



Ransomware Simulation Service Description and Pricing Document

Document Information

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Date

Client Reference

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Contents

1.	Service Offering.....	3
2.	Service Suitability	3
3.	Pre-requisites.....	3
4.	Pricing.....	3

1. Service Offering

Ransomware is a type of malware that holds a victim's data or device hostage, preventing access or threatening release of the data, unless the victim pays the ransom to the attacker.

Sapphire's service is a one-day exercise that simulates a 72-hour ransomware situation.

The exercise includes:

- A pre-read briefing document
- A 20-minute briefing on the day
- An expert who will guide you through the process
- An observer who will help with notes and de-brief
- A "hot wash" debrief when the exercise is over
- A written report
- A de-brief call after the event giving recommendations
- An optional call with a trained journalist

2. Service Suitability

This is tailored to Executives and members of the IT team who would likely be involved in a ransomware situation and should therefore be involved in an exercise of this nature.

As a minimum, we recommend the involvement of COO/CIO and CMO. A customer is also welcome to involve relevant third parties.

3. Pre-requisites

- A one-hour scoping call will be arranged prior to the exercise, ideally 2-3 weeks before.
- The event should take place on site wherever possible.
- This is not designed to test the Business Continuity and Disaster Recovery plans but they are useful to have to hand.
- All parties involved will be provided with a briefing document before the event which should be read in advance.
- We will agree a mechanism to cease the exercise in the event that a real business emergency occurs during the exercise.
- We will distribute codewords to all parties in the exercise prior to the day except the participants in the room. (External participants may be your help desk/SOC/chosen third parties)
- A high-level overview of the organisation's IT architecture and business criticality will be gained during the scoping call.

4. Pricing

The minimum price for this exercise is £5,000.