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Ergon Limited – Service Definition

ICT Organisational Design & Implementation – a service that provides the support, direction and delivery of effective organisational transformation.

As organisations seek to adopt more agile and effective ways of working, and begin to regain control by moving from single source supplier models, the need for an effective organisational structure increases. The Ergon ICT organisational design service supports our Target Operating Model Service, and can be incrementally adopted and adapted to ensure the organisation transforms as supplier models change and agile ways of working are implemented and continuously improved.

ergon are vastly experienced in establishing and enabling organisational change so that the organisation is prepared and aligned for delivering agile, digital and traditional Prince2 projects, and operating in an environment of continuous improvement.

This service has been proven to align and complement the Government Digital Services Design Manual and HM Treasury agile aligned financial approval approaches.

The organisational design service provides a proven framework that includes the people, processes, templates and tools required to enable successful organisational change to support new multi-vendor supplier models and agile adoption across your ICT function, whatever the size or complexity.

A simple menu based solution that can be tailored to your specific needs, all supported by Ergon personnel with proven client assignment experience that spans small 'start-up' situations, through large scale global change programmes, and Contract Exit programmes. A service that supports all proven delivery methodologies (MSP, PMP, Prince2, Agile/Scrum) and the latest advances and industry 'best practice'.

The ergon organisational design approach is proven to support the delivery of customer outcomes with minimum risk, on time, within budget, and with the expected benefits, this innovative solution covers the complete project lifecycle.

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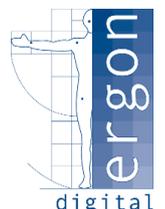
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Service description –

Using an Agile approach, the ergon solution covers the complete organisation design & implementation project lifecycle and is a complete organisational transformation service 'in a box'. Menu driven, it is fast and easy, matched to your delivery requirements and flexible in both scope and price to meet your changing needs

Service benefits –

- De-risks the transition to new Target Operating Models
- Guarantees alignment to current Government policies and required approaches
- Safe and controlled using proven frameworks and methodology
- Supports dis-aggregation of services and early 'peel off' activities
- Establishes the transition plan from current to future state
- Delivers a multi-vendor supply chain model using commoditised services
- Enables controlled management and safe transition of legacy systems
- Flexible design to embrace digital transformation and cloud adoption
- Enables common technology service and cloud opportunities
- Identifies efficiency and cost saving opportunities

Service features -

- Underpins Target Operating Model transformation
- Supports contract exits, TUPE activities, and cloud services adoption
- Aligned to multi-vendor, disaggregated service models
- Capability review and recommendations
- Agility review and recommendations
- Organisational design linked to future operating model definition
- Key functions and capabilities defined with underpinning team structures
- Industry standard job role definitions and capability maps
- Communications plan with key messaging

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