



CIVICA

G-Cloud 14 Pricing Civica People Hub - HR and Payroll

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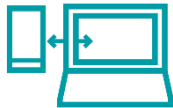
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People Hub ecosystem overview

People Hub is an ecosystem of integrated HR, Payroll, Time & Attendance, Workforce Management and Employee Self Service software in a single database solution. Civica's cloud software delivers the tools and time savings needed to move from transactional record keeping into a transformational HR and Payroll service that supports people, planet, and place.



It is designed to simplify the connection in every aspect of people management in medium to large businesses, education, and local government organisations. It is a flexible, scalable post-based system, supporting unlimited employees and companies, employees with multiple posts, term-time only, non-standard working patterns, and unique flexible working arrangements.

People Hub encompasses the entire employee lifecycle, including but not limited to, recruitment and onboarding, retention, contractual arrangements, training and development, managing absence and performance. Process automation connected data, and digital and mobile employee engagement features, deliver demonstrable efficiency savings. Whilst flexible and intuitive reporting provides fast access to accurate data and analytics, with users citing **time savings of over 90%**.



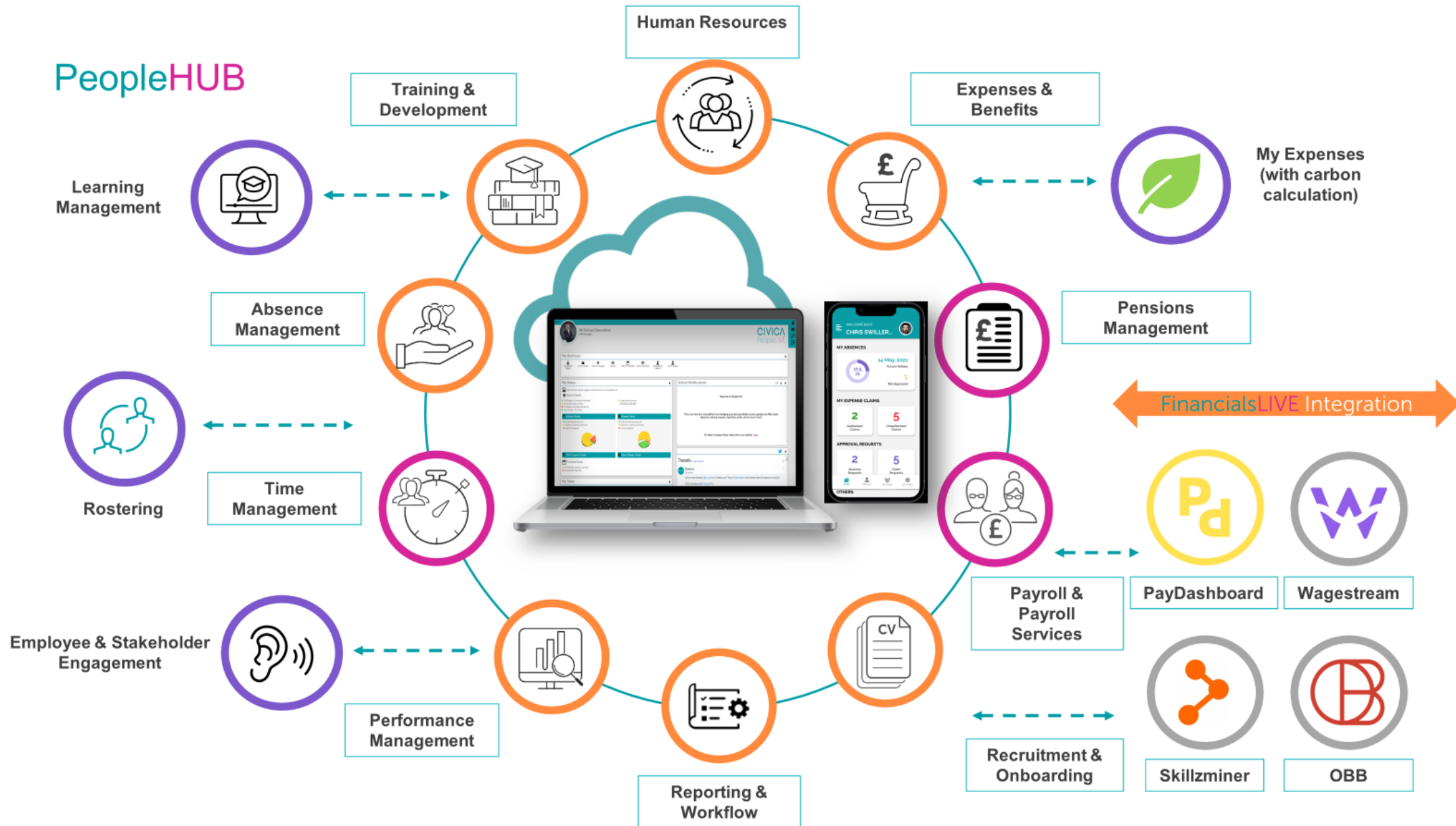
It also offers additional market leading solutions that are integrated and are either owned by Civica outright or provided in partnership with us. These include:

