

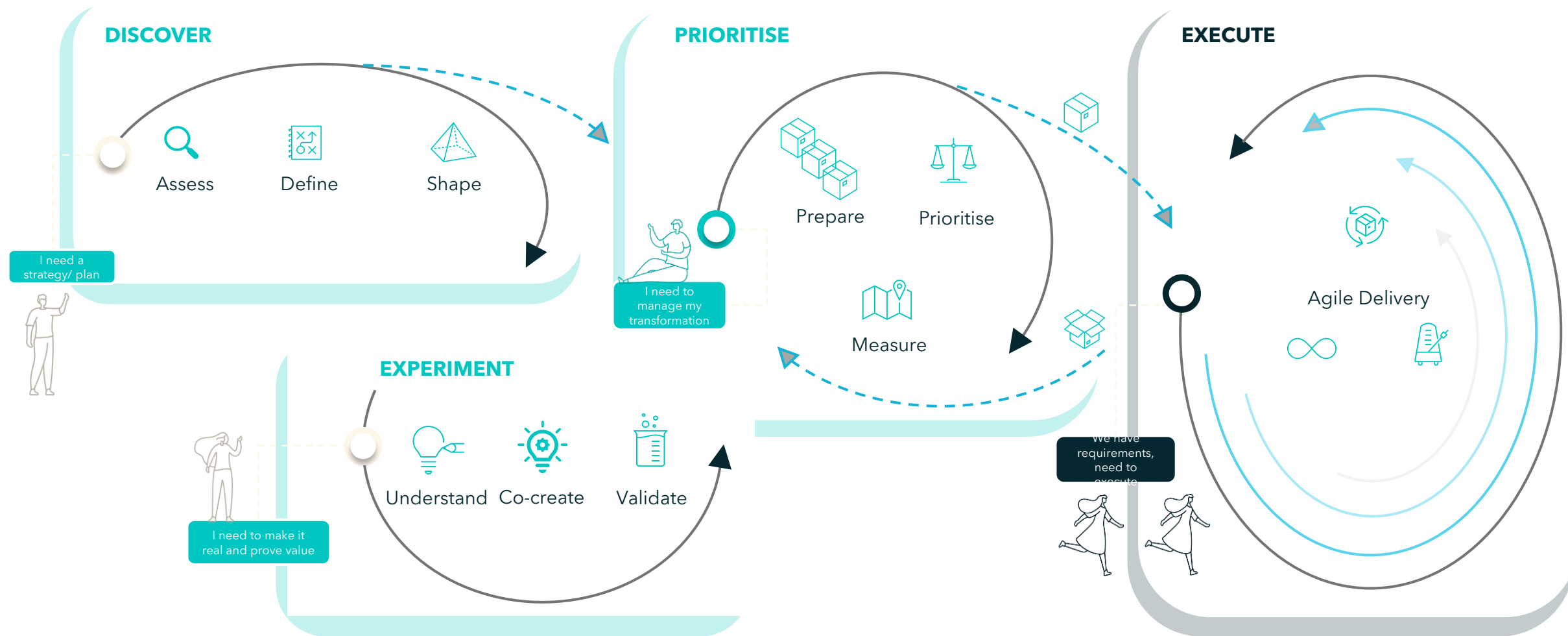
Migration, Modernisation and Documentation Discovery and Assessment Service

Powered by

Evolve



A Clear Path to Realising Value from your Cloud Investment



Why Evolve?

Combine technical needs and challenges with tangible business goals and objectives.

Business Driven



Drive Actions



Define and measure success, understand the critical path and the priorities that realise your objectives.

Setup for Success



Ensure your transformation is sustainable and at a pace that you can absorb

Informed & Insightful Decision Support



Surface the information and data you need for informed decision making. No more guessing.

Deliver Value, Early and Often



Value prioritisation - Identify where the value lies, how to realise that and how to get there.

Innovate and Differentiate



Access breadth and depth of innovation experience across industries and sectors to accelerate change.

Our Business Led Transformation Framework

We believe that all IT investments must start with a deep understanding of *business*, before considering *application*, *data* and *technology domains*. We provide a structured process leading from business and current state understanding through options ideation to a robust prioritisation approach that focuses on *business outcome delivery*.

Core Principles



**Business Led
Tx**



**Relentless
Focus on
Business
Value**



**Release Value
Quickly**



**Apply User
Centred
Design**



**Continual KPI
& Outcome
Measurement**

Evolve Discover

Enabling Transformation



ASSESS

The business need
"what you need and what you have"

- ✓ Understand Business Drivers
- ✓ Define Vision and Objectives
- ✓ Define success
- ✓ Collect just enough data

Rapid discovery and definition of the vision and objectives, compelling events and success factors. Compile just enough business and technical data for informed decision making.



DEFINE

Options, current & future state
"what it means"

- ✓ Understand Perspectives
- ✓ Quantify risk and identify mitigation
- ✓ Explore options
- ✓ Define the future

Puts your needs and objectives into context by exploring options and future states, supported by the data gathered. Apply different perspectives to qualify options.



SHAPE

Plan and Execute
"what to do"

- ✓ Set out the recommendations
- ✓ Define the Roadmap
- ✓ Clarity of resourcing and effort
- ✓ Clear path to deliver value incrementally and often

Establish the actions to take forward and that will ensure success. Place these actions into an overall backlog and plan - and define the resources and effort needed to realise your objectives and deliver value.

Our 3 simple steps to enlighten and strategise deliver insight often lacking, focusing on business and technical needs. They aim to deliver tangible and actionable outcomes that deliver real value, incrementally and often.

I need a strategy/ plan



83%
of migration
projects fail
and more than
50%
exceed their
budget

Gartner

The challenge



Application Complexity

49% state 'understanding application dependencies' as top challenge



Technical Feasibility

46% state 'Assessing technical feasibility as #2 challenge of migration



Compelling Events

46% state 'Assessing technical feasibility as #2 challenge of migration



Technical Debt

46% state 'Assessing technical feasibility as #2 challenge of migration



The Desire: **Getting more from migration**



No More Just Lift & Shift

Lift-and-shift lowest ROI - Gartner



Innovation

Access to cloud services, modern software and infrastructure delivery for new business value



Platform Modernisation

Efficiently tackling technical debt



Application Modernisation

Extending and enhancing existing investments

How can our Discovery & Assessment service help your business?



Thorough Discovery provides visibility and insight previously lacking

- Combination of automated tooling and customer engagement ensures a comprehensive inventory can be established
- Business knowledge, such as criticality and classification, is overlayed with technical detail such as network dependencies and Cloud cost consumption estimates at a granular (application and server) level



Collaborative approach to Assessment

- Applications and servers are assessed against the “Rs” (rehost, re-platform, refactor etc.) to establish future hosting requirements, be that Cloud hosting, SaaS, or on-premise
- Each assessment is discussed and agreed with customer prior to roadmap and associated plan being produced



