



G-CLOUD 14 FRAMEWORK SERVICE DEFINITION

Salesforce MuleSoft Architecture Review



Architectural Review

Objective

At key points in the implementation, ensure that the architecture and design is consistent with MuleSoft's best practices.

Approach

| Task List | Responsibilities | |
|--|---|---|
| Task Name | MuleSoft | Customer |
| Task #1 – Pre-onsite activities | <p>Review at a high level Customer documentation/architecture provided</p> <p>Provide topics for discussion with customer subject matter experts</p> <p>Provide workplan for engagement</p> | <p>Deliver to MuleSoft:</p> <ul style="list-style-type: none">• Assessment relevant documentation• List of concerns/issues to be addressed in assessment• List of known problems with the current design <p>Customer to arrange for:</p> <ul style="list-style-type: none">• Access to design artefact (including the Operating Model, Reference Architecture)• Access to operational performance data• Access to MuleSoft administrative tools <p>Work with MuleSoft to define structure of engagement and working sessions required</p> <p>Identify subject matter experts and arrange for their availability for discussions with MuleSoft architect</p> <p>Distribute topics for discussion to subject matter experts</p> |
| Task #2 – Kick-Off with Project Team Sponsor | <p>Work with Customer to:</p> <ul style="list-style-type: none">• Confirm engagement objectives• Establish knowledge acquisition plan <p>Revise work plan and interview topics accordingly</p> | <p>Work with MuleSoft to:</p> <ul style="list-style-type: none">• Confirm engagement objectives• Establish knowledge acquisition plan <p>Revise work plan and working sessions accordingly</p> |



| Task List | Responsibilities | |
|--|--|---|
| Task Name | MuleSoft | Customer |
| Task #3 – Conduct Reviews with Customer Subject Matter Experts | Conduct interviews with Subject Matter Experts Review of the overall Reference Architecture | Ensure appropriate subject matter expert participation and timely availability Provide additional documentation, as needed |
| Task #4 – Prepare and present outcomes | Participate in follow-up meetings, as needed Develop outcomes Present and discuss findings | Ensure that MuleSoft has access to the appropriate Customer staff for any required follow-up discussions or other activities necessary to complete outcomes Walk through final review with MuleSoft and provide appropriate feedback |

Outcome

A Report presenting a summary of findings including corrective actions and best practice guidance. Advice and guidance to improve the architectural approach to meet your initial and longer term aspirations.

Services or Deliverables under Call-Off Contracts do not include Project Specific IPRs, are Supplier's proprietary material and are not suitable for publication as open source. No software will be created as part of any Services or Deliverables performed under a Call-Off Contract.