

G-Cloud 14

Service Definition Document

Cloud-enabled Assurance Against
Counter Fraud Functional Standards

May 2024

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1. Introduction

EY is delighted to participate in the latest release of the G-Cloud framework. We have been a supplier through G-Cloud since its inception and, in line with digital trends, have evolved our services over this time.

Digitalisation strategies and adoption of cloud technologies are a core enabler in tackling today's challenges such as energy transition and net zero, cyber-security and data loss, workforce skills gap, and ethical and regulatory changes. With enterprise technology evolving at an unprecedented pace, it is critical to work with a partner that can help you navigate these challenges and that brings an in depth understanding of how to leverage the broader technology ecosystem (e.g. ServiceNow, Microsoft, SAP) and emerging technologies (e.g. AI, Augmented Reality) in the context of cloud solutions to do so.

With 135,000 consultants globally, of which 17,000+ are cloud professionals providing services across Azure, AWS, GCP, IBM and Alibaba Cloud, we support all aspects of digital business transformations pivoting around cloud. We deliver end to end services from cloud strategy and migration to solving specific business challenges through building cloud native digital solutions. These technology-driven services are supplemented by our business and people capabilities allowing for holistic transformational change and adoption.

EY offers a range of cloud services that help organisations globally to modernise their business core, build data centricity and connect distributed ecosystems (see Figure 1):

Data modernisation through cloud -

Migrate data to cloud, transform data foundations with intelligent cloud data platforms and infuse AI to accelerate and optimise operations and workflows such as our Advanced Analytics and Data Science service.

Distributed cloud - Develop, deploy and manage distributed architectures across multiple public clouds and edge, building resiliency, security and compliance such as our Cloud Strategy and Architecture service.

Industry cloud - Accelerate speed to market with EY industry clouds, through sector-specific use cases and opportunities to co-create solutions with industry specialists and ecosystem partners such as Microsoft, SAP and ServiceNow.

Sustainability cloud - Design cloud solutions that reduce carbon emissions and embed energy-efficient architecture and methods into cloud-based solutions such as our Microsoft Sustainability Manager solution.

Trusted cloud - Embed strong governance into cloud architecture that helps you comply with rapidly evolving legal and regulatory requirements.

Cloud economics - Create transparency on your cloud consumption and strengthen governance of costs and controls, enabling data-driven decisions and optimisations.

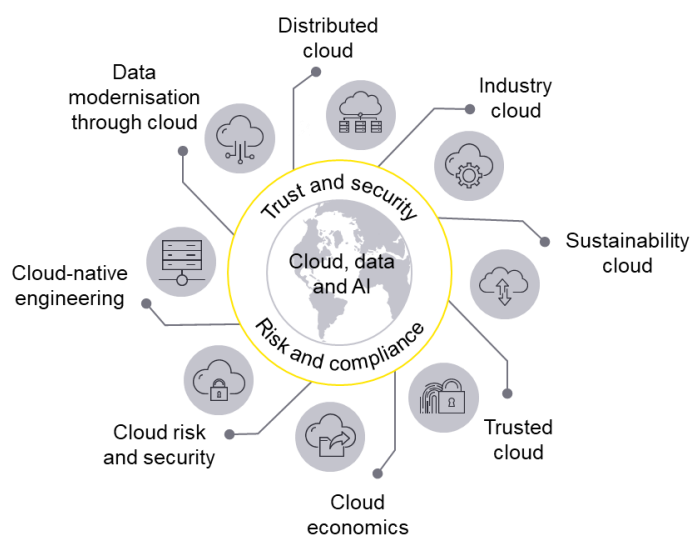


Figure 1 - EY Global Cloud Services

Cloud risk and security - Secure trust in critical business applications and data platforms hosted in multi-cloud environments from the onset, enabling innovation and transformational change.

Cloud-native engineering - Develop and deploy data and insights-driven microservices and composable architectures, enabled by industrialised DevOps.

For G-Cloud 14, we have curated a range of services grouped into themes (see Figure 2) which align to our Global Cloud Services and that can be procured separately or together to meet your specific requirements.