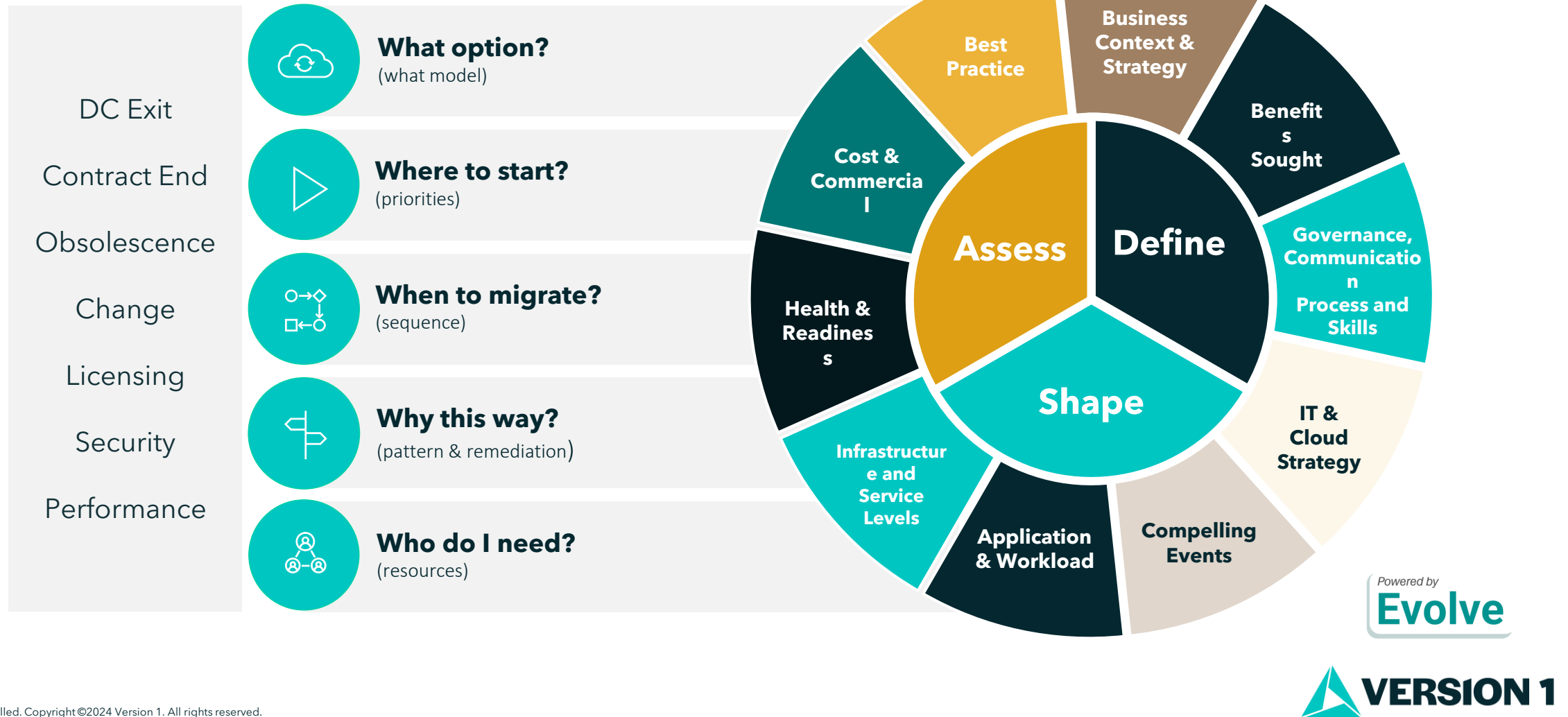
Detailed and clear deliverables detail findings and next steps

- Discovery and assessment findings are provided in a detailed report
- Cloud adoption roadmap is charted in a high-level project plan showing suggested approach for agreed migrations
- Project and Cloud consumption cost estimates provided



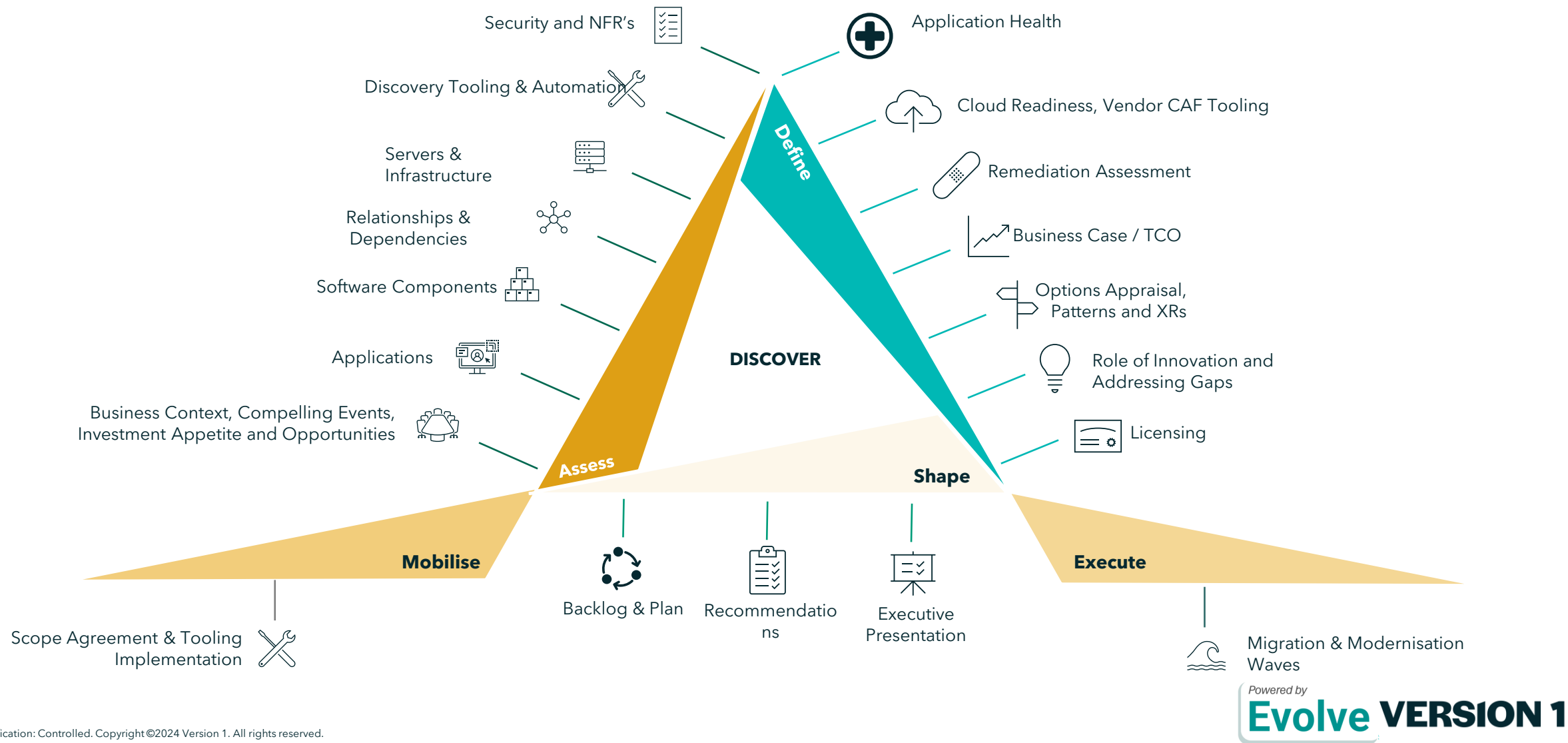
Introduction to Our Discovery Service

Compelling Events and Multiple Lenses across architecture domains

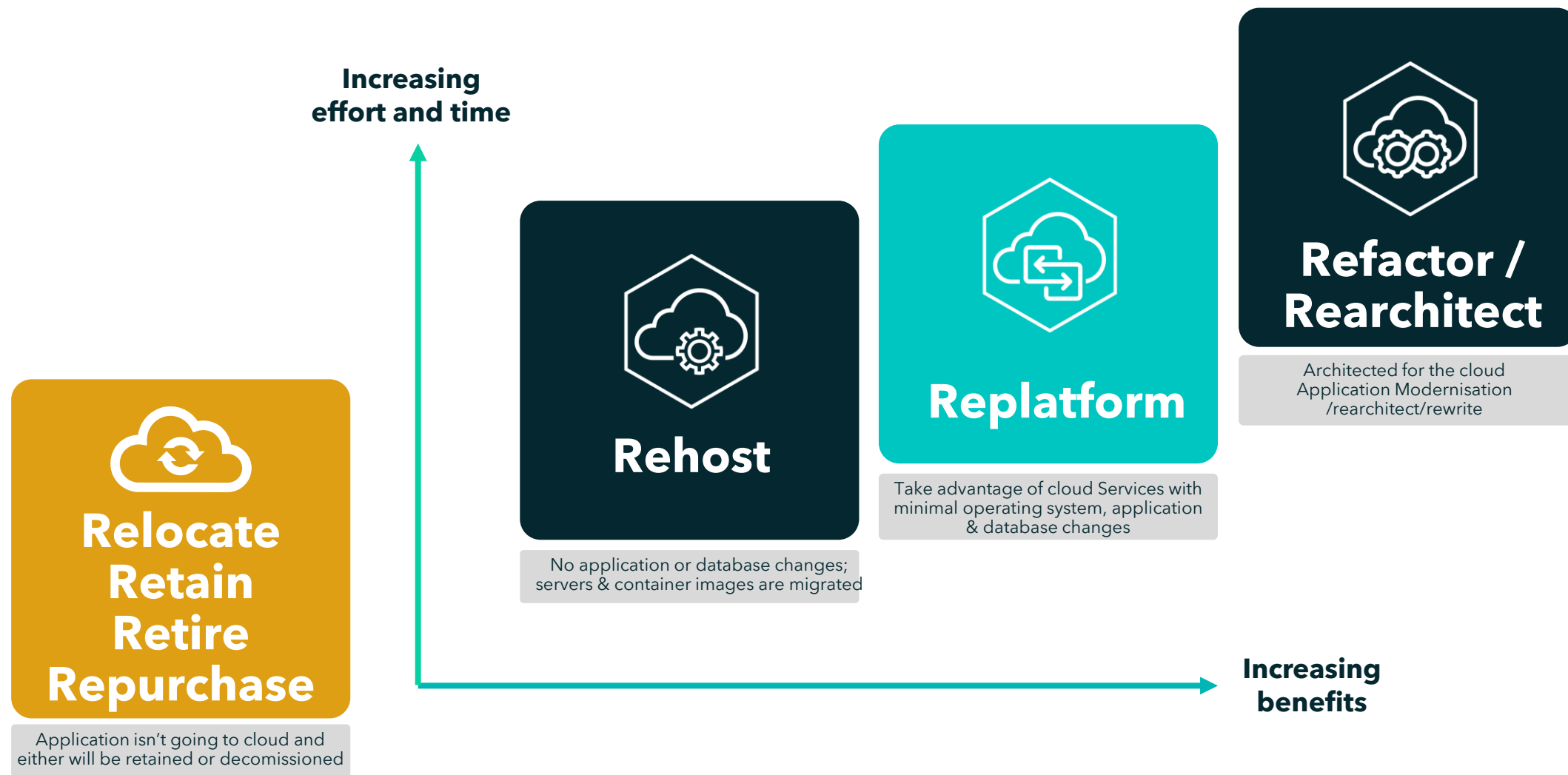


Cloud Migration Discovery & Assessment

Phasing, Activities and Deliverables

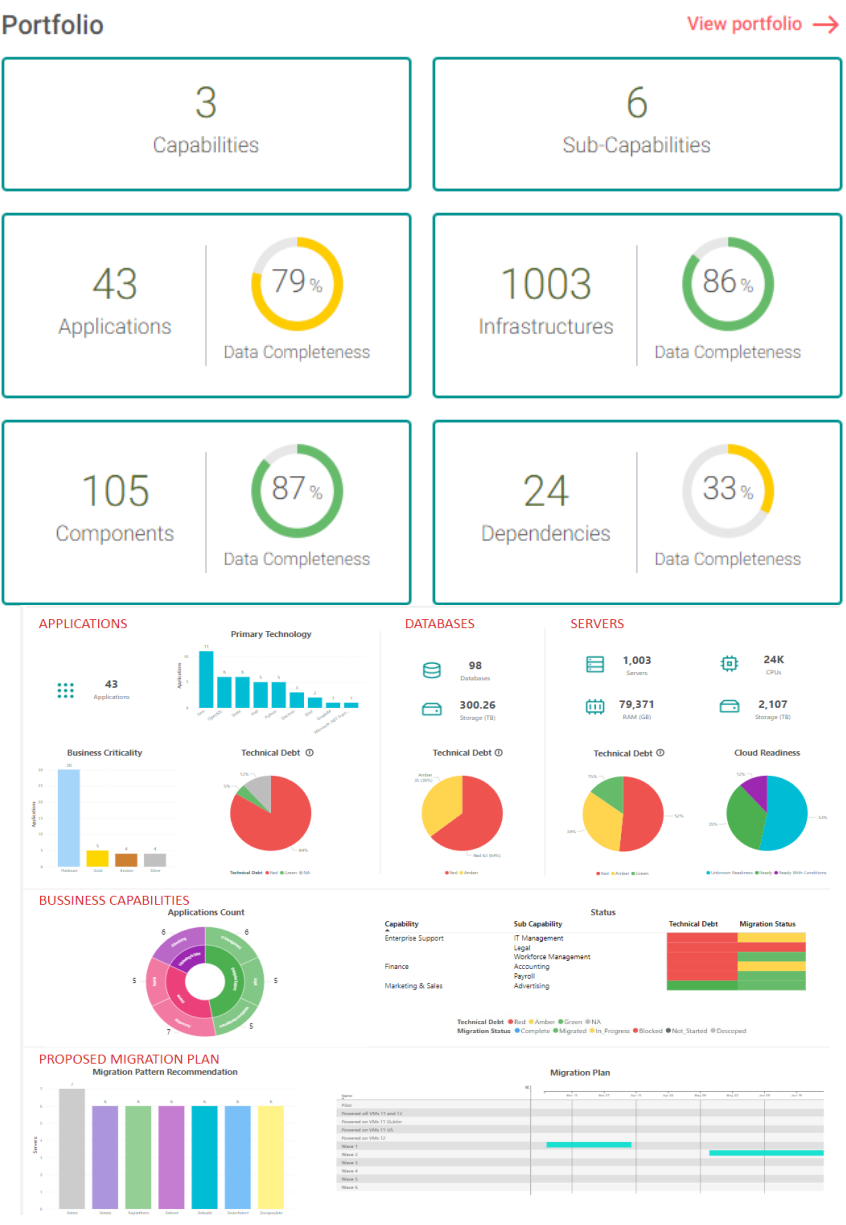
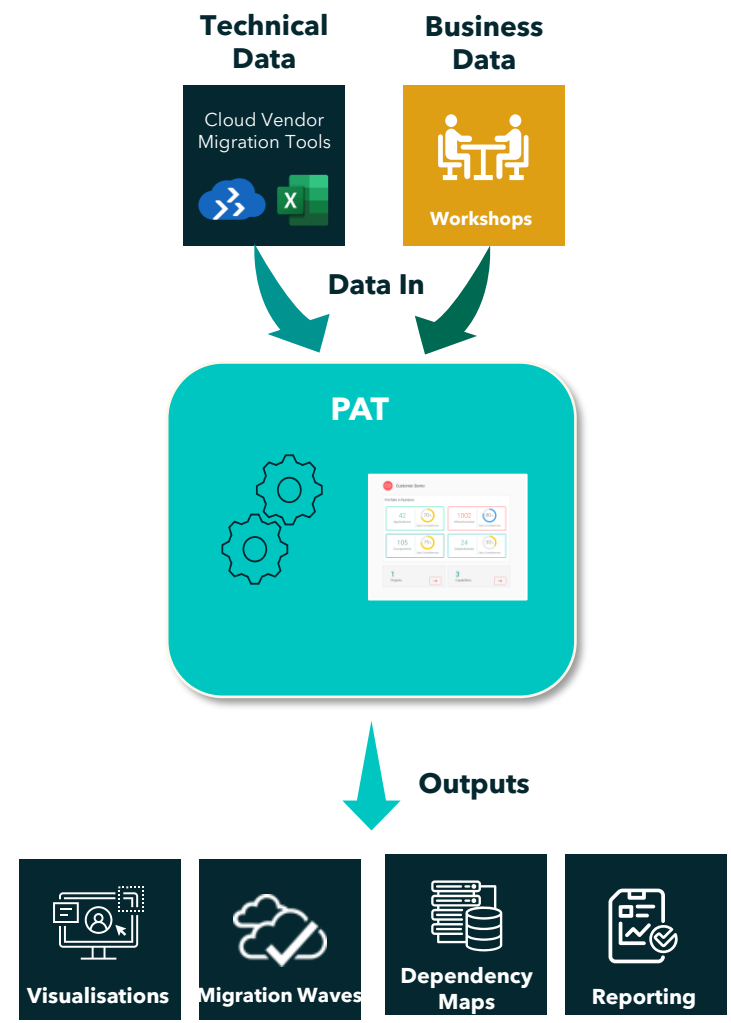


Typical R Assessment



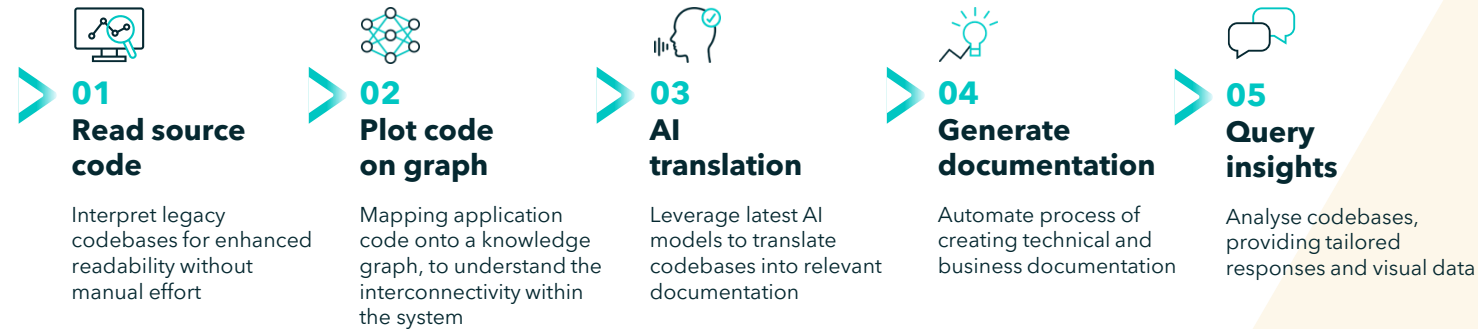
Understand, Visualise, Map and Report Your Portfolio with Speed and Precision with PAT

Assisted Discovery and Assessment with our Portfolio Assessment Tool (PAT)



Decipher a Version 1 developed solution

Decipher is a Version 1 developed solution which uses Generative AI and Knowledge Graphs to auto document applications.