Civica Learning		Civica Financials	
On Boarding Butler		Skillsminer AI. Talent Mobility	
Wagestream		Pay Dashboard by experian.	

Civica's complementary solutions may be used as a connected module of the [PeopleHUB ecosystem](#) or in stand-alone operations.



PeopleHUB



People Hub description

People Hub is a single database, web-based platform encompassing end to end employee data records management and processing. The ecosystem offers numerous benefits that lead to outcomes impacting economic growth, sustainability, resilience in the present and the future.

Organisations choosing **People Hub** benefit from:

- Flexible UK cloud-based software, in house or a choice of outsourcing services.
- Optional Payroll outsourcing services and adaptive payroll project delivery models.
- Optimal HCM data management through multilevel self-service access for all managers and employees.
- Connected workers via any remote, internet enabled device, easily adopted, and used.
- Automated workflow and process management capabilities, keeping the operations fluid, removing bottle necks and wasteful silos of disconnectivity.
- Increased access to data visualised through numerous reporting options, Analytics and AI.
- Performance enhancement through talent and recruitment optimisation software and services.
- Learning and Development management, shaping the workforce of the future.
- Organisation and Establishment management tools aiding strategic, structural and remuneration planning.
- Regulatory governance and legislative compliance through regular software updates.
- Options to enhance the ecosystem through integrated partner solutions.
- Dedicated business development support from dedicated account managers.
- Professional Programme Managers, experienced in multi solution implementations.

Civica's [Complementary solutions](#) include enhanced LMS, Learning Content Creation, Finance, NetZero Carbon Calc & Expenses, Analytics, AI Skills Profiling, enhanced On Boarding, Early Earnings Access, and enhanced Case Management.

30m

People served by Civica systems.



300+

UK local authorities

6bn

Transactions per annum

30 Years

Supporting Public Sector Employees

300,000

Public Sector Employees Supported



£20bn

Public funds administered annually.

Civica People Hub - Software Pricing 2024

Product	Number of employees Prices per user, per month			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
Annual Security and Maintenance	£3.21	£0.92	£0.43	£0.21
Payroll (payslips included)	£2.00	£1.16	£0.87	£0.74
Human Resources (includes Case Management, Training & Development, Performance Management, surveys, questionnaires, Recruitment and Onboarding all as standard)	£2.17	£1.26	£1.00	£0.87
Mobile App (Remote Self Service)	£0.21	£0.12	£0.06	£0.03
Rostering	£3.90	£3.80	£3.70	£3.30
Time & Attendance	£0.88	£0.50	£0.36	£0.29
Electronic Timesheets	£0.50	£0.30	£0.22	£0.18
e-Recruit	£0.32	£0.18	£0.12	£0.08
API Module	£0.32	£0.18	£0.12	£0.08
MIS Integration (iSAMS, SIMS & Arbor)	£0.39	£0.33	£0.28	£0.18

Civica People Hub - Software Pricing 2025

Product	Number of employees Prices per user, per month			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
Annual Security and Maintenance	£3.37	£0.97	£0.45	£0.22
Payroll (payslips included)	£2.10	£1.22	£0.91	£0.78
Human Resources (includes Case Management, Training & Development, Performance Management, surveys, questionnaires, Recruitment and Onboarding all as standard)	£2.28	£1.32	£1.05	£0.91
Mobile App (Remote Self Service)	£0.22	£0.13	£0.06	£0.03
Rostering	£4.10	£3.99	£3.89	£3.47
Time & Attendance	£0.92	£0.53	£0.38	£0.30
Electronic Timesheets	£0.53	£0.32	£0.23	£0.19
e-Recruit	£0.34	£0.19	£0.13	£0.08
API Module	£0.34	£0.19	£0.13	£0.08
MIS Integration (iSAMS, SIMS & Arbor)	£0.41	£0.35	£0.29	£0.19

