone and web – and is available 24/7/365. Extra charges may apply.

Service levels

These are typically on a project-by-project basis, but mechanisms for remedy include the use of service credits for example.

The process

Ordering, invoicing and cancellation are as per the G-Cloud process.

After-sales support

After-sales support for the cloud related services provided under G-Cloud is typically 9am-5pm and available by phone and email.

Jumar also operates an ITIL-aligned, SLA driven support function which can provide 24/7 support as part of a specific offering. Our governance wrapper extends to the use of third-party support providers to deliver scalability.

About the Jumar Group



Jumar established over 20 years ago



True technology partner



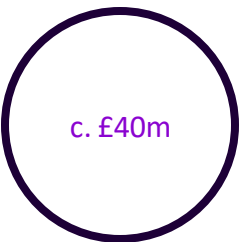
More than 125 permanent employees



Clients on 5 continents



Innovative engagement models



Group turnover



Near-shore and off-shore development partners



Access to more than 1000 associates

Why Jumar?



Secure, Agile Cloud Development

We execute cloud projects using Agile DevSecOps



Driving ROI

We help clients drive out improving ROIs, by upwards of 20%



UK-led

Our customer engagement, execution and design governance teams reside in the UK



Industry Experience

We have a proven track record of successful delivery within the Public Sector



Scalable Offering

We are able to respond rapidly to emerging resourcing needs and scale up and down at pace



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