Powered by:



Azure
OpenAI



AWS
Bedrock



Neo4j
Graph DB

Languages currently supported:



Java



Delivering real benefits



20x faster than a manual documentation approach



90% accurate technical documentation produced



Deep codebase insights incl. business domain mapping and complexity analysis

Decipher

AI powered code insights and documentation

A Generative AI powered solution that automates the generation of functional and technical documentation to decode legacy codebases and enable efficient, cost-effective application modernisation.

Power of Graph and AI

Enhanced Understanding of Interconnectivity

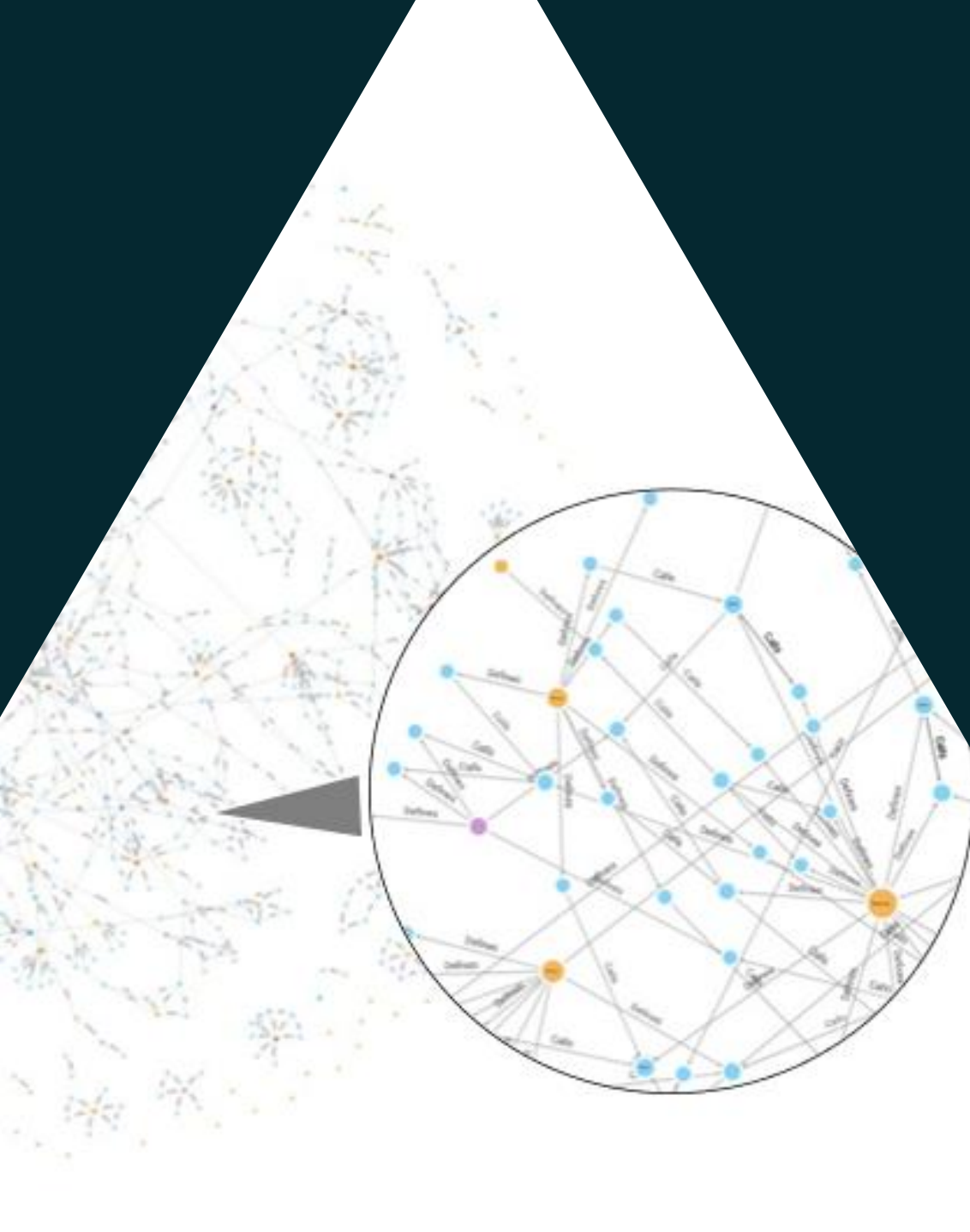
Mapping application code onto a knowledge graph, enables a comprehensive understanding of interconnectivity within the system. This helps in identifying the most complex areas that require attention.

Automated Discovery of Business Processes

Graph analytics facilitate the automated discovery of business processes embedded within the application. This enables the identification and presentation of complex workflows and code blocks, allowing for prioritisation of analysis on high-risk areas

Higher Accuracy in Documentation

By leveraging Graph, documentation is derived from relevant, interconnected code blocks rather than processing the entire codebase indiscriminately. This ensures higher accuracy and relevance in the generated documentation.



Effective documentation is a critical enabler of a successful modernisation program

Derisking Modernisation

Documentation of legacy systems is typically limited or outdated. Coupled with a dwindling number of engineers with expertise in the legacy technology, this results in a system which is poorly understood and hard to support, introducing risk to the modernisation process.

Accelerating Delivery

Accurate documentation enables faster discovery and analysis of the as-is solution, enabling you to accelerate your modernisation process.

Improving Cost Estimation

Quite often, modernisation projects are underestimated due to the complexity and logic of the as-is solution being misunderstood. Effective documentation which enables a deeper understanding of the as-is system is critical to support the estimation process.

Enhancing Maintainability

Maintaining accurate and up to date documentation is a challenge faced by every software development project due to competing demands. This impacts your ability to onboarding and upskill new staff quickly and cost effectively, whilst also providing a supportability issue.

Version 1 Decipher automatically generates code insights and documentation using Generative AI



20x faster than a manual documentation approach



90% accurate technical documentation produced



Editable documentation allowing you to extend or modify



Dependency charts, architectural diagrams and code quality metrics provide deep insights

Use Cases

Legacy Modernisation

Speed up Discovery and Assessment of Legacy Systems as part of an Application Modernisation effort

Auto Documentation

Enable development teams to auto document systems as they are developed

Reduce Risk of Support

Gain up to date documentation which enables existing unknown systems to be better supported

Acquisitions

Onboard new applications quicker and with lower risk

Change Impact Analysis

Use of graph capability to understand impacted business processes

Decipher features and roadmap

Current

Language Support	Java, C#, PL/SQL, PHP, Visual Basic
Cloud Support	Azure
Model Support	OpenAI, AWS Bedrock
Repository Support	GitHub, GitLab, Azure DevOps, Zip upload
Deployment Options	Self-Hosted (cloud) or Version 1 Hosted
Documentation Format	Markdown - Documentation as code
Documentation Type	Functional & Technical
Granularity of Documentation	File, Process, Domain & Application Level
Documentation Exportable?	Yes
Intuitive User Interface	Yes
Side by side code compare	Yes
Virtual Assistant	Yes
Secure by Design	Yes
Graph Support	Yes
Code Complexity Insights	Yes
Business Domain mapping & summarisation	Yes

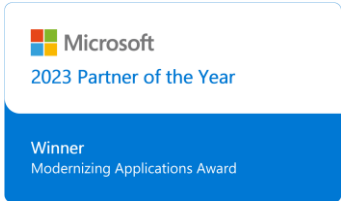
Coming soon

▶ Support for additional languages including MUMPs
▶ High Level Design Docs incl. System Architecture diagram
▶ AWS deployment support
▶ Export as User Stories
▶ Sonarqube integration for code quality insights
▶
▶

Examples of Our Public Sector Discovery Engagements

Client	# of Apps	# of VM's	Type of Engagement	Key Driver	Technologies
 national highways	45	200+	Discovery, Migration, Modernisation	Exit Benefit, Strategy, Cloud Readiness	vmware®  .NET  Microsoft SQL Server® 
 HM Courts & Tribunals Service	64	250+	Discovery, Migration	Heritage / Legacy Estate	 aws  OFF THE SHELF 
 west sussex county council	130	350	Discovery, Assessment, Readiness, Migration	Cloud Readiness, Strategy	vmware®  Microsoft SQL Server®  OFF THE SHELF
 Harrow COUNCIL LONDON	310	491	Discovery, readiness, migration, and support	Cloud First Strategy, DC Exit	vmware®  Microsoft SQL Server®  Microsoft Dynamics® 365
 Security Industry Authority	110	500	Readiness, migration and support	Strategy, Cloud Readiness, DC exit	 Microsoft SQL Server®  Microsoft Dynamics® 365
 THE CROWN ESTATE	129	300+ Servers	Discovery, Remediation & Migration Factory	DC Exit	vmware®  Microsoft SQL Server® 

