



Smarter Managed Security Services

Managing, Supporting and Securing your workforce

Service Definition Document

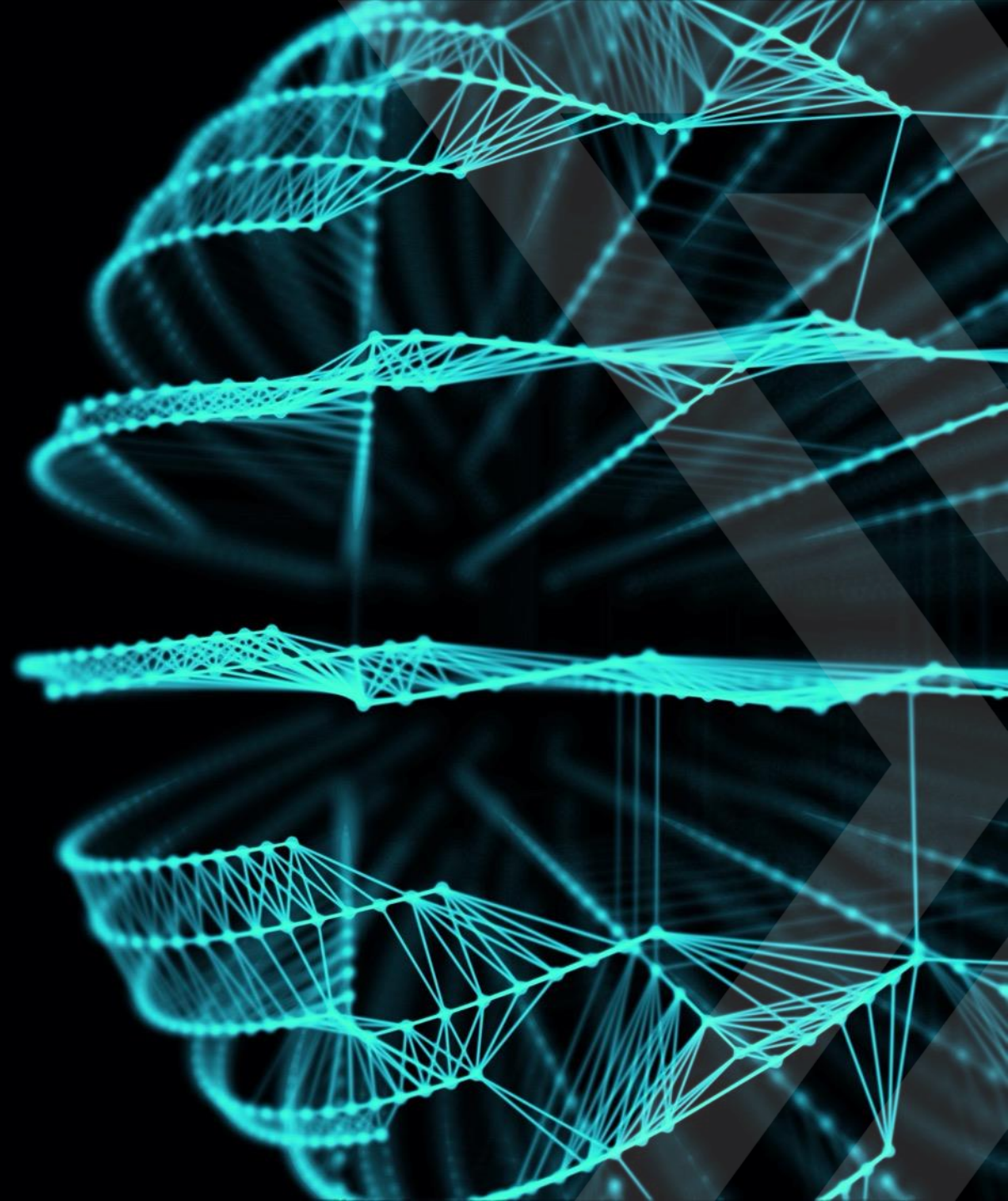
OUTCOME-BASED CONVERSATIONS

LEAD TO GREAT CUSTOMER EXPERIENCES

What's the XMA vision?

XMA proactively helps private and public sector organisations evolve their everyday.

Through strategic conversations, value-add consultancy, and outcome-based solutions, we create a positive and lasting impact on everyone's individual world.



SMARTER MANAGED SECURITY SERVICES

SERVICE DESCRIPTION

Managing, Supporting and Securing your workforce

XMA supports organisations to reset the balance by protecting their staff, data and technology. Our Smarter Managed Security Services provide holistic protection by providing extensive Vulnerability assessments, Security Incident and Event management, full endpoint protection and intelligent security monitoring services.

