MongoDB: Consulting DBA

We're your strategic partner to help you bring ideas to life, whether you just need a technical advice to push your project forward, or you need an entire development team to execute on your applications.

We offer custom consulting projects for those looking for guidance outside of the scope of our other consulting offerings. MongoDB consulting engineers can assist with all phases of implementations, such as installation, configuration, testing, performance tuning, deployment architecture, and best practices reviews. The consultants can work as a part of your project team during critical phases of projects on an ongoing or recurring basis.

MongoDB.

DBA 24x7 :

DBA services are available 24 hours per day, 365 days per year for Severity Level 1 Errors (as defined in the applicable MongoDB Support Policy). For Severity Level 1 Errors submitted during customer's local business hours, a DBA will respond within 30 minutes. For Severity Level 1 Errors submitted outside of customer's local business hours, a DBA will respond within one hour. For all other requests that are not Severity Level 1 Errors, DBA services are available Monday through Friday from 9am to 5pm in the time zone of the customer's location, excluding holidays observed by MongoDB, and a DBA will respond within four business hours. One quantity of Consulting: DBA-24x7 entitles customers to a single DBA resource for a subscription period of three consecutive months. Any additional quantities purchased will extend the subscription period by three months each.

Includes:
1 Onshore DBA during business hours: Performs the day-to-day maintenance and administration activities in the MongoDB Platform;
1 Offshore / Near Shore DBA for non-business hours and weekend coverage;
1 Onshore MongoDB Project Manager (Part-time, 1 hour / week): Supervises the service, provides status, and gathers and provides feedback;
1 Part-time Onshore MongoDB Consulting Engineer (Part-time, 1 hour / week) Offering must be consumed in consecutive, contiguous months commencing on the start date.

The service is provided remotely and the DBA will not be located at the customer site Offering must be consumed in consecutive, contiguous months commencing on the start date. All services are provided in English.

DBA 8x5 :

This level provides DBA services are available Monday through Friday from 9am to 5pm in the time zone of the customer's location, excluding holidays observed by MongoDB. One quantity of Consulting: DBA-8x5 entitles Customer to a single DBA resource for a subscription period of three consecutive months. Any additional quantities purchased will extend the subscription period by three months each.

Includes:
1 Onshore DBA during business hours: Performs the day-to-day maintenance and administration activities in the MongoDB Platform;
1 Onshore MongoDB Project Manager (Part-time, 1 hours / week): Supervises the service, provides status, and gathers and provides feedback;
1 Part-time Onshore MongoDB Consulting Engineer (Part-time, 1 hour / week).

Offering must be consumed in consecutive, contiguous months commencing on the start date.

The service is provided remotely and the DBA will not be located at the customer site Offering must be consumed in consecutive, contiguous months commencing on the start date. All services are provided in English.