

Acutest (part of Trustmarque) Test Assurance Advancement Programme

Acutest, a specialist software testing consultancy concentrating solely on testing software, business processes and IT; provides a full range of testing services, from simple test analysis services to test transformation using its' unique and proven Principles and Practices based approach to testing.

Regardless of the specific testing type the same approach is adopted for all testing, resulting in significantly better outcomes than traditional testing methods.

Acutest performs a rapid assessment of your organisation's programme or projects to evaluate the maturity level of their testing function. In light of assessment results Acutest will co-create a test process improvement plan/blueprint/roadmap to help overcome challenges relating to budget allocations, resource skills, and process inconsistencies in your QA department.

Acutest also help implement the steps that will achieve greater consistency in quality, greater control of test execution, and improved cost savings.

A common reason why testing is completed sub-optimally, or in such a way that a programme fails, is that an inappropriate "one size fits all" approach to testing is used.

Service Definition Details

Acutest helps companies through an accelerated assessment, followed by iterative and incremental delivery, to allow us to review and refine the improvement activities. By employing a rapid, risk-based approach based on our established framework, we work collaboratively identify areas of improvement, implement quick prototypes/Proof of Concepts to, build confidence and identify pilot areas. Below are key activities that we support:

- We measure the existing maturity through a three-pronged approach including review of test deliverables joint workshops, SMEs/stake holder interviews to capture our insights and ideas for improvement.
- Benchmark the test maturity of client's organisation against the industry best practices
- Define a roadmap for success and create actionable plans that focus effort and value on business priorities
- Leverage industry best-practice Accelerators to reduce cost and improve productivity.

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Top Features

- Standardised and structured framework based on established principles and practices to guide the test maturity assessment
- Objective and repeatable allowing companies to establish baseline and track improvements on a regular basis, can also be used to compare business areas, programmes, portfolios etc to embed learnings from different areas
- Rapid assessment and collaborative -creation of a prioritized test process improvement backlog that helps optimise, structures, and refines your approach to testing
- A coordinated approach to achieving cost, time and quality improvement
- Comprehensive evaluation of programme (s) testing
- Identified opportunities to deliver measurable improvements by Increased productivity and reduced time-to-market
- A test assessment can be carried out at any level organisational, programme, project
- We also provide targeted assessments with a view to define the next steps for key requirements for e.g. transformation to agile, overcome current project issues to deliver of time
- At the end of the assignment we leave a public domain implementation of our tooling such that our customer may continue the work we have started.
- We have already delivered this service to numerous organisations of varying size.

Business Benefits

- Clear and improved insight into your testing maturity
- A clear list of priority areas to focus on for improvements
- Early visibility of measurable improvements through proof of concepts/pilots
- Help client implement the steps that will achieve greater consistency in quality, greater control of test execution, and improved cost savings.

Onboarding and offboarding support you provide

Our ability to facilitate knowledge transfer, on-boarding and off boarding is of vital importance to us in delivering efficiencies across client projects.

Acutest is highly experienced in deploying and managing resource at different levels and sizes, across multiple programmes and projects. We draw on this experience, together with our on-boarding & knowledge transfer processes, to deliver clients the right resource(s), quickly and effectively.

Through our approach to testing, coupled with our proven industry experience and high quality of resource, we can:

- Reduce project overall time and cost through the adoption of our Practices and Principles.

- Provide clients with a strategic partnership by partnering with a proven supplier that has the required experience and is flexible and easy to do business with.
- Provide access to an extensive portfolio of services and resources with the capability to process, plan, and deliver complex output based results.
- Help develop new ways of working based on best practice and industry standards.
- Shared expertise / innovation from working with similar clients / organisations over the past decades.

Pricing overview, including volume discounts or data extraction costs

Pricing discounts may be available depending on the size and scope of the engagement / projects.

Prices exclude:

- Expenses (Travel and Subsistence)

Service constraints

This service does not have any constraints however, this is subject to buyers/clients' requirements, environment, and technologies.

Service levels like performance, availability and support hours

Our support hours 9 to 5 (UK time), Monday to Friday.

Clients have 9 to 5 access by email and telephone.

How we will repay buyers if we don't meet service levels?

Please refer to our Terms and Conditions.

Ordering and invoicing process

Please refer to our Terms and Conditions.

How buyers or suppliers can terminate a contract?

Please refer to our Terms and Conditions.

Why Trustmarque/Acutest?

- A specialist provider of testing, assurance and governance services, concentrating on testing IT processes and technology centred change.

- Our approach focuses on areas that matter most - enabling project teams to move quickly irrespective of methodology and technology.
- Strong and consistent track record of growth.
- Over 90% of our business comes from existing clients and referrals which is genuine confirmation that the approach enables our clients to derive real value from testing.
- Major cost savings by adopting the Acutest Accelerator Framework, a framework that contains all the tools, techniques and processes to test projects.
- Acutest has a skilled and flexible resource pool with global coverage.
- Our clients go live faster with confidence.
- We have a deep understanding of the market dynamics, the competitiveness, cost challenges as well as customer service needs that our clients face.
- We are a catalyst to programme success.
- A strong organisation and culture.
- We combine our expertise with technology to make processes smarter, organisations more efficient and customer experiences better.
- Highly diversified across private and public sectors