Award-winning approach and services



**Microsoft 2023
Partner of the Year
Winner**
Modernising Applications



**AWS Migration
Partner of the Year
EMEA Winner 2022**



**AWS
Collaboration
Partner of the Year
Winner 2023**



**2023 Oracle EMEA
Apps/SaaS Partner
Award**
Innovation



**2021 Red Hat
Innovations Awards
Winner**
Innovation





Public Sector Cloud Solutions

Sustainable Cloud

Cloud for Local Government

Secure AI Platform for Government



Readiness and Enablement

Discovery and Assessment

Cloud Landing Zones

Cloud Strategy

Identity & Access
Management

Cloud Security Review
(Defence in Depth & Zero
Trust)

Organisational Change
Assessment

Fin Ops Enablement

DevSecOps Review and
Maturity

Cloud Adoption and
Enablement

Cloud Architecture and
Design

Platforms for AI Enablement



Migration and Transformation

Migration Factory

Legacy / Complex Migration and
Modernisation

Platform
Engineering

DevSecOps

VMware Cloud

Hybrid and Edge
Cloud

Cloud Native and Platform Modernisation

Database
Services

Containers and
Kubernetes

Data Migration and Modernisation



Operate and Optimise

Cloud Centre of Excellence

Site Reliability Engineering

Cloud Cost Optimisation

Cloud Database Optimisation

Cloud Licensing Solutions

Well Architected Reviews

Our cloud services

Our cloud transformation services and offerings

Specialist Services

License Optimisation and Audit

Cloud Enabled Workplace

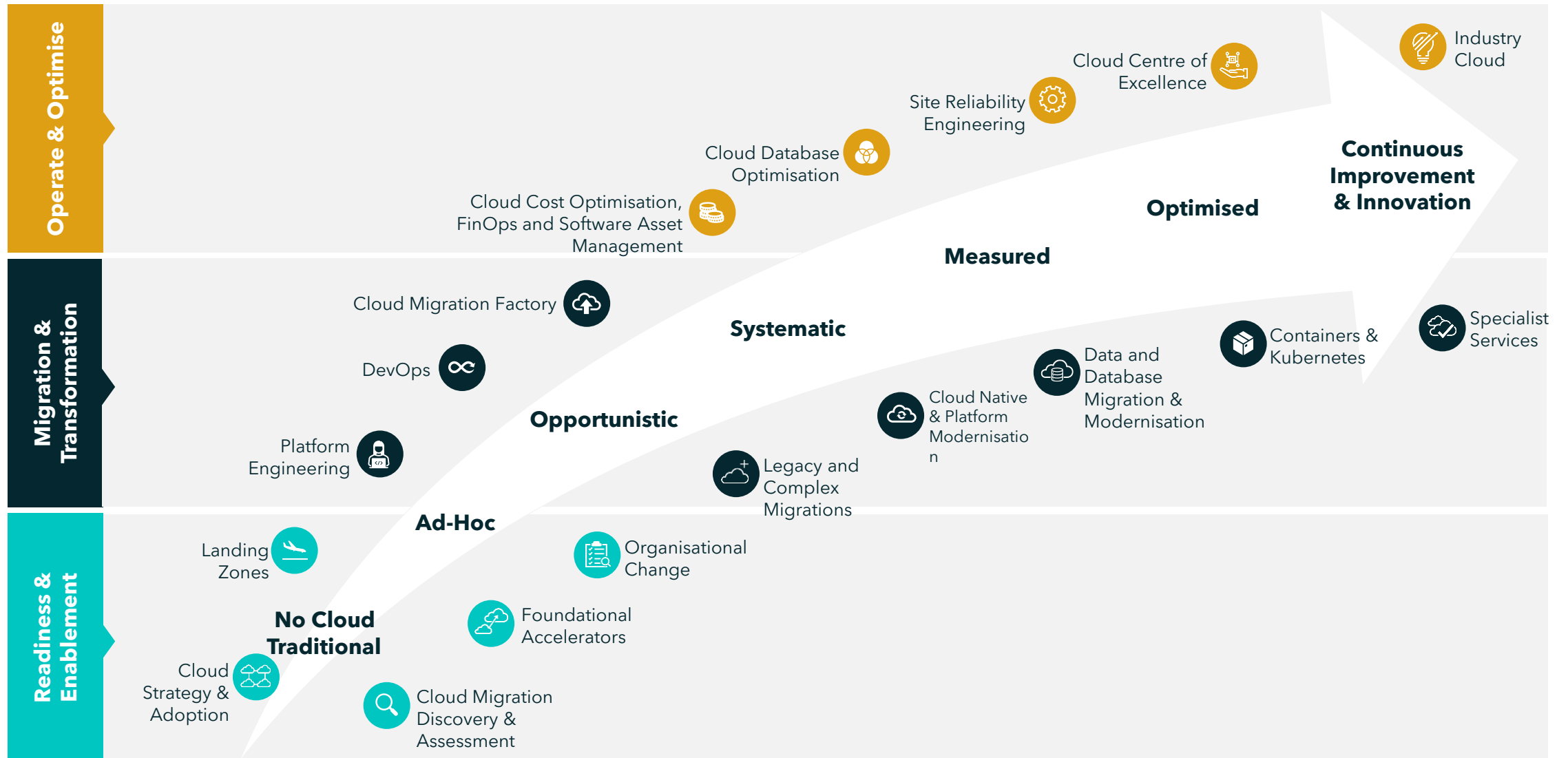
Oracle to Public Cloud

Integrated Cloud and SaaS

Oracle Exadata Services

Mainframe and Proprietary Platforms

Access services that match your needs and maturity



Version 1 Labs – Cloud Innovation Centre

A service provided to customers to explore and rapidly validate cloud and AI-empowered applications, sustainable use cases, migration and transformation.

Driving innovation
in the cloud



**Cloud Discovery
and Assessments**



Cloud Sustainability



Multi Cloud



**FinOps and
Cloud
Optimisation**



**Landing Zones and
AI Cloud
Sandboxes**



AI-powered Cloud



**Cloud Native
App
Development**



**Application
Modernisation**



**DevSecOps and
Test Automation**



Why use our Labs?

To better understand how AI-powered and Cloud technologies can impact your business

To inform business case development and investment - using concrete and first-hand evidence, knowledge and experience



How do we engage?

Proof of Concept/Context (PoC) development

Collaborative engagement model

Agile development methodology

Business-led cloud transformation specialists

Re-think how people, process, and technology can play together. And adopt, optimise and leverage cloud to unlock new or enhanced business value and innovation.

Innovate and drive value from the cloud



Business-led cloud transformation approach

We focus on cloud as an enabler for value and innovation. We believe that all IT investments must start with a deep understanding of business, and that successful cloud transformations focus heavily on business outcomes, not just technical.



Global Cloud Transformation expertise recognised by hyperscalers

Technology partners recognise our global cloud experience and leadership in cloud strategy, services, and innovation: AWS Migration Partner of the Year 2022, AWS Collaboration Partner 2023, Oracle Innovation Partner of the Year 2023, Microsoft 2023 Modernizing Applications Award



Breadth and depth of capabilities - from strategy to ways of working

With deep skills across a broad technology stack, our expert team of cloud specialists can help you with virtually any transformation challenge you're experiencing.



Unique cloud transformation IP

We've invested significantly in building cloud transformation accelerators which enable us to transform customers' estates at pace.



