

G-Cloud 14

Service Definition Document

Cyber Transformation

May 2024

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1. Introduction

EY is delighted to participate in the latest release of the G-Cloud framework. We have been a supplier through G-Cloud since its inception and, in line with digital trends, have evolved our services over this time.

Digitalisation strategies and adoption of cloud technologies are a core enabler in tackling today's challenges such as energy transition and net zero, cyber-security and data loss, workforce skills gap, and ethical and regulatory changes. With enterprise technology evolving at an unprecedented pace, it is critical to work with a partner that can help you navigate these challenges and that brings an in depth understanding of how to leverage the broader technology ecosystem (e.g. ServiceNow, Microsoft, SAP) and emerging technologies (e.g. AI, Augmented Reality) in the context of cloud solutions to do so.

With 135,000 consultants globally, of which 17,000+ are cloud professionals providing services across Azure, AWS, GCP, IBM and Alibaba Cloud, we support all aspects of digital business transformations pivoting around cloud. We deliver end to end services from cloud strategy and migration to solving specific business challenges through building cloud native digital solutions. These technology-driven services are supplemented by our business and people capabilities allowing for holistic transformational change and adoption.

EY offers a range of cloud services that help organisations globally to modernise their business core, build data centricity and connect distributed ecosystems (see Figure 1):

Data modernisation through cloud -

Migrate data to cloud, transform data foundations with intelligent cloud data platforms and infuse AI to accelerate and optimise operations and workflows such as our Advanced Analytics and Data Science service;

Distributed cloud - Develop, deploy and manage distributed architectures across multiple public clouds and edge, building resiliency, security and compliance such as our Cloud Strategy and Architecture service.

Industry cloud - Accelerate speed to market with EY industry clouds, through sector-specific use cases and opportunities to co-create solutions with industry specialists and ecosystem partners such as Microsoft, SAP and ServiceNow.

Sustainability cloud - Design cloud solutions that reduce carbon emissions and embed energy-efficient architecture and methods into cloud-based solutions such as our Microsoft Sustainability Manager solution.

Trusted cloud - Embed strong governance into cloud architecture that helps you comply with rapidly evolving legal and regulatory requirements.

Cloud economics - Create transparency on your cloud consumption and strengthen governance of costs and controls, enabling data-driven decisions and optimisations.

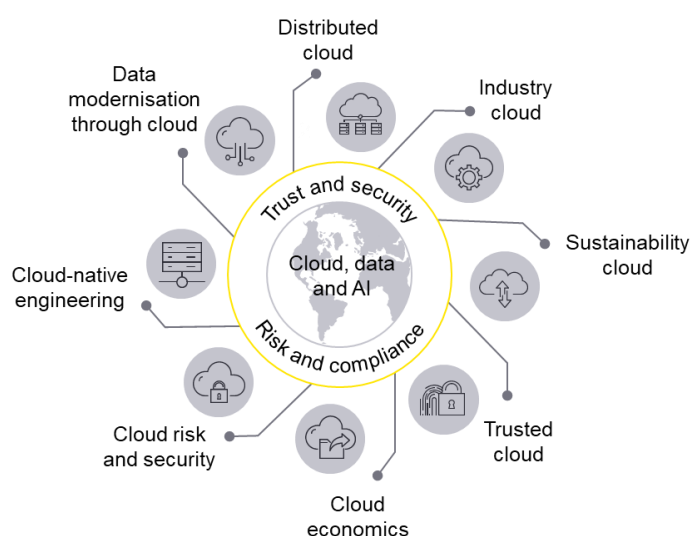


Figure 1 - EY Global Cloud Services

Cloud risk and security - Secure trust in critical business applications and data platforms hosted in multi-cloud environments from the onset, enabling innovation and transformational change.

Cloud-native engineering - Develop and deploy data and insights-driven microservices and composable architectures, enabled by industrialised DevOps.

For G-Cloud 14, we have curated a range of services grouped into themes (see Figure 2) which align to our Global Cloud Services and that can be procured separately or together to meet your specific requirements.

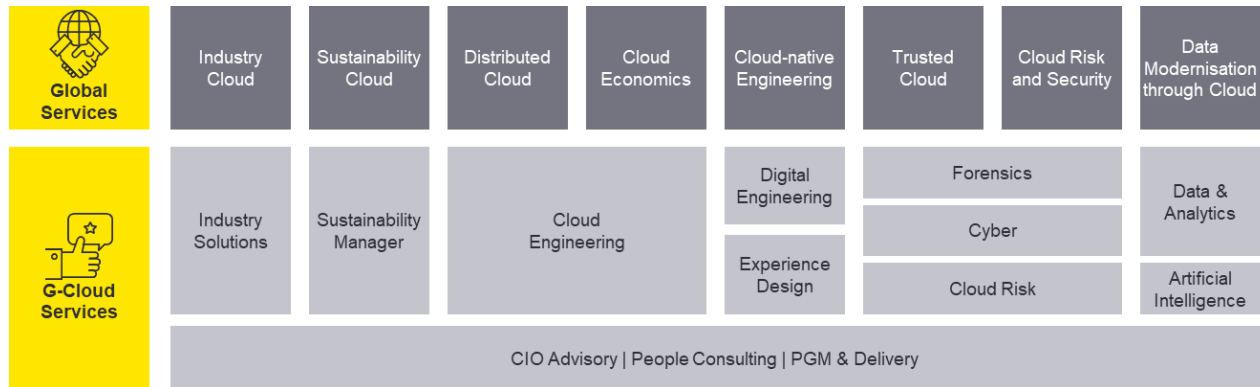


Figure 2 - EY G-Cloud 14 Service Themes

EY has been recognised as a:

- ✓ Leader in the Gartner Magic Quadrant for completeness of vision and ability to execute and have scored highest in Strategy and Consulting, Data Management and Governance Use Cases.
- ✓ Leader in Cloud Security and Microsoft Implementation Services by IDC MarketScape
- ✓ Top cloud professional services provider, based on an analysis of our capabilities and strategies by IDC MarketScape
- ✓ Leader in the 2023 Cloud Services in Insurance PEAK Matrix by Everest Group

2. Service detail

2.1. Introduction to the Service

EY enables secure cloud transformation journeys by orchestrating cloud and technology providers as well as providing the required security services for compliant and resilient cloud business models. We deliver positive security transformation to the business through the design or review of cloud service architecture ensuring it meets business need and requirements for security, risks mitigation and conforms to the relevant policies and regulations, while balancing information and business risk against cost of controls.

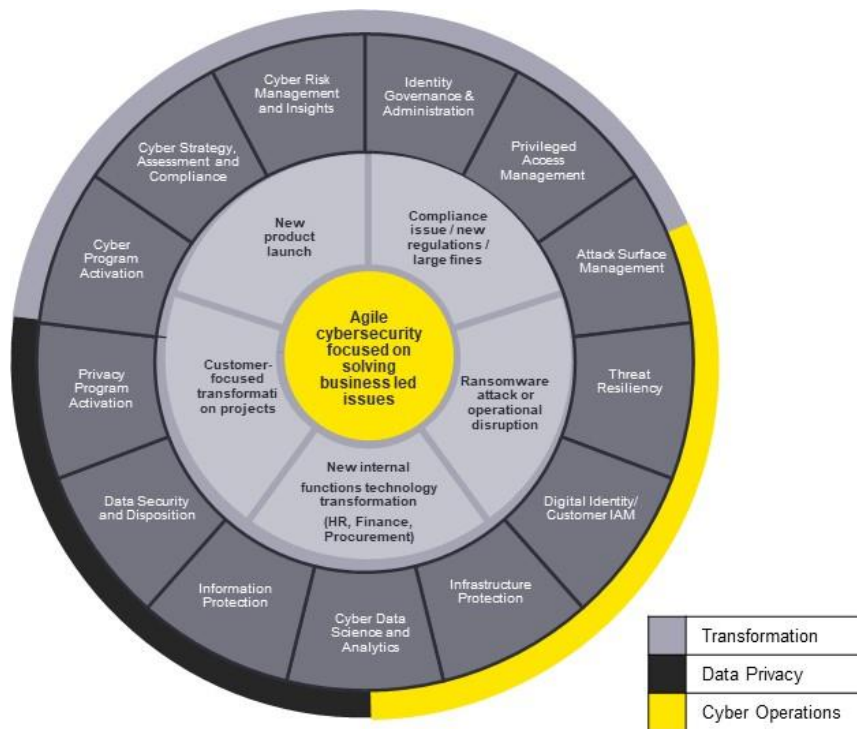


Figure 3 - EY Cyber Services

The components of this service are:

- ▶ Cloud Security Governance
- ▶ Security Capability and Cyber Strategy
- ▶ Extension of the Enterprise Security Framework into Cloud
- ▶ Cyber Operations
- ▶ Cloud Security Assessment
- ▶ Architecture and Engineering
- ▶ Cyber Resilience
- ▶ Platform and Apps Readiness
- ▶ Human Factors Security
- ▶ Cyber Board Advisory
- ▶ Cloud Security Audit

Through this service clients can achieve the following benefits:

- ▶ Compliance to industry and government cloud security standards
- ▶ Security architecture assessment and maturity review of the cloud services
- ▶ Consistent process across cloud providers and business units
- ▶ Effective cloud governance
- ▶ Regulatory compliance integrated to design and review
- ▶ Information security risk assessment and assurance
- ▶ Resilient cloud infrastructure design and review
- ▶ Alignment of cloud security strategy with the core information security strategy

- Defined cloud security patterns based on standards and leading practices

EY Cybersecurity supports trust in systems, design and data, so organisations can take more risk, make transformational change and enable innovation with confidence. EY teams accomplish the mission by developing solutions that can be used to assure security and resilience of key business transformation initiatives and/or business functions. These solutions are built using talent, experience and capability resident within the 5 competencies.

Security Strategy, Risk, Compliance and Resilience - This set of solutions helps organisations evaluate the effectiveness and efficiencies of their cybersecurity and resiliency programs in context of the business growth and operations strategies. The solutions apply consistently regardless of where they are applied (IT, IoT, OT, Cloud), provide clear measurement of risk and capture current risks to the organisation and demonstrate how cyber risks will be managed going forward. Each service can be combined to form a larger program or transformation effort.

Data Protection and Privacy - EY data protection and privacy services and solutions are designed to help organisations protect their information over the full data lifecycle – from acquisition to disposal. EY service offering helps organisations stay up to date with data security and data privacy good practices, as well as compliancy with regulation, in a constantly evolving threat environment and regulatory landscape. In the event of misuse or breach of personal information, the services can help companies forensically identify the scope and nature of the misuse or breach, and take steps to remediate and report on the event.

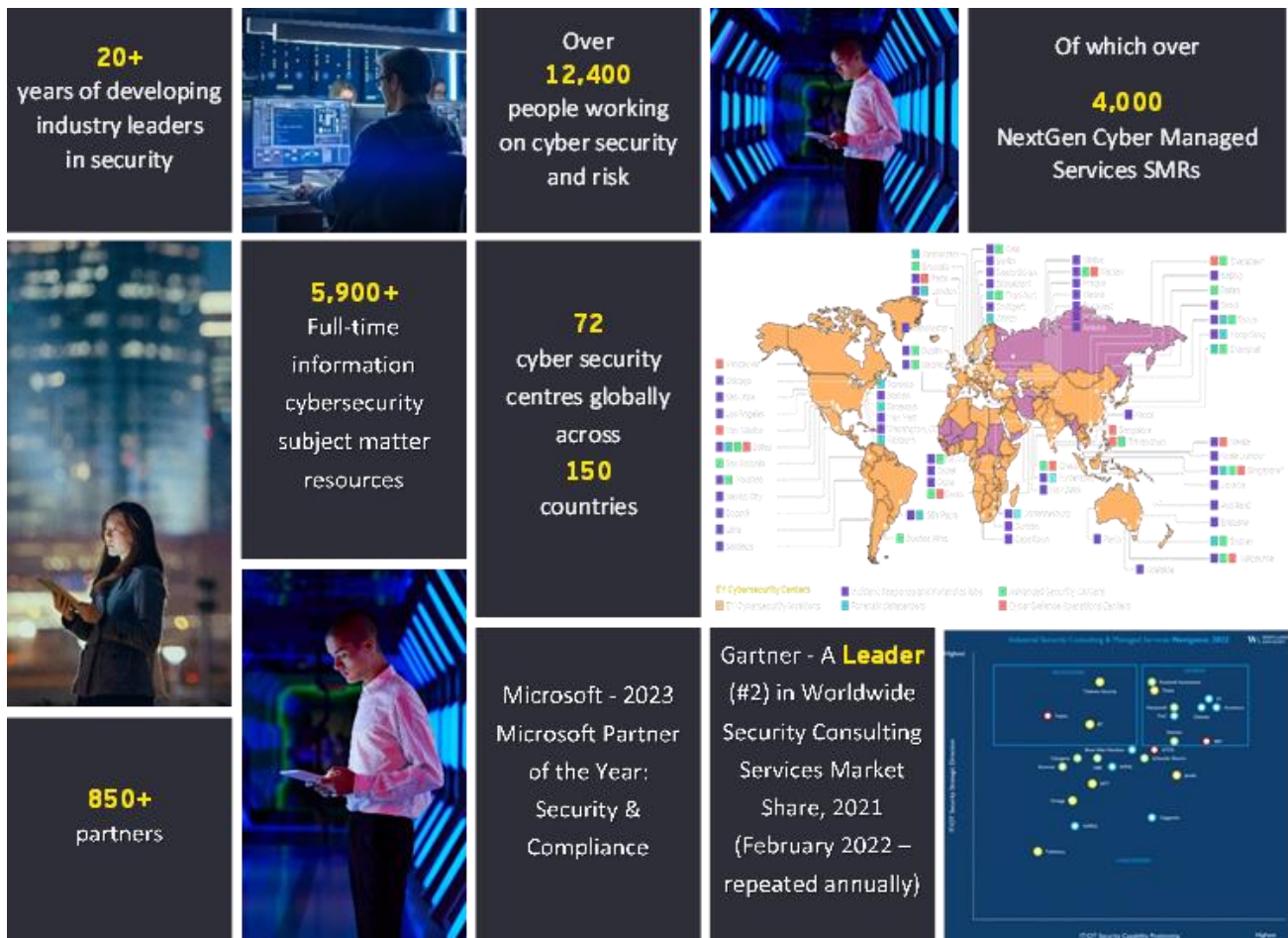


Figure 4 - EY UKI Cyber Key Metrics

Identity and Access Management (IAM) - This set of solutions helps support organisations with their definition of access management strategy, governance, access transformation and ongoing operations. IAM includes the processes and technologies collectively used to manage the lifecycle of digital identities (profiles) for people, systems, services and users, and is a crucial part of keeping a client's data and key resources protected from cyber attacks and limited to only those who should have access.

Security Architecture, Security Engineering, and Emerging Technologies - EY security architecture, security engineering, and emerging technologies services and solutions are designed to help companies protect their organisations from adversaries that would seek to exploit weaknesses in the design, implementation, and operation of their technical security controls, including disruptive technologies in the marketplace (e.g., cloud computing, blockchain, internet of things (IoT)/industrial control systems (ICS) devices, connected automotive, robotic process automation (RPA), etc.)

Next Generation Security Operations and Response - EY next generation security operations and response services along with a deep portfolio of advisory, implementation and managed services, can help clients build a transformation strategy and roadmap to implement the next generation of security operations, and provide the right amount of support to help you manage leading class security operations in a programmatic way.

Alliances

At EY, we deliver long-term value to our clients and society with our Alliance & Ecosystem Relationships by enabling secure transformations through integrated delivery of cybersecurity with other capabilities.

In today's complex cyber risk landscape, our clients need and value comprehensive reliable cybersecurity strategies and operations. EY stands out for its ability to create value for clients through future-proofed technology, that enable business outcomes, via our alliance ecosystem orchestration.

EY cyber professionals work closely with our alliance partners to combine transformational consulting experience with leading technologies. Together, we help businesses create dependable capable safeguards and strategies to detect, respond to and prevent, potential cyber attacks.

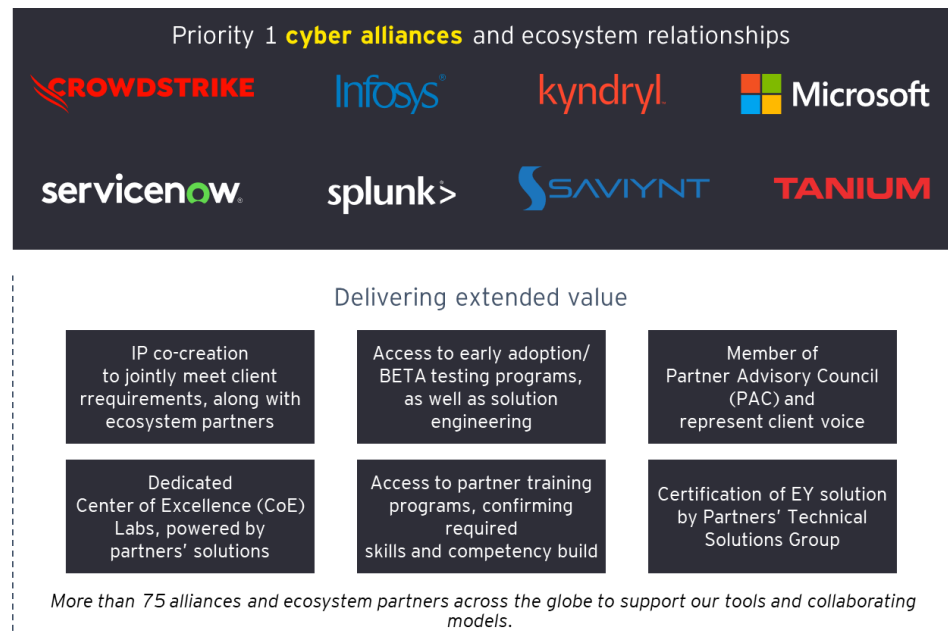


Figure 5 - EY Cyber Key Alliance Partners

2.2. Service Description

Cyber Transformation

EY works with clients to design and deliver their security transformation programmes. We support the uplift of existing capability, the creation of new services and the improvement of your overall cyber maturity. We provide consultants experienced in both cyber security and programme delivery to help you achieve your programme objectives.

Features:

- ▶ Delivery partner for critical cyber transformation programmes
- ▶ Accredited resources with capabilities across security disciplines
- ▶ Programme delivery experience and EY delivery accelerators
- ▶ Review of existing programmes/projects and develop improvement plan
- ▶ Build business cases for future transformational investment
 - Security services design and build
 - humans@centre: managed people change and impact

- ▶ Integrated offering with technology transformation and people change resources
- ▶ Access to specialist SME delivery partners as needed

Benefits:

- ▶ Achieve strategic aims of your security programme
- ▶ Improve delivery confidence
- ▶ Reduce security risk in your organisation
- ▶ Optimise investment spend versus transformation benefits
- ▶ Reduce change disruption and negative impacts on your teams

- Protect citizen data with improved security
- Improve user satisfaction with more reliable services
- Improvement in framework maturity levels

Our Cybersecurity Transformation solution allows businesses to gain insight into their organizations' cybersecurity maturity through a cross-functional view of their security capabilities.

Our solution identifies approaches to help manage the cyber risk that is posed to the successful execution of business strategy. This insight provides the basis upon which we form the business design, and deliver and maintain cybersecurity transformation.

EY people, technology and innovations will help organizations to gain trust in their systems, adapt to disruptive change and embrace cyber transformation with confidence and scale. A range of EY products and tools are available to be integrated into business operations and complement existing initiatives.

Our approach recognises that there are priority solutions to include as part of an organisation's cyber transformation:

- Cyber confidence and customer trust: protecting and growing revenue through effective cybersecurity
- Cloud security transformation: future proofing enterprise security for cloud adoption
- Security operations transformation: enabling a transition to automated security operations
- Supply-chain security transformation: establishing a robust third-party risk management programme
- Cyber governance and resilience: creating effective security operations and a strong security-focused culture

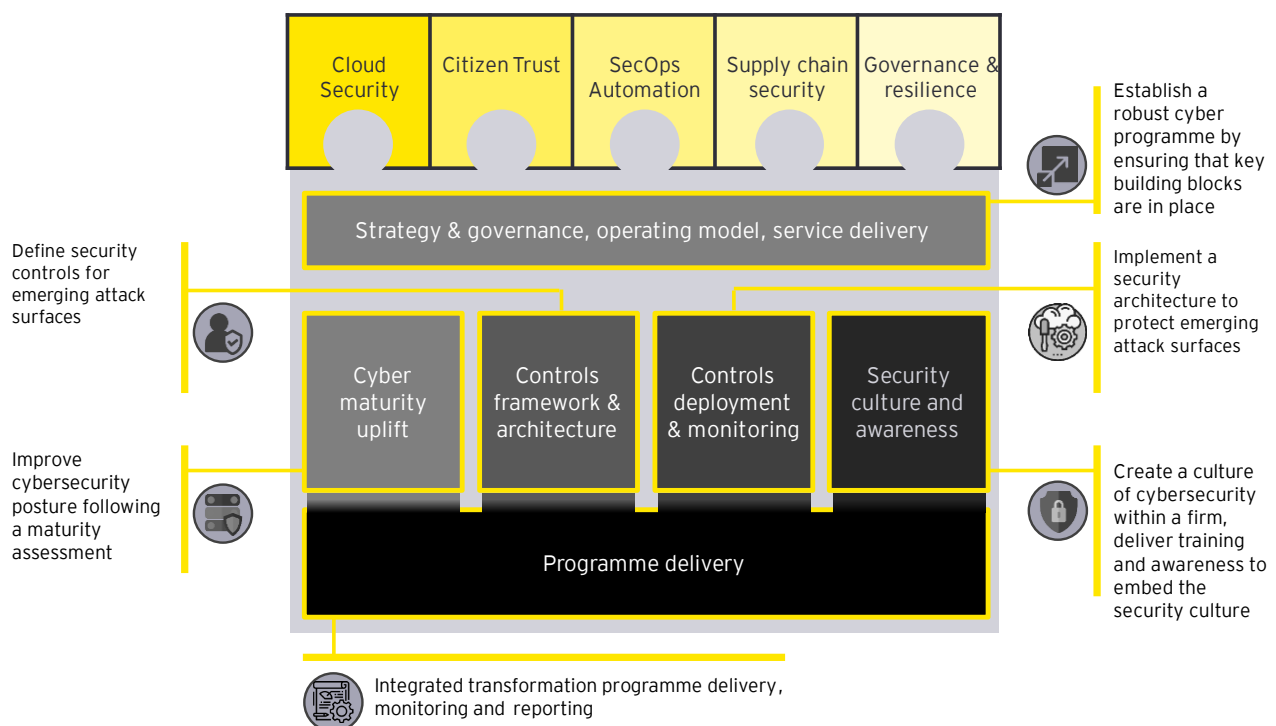


Figure 6 - EY Cyber Transformation Solutions

Approach

Our four-step approach to delivery of cyber transformation accelerates delivery of your transformation:

1. ***Understand critical Security gaps and risks to the organization*** - Understand the current security maturity of the organisation, key risks and capability gaps. Establish the case for transformational change and a roadmap to address gaps and risks.
2. ***Take immediate action to reduce risk and protect 'crown jewels'*** - Identify critical assets and business processes; address critical risks and vulnerabilities. Establish a clear vision, strategy and business case for transformation, and deliver quick wins to build a strong foundation for transformation.
3. ***Transform your Security capabilities for the future*** - Deliver the transformation roadmap, focused on realising the future vision, outcomes and business benefits. Optimise operations, technology and tooling; and establish the future security behaviours and culture. Integrate third-parties and the supply chain into the transformation.
4. ***Realise transformation outcomes and business value*** - Achieve transformation outcomes, establish and internalise the security vision, behaviours and culture. Integrate security to business decision making, processes and operations. Continually optimise security capabilities to meet changing business priorities.

3. Key contacts

For further information please get in touch via the email address below.



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