



Agile Byte Ltd

G Cloud: Agile Organisational
Transformation
Service Description

Agile Byte Ltd
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Agile Organisational Transformation Service

Service Description

Agile Byte can help you plan and prepare for transformational changes and benefits associated with cloud delivery projects. Our structured approach ensures that both current and target operating models are benchmarked and assessed in order to fully understand the impact of change and ensure that required benefits are delivered.

Top Features

- Full business change impact analysis and strategy definition
- Analysis of current operating models; identification on business process efficiencies
- Target operating model business process definition
- Risk analysis and change management
- Internal and external stakeholder analysis, engagement and communications planning
- Training and knowledge transfer to support sustainable business change
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- Planning to support transition to new operating models
- Post go live support

Business Benefits

- Minimise disruption to business operations through adoption of new processes
- Embed sustainable change within organisations
- Structured training delivery plans based on training needs analysis
- Full stakeholder analysis ensures that change plans are 'bought into'
- Agile delivery where appropriate to support rapid change delivery
- Service can be tailored to existing organisational strategies and processes
- Change management delivery aligned with technical delivery plans
- Post implementation benefits realisation analysis

About Agile Byte

Agile Byte Limited are experts in organisational change management - we provide a high-quality service with solid government experience. Our experts are all multi-disciplined with the ability to combine a strategic view of your change requirements with a pragmatic delivery focus.

Agile Byte business change services can help you prepare for organisational change and realise the benefits of agile delivery. We can help you deliver digital-by-default, trusted cloud eco systems in unison with the other assurance processes you need to consider. Our experts have already researched and elaborated a number of successful and unique utility-based cloud



service projects under this initiative and work closely and in partnership with the Government Digital Service (GDS).

Through our experience we have a balanced and informed view of current leading edge industry trends as well as more traditional IT landscapes. We believe that this balance will provide you with the confidence to make informed decisions and to realise the exciting opportunities ahead.

Understanding your business goals and objectives is the key to delivering successful programmes and projects. Our organisational transformation approach starts with establishing the strategic goals of your business, setting the stage for detailed requirement elaboration. We believe that thorough business change analysis underpins all successful projects, but for us this is about distinguishing business practices and requirements from the way that business processes may currently operate. That allows you to take a fresh look at the likely impact of change on your business and the impact on people and processes rather than being drawn straight into prescribed solutions. This informs your business change plans, allowing effective communication strategies to be developed and ensure that new processes are adopted successfully.

With a proven track record in delivering major Government programmes and projects, using a range of methodologies, our business analysts work closely with stakeholders to drive out problem statements, elaborate requirements and model the 'as is' and 'to be' Target Operating Model processes which start to bring solutions to life.

Key Principles

- **Business focused.** With extensive experience of Government projects, we understand the context for defining and delivering business value and change. Our requirements and change analysis takes nothing at face value and we pride ourselves on developing close working relationships with key stakeholders at all business levels to get the right perspective on the problems and issues which need to be addressed.
- **Experienced.** We have extensive experience of different change analysis methods, ranging from developing structured 'as is' and 'to be' process models to alternate agile based approaches. We believe that whichever techniques and methodologies are used, the principles remain the same; successful change analysis cannot be performed piecemeal but must take account of wider business strategy and objectives to deliver real business value.
- **Flexible.** We understand which analysis techniques are appropriate for you and what documentation needs to be produced that can be understood and 'bought into' by a business audience. But we will also satisfy the requirements analysis needs of delivery teams so that they can define the right solution.

Why Agile Byte is Different

We believe that in the past, too many IT programmes and projects have been over scaled and over complicated. Unrealistic ambitions on scope or assumptions around technology have led to extended timescales and inflated costs. 'Bigger' has not been 'better' and has failed to deliver the changes and benefits that were promised and which are so important in this era

of tight cost control. The time has passed for massive programmes staffed by a cast of thousands where the only certainty around delivery is that it will be years later than planned.

We know from our experience that success is about getting the fundamentals right - focusing on clearly defined strategic objectives, tightly defined projects and the right technology and delivery framework - success will follow. Our alternative is to provide and participate in small, targeted and high performing teams. Teams that are staffed by experts who are passionate about delivery and can cover all the essentials of project delivery – technology, management and assurance. And our size guarantees agility, which is directly reflected in the timescales it takes to deliver benefit to our customers.

Clients

For the **Foreign & Commonwealth Development Office (FCDO)** our experts provided project management, business analysis and a technical and security design authority services to assure the **Consular** business transformation strategy. This has involved projects supporting the Cabinet Office digital-by-default initiative and delivery of a number of significant global Cloud based services. This includes a new case management system that allows FCDO to support British Nationals involved in crises overseas. The system was developed using an Agile development approach, implemented on a new private cloud and accredited - all in under 4 months.

At a **Home Office Agency** our experts developed a secure portal to enable submissions to be made from different communities including a public facing channel. Each community was able to secure connect using a Public-Key infrastructure (PKI). Each external channel segregated but automatically connected through an external access service. It spanned 1 to 4 business impact levels and was assured and accredited to HMG Security Policy Framework. Our experts developed a high transactional database to support these channels, providing a means to prioritise and task each case submitted focusing the effort on the business activity and reducing the burden of managing this vast amount of information being gathered.

At the **Home Office**, our staff provided Project Management to help drive through the implementation of the Home Office £100m Extend and Blend desktop rollout project to 20,000 Home Office Staff, ensuring that revised delivery schedules were met and key business benefits delivered. This was recognised as one of the largest Citrix implementations of its kind in Europe.

Working with senior stakeholders within the **Identity and Passport Service** our experts provided project management and technical assurance on systems integration, enabling the repatriation of overseas passport processing back to the UK, significantly cutting costs and returning ownership of these processes back to IPS.

We concentrate on providing you with a Design Authority service, which focuses on the bigger picture and the overall quality, and design principles you require in technical solutions. We are vendor independent and can draw on a wealth of hands-on technical and HMG security expertise and experience. We understand central government processes and procedures including ITIL, TOGAF and the current HMG security policy Framework (SPF).



We will tailor the support you want and need ranging from targeted assignments to provide advice and guidance, to longer term engagements, which supplement your existing Cyber security capability.

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