Innovative at our core

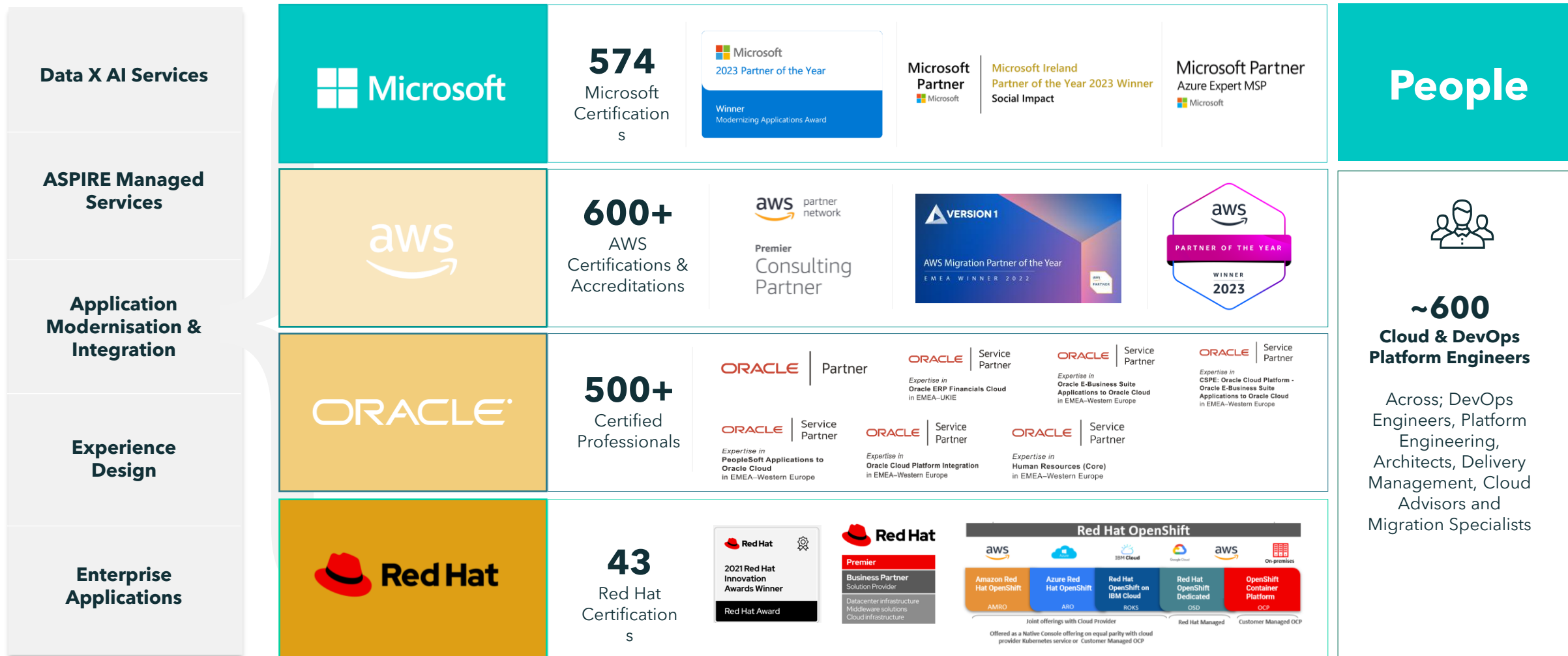
We help our customers plan a cloud journey that sets their business up for the future, by embracing cutting-edge technology and leveraging disruptive technology such as Generative AI.



Rich heritage in delivering across many sectors and industries

Version 1 has a strong track record in delivering successful cloud transformation programs for customers across many industries and technology stacks.

Our Cloud Transformation capability



People



~600
Cloud & DevOps
Platform Engineers

Across; DevOps
Engineers, Platform
Engineering,
Architects, Delivery
Management, Cloud
Advisors and
Migration Specialists

About Version 1



Version 1 at a Glance

Version 1 proves that IT can make a real difference to our customers' businesses. Established in 1996, Version 1 delivers services across Ireland, the UK, Slovenia, Spain, USA, Australia and India and is trusted by customers to deliver IT services and solutions that drive customer success. Our 3,200 strong technology consultants and staff work closely with our technology partners Microsoft to provide independent advice that helps our customers navigate the rapidly changing world of IT. Our customers include many high-profile Public-Sector organisations across Local and Central Government, Health, Education and Bluelight as well as many FTSE 100 listed companies, Financial Services organisations, Utilities and Commercial sectors.



26 Years
Proving Value of IT



3200+
People



13
Global Locations



£300M+
Revenue

86%
Employee Engagement
Score (Q3 2023)

£3M
Annual investment in
Employee Skills and
Development

86%
Customer Satisfaction
Score (Q4 2023)

6
Strategic Technology
Partners



12 Years
As a Great Place to Work



Industry Best Practice





HM Courts & Tribunals Service



HM Passport Office



Companies House



HM Revenue & Customs



Department for Levelling Up, Housing & Communities



Department for Work & Pensions



BANK OF ENGLAND



national highways



sia Security Industry Authority



Carfass

The Version 1 Difference



Core Values Underpin Strength In Balance, at the Heart of Version 1's Success



The Strength In Balance model is fundamental to Version 1, driving decisions made at every level of the business

- **Customer Success**
Making a real difference through long-term, outcome focused relationships. Success that fulfils our people and fuels our growth.
- **Strong Organisation**
A high-performing, financially strong organisation of the highest integrity. A strength that empowers our people and delivers customer success.
- **Empowered People**
Deliberately selecting, empowering and trusting people who are wired to deliver customer success. An empowerment that drives customer loyalty and organisational strength.

Underpinned by our six non-negotiable and ever-present core values



Honesty & Integrity



Personal Commitment



No Ego



Customer First



Excellence



Drive

Who We Work With

- **Driving digital transformation in the UK public sector**

Our 600+ customers include many high-profile Public-Sector organisations across Local & Central Government, Health, Education and Bluelight as well as many FTSE 100 listed companies, Financial Services organisations, Utilities and Commercial sectors.



Our services



Application Modernisation and Integration

Accelerating the modernisation and enhancement of business applications through world class capability, coupled with AI enhanced & sustainable development practices



Cloud Transformation

Adopting, optimising and leveraging Cloud to unlock new or enhanced business value and innovation with world class multi cloud capability and accelerators



Enterprise Applications

Optimising the core of your business with deep functional and technical expertise in Finance, People and Enterprise Performance Management (EPM) Applications



ASPIRE Managed Services

Reduce time, cost & risk by leveraging our Value Level Agreement approach to run and optimise traditional & Cloud services improving business agility and accelerating innovation



Data X AI

Unleashing productivity and data driven insights that empower people to make high-quality, real-time decisions leveraging our integrated Cloud, Data and AI expertise, tools and methods



Experience Design and Development

Discovering, researching and designing exceptional experiences and services for people and society through our human centric design method and accelerated prototyping & development

End-to-end cloud services

For all stages of your journey



Readiness and Enablement

No matter the stage of your cloud journey, we can provide services to create your strategy, enact that strategy and optimise your adoption. From ways of working to total cost of ownership, our cloud strategy and architecture services provide the kick start for customers on their cloud journey.



Migration and Transformation

Cloud as a platform can be complex with a plethora of services and technologies available. Our migration and transformation services provide deep experience combined with a breadth of knowledge to support your migration and transformation needs – from identity to landing zones to engineering.



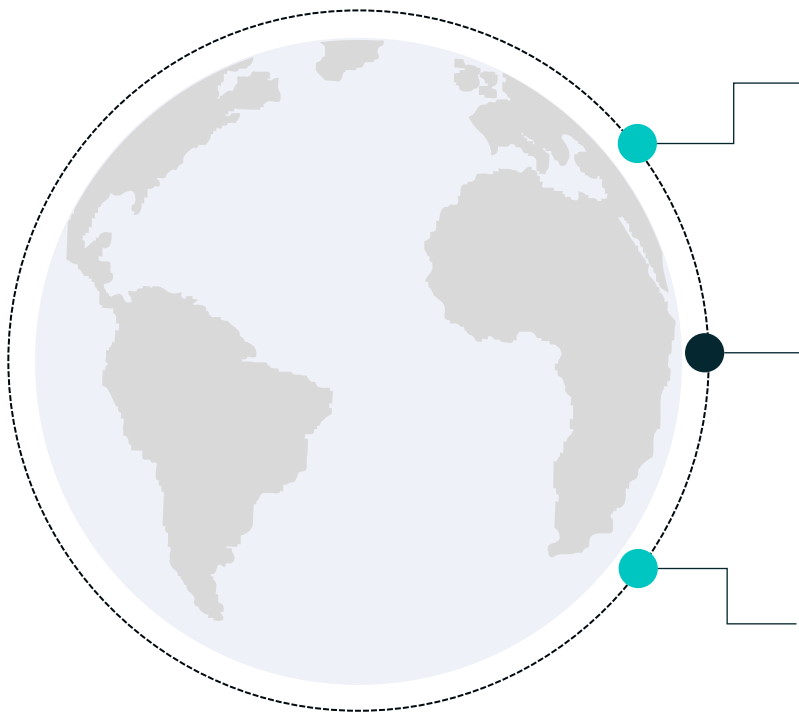
Operate and Optimise

Continuous improvement is at the heart of our operational and optimisation services, to ensure that your workloads are running as efficiently as possible – and that you only use what you need, when you need it. From observability to FinOps, trust us for best practice and depth of experience.



