

COMPUTACENTER – GET READY FOR WIN 11

GCloud 14 – Cloud Software

May 2024



SERVICE DESCRIPTION – GET READY FOR WIN 11

OVERVIEW

Service Description

Our Get Ready for Windows 11 Assessment service exists to provide customers with accurate insights about their Windows device and application estate to identify any blockers that would prevent them from upgrading to Windows 11 and then to provide actionable insights in the form of an Action Plan to help plot next steps. Typically, this service will be delivered prior to the Upgrade to Windows 11 service and after the Workplace Modernisation Assessment.

Key Features for our Customers

- ❖ **Device Compatibility:** Help you to identify which devices are capable of running Windows 11 and which are not. Our insights provide the rationale for a device not capable of running Windows 11 and helps you plan Device Refresh activities that will unblock end users for adopting Windows 11.
- ❖ **Application Compatibility:** We perform a comprehensive assessment of up to 50 of your most business-critical applications using our partner automation tooling which performs full install, smoke test and uninstall procedures using a Windows 11 build in your environment, with a level of efficiency and relevance that is much superior to native tooling. We can then provide a real-world view of which applications will run on Windows 11, which cannot and areas where remediation is required.
- ❖ **Overall Adoption Readiness:** Our service also brings together device, application, user and analytics data, to form a real-world view showing the overall adoption readiness of groups of end-users.

Key Benefit for our Customers

- ❖ Enables you to gain insights into the compatibility of your physical End User Computing estate with Windows 11
- ❖ Enables you to gain visibility of real-world compatibility of business-critical applications with Windows 11
- ❖ Enables you to understand the readiness of users, based on the device and applications they use, to move to Windows 11
- ❖ Provides an easy to understanding overall readiness picture of your estate to adopt Windows 11
- ❖ Builds and Action Plan in partnership with you to identify and prioritise remediation activities to help prepare to fully adopt Windows 11



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Why Computacenter and our Experience

Computacenter are a leading IT services provider across Europe, supporting customers and their users across the globe. Our Mission is to be Europe's preferred IT provider, and our strategic focus is to Enable User and their Business in a Digital World. We provide a complete portfolio of services from the Sourcing and optimisation of technology, through to complex transformation and Managed Services.

With over 30 years' experience and a strategic focus on End User Computing we have unrivalled scale and expertise in helping our customers navigate the challenges and opportunities of Digital Workplace Transformation, and a proven heritage of delivering successful transformation for many of the world's leading brands.

With our proven approach to Digital Workplace, you can be assured that our industry leading experience, solutions and capabilities will help you to accelerate and drive transformation to your users and business.



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PRICING OVERVIEW

For current pricing which accurately reflects your requirements, please contact your Account Manager, call us on 01707 631000 or send an email to government@computacenter.com.

Please ensure you reference the GCloud 14 Service ID number in all communication.



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ORDERING & INVOICING PROCESS

Ordering Process

Please contact your Account Manager, call us on 01707 631000 or send an email to government@computacenter.com

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Invoicing Process

Customers are invoiced monthly with 30 days net payment terms.



GET IN TOUCH

To find out how your organisation can take advantage of Computacenter's Cloud Propositions, please contact your Account Manager or send an email to government@computacenter.com

<https://www.computacenter.com/uk>

Helping our customers change the world

Computacenter is a leading independent technology and services provider, trusted by large corporate and public sector organisations. We are a responsible business that believes in winning together for our people and our planet. We help our customers to Source, Transform and Manage their technology infrastructure to deliver digital transformation, enabling people and their business.