

## Training & Awareness Managed Service

### Securing Your People

Over the last 18 months there have been a number of significant data breaches, the majority of which can be attributed to employee behaviour. Employees can be more susceptible when they are unaware of policies, or unaware of procedures to mitigate social engineering-based attacks.

There has never been a more crucial time to focus on user training and awareness. Education around cyber security continues to be one of the most underinvested parts of our industry and yet has the ability to have the greatest impact.

Compromises specifically targeting the user at the endpoint have been by far the most common method of attack seen in recent years reaping lucrative rewards for those criminals behind these types of breaches.

Raising awareness, not just around phishing attacks, is an important line of defence which needs to be addressed.

### Why Sapphire

Sapphire has been delivering the very best cyber security services and solutions for over 20 years. Our expertise covers all aspects of cyber security; people, policies and technical controls. Working in partnership with our clients is important to us and we offer an extensive range of services and solutions to meet the security challenges businesses face today.

### What we do

Sapphire's Training and Awareness Service helps organisations provide this vital education to their users and staff, providing an extensive portfolio of training modules designed to heighten awareness around a wide range of cyber security attacks. The

training is delivered via an innovative eLibrary of online content which is rich and interactive, designed to deliver effective and engaging content. This, coupled with coordinated phishing simulation tests, ensures that the training is effective and results measurable.

### Topics

The training provided via this service covers a wide range of topics ranging from how users can stay safe on social networks and how to create strong passwords to awareness around regulations such as GDPR, Data Protection and PCI DSS, all of which are available in multiple languages.

### Managed Service

Enabling Sapphire to deliver this as a fully managed service means that the coordination and delivery of this vital awareness programme is coordinated at regular intervals by our team of experienced security consultants, takes the pressure off your internal security teams and frees up resources. For a demonstration and to get an understanding of the modules and content we cover, please contact [training@sapphire.net](mailto:training@sapphire.net).

To find out more or to speak to an expert contact us today.

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