

# Arctic Wolf® Security Teams

## DATASHEET

## Arctic Wolf Experts Deliver Security Outcomes Tailored to Your Organization

As the threat landscape becomes more complex, the need for security operations is greater than ever before. But many organizations, lacking processes and the ability to attract and retain the security operations expertise necessary to provide 24x7 coverage, drown under an overwhelming number of alerts and struggle with what to do next.

For something as important as your organization's security, having a Concierge Security® Team (CST) of named Security Engineers who know your environment is critical, and so is having 24x7 SOC coverage. Arctic Wolf Triage Security Engineers operate our SOC and leverage its cloud-native platform to delivery security operations through concierge solutions (Managed Detection and Response, Managed Risk, Managed Security Awareness®, and Incident Response). With a unique understanding of your environment, our SOC team monitors you around the clock, while our CST provides you with strategic guidance as well as a tailored approach to protection that improves your overall posture along your security journey.



### Coverage

Working around the clock to triage critical events and deliver actionable insights when you need them the most.

- 24x7 continuous monitoring
- Rapid response
- Guided remediation



### Expertise

Delivering execution and operational excellence with the skills required to detect advanced threats — customized to your environment.

- Security operations experts
- Proactive campaign-based threat hunting
- Informed incident insights



### Strategy

Driving continuous improvement tailored to the specific needs of your organization with strategic security guidance.

- Security posture in-depth reviews
- Named advisors
- Security journey guidance

## Fast and Easy Setup

Get up and running quickly and continuously fine-tune configurations to customize your security experience.

## 24x7 Continuous Monitoring

Around-the-clock security coverage from security operations experts.

## Security Operations Experts

Hundreds of years of combined experience with cybersecurity accreditations like CISSP, HCISPP, CCSP, CISM, CRISC.

## Proactive Threat Hunting

Campaign-based threat hunting and sweeps for indicators of compromise.

## Rapid Response

Detect and investigate critical events within five minutes.

## Response Actions and Guided Remediation

Rapidly contain incidents and get detailed guidance on remediation.

## Security Journey Guidance

Quarterly reviews to help you design, implement, and achieve your security vision.

“Nearly two-thirds of companies lack the skilled staff they need to maintain effective security operations. With the rapidly expanding attack surface, IT teams need broad security skillsets more than ever, to protect their organizations.”