Global Innovators

Industry leaders in Data and AI Innovation in the Cloud



Data x AI Service Line

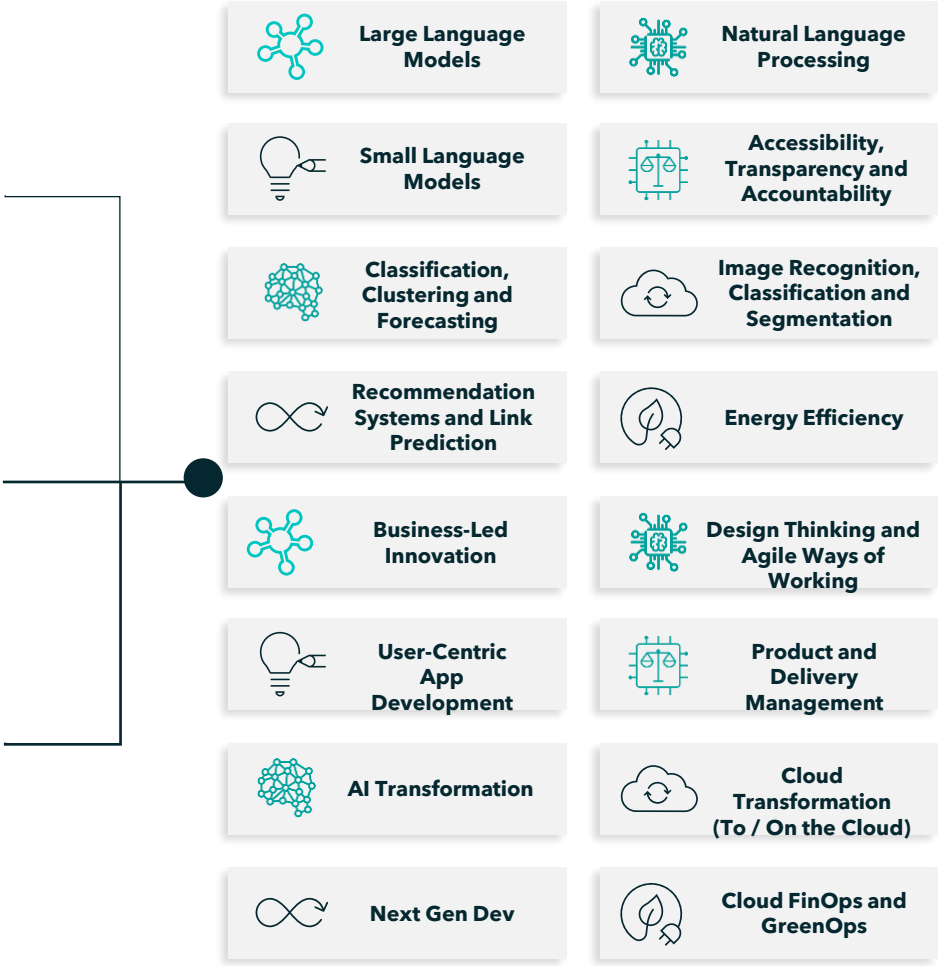
Empowering data-driven decisions through integrated cloud, data, and AI expertise, tools, and methods to unleash productivity and real-time insights.

AI Labs

Delivering tailored solutions that drive automation, insights, and enhanced customer experiences for clients, unlocking new opportunities for success.

Innovation

Championing customer-centric innovation in AI and cloud, driving co-creation and open R&D to transform ideas into sustainable, inclusive business solutions for future success.



Version 1's AI Capability



90%

Workforce trained in AI



99%

Hallucination free solutions



20+

Gen-AI projects delivered

30+

AI Specialists

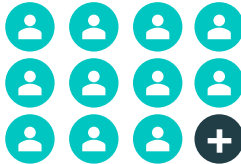
Across; Researchers, Engineers, Analysts, Prompt Engineers, Testers, Architects and Advisors



170+

Data Specialists

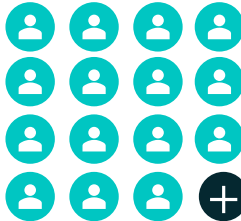
Across; Analysts, Platform Architects, Engineers, Data Experts, and Delivery Managers



400+

Employees using AI

Across; Engineers, Platform Engineering, Architects, Delivery Management, Cloud Advisors, Data Experts and Migration Specialists



A demonstrable focus on Sustainability and Social Value

...including an AI-driven Green SDLC and 400+ certified in Green Coding.



Underpinned by an established Responsible AI Board

...and supported customers in establishing their own governance.

The Version 1 Difference

Your trusted data and AI partner

In an industry where aspirations often outpace reality, our focus on a comprehensive understanding of your unique challenges ensures that we deliver concrete AI-enhanced outcomes. With us, **AI is more than a buzzword** – it's a tangible shift in the integration of human intelligence, process innovation, and technological progress.

Core Principles



Business led Tx



**Relentless
focus on
business value**



**Release value
quickly**



**Apply user
centred design**



**Continual KPI
and outcome
measurement**

The Cloud Managed Services Model

At Version 1, we have divided our service model into three tiers. Each tier provides you with access to specific assistance and benefits, allowing you to choose the services best suited to your needs.

For added flexibility, you are welcome to apply more than one tier to different business applications, or to production and non-production workloads.

		
ESSENTIALS Essential Monitoring and Support	ADVANCED Advanced Managed Services	PREMIER Full Suite of Cloud Managed Services
<i>Suitable for organisations with relatively standard requirements, or small-scale Cloud estates seeking an 8/5 SLA</i>	<i>Ideal for organisations seeking advanced 24/7 support with a proactive Next-Gen Managed Service through an advanced SLA</i>	<i>Ideal for organisations with strategic sophisticated requirements seeking to optimise costs and environments through a Next-Gen Managed Service and Premier SLA</i>
8x5 Support with Standard Response SLA <1hr for critical issues	24x7 Support with Advanced Response SLA <1hr for critical issues, dedicated tech lead	24x7 Support with Premier Response SLA <15m for critical issues, dedicated tech lead
Routine Cloud and VM Support Standard backup and patching schedules	Advanced Cloud and VM Support Custom backup and patching schedules, DR testing	Advanced Cloud and VM Support Custom backup and patching schedules, DR testing
Standard Monitoring Service Alert on basic set of 15-min metrics and threshold breaches	Advanced Monitoring Service Alert on basic set of 15-min metrics and threshold breaches	Premier Monitoring Service Alert on detailed set of 5-min metrics with machine learning analysis and log analysis
Essential Cost Control Usage and spend analytics, budget alerting	Advanced Cost Control Usage and spend analytics, budget alerting and governance	Continuous Cost Optimisation Full cost control service, with premier billing optimisation
Basic Cloud Security Firewall and key management	Cloud Security and Compliance Firewall and CSP WAF management, compliance and security reports	Continuous Cloud Security and Compliance Firewall and CSP WAF management, proactive compliance monitoring
Best Practice Advice Access to experts during support hours	Best Practice Advice Access to experts during support hours	Architecture Enhancement Recurring architecture reviews and improvements

Our Service Levels



		ESSENTIALS Essential Monitoring & Support (available 8x5/default calendar)			ADVANCED Advanced Managed Services (available 24x7 or 8x5)			PREMIER Full Suite of Cloud Managed Services (available 24x7)		
Level	Description	Response Time	Update Time	Target Resolution	Response Time	Update Time	Target Resolution	Response Time	Update Time	Target Resolution
P1	Critical Business Service or Function unavailable, severely degraded or inaccessible	30 mins (By Phone)	Every hour	4 hours	30 mins (By Phone)	Every 30 mins	4 hours	15 mins (By Phone)	Every 30 mins	4 hours
P2	Critical Business Service or Function severely degraded	2 hours	2 hours / As agreed	3 working days	1 hours	1 hour / As agreed	1 working day	1 hours	1 hour / As agreed	1 working day
P3	Non-Critical Business Service Function unavailable or degraded	4 hours	Daily / As agreed	10 working days	4 hours	Daily / As agreed	2 working days	4 hours	Daily / As agreed	2 working days
P4	Non-Critical Business Service Function disrupted but workaround available	8 hours	As agreed	1 month	8 hours	As agreed	7 working days	8 hours	As agreed	7 working days
P5	A question, query or minor bug	12 hours	As agreed	As agreed	12 hours	As agreed	As agreed	12 hours	As agreed	As agreed

Our Global Technology Partners

- Named **Global Microsoft Modernising Applications Partner of the Year Award 2023**
- Named **AWS Migration Partner of the Year – EMEA 2022**
- Named **Microsoft Ireland Partner of the Year 2023**
Winner – **Social Impact**
- Named **OutSystems Partner of the Year 2021**
- Named **Innovation Partner of the Year Winner - 2023 Oracle EMEA Partner Awards**

Microsoft Partner
Azure Expert MSP


As an Azure Expert MSP and the Global Modernising Applications Partner of the Year 2023, Version 1 boasts extensive expertise across the Microsoft stack.



