

Skills For the Information Age (SFIA) Definitions & Rate Card

Standard Rate Card

	Strategy & architecture	Business change	Solution development & implementation	Service management	Procurement management	Client interface
1. Follow	N/A	£400	£400	£400	£400	£400
2. Assist	N/A	£525	£525	£525	£525	£525
3. Apply	£650.00	£650.00	£650.00	£650.00	£650.00	£650.00
4. Enable	£750.00	£750.00	£750.00	£750.00	£750.00	£750.00
5. Ensure / Advise	£850	£850	£850	£850	£850	£850
6. Initiate / Influence	£950	£950	£950	£950	£950	£950
7. Set Strategy / Inspire	£1100	£1100	£1100	£1100	£1100	£1100

Enhanced Support:

Scenario	Definition	Premium (As a % of day rate) Monday to Friday 7.01pm to 6.59am	Premium (As a % of day rate) Weekends 24hrs	Premium (As a % of day rate) Bank holidays 24hrs
On-call	Fixed rate payable to secure availability to provide service restoration and fix-on-fail support (a designated individual/team On-Call would be available during an agreed period of time). If called out to provide incident resolution, a Buyer would be charged at Call out rate (as listed below, per hour) for the period of time they were resolving an incident/problem.	10.00%	25.00%	50.00%
Call-out rate	Rate if incident resolution required (paid per hour)	10.00%	10.00%	10.00%

Standards for Consultancy Day Rate cards:

Consultant's Working Day- 8 hours exclusive of travel and lunch.

Working Week - Monday to Friday excluding national holidays

Office Hours - 09:00 - 17:00 Monday to Friday

Rates Outside of Standard Hours - Rates would be negotiated on an individual basis

Travel and Subsistence- Included in day rate within M25. Payable at department's standard T&S rates outside M25

Mileage - As above

Professional indemnity Insurance - included in day rate