— (ISC)2 Cybersecurity Workforce Study, 2019

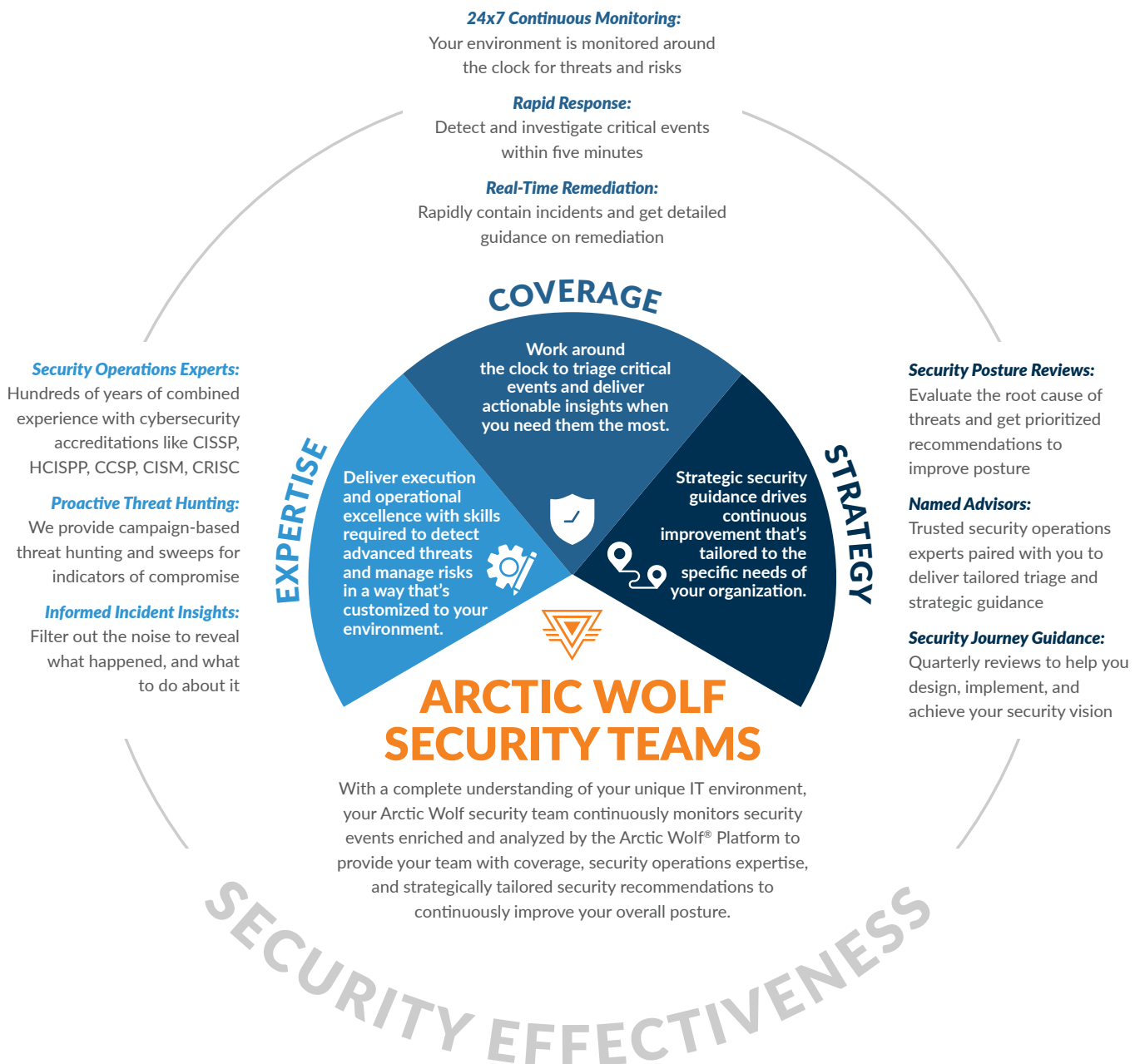


## The Arctic Wolf Difference

### Arctic Wolf Security Teams

Your Arctic Wolf security teams help you manage the threats of today through managed triage, while preparing you for the threats of tomorrow through strategic advice and dedicated security posture reviews. Through the Concierge Delivery Model, Arctic Wolf becomes your trusted security advisor — and helps you advance your security maturity along your security journey.

Find out why leading organizations — from emerging SMBs to established enterprises — across industries such as financial services, legal, healthcare, utilities, and municipalities trust Arctic Wolf to deliver positive outcomes along their security journey.





## Read how Arctic Wolf security teams have helped customers in industries just like yours:



### Finance

For a financial services customer, the SOC team observed anomalous behavior from a server showing large spikes in outbound traffic to locations outside the U.S. This traffic then began to call out over suspicious ports. Deeper investigation and correlation of outbound sessions and firewall logs revealed that this traffic was not being blocked. The customer was contacted immediately, and a remediation plan was established to stop this threat.



### Legal

For a customer in the legal field, the CST identified a default configured server that was externally facing and experiencing an active exploitation attempt. Rapid detection enabled the SOC to thwart the attack before it could succeed. The CST then provided root cause analysis of the issue to the customer, and recommendations for further system hardening to avoid similar attacks in the future.



### Manufacturing

The SOC team rapidly detected the presence of a compromised host for a customer involved in manufacturing. The alert was triggered after the Arctic Wolf Platform detected the host sending traffic to a number of newly created domains. Deeper investigation revealed that the machine was newly deployed to meet the customer's work-from-home requirements and had not received the company's anti-virus software update.

“Arctic Wolf is an extension of our team and takes on security monitoring burden. We get customized security from a team that understands our environment.”

— Dr. Jason A. Thomas, Chief Operating Officer and Chief Information Officer, Jackson Parish Hospital



## About Arctic Wolf®

Arctic Wolf is the global leader in security operations, delivering the first cloud-native security operations platform to end cyber risk. Powered by threat telemetry spanning endpoint, network, identity, and cloud sources, the Arctic Wolf® Security Operations Cloud ingests and analyzes trillions of security events each week to enable critical outcomes for most security use cases. The Arctic Wolf Platform delivers automated threat detection and response at scale and empowers organizations of any size to stand up world-class security operations with the push of a button.

For more information about Arctic Wolf, visit [arcticwolf.com](https://arcticwolf.com).