Premier
Consulting Partner

An AWS Premier Consulting Partner and EMEA Migration Partner of the Year, Version 1's unrivalled expertise boasts deep expertise with 400 certifications and accreditations.

ORACLE | Partner

With 25+ years of Oracle ecosystem expertise, we're a certified Oracle Modern OPN Partner and Cloud Solutions Provider – One of Europe's most distinguished Oracle Cloud partners.



Premier
Business Partner
Solution Provider
Datacenter infrastructure
Middleware solutions
Cloud infrastructure

As a Premier Red Hat partner, we are experts in hybrid-cloud models and OpenShift, recognised for driving innovative solutions using Red Hat technologies.



An OutSystems Partner for Sales, Delivery and Quality Apps Program Partner, Version 1 is committed to unlocking value for our customers through low code development.



As a Snowflake Partner Version 1 enables customers to leverage Snowflake's flexibility, performance, and ease of use to deliver more meaningful data insights.

Best Practices

Information Security Management System

Version 1 recognise that the relationship between information security and IT service management is so close that we implemented an Integrated Management System (IMS) that has been certified to ISO 27001:2013 and ISO 20000-1:2011 with matching scopes. Version 1 is also certified for Cyber Essentials Plus.

The Version 1 IMS is based on the guidance provided in the International Standard for the Corporate Governance of IT (ISO/IEC 38500) and the International Standard for Risk Management (ISO 31000).



The Version 1 IMS is audited every 3 months, alternately by internal and external auditors. An Information Security Officer along with the IT Governance Committee are responsible for maintaining the IMS, as well as providing advice and guidance on policy implementation

Backup / Restore and Disaster Recovery

Version 1 recognises that each customer will have different requirements for Backup/Restore and Disaster recovery. Version 1 works with customers to define and agree customer data assurance requirements and designs a solution based on best practice that will fit these requirements.

Training – Enabling Uptake

A critical aspect of any project is the need to conduct comprehensive training for the users in the use of the application. Version 1 is committed to conducting professional training to ensure that users of the system can gain maximum benefit from using it.

Version 1 normally propose a 'train the trainer' approach to user training be adopted, integrated with the testing and overall acceptance phase of the project. This requires a difference in approach from standard training courses, as users need to be trained in both the application and in how to pass this on to their colleagues.

A number of "super users" for the system should be nominated by the client and could also be identified through a Training Needs Analysis process. The Super Users will be trained in the use of the system and will then be responsible for training their colleagues. Before commencing the training, the super users will complete the User Acceptance Testing (UAT). As this is a critical part of the project, coming just before implementation, it is paramount that those conducting UAT have an in-depth knowledge of the system so they can accurately determine whether it is functionally accurate and complete. Creating a group of super users helps bring flexibility and reassurance to the initial training process, as well as ensuring resources in place to train new staff when they take up new positions. This helps preserve the operational efficiency of your system, without being reliant on the availability and cost of external training providers.

A User Guide will be prepared to support the training, and this would then be made available for all other training that will take place. As the application will be developed utilising widely used conventions, familiar to anyone who has used a major consumer website, we do not envisage that we will need to spend a lot of time on teaching the actual mechanics of using the application. The focus of the training will be on understanding the business processes and how the application supports those processes.

Building an inclusive, positive culture

Diversity, inclusion and belonging at the centre

53

Nationalities work for us

700+

Women in Tech members

29%

Minority Representation

110

Digital Academy Graduates in 2023

16

Under 30, diverse employees representing their generation on our Shadow Board

1,040

New joiners in 2023



“

At Version 1, we have invested and worked hard to provide flexibility, development, and a personal and inclusive experience for all our people. We believe we're creating something special - a truly different way of doing business; based on core values, a culture of empowerment and growing with our people and customers.”

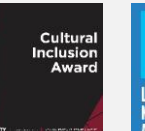


Louise Lahiff
Chief Operating Officer



Investors in Diversity

SILVER



Shortlisted Finalist

Our Environmental, Social, Governance (ESG) Strategy

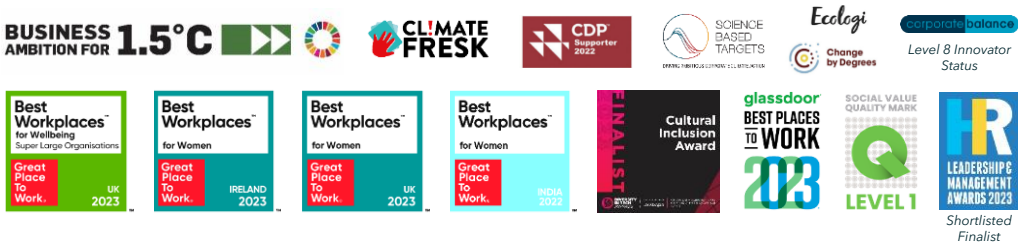
We're committed to using our influence on all the people we engage with to drive positive change across society

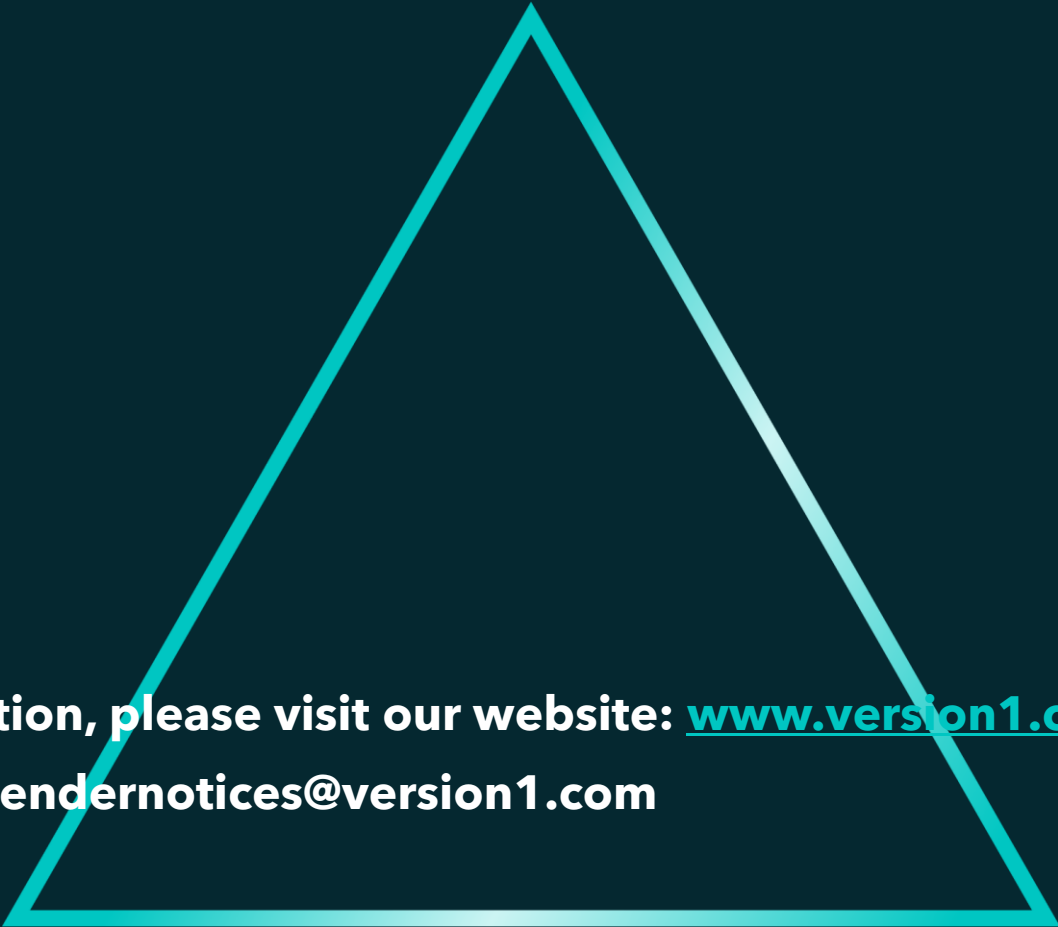


Our 6 Strategic ESG Pillars:



Looking Forward - Our Targets & Goals





For more information, please visit our website: www.version1.com
Or contact us at: tendernotices@version1.com