Civica People Hub - Software Pricing 2026

Product	Number of employees Prices per user, per month			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
Annual Security and Maintenance	£3.54	£1.01	£0.47	£0.23
Payroll (payslips included)	£2.21	£1.28	£0.96	£0.82
Human Resources (includes Case Management, Training & Development, Performance Management, surveys, questionnaires, Recruitment and Onboarding all as standard)	£2.39	£1.39	£1.10	£0.96
Mobile App (Remote Self Service)	£0.23	£0.13	£0.07	£0.03
Rostering	£4.30	£4.19	£4.08	£3.64
Time & Attendance	£0.97	£0.55	£0.40	£0.32
Electronic Timesheets	£0.55	£0.33	£0.24	£0.20
e-Recruit	£0.35	£0.20	£0.13	£0.09
API Module	£0.35	£0.20	£0.13	£0.09
MIS Integration (iSAMS, SIMS & Arbor)	£0.43	£0.36	£0.31	£0.20

Civica People Hub - Software Pricing 2027

Product	Number of employees Prices per user, per month			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
Annual Security and Maintenance	£3.72	£1.07	£0.50	£0.24
Payroll (payslips included)	£2.32	£1.34	£1.01	£0.86
Human Resources (includes Case Management, Training & Development, Performance Management, surveys, questionnaires, Recruitment and Onboarding all as standard)	£2.51	£1.46	£1.16	£1.01
Mobile App (Remote Self Service)	£0.24	£0.14	£0.07	£0.03
Rostering	£4.51	£4.40	£4.28	£3.82
Time & Attendance	£1.02	£0.58	£0.42	£0.34
Electronic Timesheets	£0.58	£0.35	£0.25	£0.21
e-Recruit	£0.37	£0.21	£0.14	£0.09
API Module	£0.37	£0.21	£0.14	£0.09
MIS Integration (iSAMS, SIMS & Arbor)	£0.45	£0.38	£0.32	£0.21

Civica People Hub - Software Pricing 2028

Product	Number of employees Prices per user, per month			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
Annual Security and Maintenance	£3.72	£1.07	£0.50	£0.24
Payroll (payslips included)	£2.32	£1.34	£1.01	£0.86
Human Resources (includes Case Management, Training & Development, Performance Management, surveys, questionnaires, Recruitment and Onboarding all as standard)	£2.51	£1.46	£1.16	£1.01
Mobile App (Remote Self Service)	£0.24	£0.14	£0.07	£0.03
Rostering	£4.51	£4.40	£4.28	£3.82
Time & Attendance	£1.02	£0.58	£0.42	£0.34
Electronic Timesheets	£0.58	£0.35	£0.25	£0.21
e-Recruit	£0.37	£0.21	£0.14	£0.09
API Module	£0.37	£0.21	£0.14	£0.09
MIS Integration (iSAMS, SIMS & Arbor)	£3.72	£1.07	£0.50	£0.24

Civica People Hub - Software Pricing 2029

Product	Number of employees Prices per user, per month			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
Annual Security and Maintenance	£3.90	£1.12	£0.52	£0.26
Payroll (payslips included)	£2.43	£1.41	£1.06	£0.90
Human Resources (includes Case Management, Training & Development, Performance Management, surveys, questionnaires, Recruitment and Onboarding all as standard)	£2.64	£1.53	£1.22	£1.06
Mobile App (Remote Self Service)	£0.26	£0.15	£0.07	£0.04
Rostering	£4.74	£4.62	£4.50	£4.01
Time & Attendance	£1.07	£0.61	£0.44	£0.35
Electronic Timesheets	£0.61	£0.36	£0.27	£0.22
e-Recruit	£0.39	£0.22	£0.15	£0.10
API Module	£0.39	£0.22	£0.15	£0.10
MIS Integration (iSAMS, SIMS & Arbor)	£3.90	£1.12	£0.52	£0.26

Example costing

For an organisation with 700 employees who require HR and Payroll and e-Recruitment for 48 months the calculation would be:

Annual Security and Maintenance	$700 \times £0.92 \times 12 = £7,728$
	$700 \times £0.97 \times 12 = £8,148$
	$700 \times £1.01 \times 12 = £8,484$
	$700 \times £1.07 \times 12 = £8,988$
Payroll (payslips included)	$700 \times £1.16 \times 12 = £9,744$
	$700 \times £1.22 \times 12 = £10,248$
	$700 \times £1.28 \times 12 = £10,752$
	$700 \times £1.34 \times 12 = £11,256$
HR	$700 \times £1.26 \times 12 = £10,584$
	$700 \times £1.32 \times 12 = £11,088$
	$700 \times £1.39 \times 12 = £11,676$
	$700 \times £1.46 \times 12 = £12,264$
e-Recruit	$700 \times £0.18 \times 12 = £1,512$
	$700 \times £0.19 \times 12 = £1,596$
	$700 \times £0.20 \times 12 = £1,680$
	$700 \times £0.21 \times 12 = £1,764$
Total Cost for a 48-month contract	£127,584

Please note, implementation costs are not included, and we will be more than happy to discuss these with you.

