



Agile Byte Ltd

# **G Cloud: Applications Portfolio Management Service Description**

Agile Byte Ltd  
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# Applications Portfolio Management Service

## **Service Description**

Our Applications Portfolio Management Service provides an innovative and cost-effective way of improving services and value for money. We can scale our service to provide both direct application support as well as 3rd party supplier management providing a fully integrated approach to delivering multi-sourced application services against business KPIs.

## **Top Features**

- Immediate improvements to the existing applications within the portfolio
- Focus on service excellence in your Applications space
- Insight on performance and suggestions to improve services
- Sustainable performance through active management
- Alternative to or can be blended with SIAM approach
- Low investment requirement
- Direct application support including business configuration
- Opportunity to share costs with suppliers
- Application assessment conducted for Portfolio on-boarding
- Application inventory made

## **Business Benefits**

- Business focused support model
- Flexible approach to supporting applications against an agreed framework
- Monitor and align support processes
- Can operate independently from SIAM function
- Active management of the supplier digital ecosystem including in-house teams
- Rapid delivery of benefits
- No expensive and time-consuming investment in process/tools
- Independent, impartial approach
- Develop vision and introduce collaboration agreement for the portfolio
- Specialists in driving out hosting platform cost savings

## **About Agile Byte**

Agile Byte Limited are experts in supporting legacy and cloud hosted applications. We provide a high-quality service with solid government experience. Our experts are all multi disciplined with a current and in depth array of skills from the strategic to a more pragmatic technical and security view of the problem space.

Agile Byte portfolio management services can help you meet the challenges of integrating your cloud solutions and providing end to end delivery and transition management. We have experience of running transitions for business critical applications and successfully deploying



on IaaS platforms. Similarly, we have advised clients on sourcing and transitioning SaaS and PaaS solutions. Familiar with supporting all services types available on G Cloud – we understand the challenges and opportunities of successfully integrating service components to provide end to end business solutions.

Through our experience we have a balanced and informed view of current leading edge industry trends as well as more traditional IT landscapes. We believe that this balance will provide you with the confidence to make informed decisions and to leverage your investment in cloud.

With a proven track record in delivering and supporting major Government solutions, our transition and management service teams will work closely with your stakeholders to deliver required business outcomes.

### **Why Agile Byte is Different**

We believe that in the past, too many IT programmes and projects have been over scaled and over complicated. Unrealistic ambitions on scope or assumptions around technology have led to extended timescales and inflated costs. ‘Bigger’ has not been ‘better’ and has failed to deliver the changes and benefits that were promised and which are so important in this era of tight cost control. The time has passed for massive programmes staffed by a cast of thousands where the only certainty around delivery is that it will be years later than planned.

We know from our experience that success is about getting the fundamentals right - focusing on clearly defined strategic objectives, tightly defined projects and the right technology and delivery framework - success will follow. Our alternative is to provide and participate in small, targeted and high performing teams. Teams that are staffed by experts who are passionate about delivery and can cover all the essentials of project delivery – technology, management and assurance. And our size guarantees agility, which is directly reflected in the timescales it takes to deliver benefit to our customers.

### **Clients**

For the **Foreign & Commonwealth Development Office (FCDO)** our experts provided project management, business analysis and a technical and security design authority services to assure the **Consular** business transformation strategy. This has involved projects supporting the Cabinet Office digital-by-default initiative and delivery of a number of significant global Cloud based services. This includes a new case management system that allows FCDO to support British Nationals involved in crises overseas. The system was developed using an Agile development approach, implemented on a new private cloud and accredited - all in under 4 months.

At a **Home Office Agency** our experts developed a secure portal to enable submissions to be made from different communities including a public facing channel. Each community was able to secure connect using a Public-Key infrastructure (PKI). Each external channel segregated but automatically connected through an external access service. It spanned 1 to 4 business impact levels and was assured and accredited to HMG Security Policy Framework. Our experts developed a high transactional database to support these channels, providing a means to



prioritise and task each case submitted focusing the effort on the business activity and reducing the burden of managing this vast amount of information being gathered.

At the **Home Office**, our staff provided Project Management to help drive through the implementation of the Home Office £100m Extend and Blend desktop rollout project to 20,000 Home Office Staff, ensuring that revised delivery schedules were met and key business benefits delivered. This was recognised as one of the largest Citrix implementations of its kind in Europe.

Working with senior stakeholders within the **Identity and Passport Service** our experts provided project management and technical assurance on systems integration, enabling the repatriation of overseas passport processing back to the UK, significantly cutting costs and returning ownership of these processes back to IPS.

We concentrate on providing you with a Design Authority service, which focuses on the bigger picture and the overall quality, and design principles you require in technical solutions. We are vendor independent and can draw on a wealth of hands-on technical and HMG security expertise and experience. We understand central government processes and procedures including ITIL, TOGAF and the current HMG security policy Framework (SPF).

We will tailor the support you want and need ranging from targeted assignments to provide advice and guidance, to longer term engagements, which supplement your existing Cyber security capability.

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