

Acutest (part of Trustmarque) – Managed Test Teams Service

Acutest, a specialist software testing consultancy concentrating solely on testing software, business processes and IT; provides a full range of testing services, from simple test analysis services to test transformation using its' unique and proven Principles and Practices based approach to testing.

Regardless of the specific testing type the same approach is adopted for all testing, resulting in significantly better outcomes than traditional testing methods.

Our managed test service allows our dedicated test teams to support your internal testing in a flexible manner, utilising both onshore and offshore teams.

It's isn't always practical or cost effective to run your own inhouse test team. Even if you do have a test team, the demands of a new project, or the ability to rapidly ramp up the testing activity could be beyond the capability of your team.

Acutest's manages testing service offers a flexible solution using either local or offshore teams, or even a blended solution to meet your requirements.

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Service Definition Details

If you are looking to outsource your testing services we offer a range of solutions. Our flexible solutions encompass local teams, offshore services or a mix of local presence with offshore delivery.

We provide dedicated teams, supported by testing and business specialists as required, that focus on the technologies, solutions and services you provide. They are highly experienced and have access to our considerable testing capability in the form of the Acutest accelerator: our knowledge base of tools, techniques, templates, processes and benchmarks.

Our extensive testing activities enable us to be at the forefront of testing innovation and we use our experience to keep your solutions at the leading edge of advances in testing practices and frameworks.

We provide managed test solutions to organisations of all shapes and sizes, ranging from boutique software solution providers to large enterprises with constantly changing testing needs.

Top Features

- Complete flexibility – ramp up or down as when you need to.

- Cost effective – only pay for the testing you need.
- Blended support, using onshore and offshore teams
- Backed up by the Acutest Accelerator – a tried and tested repository of collateral ready for fast deployment.
- A Principles and Practices based approach, where the Principles are used to support the selection and implementation of the optimum Practices.
- At the end of the assignment we leave a public domain implementation of our tooling such that our customer may continue the work we have started.
- We have already delivered this service to numerous organisations of varying size.

Business Benefits

- Reduce headcount and decrease internal costs
- Reduced cost of testing whilst increasing the speed.
- Increased speed of change through our unique principle based testing approach.
- Improved governance of change through better business alignment of the testing and management reporting.
- Go live faster with confidence.
- An approach that focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest is highly experienced in deploying and managing resource at different levels and sizes, across multiple programmes and projects. We draw on this experience, together with our on-boarding & knowledge transfer processes, to deliver clients the right resource(s), quickly and effectively.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- Reduce project overall time and cost through the adoption of our Practices and Principles.
- Provide clients with a strategic partnership by partnering with a proven supplier that has the required experience and is flexible and easy to do business with.
- Provide access to an extensive portfolio of services and resources with the capability to process, plan, and deliver complex output based results.
- Help develop new ways of working based on best practice and industry standards.
- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How we will repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How buyers or suppliers can terminate a contract?

Please refer to our Terms and Conditions.

Why Trustmarque/Acutest?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.
- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.
- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.
- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.

- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors