



Arcanum Information Security Ltd

**Service Definition Document
SPECIALIST CLOUD SERVICES**

Scope of our Cloud Services

Consultancy Services will be delivered in line with the following:

- Specialist services will be provided by Arcanum Information Security Ltd to the client once the scope of the service has been agreed and upon receipt of an authorised order from the client.
- Standard Consultancy delivery is between our standard working hours of 09.00 and 18.00, Monday to Friday (excluding bank holidays). An out of hours service can be provided outside standard working hours with prior arrangement.
- All services are delivered by Arcanum Consultants who are suitably qualified and experienced and will have a minimum of SC clearance.

Contact Us

For detailed information on how we may support your requirement, contact our team:

Email: contact@arcanum-cyber.com

Phone: +44 (0)29 2278 4452

Website: www.arcanum-cyber.com