150%

increase in
ransomware
attacks since
March 2020



70%

of breaches
originate from
endpoint devices

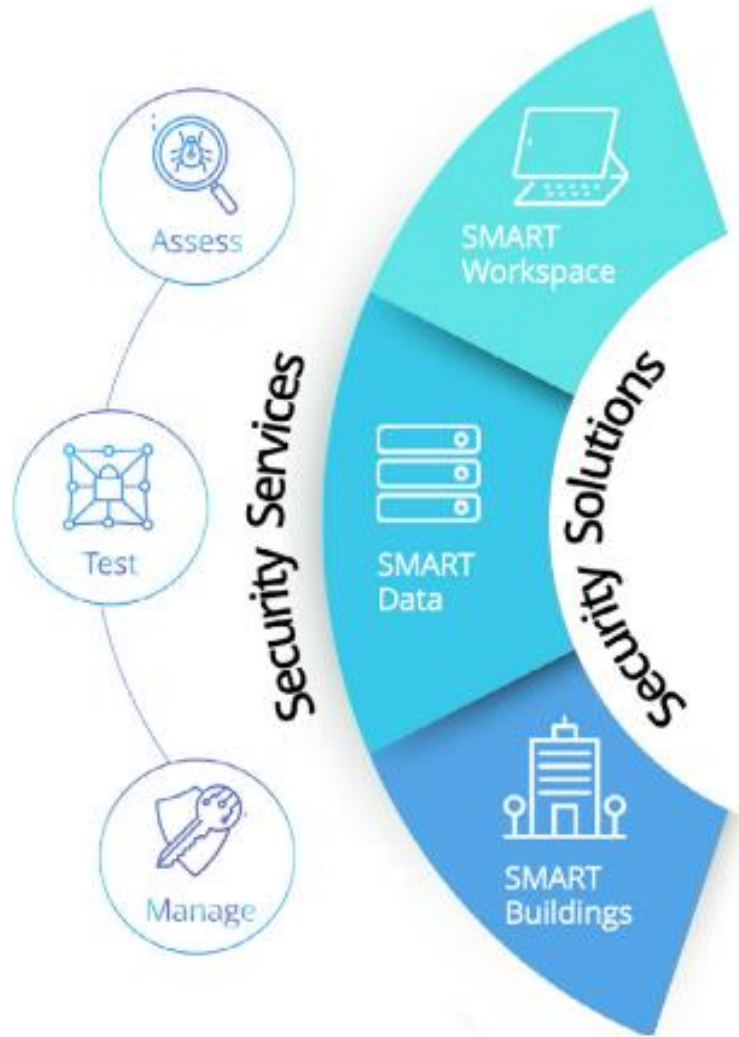


95%

of cybersecurity
breaches are
caused by human
error

SMARTER SECURITY CONSULTANCY SERVICES

SMART - eXtrordinary security solutions



Protect your workforce and organisation from evolving cyber threats.

With customers and employees seeking out transparent ways to experience security today, you need to make these readily available.

Our SMART solutions make your organisation's commitment to sustainability evident in everything you do. And so you don't have to compromise security, efficiency, or performance as you focus on ESG success, our solutions meet SMART (Secure, Manageable, Agile, Responsible, Technology) criteria.

SMARTER MANAGED SECURITY SERVICES

XMA Managed Security

> Foreword

As security technology portfolios become more complex, the expertise and scale of talent required to manage them becomes ever greater. In response to this, UK organisations are increasingly looking to industry-leading security partners to support them in the journey towards resilience.

XMA, in partnership with your CREST and Microsoft (MISA) credited partner, Six Degrees, delivers reliable, 24/7 threat detection and protection services, under the seal of UK sovereignty. Trusted by the police and government, they are the guardians of some of the UK's most valuable assets.

> Service Overview

- UK-centric management, detection, and response to endpoint threats.
- Gain peace of mind, reassurance, and confidence in your security posture.
- Achieve continuous monitoring and intelligence by partnering to extend your business' security capability.
- Gain the knowledge and technology capability to get ahead of threats by accessing professionals that understand and can interpret them



SMARTER MANAGED SECURITY SERVICES

XMA Managed Security Portfolio

Managed Detection and Response (MDR/XDR)

Secure your workforce with a world-class service that utilises best in breed technologies to monitor, collect, detect, investigate, and respond to endpoint threats

Cyber Security Operations Centre (CSOC/SIEM)

Gain 24/7 comprehensive security monitoring and incident management across your entire infrastructure.

Cyber Security Incident Response (CSIR)

Enhance your managed CSOC/SIEM with this add-on and gain direct access to experts to handle and neutralise threats.

Managed Threat Intelligence (TI)

Bolster your managed CSOC/SIEM with this add-on to proactively tackle potential and active security threats.

Supplementary Security Services

- Disaster Recovery (DR) Management Service
- Virtual Chief Information Security Officer (vCISO)
- Virtual Information Security Manager (vISM)



THE EXPERTISE TO SUPPORT YOUR JOURNEY

Who are XMA?

Established in the '80s, XMA has grown to become one of the top ten largest value-added resellers in the UK.

- We help organisations and users achieve more with technology
- We specialise in realising individual ambitions to transform and evolve
- We consult, define, adapt and deliver on real-life outcomes
- We collaborate closely to bring that positive impact home



Independent
UK company



Full geographical
coverage



A diverse
customer base
across public and
private sector



Award
winning

DRIVING THE OUTCOME THAT'S RIGHT FOR YOU

What sets us apart?

■ Putting the X into experience

We listen closely to get to know you, understand your objectives, and then adapt to fit, so you can deliver amazing experiences.

■ Conversations before recommendations

We define your strategic success before we recommend any specific solutions. That way, every investment is a step in the right direction.

■ Evolve your everyday

We always start with how real people can do what they do better, from adopting new ways of working, learning, and living to successfully adapting to change.

■ Clearly credible

We are known for being open and honest with our customers and have a reputation for quality service and clarity around costs.

■ People first

With our deep sub-sector knowledge, commercial sense and hands-on experience, we're able to provide highly personalised support.



Are you ready for some eXtraordinary thinking?

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 @WeareXMA

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Our quality, information security, environmental and IT service management systems are certified by ISOQAR, a UKAS accredited certification body, which demonstrates that XMA have achieved internationally recognised standards across our services, and consistently meet or exceed customer's requirements.



18657-ISO-001
(Nottingham & St. Albans)



18657-QMS-001
(Nottingham & St. Albans)



18657-EMS-001
(Nottingham & St. Albans)



18657-ITT-002
(Nottingham)

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