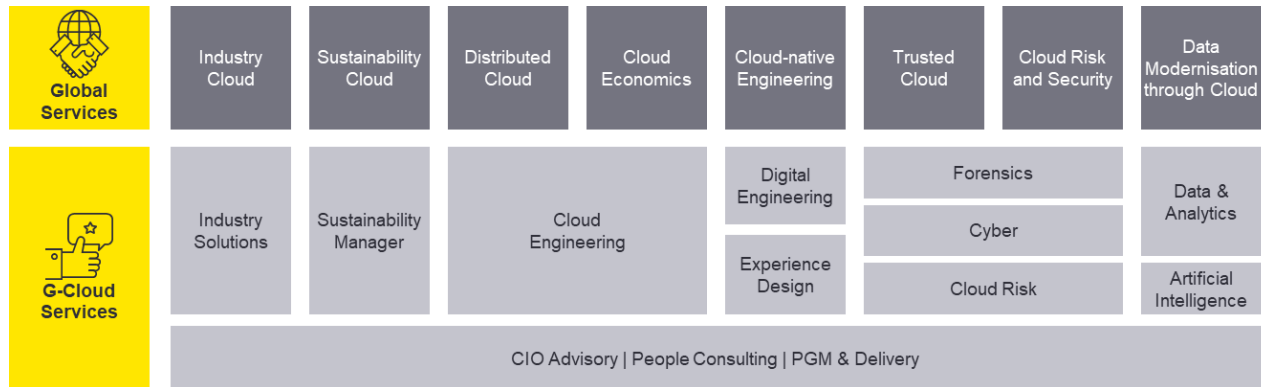


Figure 2 - EY G-Cloud 14 Service Themes

EY has been recognised as a:

- ✓ Leader in the Gartner Magic Quadrant for completeness of vision and ability to execute and have scored highest in Strategy and Consulting, Data Management and Governance Use Cases
- ✓ Leader in Cloud Security and Microsoft Implementation Services by IDC MarketScape
- ✓ Top cloud professional services provider, based on an analysis of our capabilities and strategies by IDC MarketScape
- ✓ Leader in the 2023 Cloud Services in Insurance PEAK Matrix by Everest Group

2. Service detail

2.1. Introduction to the Service

EY provides advanced analytics and data science services to derive actionable insights from owned, acquired and open data sources. Spanning descriptive, diagnostic, predictive and prescriptive analytics, we identify, develop, industrialise and integrate analytical models to enhance business outcomes with proven expertise in data science, machine learning, artificial intelligence and process optimisation.

These digital services are aligned towards several key forensic use cases such as:

- Management of fraud and error risk in Government schemes, disbursements and procurement by combining extensive investigative experience with cutting-edge analysis of data and risk management practices
- Prevention and resolution of disputes with suppliers, agents and public bodies with services spanning the entire lifecycle from monitoring of contracts, to the Discovery of documents and detailed analysis of claims
- Promotion of integrity in publicly funded schemes by combining advice on topics such as fraud risk assessment and management, compliance, whistleblowing, third party risk, software asset management etc. with robust analytics for quantification

Outcomes that these analytic techniques support can cover a range of G-Cloud services, each with specific features aligned to contemporary public sector needs and business objectives. Including:

- **Forensic Data Analytics**

- ✓ Forensic Data and Analytics
- ✓ Quantexta-powered entity resolution and network analytics
- ✓ AI-enabled Data Analytics for Forensic, Risk and Integrity services

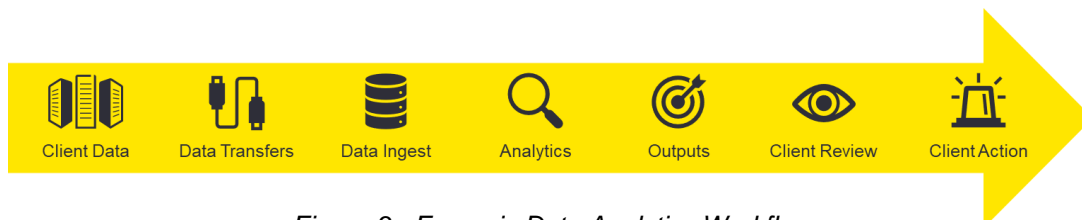


Figure 3 - Forensic Data Analytics Workflow

- **Fraud and Investigation Services**

- ✓ Cloud-enabled Investigations
- ✓ Cloud-enabled Whistleblowing
- ✓ Cloud-enabled Fraud Risk Management
- ✓ Cloud-enabled fraud maturity assessment
- ✓ Cloud-enabled Assurance against counter fraud functional standards

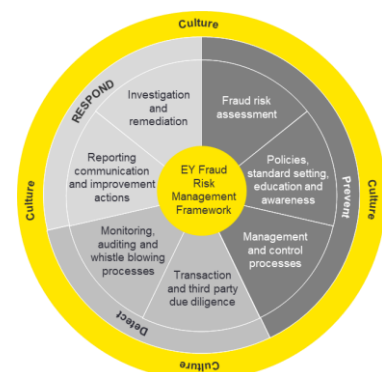


Figure 4 - EY's Fraud Risk Management Framework

- **Compliance Services**
 - ✓ Cloud-enabled Compliance & Integrity
 - ✓ Cloud-enabled Third-Party Risk Management
- **Contract & Dispute Services**
 - ✓ Forensic Contract Advisory
 - ✓ Dispute Services
- **Software Asset Management**
 - ✓ Software Asset Management
- **Electronic Discovery**
 - ✓ eDiscovery Strategy and Advice
 - ✓ Document Review Services
 - ✓ Cloud E-discovery Hosting Services

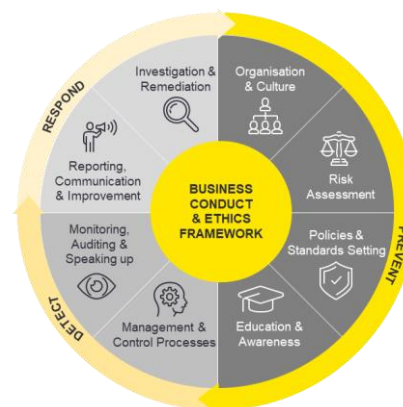


Figure 5 - EY's Business Conduct & Ethics Framework

To enable these outcomes, EY designs, implements and employs cloud hosting and associated analytics platforms and tools to support the full analytics lifecycle; from initial use case to fully implemented, secured and scalable service. We use tested approaches to rapidly provision environments on client platforms (cloud tenancies) or can host for clients on our accredited Client Technology Platform; a wide-ranging and secure service hosted on Microsoft's Azure platform.

Identifying the right datasets, assessing the privacy and security implications and crafting the right data sharing agreements is key to the success of any data-dependent project. EY has successfully helped hundreds of clients through this stage, dealing with varied sector-considerations, regional data-handling rules and complex regulatory requirements.

EY also brings extensive experience in data engineering to ingest, integrate and structure datasets so that large, disparate, multi-formatted datasets can be built into a cohesive whole. Our history of hundreds of successful projects shows that building a unified, cleansed, interconnected data foundation underpins insight discovery and enables data scientists to deliver solutions with quick turnarounds while adding the greatest value.

This capability combined with EY's comprehensive capabilities across the public sector value chain, positions us to be your analytics, forensics and Discovery partner of choice.

2.2. Service Description

The Public Sector Fraud Authority (PSFA) estimates that up to 5% of government expenditure is lost to fraud and error. The Governments' counter fraud functional strategy for 2024-2027 sets out several objectives and measures to improve the overall effectiveness of the counter fraud response.

In parallel, the PSFA has also launched a new, more detailed CIAF based on GovS013, and is testing organisations' compliance with it on a rolling basis. Compliance with this more challenging standard is mandatory.

Our service enables organisations to:

- **Identify current maturity:** We will collect and analyse evidence of your organisations' current maturity against each element of the standards, providing and independent, third-party view to inform your decision-making
- **Prepare evidence for PSFA external review:** We will organise the supporting evidence for the external assurance review by the PSFA, enabling a more efficient and straightforward review
- **Design remediation/maturity improvement plan:** We will support you to design a compliance remediation, or maturity improvement plan. This will help your organisation bridge the gap between its current and desired maturity levels
- **Implementation support:** We will support you to implement the remediation/maturity improvement plan, including through the use of cloud-based preventative, detective and reactive controls. As part of this, we can also support your organisation to improve its fraud and error strategy and action plan, policies, fraud risk assessments, fraud and error measurement and assurance activities, among other critical policies, procedures and artefacts
- **Ongoing monitoring and review:** We will support you to periodically monitor and review your compliance and maturity against the standards, enabling you to assess your progress in reaching your target maturity

Benefits	Features
<ul style="list-style-type: none">• Improve compliance/maturity against mandatory standards such as GovS013 and CIAF• Customised remediation and maturity enhancement plan• Improved response to fraud/error, enhancing ROI on counter fraud/error activities• Protect and enhance an organisation's reputation	<ul style="list-style-type: none">• Assessment of coverage of GovS013 and CIAF• Identification and design of remediation and improvement plan• Update to organisational counter fraud strategy and action plan• Cloud-enabled support to the implementation of improvements & enhancements• Fraud policy review and update

2.3. Pricing

This service is priced in accordance with the SFIA rate card provided and can be modelled using a range of commercial approaches e.g., time & materials, fixed price, etc.

3. Key contacts

For further information please get in touch via the email address below.



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EY | Building a better working world

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