All prices exclude VAT.

Civica People Hub

All of the below reports are included as standard at no additional cost:

Product	Setup (included as standard)	Cost Per employee per month (included as standard)
Multi Factor Authentication	£0.00	£0.00
User Reporting	£0.00	£0.00

Civica People Hub Pensions and additional Report Module Options

All of the below reports are included as standard at no additional cost:

Product	Cost Per employee per month (included as standard)
LGPS	£0.00
MCR	£0.00
HESA	£0.00
SIR	£0.00
MyCSP	£0.00
Schools Workforce Census	£0.00
Scottish Teachers Return	£0.00
Gender Pay Gap Reporting (per annum)	£ 0.00

Civica People Hub Salary Modelling

The report below is included as standard at no additional cost:

Product	Setup (included as standard)	Cost Per employee per month (included as standard)
Civica PeopleHub Salary Modelling	£0.00	£0.00

Managed Services Pricing 2024

Public Sector & Education	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£480	£645	£2,319	£2,319
Standard Bureau Service (per payslip)	£2.47	£2.42	£2.39	£2.37
Pension Returns (per payslip)	£0.50	£0.50	£0.50	£0.50
P11D Managed Service (per P11D)	£2.45	£2.45	£2.45	£2.45
Fully managed service (per payslip)	£0.95	£0.95	£0.95	£0.95

Commercial	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£480	£645	£2,319	£2,319
Standard Bureau Service (per payslip)	£2.25	£2.10	£2.00	£1.95
P11D Managed Service (per P11D)	£2.45	£2.45	£2.45	£2.45
Fully managed service (per payslip)	£0.95	£0.95	£0.95	£0.95

Please note, implementation costs are not included, and we will be more than happy to discuss these with you. All prices exclude VAT.

Managed Services Pricing 2025

Public Sector & Education	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£504	£677	£2,435	£2,435
Standard Bureau Service (per payslip)	£2.59	£2.54	£2.51	£2.49
Pension Returns (per payslip)	£0.53	£0.53	£0.53	£0.53
P11D Managed Service (per P11D)	£2.57	£2.57	£2.57	£2.57
Fully managed service (per payslip)	£1.00	£1.00	£1.00	£1.00

Commercial	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£504	£677	£2,435	£2,435
Standard Bureau Service (per payslip)	£2.36	£2.21	£2.10	£2.05
P11D Managed Service (per P11D)	£2.57	£2.57	£2.57	£2.57
Full managed service (per payslip)	£1.00	£1.00	£1.00	£1.00

Education Only Customers

Education only	Number of employees	
	1500	
Standard managed payroll & pensions 2 year fixed price. Onboarding & implementation not included.	£3.15 (per payslip) Fixed price of £56,700 per year.	

This offer is available from 16th October 2025 – 16th November 2025.

Managed Services Pricing 2026

Public Sector & Education	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£529	£711	£2,557	£2,557
Standard Bureau Service (per payslip)	£2.72	£2.67	£2.63	£2.61
Pension Returns (per payslip)	£0.55	£0.55	£0.55	£0.55
P11D Managed Service (per P11D)	£2.70	£2.70	£2.70	£2.70
Full managed service (per payslip)	£1.05	£1.05	£1.05	£1.05

Commercial	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£529	£711	£2,557	£2,557
Standard Bureau Service (per payslip)	£2.48	£2.32	£2.21	£2.15
P11D Managed Service (per P11D)	£2.70	£2.70	£2.70	£2.70
Full managed service (per payslip)	£1.05	£1.05	£1.05	£1.05

Managed Services Pricing 2027

Public Sector & Education	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£556	£747	£2,685	£2,685
Standard Bureau Service (per payslip)	£2.86	£2.80	£2.77	£2.74
Pension Returns (per payslip)	£0.58	£0.58	£0.58	£0.58
P11D Managed Service (per P11D)	£2.84	£2.84	£2.84	£2.84
Full managed service (per payslip)	£1.10	£1.10	£1.10	£1.10

Commercial	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£556	£747	£2,685	£2,685
Standard Bureau Service (per payslip)	£2.60	£2.43	£2.32	£2.26
P11D Managed Service (per P11D)	£2.84	£2.84	£2.84	£2.84
Full managed service (per payslip)	£1.10	£1.10	£1.10	£1.10

Managed Services Pricing 2028

Public Sector & Education	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£583	£784	£2,819	£2,819
Standard Bureau Service (per payslip)	£3.00	£2.94	£2.91	£2.88
Pension Returns (per payslip)	£0.61	£0.61	£0.61	£0.61
P11D Managed Service (per P11D)	£2.98	£2.98	£2.98	£2.98
Full managed service (per payslip)	£1.15	£1.15	£1.15	£1.15

Commercial	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£583	£784	£2,819	£2,819
Standard Bureau Service (per payslip)	£2.73	£2.55	£2.43	£2.37
P11D Managed Service (per P11D)	£2.98	£2.98	£2.98	£2.98
Full managed service (per payslip)	£1.15	£1.15	£1.15	£1.15

Managed Services Pricing 2029

Public Sector & Education	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£613	£823	£2,960	£2,960
Standard Bureau Service (per payslip)	£3.15	£3.09	£3.05	£3.02
Pension Returns (per payslip)	£0.64	£0.64	£0.64	£0.64
P11D Managed Service (per P11D)	£3.13	£3.13	£3.13	£3.13
Full managed service (per payslip)	£1.21	£1.21	£1.21	£1.21

Commercial	Number of employees			
	1 - 400	401 - 1000	1001 - 2000	Over 2000
BACS Processing (per annum)	£613	£823	£2,960	£2,960
Standard Bureau Service (per payslip)	£2.87	£2.68	£2.55	£2.49
P11D Managed Service (per P11D)	£3.13	£3.13	£3.13	£3.13
Full managed service (per payslip)	£1.21	£1.21	£1.21	£1.21

Complementary Products

- **Civica Financials**



Smarter financial management software that makes every day better for your community. Used by over 100 UK local authorities, integrated to **People Hub**, Civica's cloud financials software manages £22bn funds per year in public sector, driving digital transformation, increasing efficiencies through streamlining processes and a responsive user experience giving organisations the best of both worlds, competing with all well-known ERP offerings at a fraction of the price.

- **Civica Learning**



Civica's Learning Management System (LMS) supports people with knowledge, skills and CPD. Civica Learning (formerly Agylia) encourages learners with easy access to a wide range of digital and blended learning content promoting self-discovery and self-learning through personalised experiences combined with tailored, role-based learning programmes. Enhanced learning is achieved by creating digital learning content, including eLearning and microlearning courses, videos, podcasts, eBooks, PDF and Office documents, weblinks and other online resources.

- **Civica Expenses**



Civica Expenses makes expense management easy. Your employees can submit expense claims and capture receipts in real-time. Functionality includes the Civica Expenses app empowers your employees to enter and submit expense claims anytime, anywhere including approvals. **Capture receipts directly via an app with automatic data capture and enjoy easy, accurate & automated mileage claims with the aid of built in GPS.**

Civica expense software manages your expenses, so you can focus on taking care of your people.

- **Winckworth Sherwood LLP**



Tracing back to 1777, Winckworth Sherwood LLP is a leading full-service law firm with a diverse client base, providing market-leading Human Resources and Legal advice across a broad range of sectors and markets. Specialties include Public Law, Education, Charities & Social Enterprises, Corporate Law, Church Law, Social Housing Law, Real Estate Law, Parliamentary and more. Delivering a first-class service is key to everything Winckworth Sherwood do.

- **OnBoardingButler**



28% of onboardings fail resulting in diminished productivity talent attrition. **OnBoardingButler** empowers Hiring Managers to exercise excellence during employee onboarding and reboarding. Providing a built-for-purpose SaaS communication platform for HR and hiring line managers, featuring customizable templates for consistency, efficiency, clarity, and scalability in onboarding management at every stage of the employee lifecycle.

- Skillsminer **AI**. Talent Mobility



The **AI**. Skills **ecosystem** for Recruitment, Talent, Workforce Agility, Career Growth and Employability and Skills. Revolutionising the skills landscape across government, health, education, utilities, and finance revealing hidden talent enhancing internal & external mobility and elevating career opportunities. Consisting of four distinct products which are designed for recruiters, human resources, learning and development, career advisors, job coaches and individuals.

- Wagestream



One thousand employers - like Asda, Bupa, Burger King, Evri and the NHS - make work more rewarding, by offering financial benefits through the **Wagestream** platform. Their three million employees use **Wagestream** to manage budgeting, choose when to get paid build rainy-day pots, get money coaching, save on their bills, and more - all in one app. **Wagestream** is a B Corporation, built with the Fair By Design inclusion campaign.

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