G-Cloud 14 Framework

Digital Trust and Data Protection Support Services

Service Description – ANSEC IA Limited



Contents

Company Profile

The ANSEC Effect

Qualifications

Service Description

Rate Card

Point of Contact

Appendices



Company Profile

ANSEC IA Limited (ANSEC) is a Northern Ireland based consulting company, formed in 2007 and dedicated to providing our customers with quality independent services. ANSEC joined the Outsource Group in August 2022.

As specialists in Information Assurance, Programme & Project Management, ICT Strategy & Architecture, Business Analysis, Software Quality Testing and Digital Forensics, we are experienced in providing services to Public and Private Sectors – both locally and nationally.

We have a pool of experienced consultants who can operate at all levels within an organisation, communicating effectively in technical and business terms with all levels of client staff. ANSEC has extensive experience in the design, procurement and implementation of complex IT solutions, associated project and programme management (PRINCE 2, MSP) and business analysis. Our consultants have ChCSP, CCP, CISSP, CISA, ISEB, Microsoft and other certifications. Our technical capability is demonstrated by the range and scale of services, solutions and projects that ANSEC has successfully delivered. These range from large transformational programs for organisations with large user populations to small cloud migrations.

Assignments undertaken by ANSEC over the last three years have included significant consultancy delivery and support roles across UK Private and Public sectors. Our consultants have worked within a number of Northern Ireland Civil Service (NICS) departments, local charities and criminal justice organisations. We have also supported projects within GB public sector including, central government, criminal justice organisations and NHS Trusts. In the Private Sector we have worked with and provided specialist advice to Utilities (Power and Telecoms), Pharmaceutical, Finance Services Industry and the ICT Sector across the UK, Ireland and internationally. Our consultants have also provided support to EU projects and presented at international subject matter conferences.



The ANSEC Effect

We believe the factors that make us stand apart from our competitors include:

- Industry Experience: Our consultants have undertaken a wide range of significant and high-profile technical and project delivery roles for a wide range of public sector clients;
- Technical Capability: The qualifications and certifications outlined in Section 3 highlight the broad spectrum of technical specialisms our consultants possess. This includes a number of CCP, CISSP, Microsoft and VMWare certified professionals;
- Security Clearance: All of our experienced consultants hold current UK Security Clearances and have a proven history of successful project delivery within the UK and further afield;
- Breadth of Experience: The blend of technical and business focussed consultants within our team mean that we fully understand and can support you at each stage of the project lifecycle; and
- Value for Money: Our operating model and breadth and depth of expertise means that we can tailor our delivery teams to meet your specific requirements and deliver an appropriate solution at a competitive price.



Qualifications, Certifications & Memberships

CCNA	Cisco Certified Networking Associate		
CCP	Cyber Certified Professional		
CCSP	Cisco Certified Security Professional		
СеН	Certified Ethical Hacker		
CISA	Certified Information System Auditor		
CISMP	Certified Information Security Management Professional		
CISSP	Certified Information Systems Security Professional		
CITP	Chartered IT Professional		
EnCE	Encase Certified Examiner		
FBCS	Fellow of the British Computer Society		

ChCSP	Chartered Cyber Security Professional		
MBCS	Member of the British Computer Society		
МСР	Microsoft Certified Professional		
MCSE	Microsoft Certified Solutions Expert		
MCTS	Microsoft Certified Technology Specialist		
	Institute of Information Security Professionals		
IISP			
IISP ISO 27001 Lead Auditor			
ISO 27001 Lead	Professionals		
ISO 27001 Lead Auditor	Professionals Certified ISO 27001 Lead Auditor		





Service Description



Service Description



Digital Trust and Data Protection

The importance of protecting personal data is widely understood, but the approach to compliance and securing information varies depending on the services and regulatory requirements applicable. At ANSEC, we can utilise our extensive experience of data protection and information security to help your organisation successfully deliver data protection and information security programmes to meet regulatory compliance.

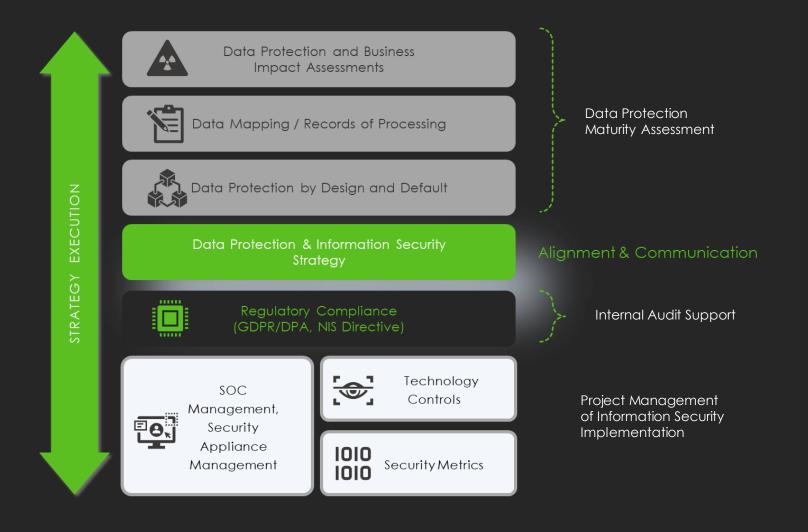
With Certified Information Privacy Professional/Europe (CIPP/E) qualified consultants, we possess the skills and experience to adapt our Digital Trust approach to meet your specific needs. Our consultancy team includes experienced Data Protection professionals who have successfully delivered compliance and information security programmes from initial maturity assessments through data protection impact assessments and records of processing to information security programme stand-up and implementation.

Our flexible approach can be tailored to suit the unique complexity of your organisation's operational and governance structures. We have developed our services to address the most common causes for failed compliance to digital trust, using a combination of our own bespoke methods to compliment established sector specific methodologies. This allows us to assist you with pragmatic solutions that will deliver results.

Service Description



ANSEC Digital Trust and Data Protection Execution Model



Rate Card



Aligned with Attachment 9 of your tender documentation we now provide rates for each SFIA Level. We have indicated a level of discount available for orders which exceed a particular value.

SFIA Level	Level Description	Consulting Daily Rate (0-100 Days)	Additional Discounted Daily Rate (101 - 200 Days)	Additional Discounted Daily Rate (200 + days)
Level 1	Follow	£700	£650	£620
Level 2	Assist	£800	£750	£725
Level 3	Apply	£900	£850	£800
Level 4	Enable	£1,000	£950	£900
Level 5	Ensure, Advise	£1,100	£1,050	£1,000
Level 6	Initiate Influence	£1,200	£1,125	£1,075
Level 7	Set strategy, Inspire, Mobilise.	£1,400	£1,300	£1,200

Definitions:

Consultant's Working Day: 8 hours exclusive of travel and lunch.

Working Week: Monday to Friday excluding national holidays.

Office Hours: 09:00 – 17:00 Monday to Friday.

Point of Contact

Should any questions arise from the contents of this document or if any further information is required, please contact the ANSEC Partner as detailed below:

Gillian McKelvey

ANSEC Principal Consultant

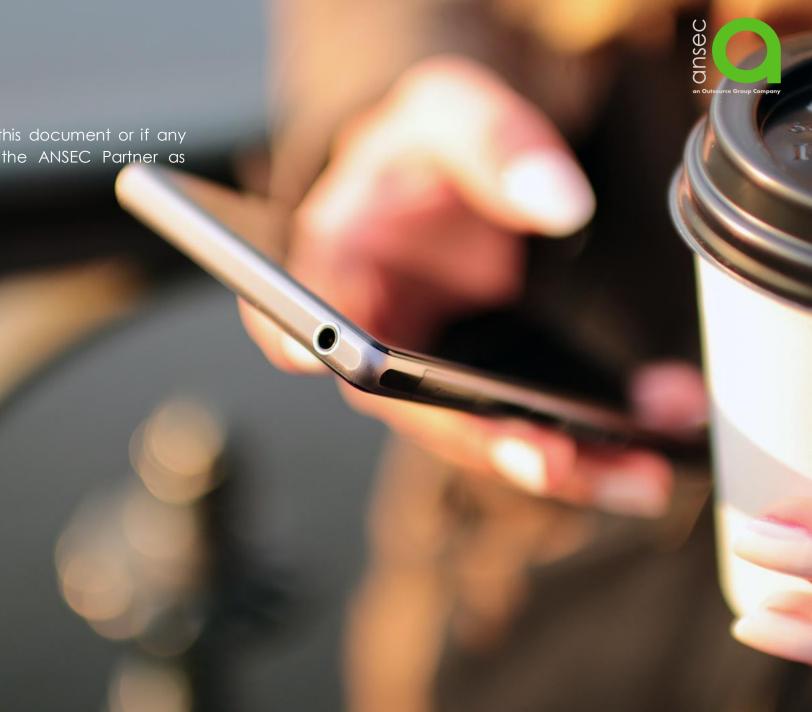
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ANSEC IA Limited is registered in Northern Ireland. Registration Number: NI 064909



Appendices

Service Definition



Appendix I: Service Definition (1 of 2)



Information Assurance

ANSEC operates an ISMS which is ISO/IEC 27001 certified. We began as an Information Assurance practice and the security of our customers data continues to be vitally important to our values as a trusted partner. Our offices have been designed and purpose built with security in mind. Our facility is equipped with evidential quality CCTV, a 24/7 monitored alarm and a proximity card access control system. Our staff are cleared to various National Security Vetting (NSV) levels and are experienced advisors on the application and implementation of Government Security Standards.

Details of the backup/restore and Disaster Recovery

ANSEC have policies and processes to safeguard the availability of client data. Technical and procedural controls have been implemented as part of the ANSEC Business Continuity Management system. Specific requirements for availability of customer data will be discussed and agreed with the customer prior to the start of each engagement.

On-boarding

ANSEC are a customer centric organisation and we understand the importance of offering a flexible service to our customers. We will discuss and agree with customers the most appropriate On-boarding and Exit processes prior to placement of the order.

Pricina

Refer to the pricing table in section 5.

Service Management

Our quality system is certified to ISO9001 and we have developed and implemented the ANSEC Quality Method (AQM) to ensure that we consistently provide quality services and products for our clients. Many of our staff are accredited PRINCE 2 practitioners and these skills are brought to bear when managing client engagements.

Service Constraints

Our preferred approach is to agree any necessary service constraints prior to the start of an engagement. Where appropriate service constraints will be documented in advance of the completion of the order.

Service Level

We believe in providing our customers with a service that is tailored to their specific needs. Our preferred approach is therefore to discuss and agree appropriate service levels and service delivery requirements with customers prior to beginning an engagement. ANSEC will then include the agreed service levels within the Cloud Services Agreement and utilise the ANSEC Quality Method to ensure that these levels are attained.

Appendix I: Service Definition (2 of 2)



Financial Recompense

ANSEC has built its reputation on providing high quality services to customers within the UK and Ireland. It is always our aim to meet or exceed our clients expectations and our quality management and assurance processes and procedures are designed to be customer centric. We are therefore keen to establish agreed protocols and checkpoints within every engagement to minimise the likelihood of service delivery issues.

Training

At ANSEC we take great pride in the quality of our consultants. Whilst the Cloud Services we provide do not specifically require training for customers our staff are happy to engage in knowledge and capability transfer processes. We are happy to discuss any knowledge transfer requirements with customers prior to commencing the engagement to ensure that we can design and implement effective plans.

Ordering / Invoicing

Please refer to Clause 7 of the ANSEC IA Ltd Cloud Services Terms and Conditions (supplementary document in attachment area).

Termination Terms

Please refer to Clause 8 of the ANSEC IA Ltd Cloud Services Terms and Conditions (supplementary document in attachment area).

Data Restoration / Service Migration

Whilst we do not envisage that our specialist cloud services will require data restoration or service migration facilities we will be happy to engage with customers to define and agree any requirements prior to beginning the engagement.

Consumer Responsibilities

Consumer responsibilities are described in Clause 3 of the ANSEC IA Ltd Cloud Services Terms and Conditions (supplementary document in attachment area).

Technical Requirements

Whilst we do not envisage that our specialist cloud services will have many technical requirements we will be happy to engage with customers to define and agree specific requirements prior to beginning the engagement.

Details of Trial Service

Where applicable and appropriate we would be willing to discuss the possibility of trial services for our cloud service offerings in more detail. Please contact the named person in section 6 to discuss your requirements; they will be happy to respond to any of your queries.



DOCUMENT CLASSIFICATION

This document has been prepared by ANSEC IA Limited (ANSEC) and has been classed as "COMMERCIAL - IN CONFIDENCE". All the information contained in this document is strictly for the intended Recipient and must not be disclosed to any other party without the prior written consent of ANSEC IA Limited.

DISCLAIMER

ANSEC IA Limited shall not assume any liability with respect to any matter or information referred to or contained in the document. Any person relying on the content of this document does so at their own risk, and neither the Recipient nor any party to whom the Recipient provides the document, or any matter or information derived from it shall have any right or claim against ANSEC IA Limited or any of its affiliates in respect thereof. The Recipient shall treat all information in the response as confidential.





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