Acutest (part of Trustmarque) - Functional Testing

Acutest, a specialist software testing consultancy concentrating solely on testing software, business processes and IT; provides a full range of testing services, from simple test analysis services to test transformation using its' unique and proven Principles and Practices based approach to testing.

Regardless of the specific testing type the same approach is adopted for all testing, resulting in significantly better outcomes than traditional testing methods.

Our functional testing service covers all aspects of testing. Using the tools and practices available to that Acutest have built up over countless programmes over almost 20 years (The Acutest Accelerator) enables us to quickly identify priorities issues, increasing confidence and reducing the time for projects to go live.

A common reason why testing is completed sub-optimally, or in such a way that a programme fails, is that an inappropriate "one size fits all" approach to testing is used.

Service Definition Details

Functional testing focuses on finding faults in the behaviour of the system under test. Acutest's Functional Testing services cover all aspects of functional testing and include:

- Unit testing
- Feature testing
- Component testing
- System testing
- Integration testing
- End to end testing
- User acceptance testing (UAT)
- Regression testing
- Manual testing
- Process testing
- Website testing
- Mobile application testing
- Mobile network testing
- Internet testing
- Wi-Fi testing

- Device testing
- iOS and Android testing
- Root cause analysis testing
- Test management

Acutest's Principles and Practices led approach is adopted for all testing scope and priorities ensuring that testing time, cost and effort is only deployed where it is really needed and that the highest areas of risk are tested as early as possible, with testing being business focused.

Over the years, Acutest has supported a wide range of businesses, from large corporations with thousands of testers, to small start-ups in the development phase before 'going live'. It is our Principles and Practices led approach that makes the difference and enables our clients to derive maximum value from testing.

Further, in all our engagements we use the Acutest Accelerator Framework. This framework contains all the tools, techniques and processes to test projects. It also includes training material, checklists, repositories and know-how that will enable best practices to be implemented quickly and smoothly.

The Accelerator comprises both Principles and Practices, where the Principles are used to support the selection and implementation of the optimum Practices.

Top Features

- The Acutest Accelerator – a tried and tested repository of collateral ready for fast deployment.
- Principles and Practices based approach, where the Principles are used to support the selection and implementation of the optimum Practices.
- Our 3 key Principles are:
  - Begin with the big risks - focus on what matters most.
  - Fail Fast - find defects as soon as possible after they are introduced.
  - See through the users' eyes - going beyond the formal specification to identify all things that really matter to the user.
- At the end of the assignment, when possible we leave a public domain implementation of our tooling such that our customer may continue the work we have started.
- We have already delivered this service to numerous organisations of varying size.

Business Benefits

- Reduced cost of testing.
- Increased speed of change through our unique principle based testing approach.
- Improved governance of change through better business alignment of the testing and management reporting.
- Go live faster with confidence.

- An approach that focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest is highly experienced in deploying and managing resource at different levels and sizes, across multiple programmes and projects. We draw on this experience, together with our on-boarding & knowledge transfer processes, to deliver clients the right resource(s), quickly and effectively.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- Reduce project overall time and cost through the adoption of our Practices and Principles.

- Provide clients with a strategic partnership by partnering with a proven supplier that has the required experience and is flexible and easy to do business with.

- Provide access to an extensive portfolio of services and resources with the capability to process, plan, and deliver complex output based results.

- Help develop new ways of working based on best practice and industry standards.

- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How we will repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How buyers or suppliers can terminate a contract?

Please refer to our Terms and Conditions.

Why Trustmarque/Acutest?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.
- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.
- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.
- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.
- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors.